

Rider Information

Willinga Park looks forward to welcoming you to Willinga Park.

Willinga Park is a private residence and operating park. We please ask that all visitors remain respectful and stay within your allocated riding spaces. Please find below important information for your event.

Check-In and Check-Out Dates/Times

Please refer to your booking conformation email regarding your check-in dates and times.

Indemnity Form

Please complete the [Indemnity Form](#) and return to m.moore@willinga.com.au prior to your arrival. If we do not receive your form prior to your arrival, you will not receive your gate code.

Main Gates

The main gates will be closed during your visit. A text message or email will be sent with your unique gate code. This code will be changed for each visit you book with us. **Important: Please do not pass this code on to other people.**

Train and Camp Parking

All camping and day stay parking sites have power and water. Please use the Camping and Parking site number allocated to you. Fires on the camping and parking grass areas are not allowed. One power outlet per Camp Site Bollard only, do not use double adapters as these will blow the system. Any damage to Power outlets will be charged to your credit card supplied at time of booking.

Amenities Area

The Amenities Area is available to you which includes the showers, toilets, laundry, kitchen, BBQ and heated swimming pool. Please do not use the Fire Pit if there is a total fire ban. Please ensure all areas, particularly the Kitchen and BBQ Areas are cleaned before departures. **Please note: no glasses or crockery is permitted at the Swimming Pool.**

Stables

All Competition Stables have rubber-lined floors. Some Competition Stables feature automatic waterers and feed bins however please bring a water and feed bucket in case your stable is not fitted. There are taps in each row of the stables for your convenience.

Please use the stable number allocated to you.

Please bring your own equipment to clean stables as wheelbarrows, brooms and shovels are not provided.

Rider Information

Shavings – It is not permitted to bring your own shavings or stable bedding. **Four bales of Shavings have been included in your booking charges.** All bales of shavings will be delivered to your stable number as per the shavings ordered. Additional bales can be purchased as part of your booking or contacting our team.

All stables must be completely cleaned out on departures with all shavings and manure moved to the Manure Pit situated near the wash bays. Stables should be swept clean. Manure is not to be left in the wheelie bins at the stables – please use the Manure Pits.

All stables will be inspected on your departure. If left unclean a \$200.00 stable bond will be charged to your credit card. No hoof black can be used on the bitumen roads or outside the stables on any concrete surface. This will also incur a \$200.00 stable bond fee.

Arenas and Horse Access

The Covered Arena, Warm Up Arena and Show Jumping Arena is available to you during your stay. Manure scoops and wheelie bins are located at each arena – please be mindful and pick up manure.

Horses are not allowed on Forster Drive or main bitumen roads*. Please use the horse path to gain access to the Covered Arena, Warm Up Arena and Show Jumping arena (refer to the map). *You will need to walk on the bitumen road briefly to access the gravel horse paths.

All riders must wear helmets when riding.

A selection of showjumps will be available for you to set up at the Outdoor Warm Up Arena and use during your allocated time. Please ensure to put all jumps back where you found them once you are finished.

Speed limit

The speed limit around the park and stables is 10km per hour. For safety reasons please adhere to the speed limit.

WIFI

Basic WIFI is available in some parts of the park. If you require WIFI we suggest that you bring your own portable WIFI solution.

Dogs

Dogs are welcome, however must be always kept on a lead, supervised and under control.

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Booking Periods

Reservations can be made 12 months in advance. Block out periods may exist. Minimum stay bookings may apply during some periods.

Property use

Use of the property is for short term holiday stays. Any other proposed use of the Property, such as for an event or commercial purpose will require prior written approval.

Your Responsibility

You are responsible and liable for the actions of you and your guests at the Property, for the duration of the reservation. You must ensure you and all your guests comply with these terms and conditions, as well as any additional conditions specified on notices provided.

You and your guests may be required to provide photo ID (including proof of age) to confirm your reservation. If you are requested to provide photo ID and you are unable or unwilling to do so, your reservation may be cancelled, and no refund provided.

Willinga Park accepts the reasonable use of the Property. We reserve the right to invoice or charge additional fees if the Property is damaged, left in an unreasonable or unsatisfactory condition, and/or the Property items are broken or lost.

All damage to the Property will be charged to the client's credit card.

Belongings

Any monies, valuables, goods, or vehicles that belong to you which are brought into the Property remain your responsibility. Willinga Park is not responsible for your money, valuables, goods, or vehicles and will not replace damaged, lost or stolen items.

Termination

Willinga Park may terminate the reservation and ask you and your guests to leave Willinga Park immediately if you or any guest or visitor at the Property during your stay: Breaches any law; Breaches these terms and conditions; Causes annoyance or nuisance to others in the vicinity of the Property; or Behaves unacceptably (including drunken or uncontrolled behaviour, offensive language, malicious or negligent use of facilities, theft or any other form of behaviour deemed inappropriate by Willinga Park. No refund will be provided in these circumstances.

Privacy

Your personal information will be held and used in accordance with the Willinga Park Privacy Policy as amended from time to time.

No Smoking

There is no smoking permitted in the accommodation or other buildings.

We hope you enjoy your time at Willinga Park!

Willinga Park Team