

My Lit Fibre App

User Manual

Your internet in the palm of your hand!

My Lit Fibre gives you easy access to a snapshot view of your home network. Through the app, you can view all the connected devices on your network, set up a guest network, change your Lit Hub password and more.

My Lit Fibre puts you in charge!



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My Lit Fibre

Welcome to the future!

To begin, download the My Lit Fibre App from the Apple App Store or Google Play Store and install onto your phone or tablet.

Run speed







App set up

Setting up your app has never been easier!

Step 1

Tap 'Let's Get Started'

If you forget the password to access your My Lit Fibre, select 'Forgot Password?' to reset and access your account.









Step 2

Enter basic personal information.

The password you enter here will be the password you use to login to the app.

Step 3

Scan the QR code.

Your Lit Hub will have a sticker on the bottom. Simply scan the QR code.

Alternately, you can enter the MAC Address and Serial Number also found on that same sticker

After you select 'Ok', you may be asked to enter your account number.

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Step 4

If you are setting up your home network for the first time, you can assign a name and password for your WiFi network.



Main Dashboard

This is the home screen you'll see every time you open the app

The Dashboard gives you complete control over the devices in your home. From the dashboard you can:

- Create profiles for people and rooms
- Connect new devices
- Set up a guest network
- Add time limits

The 'My Network' at the top of the dashboard is where you can:

- Access your WiFi network settings
- Run a bandwidth test
- View all connected devices
- View device usage

You can also access a list of these connected devices, by selecting 'Things' from main dashboard or in the tool bar at the bottom.



Settings

A world of customisation is available to you

App Passcode You can set a PIN instead of an app login password

Language Choose your preferred language

About Provides a brief summary of what the app does

Log out Provides the ability to log out of the app

| Settings Account App Passcode Biometric Login Fingerprint or Facial Recognition | > > |
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| Account App Passcode Biometric Login Fingerprint or Facial Recognition | > > > |
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| Language | > |
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| Alerts | > |
| Terms & Conditions | > |
| Privacy Policy | > |
| Contact Support | > |
| About | > |
| | > 3 |

Account Name

This will allow you to update the name shown on your app password and you can add a second admin

Alerts

To receive notifications from the app, leave this in the ON position

Terms & Conditions

Provides the terms and conditions you acknowledge by using the app

Privacy Policy Provides the Privacy Policy of the app

> Contact Support Gives you quick access to support contact details

Customise

With the advanced features in My Lit Fibre, you can tailor your internet to fit your life

People

Connect your Things (devices) with people in your home network. This allows you to set time limits and so much more.

Places

Places are a great way to tailor your WiFi to devices connecting to a specific area in your home like an office, living room or kids room. This allows you to optimise your WiFi performance by being able to pause Internet access to devices in locations that don't need to be on.

Things

You can easily find your network details here to connect a new device to your WiFi.

Network

Add a guest network at any time to keep your main WiFi network and data safe while you have guests over. You can set a duration and even text the WiFi network name and password to your visitors.

Lit WiFi

Extend the reach of your WiFi network by connecting a Lit WiFi unit. Please contact <u>Customer</u> <u>Support</u> for more information.



Time Limits

To create a time limit profile:

- 1. From the home screen, select the 'People' tab to create a new profile
- 2. Enter the name for the profile in the box and select the devices you would like to add to this profile
- 3. Select 'Done' (at the top of the screen)

Once the profile is created you can do the following:

- Tap 'Edit' in the profile and add a picture if desired
- Swipe the Internet Access toggle off to pause all devices connected to this profile
- Set time limit schedules to turn Internet access off for all devices in a profile during specific times and days
- To bring devices back online swipe the toggle back on
- Tap 'Edit' and 'Add' to add more devices to this profile
- Tap the red minus icon to remove devices from this profile

Note: If a device has the My Lit Fibre App, do not add it to a profile, as you may inadvertently cut off your access to these controls. If this happens, switch to mobile data to restart the profile with your app device.



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Guest Network

Creating a guest network has never been easier! When you tap the 'My Network' section from the top of the main menu you will have the option to create a guest network by selecting Networks.

In the 'Add Network' screen, follow these simple steps:

- 1. Set the name of the wireless guest network as you want it to appear for your guests
- 2. In the drop down box, you can choose to set a password for this guest network, which is highly recommended to keep your network safe
- This will bring up additional boxes for you to set and confirm your password
- 4. If you set this network to Endless, it will stay available

- 5. The alternative is to set a Start and End time for this guest login
- 6. Once you have set the parameters for your guest network, select'Done' at the top of the screen
- Press 'Done' to complete setup.
 You can share your new network with your guests via text, email or other messaging services
- To edit your guest network, select 'My Network' from the home screen. Select 'Networks' and the network you wish to edit or delete



Device List

Creating and managing a list of devices is as easy as 1-2-3

'Things' allows you to see the devices connected to your network. Tap on a device to see additional details including:

Device name
 Signal strength

3. Internet usage



Device Details

Manage all your devices

The 'Device Details' screen will show the device name at the top of the screen, followed by a chart that indicates the amount of data that was used by the device over a period of time.

By tapping into the edit function in the upper right hand corner, you can rename the device to something easier for you to identify.

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You can also change the category for this device by selecting the drop down button found within 'Additional Details'.

Data usage shows data used by this specific device.

The bottom box shows additional connection details for this device.

By toggling the On/Off button in the 'Internet Access' section you can turn off or on WiFi for this device.

Network Usage

Keep track and monitor the usage for each device

From this view, you can see basic information about usage from each WiFi connected device on your network, including:

- 1. Device identification and whether the device is connected to WiFi
- 2. What network device it is connected to
- 3. Network usage
- 4. The amount of data that has been used by this device

Network usage is updated each time you run a bandwidth test through the app.



Network Map

From the dashboard, you can select 'My Network'. This will show any Lit Hubs or Lit WiFi connected in your network.

Next, tap into your WiFi network from the Networks tab. From here, select the 'Map' section to view devices connected to your system.

You can tap on the Lit WiFi to get performance information and devices connected at that Lit WiFi unit.



Speed Test (bandwidth test)

The easiest way to run a speed test is by tapping into 'My Network' and then 'Bandwidth Test' icon.

Then simply tap the Run Test button.

The speed test will first run between the Lit Hub and the Internet and then it will test between any Lit WiFi units and the Lit Hub.

Results will show as a notification and update at this location.









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