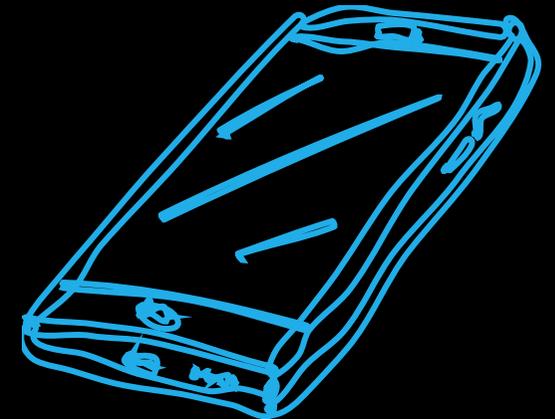


My Lit Fibre App

User Manual



Your internet in the palm of your hand!

My Lit Fibre gives you easy access to a snapshot view of your home network. Through the app, you can view all the connected devices on your network, set up a guest network, change your Lit Hub password and more.

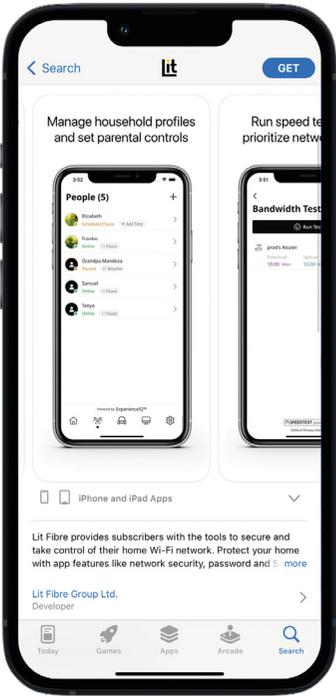
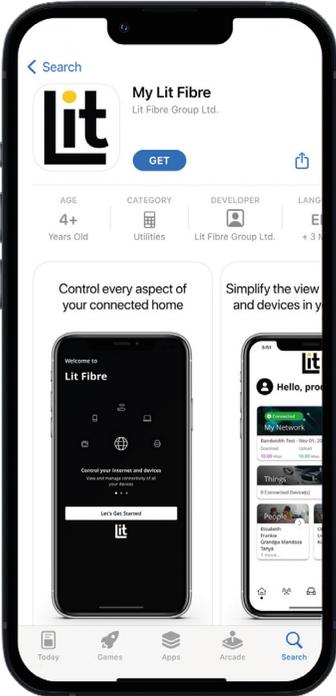
My Lit Fibre puts you in charge!

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My Lit Fibre

Welcome to the future!

To begin, download the My Lit Fibre App from the Apple App Store or Google Play Store and install onto your phone or tablet.

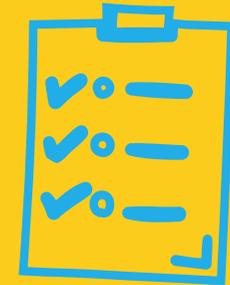


Download me!



App set up

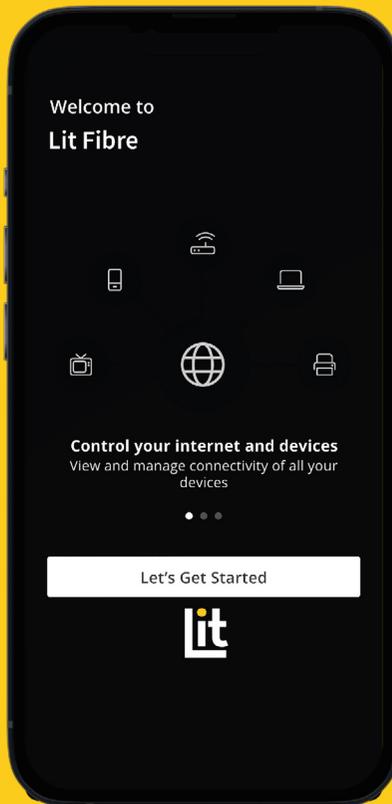
Setting up your app has never been easier!



Step 1

Tap 'Let's Get Started'

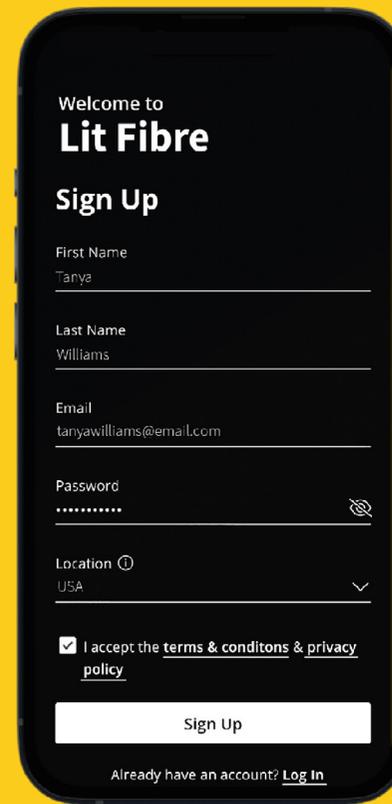
If you forget the password to access your My Lit Fibre, select 'Forgot Password?' to reset and access your account.



Step 2

Enter basic personal information.

The password you enter here will be the password you use to login to the app.

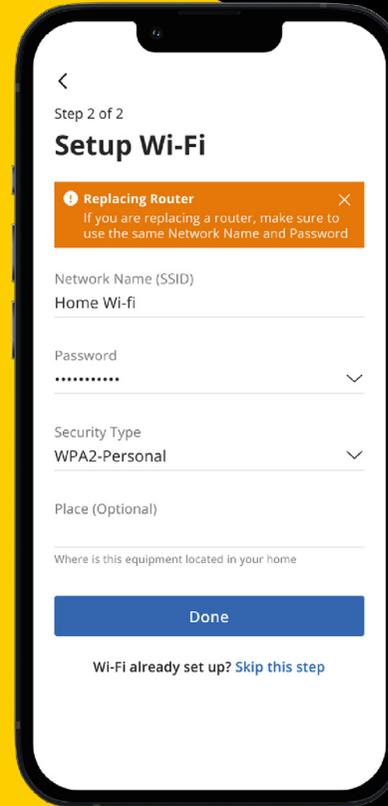
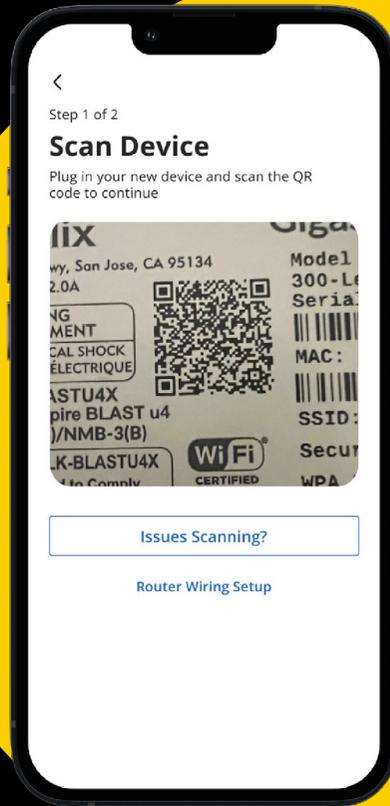


Step 3

Your Lit Hub will have a plate on the side or bottom. Simply tap the icon and scan the QR code.

Alternately, you can enter the MAC Address and Serial Number also found on that same metal plate.

After you select 'Ok', you may be asked to enter your account number.



Step 4

If you are setting up your home network for the first time, you can assign a name and password for your WiFi network.

[Need Help? Check out our support videos here](#)



Main Dashboard

This is the home screen you'll see every time you open the app

The Dashboard gives you complete control over the devices in your home.

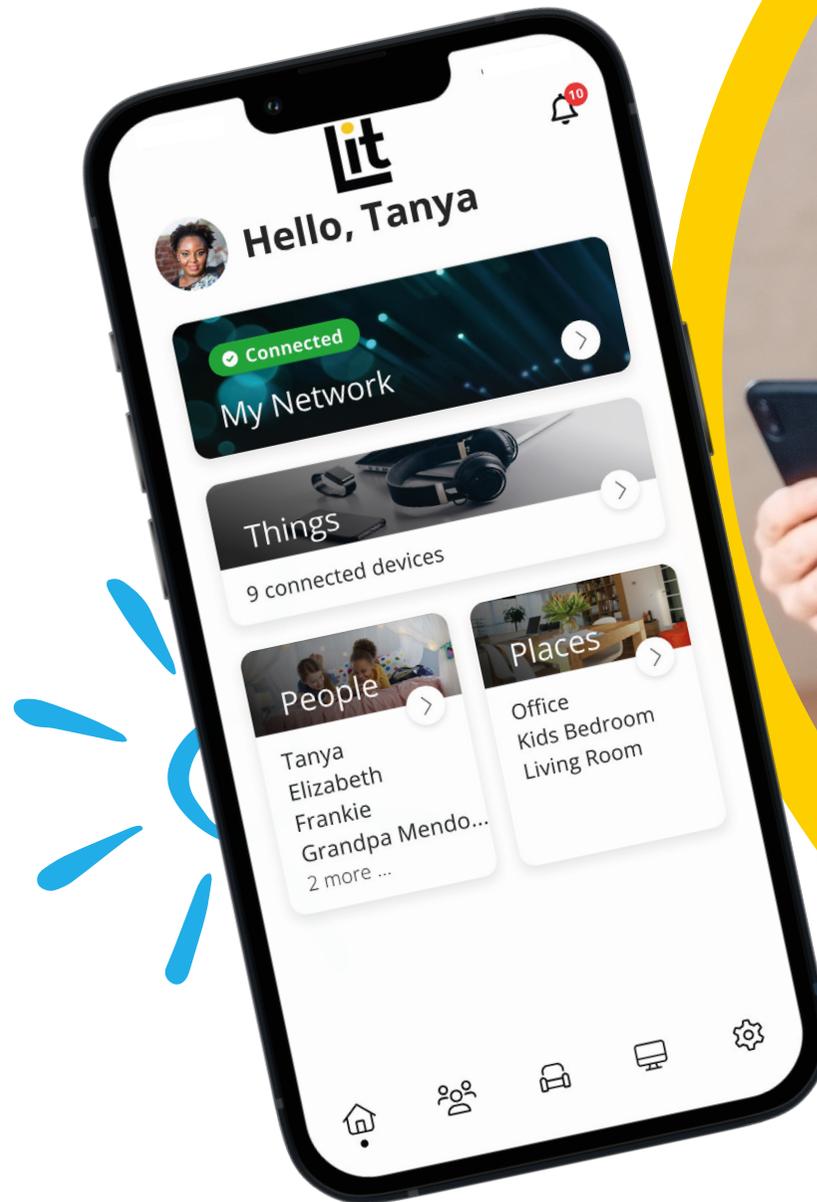
From the dashboard you can:

- Create profiles for people and rooms
- Connect new devices
- Set up a guest network
- Add time limits

The 'My Network' at the top of the dashboard is where you can:

- Access your WiFi network settings
- Run a bandwidth test
- View all connected devices
- View device usage

You can also access a list of these connected devices, by selecting 'Things' from main dashboard or in the tool bar at the bottom.



Customise

With the advanced features in My Lit Fibre, you can tailor your internet to fit your life

My Network

Run speed tests, see your network map, update your network name and password, see your equipment and see the usage of each device connected to your network. You can also add a guest network at any time to keep your main WiFi network and data safe while you have guests over. You can set a duration and even text the WiFi network name and password to your visitors.

Things

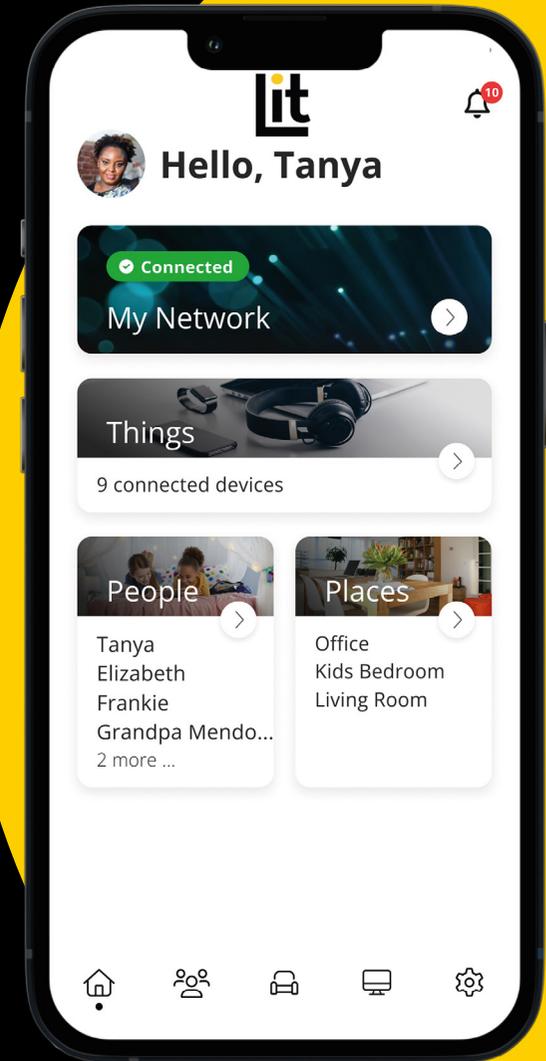
You can easily find your network details here to connect a new device to your WiFi.

People

Connect your Things (devices) with people in your home network. This allows you to set time limits and so much more.

Places

Places are a great way to tailor your WiFi to devices connecting to a specific area in your home like an office, media room or game room. This allows you to optimise your WiFi performance by being able to pause Internet access to devices in locations that don't need to be on.

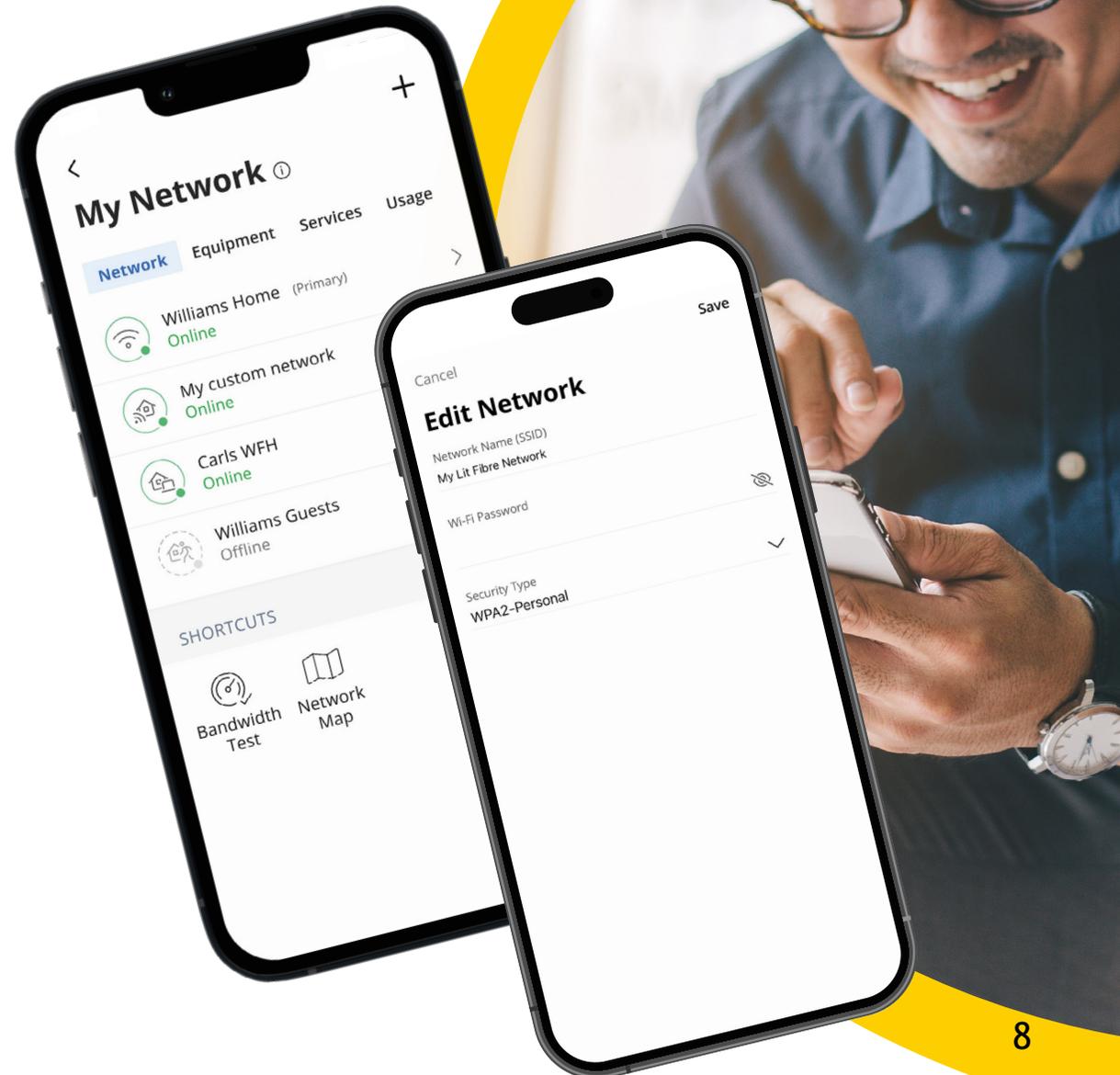


My Network

Change network password and name

Click on the network you want to change. Then click edit. On this screen you can update the network name and password to what you wish.

Please note: if you change your network name or password you will need to reconnect all your devices

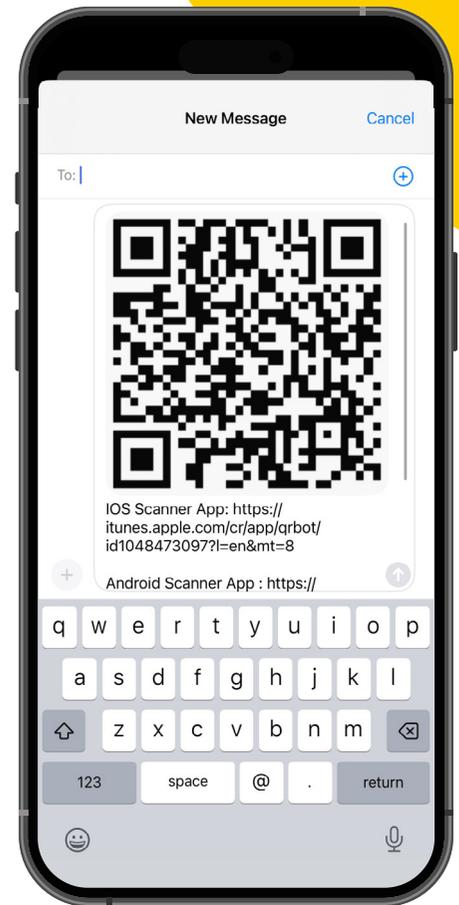
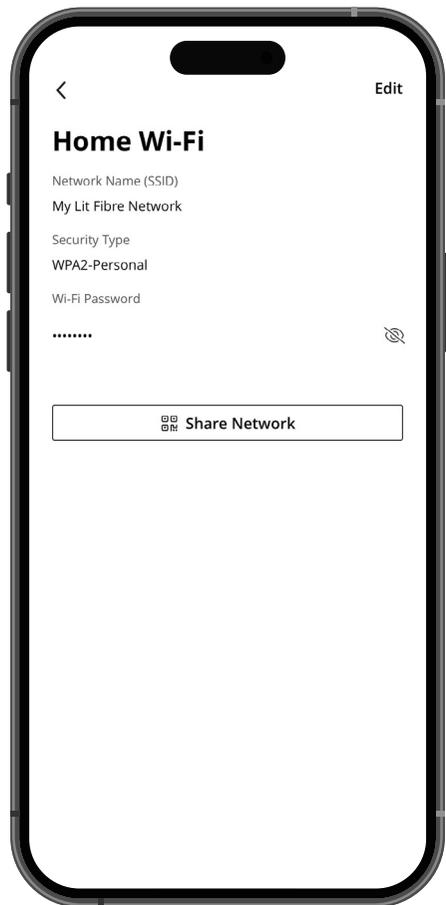


Sharing your network

You can easily share your network with visiting friends and family!

Simply click share network to bring up a QR code.

Visitors can either scan the QR code on your screen or you can send it to them via text ahead of time.

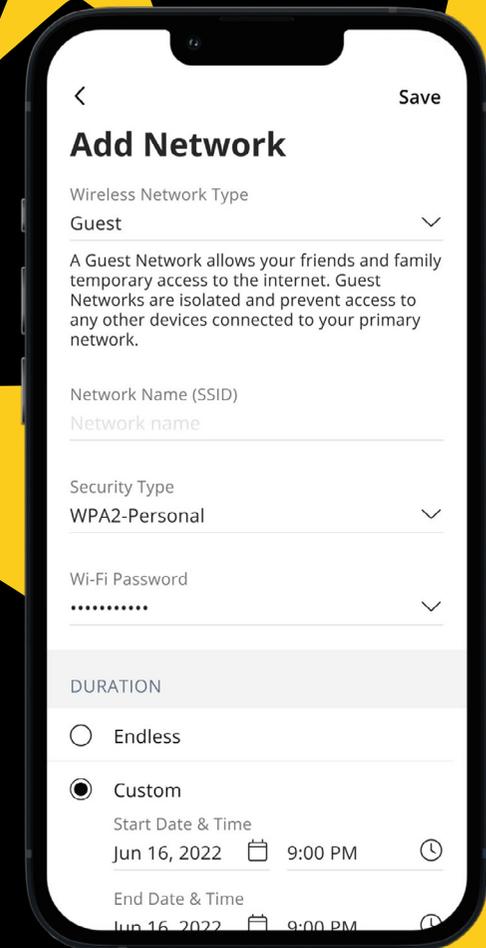


Guest Network

Creating a guest network has never been easier! When you tap the 'My Network' section from the top of the main menu you will have the option to create a guest network. Click the add button in the top left, then click add network.

In the 'Add Network' screen, follow these simple steps:

1. Set the name of the wireless guest network as you want it to appear for your guests
2. In the drop down box, you can choose to set a password for this guest network, which is highly recommended to keep your network safe
3. This will bring up additional boxes for you to set and confirm your password
4. If you set this network to Endless, it will stay available
5. The alternative is to set a Start and End time for this guest login
6. Once you have set the parameters for your guest network, select 'Done' at the top of the screen
7. Press 'Done' to complete setup. You can share your new network with your guests via text, email or other messaging services
8. To edit your guest network, select 'My Network' from the home screen. Select 'Networks' and the network you wish to edit or delete



My Network

Speed Test (bandwidth test)

The easiest way to run a speed test is by tapping into 'My Network' and then 'Bandwidth Test' icon.

Then simply tap the Run Test button.

The speed test will first run between the Lit Hub and the Internet and then it will test between any Lit WiFi units and the Lit Hub.

Results will show as a notification and update at this location.



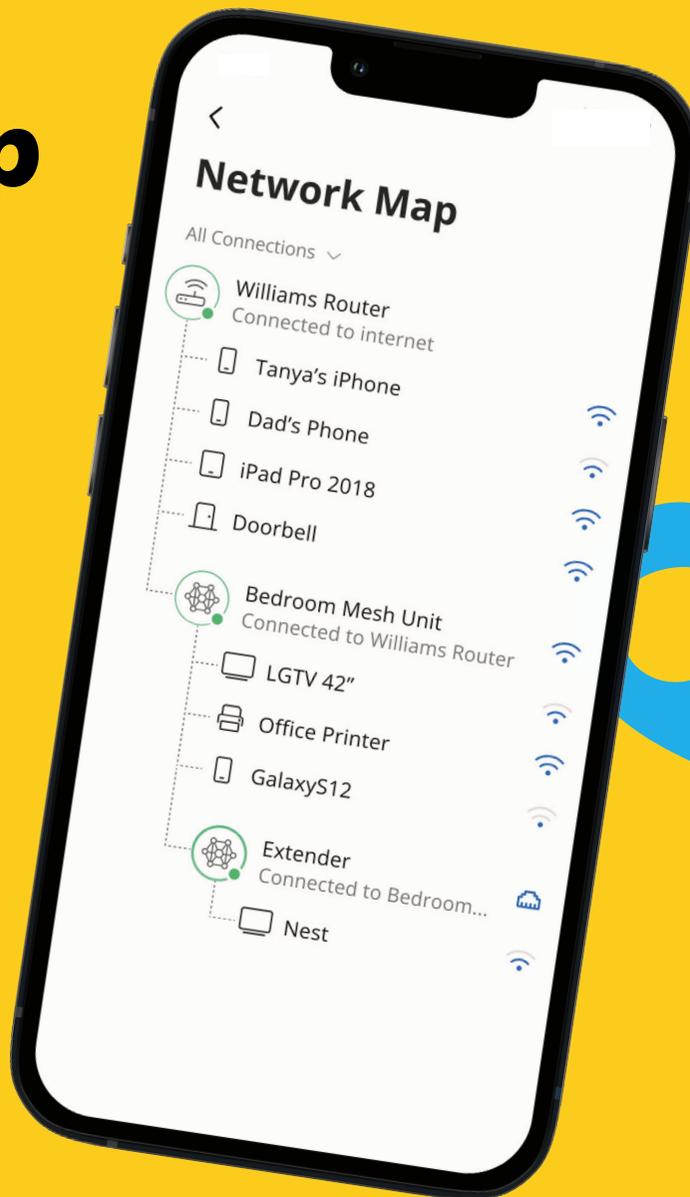
My Network

Network Map

From the dashboard, you can select 'My Network'. This will show any Lit Hubs or Lit WiFi connected in your network.

Next, tap into your WiFi network from the Networks tab. From here, select the 'Map' section to view devices connected to your system.

You can tap on the Lit WiFi to get performance information and devices connected at that Lit WiFi unit.



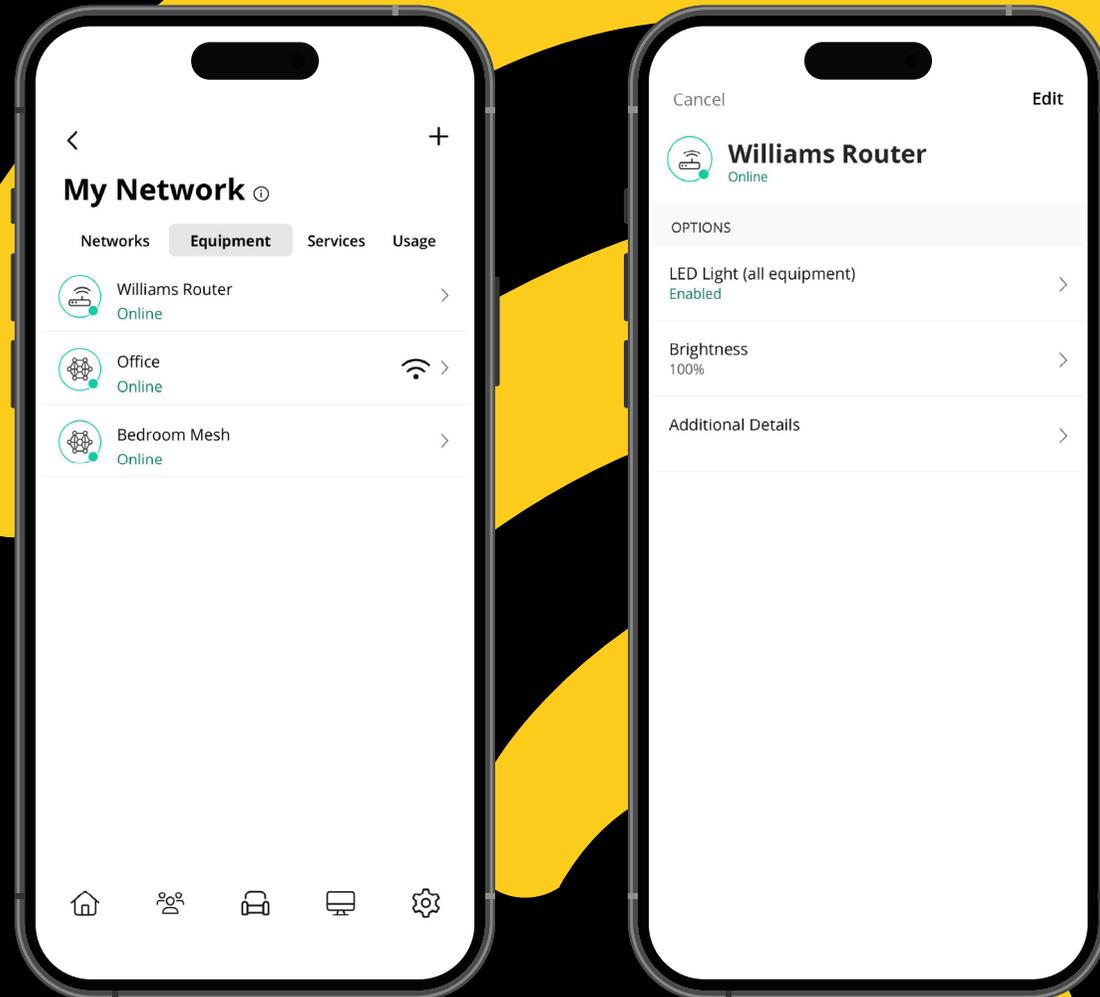
My Network

Equipment

This section lets you see the equipment you have connected to your network such as your Lit Hub and Lit WiFi devices.

From here you can see all the additional details of your Lit Hub such as MAC address.

You can also adjust the brightness of the lights on your Lit Hub. We would advise not to turn them off completely as if you need to troubleshoot the router at anytime they are key.



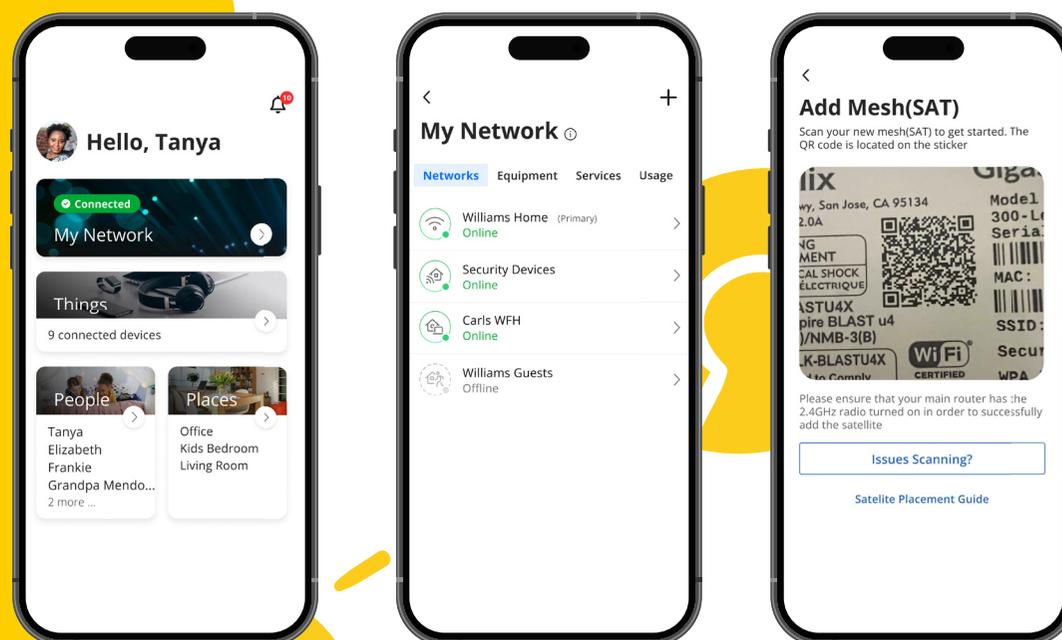
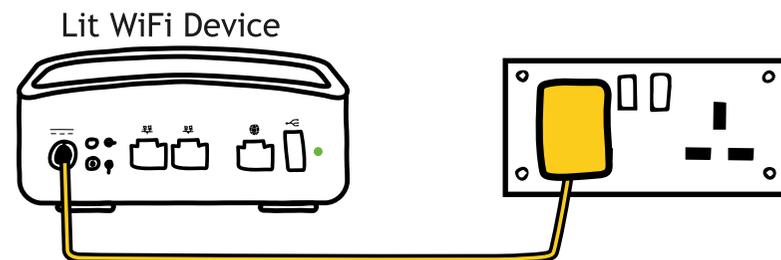
My Network

Lit WiFi Set up

If you decide to add on a Lit WiFi device, you can easily set it up using the App.

1. Plug your Lit WiFi device into a power socket near your Lit Hub. Wait for it to start to flash red.
2. Open 'My Network' and click the plus icon in the top right corner.
3. You will then get the option to scan the QR code on the back of your Lit WiFi device.
4. Your Lit WiFi device will update to the latest software. Please allow up to 10 minutes until the light stays a solid green for over a minute. You can then place the device where you'd like, just make sure it is in range.

Need help? Take a look at our support videos here.



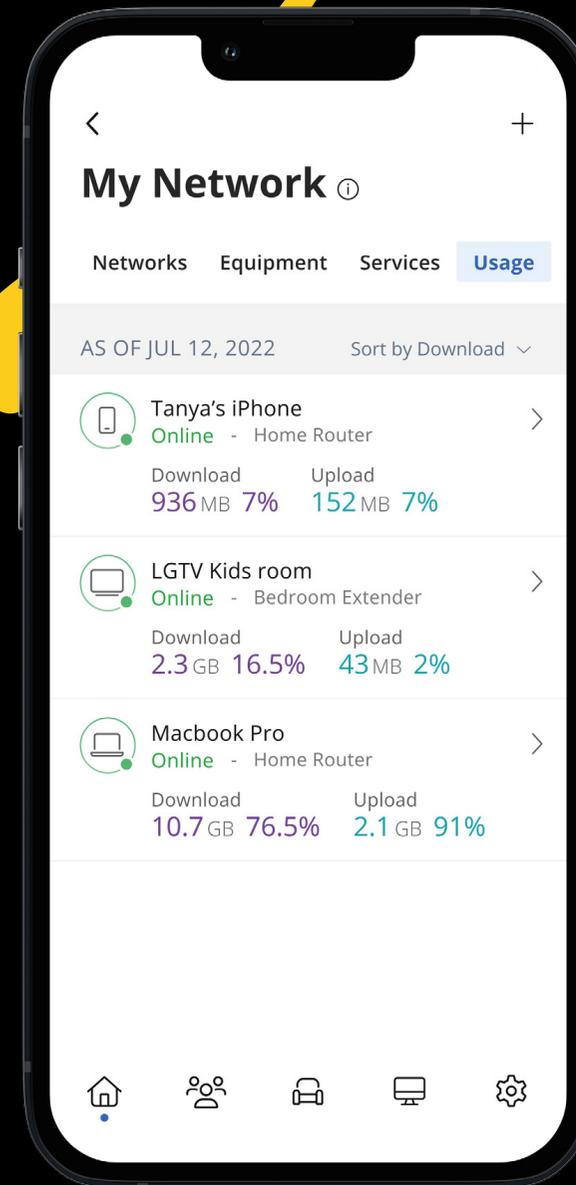
Network Usage

Keep track and monitor the usage for each device

From this view, you can see basic information about usage from each WiFi connected device on your network, including:

1. Device identification and whether the device is connected to WiFi
2. What network device it is connected to
3. Network usage
4. The amount of data that has been used by this device

Network usage is updated each time you run a bandwidth test through the app.



Things

Device List

See a list of all things connected and using your network. Click on the thing if you want to see the usage, change name, assign to people and places. You can also stop the internet access and see additional details and edit them such as device type.

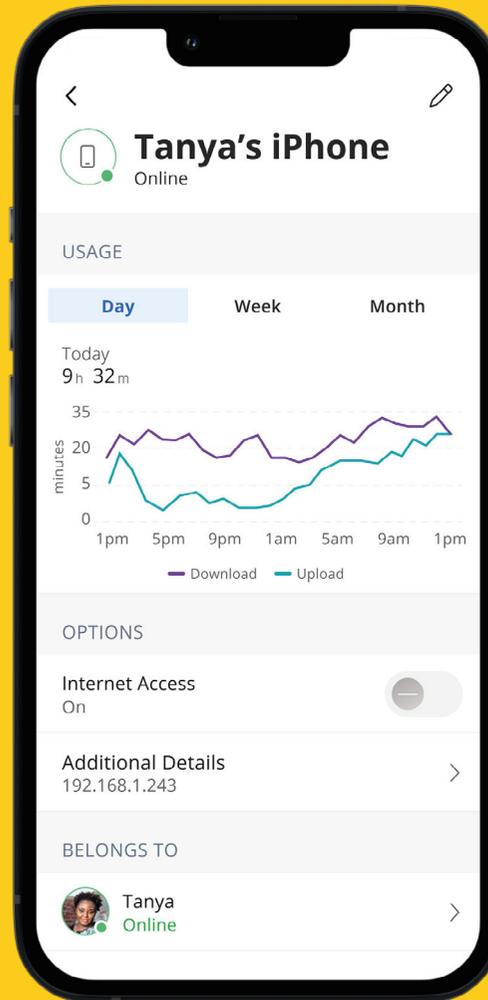


Device Details

Manage all your devices

The 'Device Details' screen will show the device name at the top of the screen, followed by a chart that indicates the amount of data that was used by the device over a period of time.

By tapping into the edit function in the upper right hand corner, you can rename the device to something easier for you to identify.



You can also change the category for this device by selecting the drop down button found within 'Additional Details'.

Data usage shows data used by this specific device.

The bottom box shows additional connection details for this device.

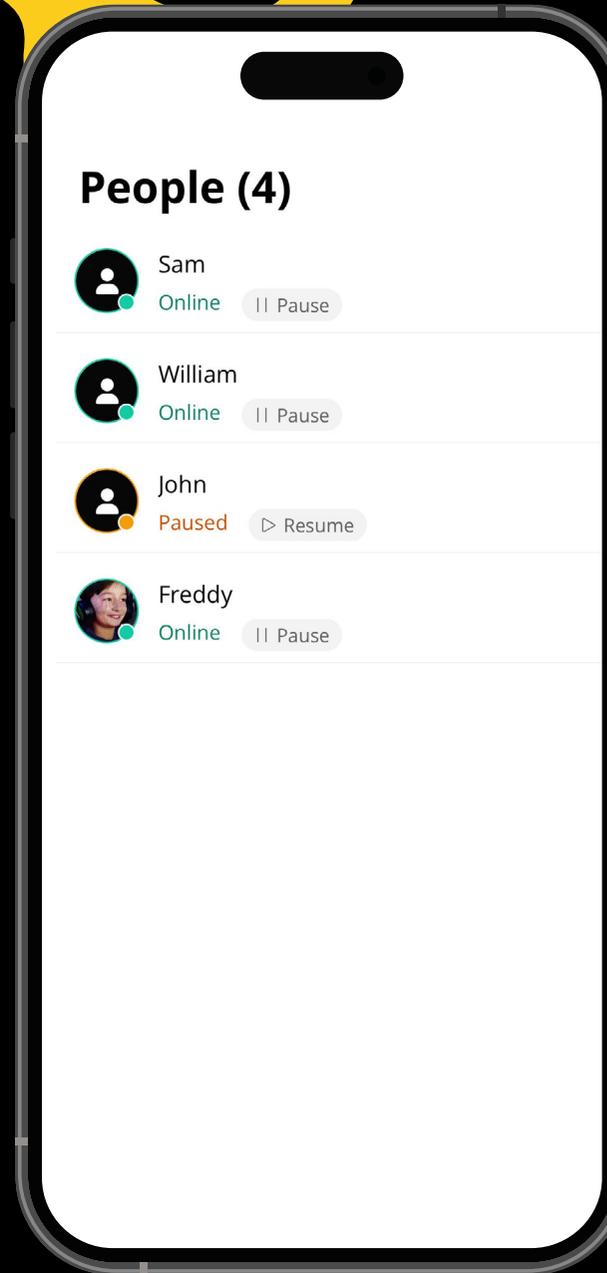
By toggling the On/Off button in the 'Internet Access' section you can turn on or off WiFi for this device.

People

Create Profiles

You can create profiles for each person in your home and assign their personal devices. You can pause people and all devices connected to that person, or set up certain restrictions to their profile.

1. From the home screen, select the 'People' tab to create a new profile
2. Enter the name for the profile in the box and select the devices you would like to add to this profile
3. Select 'Done' (at the top of the screen)



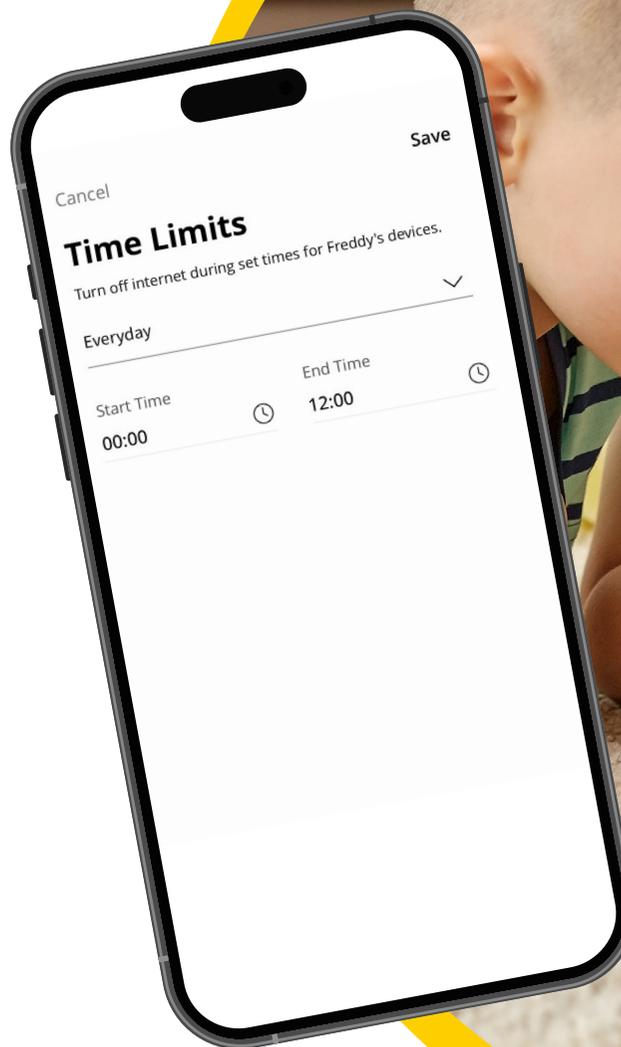
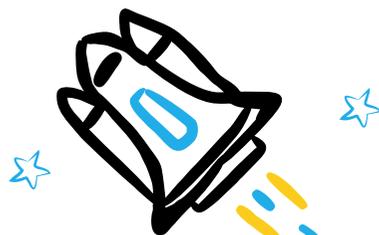
People

Time Limits

Assign a time limit to a profile:

- Tap 'Edit' in the profile and add a picture if desired
- Swipe the Internet Access toggle off to pause all devices connected to this profile
- Set time limit schedules to turn Internet access off for all devices in a profile during specific times and days
- To bring devices back online swipe the toggle back on
- Tap 'Edit' and 'Add' to add more devices to this profile
- Tap the red minus icon to remove devices from this profile

Note: If a device has the My Lit Fibre App, do not add it to a profile, as you may inadvertently cut off your access to these controls. If this happens, switch to mobile data to restart the profile with your app device.



Settings

A world of customisation is available to you

App Passcode

You can set a PIN instead of an app login password

Language

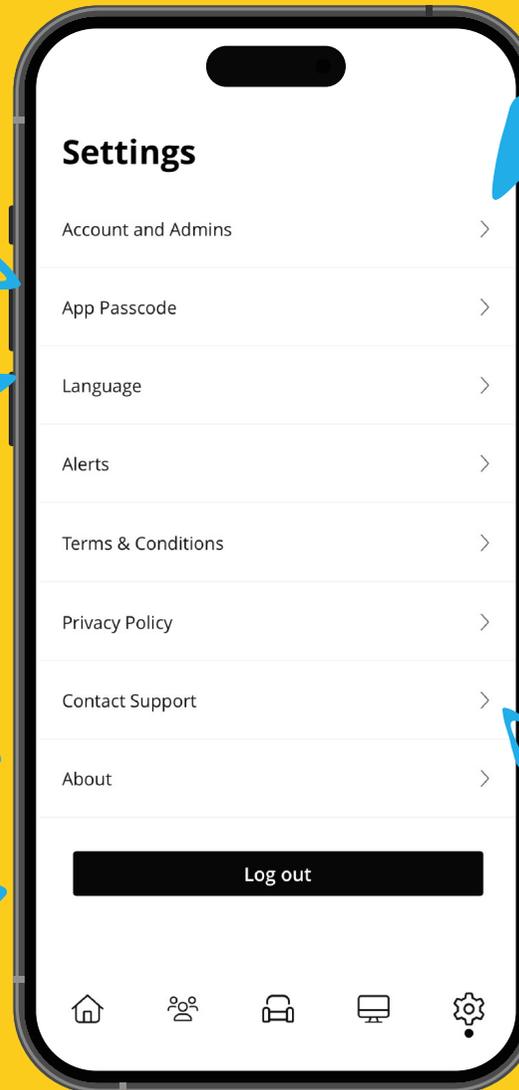
Choose your preferred language

About

Provides a brief summary of what the app does

Log out

Provides the ability to log out of the app



Account Name

This allows you to update the name shown on your app and the login password and add new app users.

Alerts

To receive notifications from the app, leave this in the ON position

Terms & Conditions

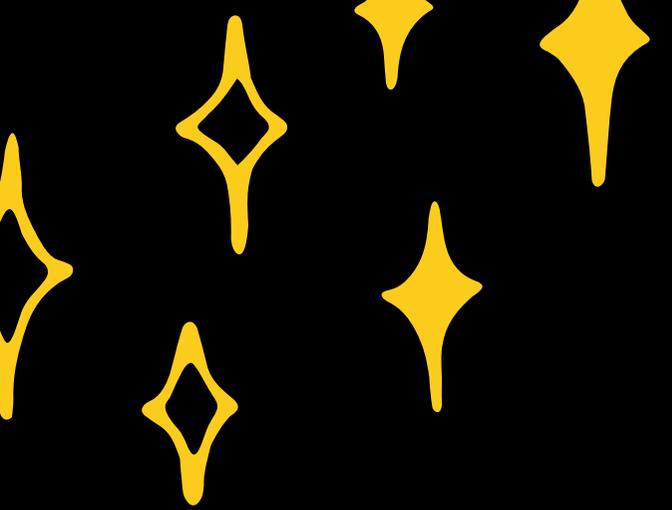
Provides the terms and conditions you acknowledge by using the app

Privacy Policy

Provides the Privacy Policy of the app

Contact Support

Gives you quick access to support contact details



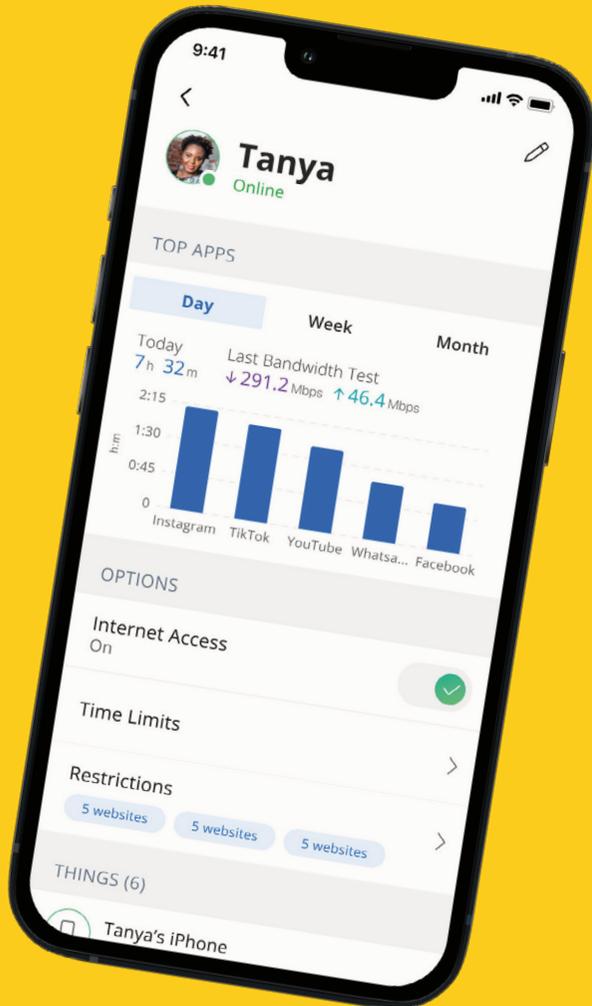
Watch our support videos for more info!

The following pages detail the My Lit Fibre Enhanced features

If you are interested in upgrading your app for just £2.50 a month to include the enhanced features then [contact us](#).

Lit Advanced

Take even more control of your network with Lit Advanced, and block out anything you don't want coming in, from websites to apps. You can also prioritise specific devices, so you never have to worry about your work calls dropping



Start by selecting the “People” tab from the home dashboard and then tapping into the People section.

Next, create a profile. You’ll be able to name the profile and assign the devices you want attached to this profile. E.g ‘Kids’ or ‘Tanya’

To remove a device, select Edit, and then select the ‘-’ sign by the device.

Note: If a device has the app, don't add it to a profile, as you may cut off your access to the controls. If this happens, switch to mobile data, to restart the profile with your app device.

What can you do?

- If you want to pause all devices assigned to this profile, toggle the Internet Access button to OFF.
- Select “Time Limits” to set time limits for all devices connected to the profile.
- Restrictions allow you to restrict access to specific content, applications and websites and enable Safe Search and YouTube restrictions.

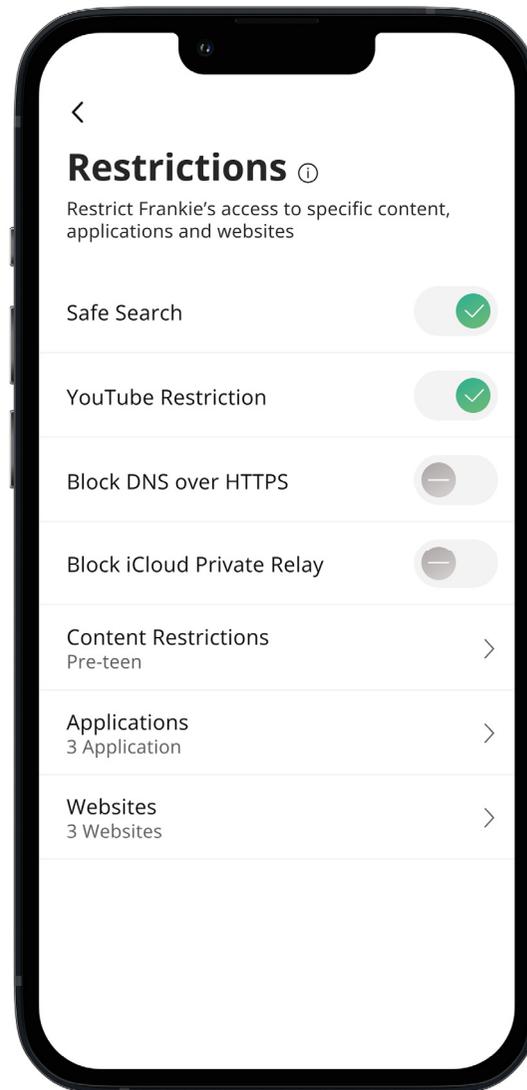
Parental controls work while devices are connected to WiFi.

Restrictions

Apply restrictions for a person and all their associated devices. Block access to specific content, applications and websites for a profile you have set up. Either use our pre-selected options or customise it to the person.

Keeping your little ones safe from harmful or inappropriate content so you can rest easy knowing they are safe online!

You will get notified if a device has attempted to access a blocked website or content.



Safe Search blocks harmful or offensive content when searching Google, Bing and YouTube.

YouTube Restrictions also blocks all comments on videos which often include inappropriate language.

Content Restrictions allow you to block content by age or specific categories such as violence.

Applications allows you to block access, approve access or set time limits for specific applications by entering the name of the application.

Websites allows you to allow or block specific websites.

My Priorities

Prioritise devices or activities to make sure the things that matter most get the best of your internet connection. So when your working from home during half term you don't need to worry!

From any profile or the 'Things' tab, tap a device to access Network Priority.

Prioritise certain activities by ordering them from top to bottom with the most important at the top.

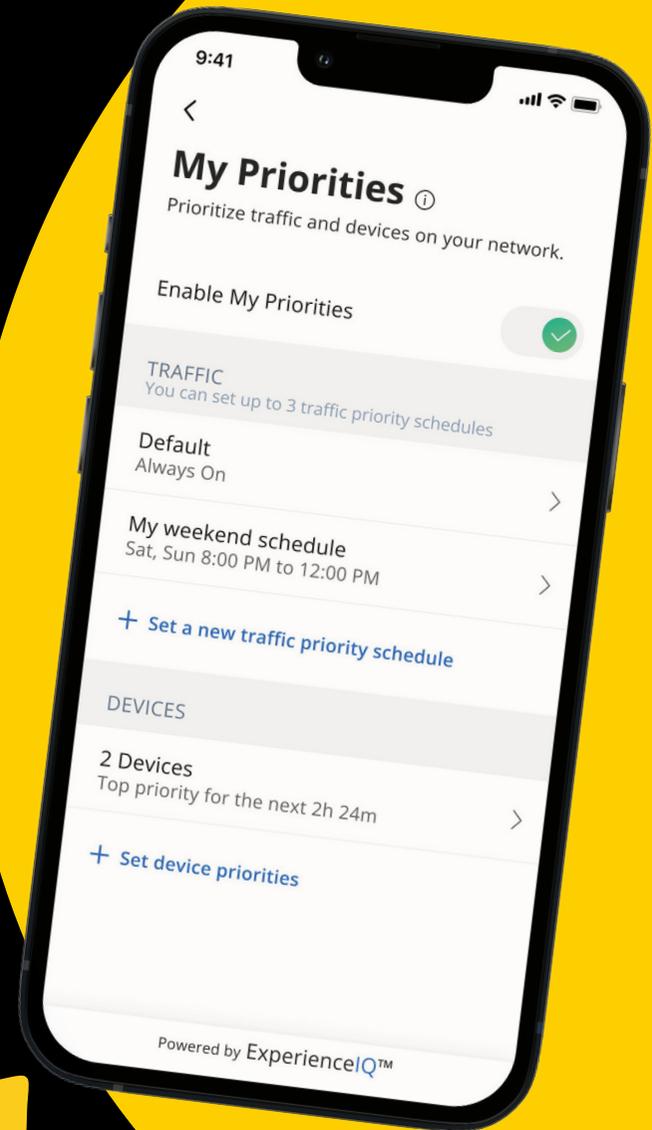
You can schedule an alternative activity list during certain times and days of the week. E.g. during your working hours!

Prefer to prioritise by device instead? By tapping Devices, you can select up to 5 devices to prioritise over all others on your Wi-Fi.

You can set a timer to prioritise only for a short time. For example, set priority for the next couple of hours for your Sonos surround sound and smart TV during family movie night.

Or, permanently prioritise specific devices such as your work laptop.

Device priorities work in conjunction with the activity priorities and share the fastest network traffic queue. This means you get the most bandwidth and lowest latency on the devices and activities you set.



Lit Secure Plus

Lit Secure Plus works quietly in the background connected to your Lit Hub to provide an extra layer of protection against malicious traffic on every device connected to your network.

Data coming into your network will be scanned for viruses and malware, threats are automatically blocked from entering your network. You will receive a notification if content was blocked.

To view your security status, select 'My Network' from the dashboard. Select 'Networks' and your home network. On the Security tab, you will see the last update.

Note: Do not remove device level protection for anti-virus and malware.



Secures everything



Viruses and malware



Cyber security



Intrusion prevention

Watch a short video to find out more



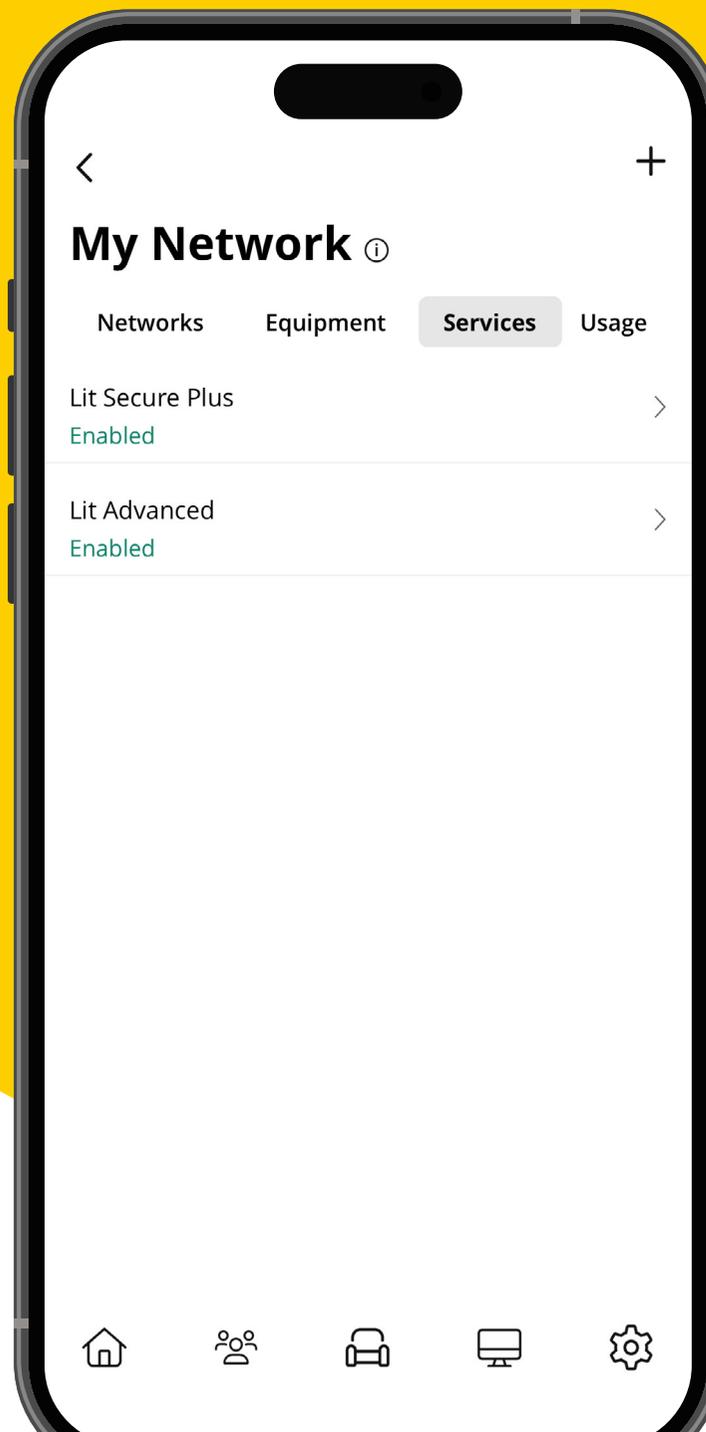
My Lit Fibre Enhanced

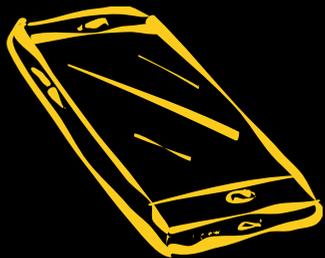
Services

Click into services to disable one of the additional services as part of My Lit Fibre Enhanced if desired.

Please note: if you disable both services within the app this will not stop the add on, you will need to contact Customer Support to cancel the services and stop payment.

If you do disable Lit Advanced you will need to go back and set up your profiles.





lit

litfibre.com

