

PAYMENT TERMS POLICY

Effective: January 19, 2026

Hart Print requires a clear and transparent payment policy to protect its operations and avoid completing customized printing orders that remain unpaid in its facilities indefinitely. Since printed cans are highly personalized and impossible to resell, unclaimed and/or unpaid orders represent not only lost revenue but also wasted production time, resources, and storage space.

This Policy helps set clear expectations for the Customer by outlining the agreed-upon Payment Terms applicable to all transactions between the Customer and Hart Print, effective as of the date of execution of the primary agreement.

I. Pay to Print (PTP) terms and conditions

- At the time of opening an account with Hart Print, Customer is automatically assigned “Pay to Print (PTP)” terms,
- Under PTP terms, Customer may decide at its sole discretion to make advance payments at the time of the order or wait for the subsequent invoice and payment notification, as defined below.
- Hart Print will notify Customer and issue an invoice for can orders (including but not limited to cans, lids, trays, packaging, dunnage and transportation) ten (10) business days prior to the scheduled print processing date of Customer’s Cans.
- Customer is encouraged to review invoices promptly and arrange payment via Hart Print’s automated payment platform (“Paystand”) within eight (8) business days of receipt of such notification to avoid potential disruptions and order cancellations.
- For clarity, the invoice due date shall be no later than eight (8) business days following issuance of the invoice and, in all cases, prior to the scheduled print processing date of the Customer’s Cans. In the event of any inconsistency, the earlier deadline shall apply.
- Should payment for the full invoice balance not be received by Hart Print within eight (8) business days of receipt of such notification, the entire order will be automatically cancelled.

II. Invoice Disputes

- Any amounts in dispute must be communicated in writing within ten (10) business days of invoice issuance.
- Disputed amounts do not relieve the obligation to pay undisputed balances on or before their respective due dates. Disputed amounts remain subject to Late Payment Interest as defined below, during the period of dispute.

III. Credit Notes

- Hart Print reserves the right to apply any current or newly issued Credit Notes (e.g., for dunnage returns or invoice adjustments) against any past due balances, at its sole discretion.

IV. Default & Payment Term Reversion

- Should an account become past due, written notices will be issued for up to 45 days. After this period, the account will automatically convert to Pay to Order (PTO) terms, as defined below.
- Continued delinquency or non-responsiveness may result in the account being placed on Account Hold, as defined below.

V. Late Payment Interest

- Interest of the greater of 1.5% per month or the maximum allowable by law shall be charged on all past due balances, calculated monthly.
- Accrued interest will be added to the total outstanding balance and considered part of the receivables owed.
- Payment for late interest charges is payable immediately upon invoicing.

VI. Storage Fees

- A storage fee of \$10 per pallet per day will apply to all printed cans remaining at any Hart Print facility beyond 30 calendar days after the requested Sales Order ship date, whether paid for or not by Customer.
- Payment for storage fees is payable immediately upon invoicing.
- Hart Print shall be entitled to scrap any Cans remaining at any Hart Print facility beyond 90 calendar days, regardless of whether Customer has paid Hart Print for said Cans. Customer shall not be entitled to a refund for any fees paid for scrapped Cans.
- In the event that Customer has not paid Hart Print for any Cans subsequently scrapped, Customer shall remain liable to Hart Print for the full purchase price of said Cans, less scrap value received by Hart Print, dunnage, and freight.
- Hart Print shall provide Customer with 10 calendar days' written notice prior to scrapping any Cans.

VII. Payment Obligations and Unclaimed Orders

- Hart Print reserves the right, in its sole and absolute discretion, to amend the Customer's payment terms to "Pay to Order" (PTO) and/or place the Customer's account on "Print Hold" in the event of repeated occurrences of any of the following:
 - Cancellation of orders arising from unpaid invoices;

- Failure by the Customer to claim paid or unpaid orders remaining at any Hart Print facility; or
- Delinquency or non-payment of past-due amounts including but not limited to printed cans, lids, trays, packaging, shipping, samples, design services, interest, storage & other fees.

VIII. Additional Payment Terms Defined

- Pay to Order (PTO): Customer shall be required to remit full payment for an order at the time the order is placed, prior to processing the order. Under PTO terms, Hart Print shall have no obligation to begin processing or producing any order until full payment has been received and confirmed.
- Account Hold ("Hold"): Customer shall not be allowed to request samples or place any orders (including but not limited to cans, lids, trays, packaging, design services, etc), such that Hart Print shall not be obligated to commence, continue, or complete production until all outstanding amounts owed by the Customer have been paid in full and the Customer's account has been brought back into good standing. During a Hold, Hart Print may, at its sole discretion, reject new orders, delay production, accept or reject dunnage returns or withhold release of completed orders.

IX. Legal Fees Recovery

- In the event Hart Print is required to take legal action or engage a collections process to recover any outstanding payment, the Customer agrees to reimburse Hart Print for all associated costs, including but not limited to reasonable legal fees, court costs, and third-party collection agency fees incurred in connection with the recovery of such amounts.