

### Farm Description:

#### **Balsam Farms**, Amagansett, NY

Founded in 2003, Balsam Farms is a ~200 acre farm on the South Fork of the East End of Long Island. We grow a mix of vegetables, fruits, herbs, cut flowers, and grains. While we are not "certified organic", we grow the vast majority of our produce according to established OMRI-approved practices. Balsam Farms is best known for our original open-air farmstand in Amagansett, but we also have an indoor market across the Napeague stretch in Montauk. With a fresh-array of open positions, we are looking for hard-working, motivated candidates to join our team for the upcoming 2024 season!

# **Farmstand Team Member**

### **Position Description:**

Farm Stand Team Members report directly to our Farmstand Managers and are absolutely fundamental to our retail operations.

Not only do our Farmstand Workers/ Team Members wash, pack, and prepare fresh produce for sale, they also ensure that our shelves and displays are perpetually stocked and ready to go. While it can be expected that daily jobs at the farm stand will vary by individual and experience, all applicants must be comfortable in customer facing positions, capable of cashiering, and eager to provide excellent customer service.

Our patrons count on us to answer product-specific questions, give tips and tricks, respond to pricing inquiries, and answer myriad questions about the farm. Sharing your own interest and experience with local agriculture, food, and cooking are a fun and important part of the job.

Though this is a seasonal position, there is significant opportunity for growth if the applicant is willing to work the full farm season (May - November) and/or for multiple seasons.

### **Responsibilities:**

- Assisting with all tasks required for opening/closing the farm stand each day (setting up and breaking down displays, restocking products, etc)
- Participating in the washing, packing, and preparing of produce throughout each shift
- Fielding customer requests and questions accurately and appropriately
- Demonstrating a positive and helpful attitude towards colleagues and patrons
- Ensuring produce quality over the course of the day by maintaining fresh and attractive displays
- Cashiering: Using POS to process both cash and credit card payments correctly

- Maintaining a clean and presentable shared work-space
- Working quickly and efficiently both independently and within a team.
- Completing assigned tasks, duties, and projects in a timely manner
- Looking for places to be of service throughout the day and always lending a helping hand

## Qualifications:

- Experience in customer service preferred but not required
- Demonstration of reliability, punctuality, and professionalism
- Ability to work weekends/holidays during employment
- Strong time management skills and consistent attention to detail
- Flexible, creative, and able to work both independently and as part of a team
- Ability to take direction, ask for help/clarity, and receive constructive feedback
- Positive attitude
- Ability to lift 40+ lbs repeatedly, stand for extended periods of time, and work outside in hot, cold, and/or wet weather conditions.
- Knowledge of fresh fruits and vegetables is preferred but not required.

# **Position Details:**

- Part-time (20 + hours/week) or full-time (40 hours/week)
- Start Date: Mid-May 2024; End Date: November 2024;
- Morning (8am-3/4pm) and afternoon (11am/12pm-7pm/8pm) shifts available.
- Must be able to work weekends and holidays
- Housing not provided

## Compensation/Benefits:

- \$16-27/ hour (including tips)
- A fantastic employee discount at the farmstand

# How to apply:

Please apply to our farm using the following form:

2024 Balsam Farms Job Application

This application is our chance to get to know you, so please use this form to share as much as you can!

Please note the following:

- All applicants must demonstrate eligibility to work in the United States.
- Applicants under 18 must also be able to provide working papers to be eligible for employment.
- We are unable to accept applications submitted on behalf of others.
- If you are unable to use the hyperlink above, use the following URL to access the form: https://forms.gle/aQhyUNgheuxdGRZL8
- If you have any further issues with the form, please contact work@balsamfarms.com