

We are always at your disposal for all your questions. Our help center can be reached at <u>hello@floorify.com</u> or by phone on **+32(0)51 140 180** from Monday to Friday from 8.30 am to 6 pm.

Be sure to check out our installation videos



And FAQs on www.floorify.com



IMPLEMENTATION

Floorify Gluedown Planks & Tiles is an aesthetic floor finish designed for **residential** and **project** use in indoor heated/insulated areas. The product is not intended for outdoor use or in unheated/uninsulated applications such as campers, boats, verandas or solariums. The optimal use temperature of the floor is between 18-25°C.

The floor is also suitable for use **in humid areas** such as bathrooms, toilets or kitchens. It is not suitable for areas with built-in water drainage such as walk-in showers, saunas, swimming pools or other wet areas.

Protect the floor from extreme direct heating (floor surface locally >60°C). For a fireplace or stove, always use a hearth plate or fireproof mat.

TRANSPORT AND STORAGE

It is important to always store and/or transport the boxes with Floorify floor panels on a **dry and solid surface, in neat stacks, laying flat** (so not overhanging) and never vertically.

Store your Floorify floor indoors and within a temperature range of 2-40°C.

SCREED (SUBFLOOR)

UNEVENNESS

A decent preparation of the screed is essential for an optimal result.

The screed must be clean, leveled, permanently dry and stable. Remove all traces of plaster, paint, glue, oil, grease, etc.

The subfloor must not have floor height difference of more than 3 mm over 2 linear meters or 1 mm over 20cm.

Any height differences will impact negatively on the appearance of the floor.

RESIDUAL MOISTURE

Always give a freshly poured screed, concrete or anhydrite screed sufficient time to dry out. The moisture content of the screed **must not exceed the following values** before installation and during its life cycle:

	Cement bonded	Anhydrite
No underfloor heating	<2% CM	<0,5% CM
With underfloor heating	<1,5% CM	<0,3% CM

Always keep the above values in mind!

Always measure, record and store the results of the moisture measurements. Be aware that in deeper layers there may still be a lot of **residual moisture**. If underfloor heating applies, allow the screed to dry naturally enough before starting the heating-up protocol

Concrete, directly poured on sulphur and stone screeds should be provided with an efficient vapour permeable membrane (DPM). Follow the manufacturer's detailed instructions for installing the DPM and using the levelling compound.

UNDERFLOOR HEATING

Floorify Gluedown Planks & Tiles is suitable for water-based underfloor heating, incorporated in the screed. It is not suitable in combination with infrared or electric heating systems due to too rapid temperature changes.

The room temperature of the Floorify floor **cannot exceed 27°C**. The floor heating system can then be gradually increased or decreased, with a maximum of 5°C per 24h.

Switch off the underfloor heating completely at least 48h before installation. With underfloor cooling, the difference between the floor and room temperature should never exceed 4°C.

BEFORE INSTALLATION

ACCLIMATIZATION

It is essential to store the floor horizontally for at least **24h** in the room where the Floorify floor is to be installed.

A maximum of 6 boxes may be stacked on top of each other, spread out in the room and not near heating elements or in direct sunlight. In cold weather (outside temperature <10°C, the acclimatisation period is minimum 48h).

PRODUCTION NUMBER

Two different batches can differ slightly in colour and/or gloss level. We therefore recommend always working from the same batch. Check this before installing the floor.

Small colour variations in the same batch number between different planks contribute to the natural look of the floor.

VISUAL CHECK

Checks must be made in optimal light conditions, before and during installation. Floor boards **with visible defects can never be installed**. An installed board with a visible defect is considered as being accepted.

ΜΙΧ

Mix floor panels from different packs during the installation. This ensures a good spread of the different floor panels and avoids possible color contrasts. For the most beautiful, natural result, avoid two identical floor panels close together.

30CM OVERLAP

Always ensure that there is a minimum distance of **30cm between two end joints**. This not only ensures a nicer end result, but also avoids weak spots in the floor. Vary the distances for a natural effect.

MEASURING THE SPACE

It is important to measure the space before installation. This measurement helps you determine whether the first row needs to be sawn to achieve an even distribution left and right. The first and last row should be at least 1/3 of the width of a floor section. The hallway is often an important reference point in the house. Make an installation plan before you start.

CUTTING WASTE

To account for waste, we recommend your order 5-7% more flooring than the area to be installed. Please note: these are guideline figures. The exact percentage may vary depending on the space and the format.

INSTALLATION

TEMPERATURE

A temperature of 18-25°C must be maintained during installation. The substrate must be at least 15°C. Avoid direct sunlight during installation.

GLUE

Always use a suitable adhesive and recommended adhesive spreader to bond the floor. Consult your adhesive supplier for suitable preparation products and follow their advice when treating the substrate. The adhesive should always be transported, stored and acclimatised ac cording to the manufacturer's instructions.

AFTER INSTALLATION

The floor should always be rolled with a 50-65kg roller to ensure optimal adhesion. Wait at least 4h after installation before walking on the floor. Wait at least 24h before placing furniture in the room. Always follow the instructions of the adhesive supplier.

PREVENTION

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Some simple precautions help you to maintain the look and maximize the life cyclus of your Floorify floor:

 Install a cleaning mat to prevent dirt from entering. When choosing a floor mat, please note that the backing of the mat does not consist of rubber or latex. These can cause discoloration of the Floorify floor.

2. Protect sliding furniture

Version 01/12/2024 – This document replaces all printed and electronic installation and technical recommendations that were previously distributed by Floorify NV. Always protect furniture and chair legs with **high-quality**, **soft protective caps or felts**. Check regularly for wear and tear or dirt. Keep them dry and replace them if necessary. Accumulated dirt under sliding furniture **can cause damage and scratches**. Incorrect hard caps

can also be detrimental to the surface of the floor.

3. Wheels

Place **soft**, **wide wheels** that are suitable for vinyl/ PVC floors under your (office) chairs and armchairs and/or use a suitable desk floor mat for extra protection.

Never use small, thin, hard wheels. They pose a great risk of **point loading** on the click joint, which could result in damages to the click system.

4. Moving furniture

Never drag heavy objects or furniture over the floor, but lift them up.

5. Avoid discoloration

Every floor covering discolors under the (long-term) influence of sunlight, whether this is parquet, laminate, PVC/vinyl or carpet. **Good sun protection is important to avoid discoloration**.

6. Vacuum cleaner

Use a quality vacuum cleaner with a soft brush and check that the wheels rotate smoothly to avoid scratches.

7. Avoid contact with rubber

In the case of prolonged contact between vinyl/PVC and rubber or latex, **a permanent darkbrown discoloration may occur due to migration** (such as a rubber ring under a trash can, rubber doormats, bicycles, etc.). Rubber caps under furniture can also cause streaks due to friction. We therefore recommend that you check all furniture and all utensils for rubber caps and provide them with the correct protection.

CLEANING

The floor is easy to clean with water. If you wish to use a cleaning product, choose a PH-neutral product such as our mild cleaner Conny, so the topcoat will not be affected. More information on maintenance can be found on our website.

STEAM CLEANER

• Using a steam cleaner with a wide mouthpiece and in combination with a suitable microfibre cloth can be used. Keep the contact of the steam on your Floorify floor as short as possible and set the appliance to the lowest setting.