



Service Entry Pack

for sustainable manufacturing



Software support

Remote support via the Desoutter Support Portal included for 36 months from the date of product delivery including access to software updates



No additional costs

Repair parts and labour included under extended warranty for 36 months from date of product delivery***



Tool maintenance

Service and calibration at 12 months and 24 months from date of product delivery**



Three-year protection

Extend your warranty to 36 months* from the date of product delivery

*Service Entry Pack will be invoiced in full at the time of delivery of the equipment covered under the agreement.

**If less than four tools covered under the agreement the service and calibration at 12 month and 24-month intervals will be completed at Desoutter's workshop in Congleton. Customers with more than four tools under agreement have the option for the services to be completed on premises at their facility.

***All repairs under the agreement are to be completed at Desoutter's workshop in Congleton. Excludes abuse or misuse. Tools will be re-calibrated following a repair.