



## Terms and Conditions for the VIP Customer Incentive Program

### 1. Introduction

These Terms and Conditions ("**Terms**") govern your participation in the VIP Customer Incentive Program ("**Program**") offered by Beyond Beauty Club GmbH and its brand Simon Ourian MD ("**Company**", "we", "us", or "our"). By participating in the Program, you agree to these Terms.

### 2. Eligibility

To join the Program, you must subscribe to the Daily Essentials package, which includes cleanser, toner, and moisturizer ("**Subscription Products**"). All three products must be part of the same subscription.

### 3. Program Tiers

3.1. The Program consists of four tiers. You move up a tier every 90 days with each delivery of your Subscription Products.

3.2. Your current tier can be viewed in your customer account under the "VIP Program" tab.

3.3. Upon reaching the fourth tier, known as the A-Lister tier, you will maintain your benefits as long as your subscription remains active.

### 4. Benefits

4.1 You will receive benefits with each delivery of your Subscription Products. The quality and value of the benefit item will improve with each subsequent delivery until the fourth delivery.

4.2 Specific benefits for each tier are detailed in your customer account.

### 5. Subscription Management



5.1 If you pause your subscription, your benefits will be temporarily deactivated. Benefits will resume once the subscription is reactivated.

5.2 If you cancel your subscription, you will retain your benefits until the end of the current subscription cycle. Upon re-subscribing, you will be placed in the tier you were in at the time of cancellation.

## **6. Limitations**

6.1 The Program is subject to change or termination at any time at our sole discretion without prior notice.

6.2 Free items and other benefits are non-transferable, non-exchangeable, and cannot be redeemed for cash or credit.

6.3 We reserve the right to modify the benefits and criteria for each tier at any time.

6.4 All benefits provided under the Program remain the property of Beyond Beauty Club until all installment payments for the Subscription Products have been paid in full.

## **7. Liability**

7.1 To the fullest extent permitted by law, Beyond Beauty Club GmbH will not be liable for any indirect, incidental, special, consequential, or punitive damages arising out of or related to your participation in the Program.

7.2 Our liability for any direct damages arising out of or related to the Program shall not exceed the total value of the benefits received by you under the Program.

## **8. Governing Law**

These Terms shall be governed by and construed in accordance with the laws of Switzerland, without regard to its conflict of law principles.



## 9. Contact Us

If you have any questions regarding these Terms or the Program, please contact us at [Concierge](#).