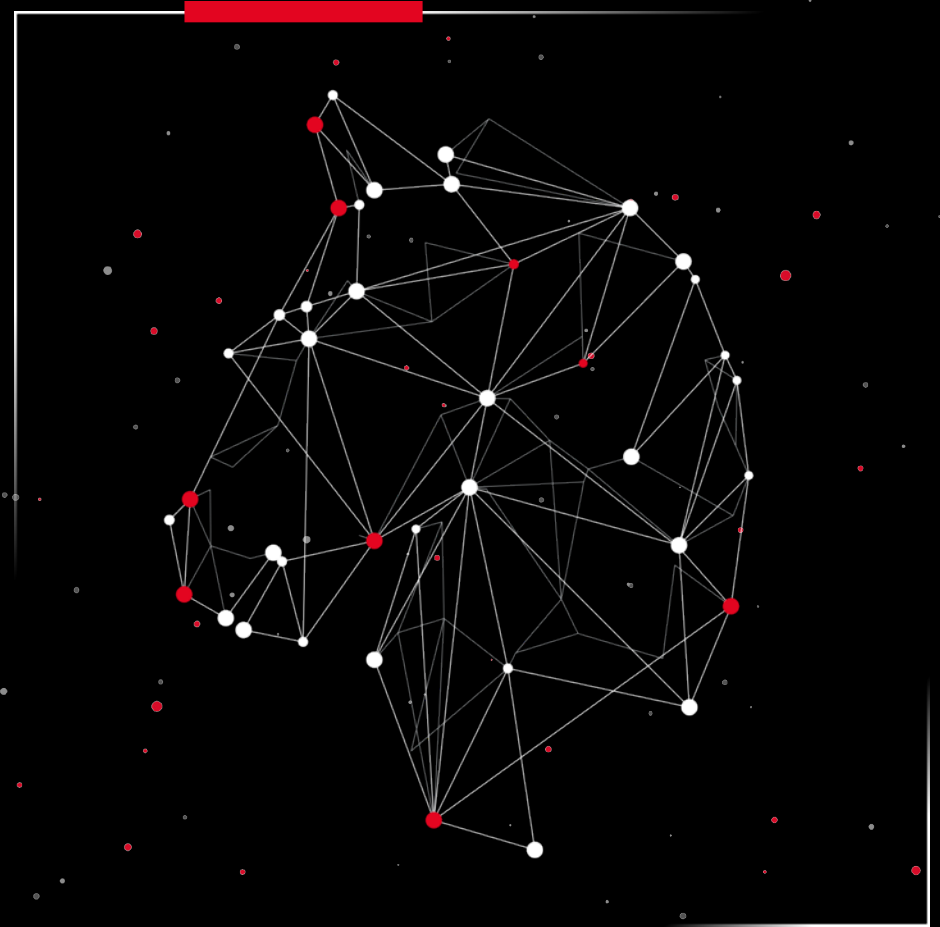


# SERVICE



## VISION

BE THE BEST PARTNER  
FOR SUSTAINABLE CUSTOMER SUCCESS.

## MISSION

WE TAKE CARE OF TECHNOLOGY  
THAT TRANSFORMS THE FUTURE.

## STRATEGY

SUSTAINABLE GROWTH BY PARTNERING IN  
EVERY STAGE OF THE CUSTOMER JOURNEY AND  
DELIVERING EXCEPTIONAL CUSTOMER  
EXPERIENCE THROUGH OUR GLOBAL NETWORK  
OF LOCAL EXPERTS.

# NEW TOOLS: SERVICE PURCHASED WITH A NEW PRODUCT





# EXTENDED WARRANTY PACK

## FOR SUSTAINABLE MANUFACTURING



Extend your warranty from 12 to 36 months\*  
from the date of product delivery



Repair parts and labor included under extended  
warranty for 36 months from date of product  
delivery\*\*\*



PM and calibration at 12 months and 24  
months from date of product delivery\*\*



Remote support via the Desoutter Support Portal  
included for 36 months from the date of product  
delivery including access to software updates

\*Extended Warranty Pack will be invoiced in full at the time of delivery of the equipment covered under the agreement.

\*\*Preventative Maintenance (PM) and calibration at 12 and 24 month intervals will be completed at a Desoutter' workshop unless otherwise agreed in the quotation that this will be completed on the customer premises.

\*\*\*All repairs under the agreement are to be completed at a Desoutter workshop. Excludes abuse or misuse. Tools will be re-calibrated following a repair


























# EXISTING FLEETS: TOOLS HISTORICALLY PURCHASED



# WHAT WE OFFER



EXTENDED WARRANTY PACK

 ANNUAL SERVICE AND CALIBRATION			
 REPAIR AT DESOUTTER WORKSHOP INCLUDING PARTS			
 ON-SITE REPAIRS			
 MAINTENANCE KPIS			
 ON-SITE PRODUCTION SUPPORT AND OPTIMIZATION			
 SUPPORT PORTAL*			
 REMOTE SUPPORT*			
 SOFTWARE UPDATES INCLUDING FIRMWARE			



**More Than Productivity**

[www.desouttertools.com](http://www.desouttertools.com)