

FREE Exfoliating Mask Promo - Frequently Asked Questions

1. What is the promotion?

Spend a minimum of €70, £70, or 300 zł on simonourianmd.com and receive a free Exfoliating Mask with your order. This is valid for a limited time and for all customers.

2. How long does the promotion run?

The promotion is available from 1st October 2024, 11:00 CET to 14th October 2024, 11:00 CET, or while stocks last.

3. Who is eligible for the promotion?

The promotion is available to all clients, including VIPs, customers with a member's code, and those without a code.

4. Is there a minimum spend to receive the free Exfoliating Mask?

Yes, you must spend at least €70, £70, or 300 zł on the website to qualify for the free Exfoliating Mask.

5. Is the gift limited to one per order?

Yes, the Exfoliating Mask is limited to one per order, regardless of how much you spend above the minimum.

6. Do I need a promo code to redeem this offer?

No promo code is required to redeem this offer. Simply meet the minimum spend requirement, and you will need to add the Exfoliating Mask to your shopping cart by clicking "Add to Basket" in the promotion banner displayed in the shopping cart.

7. Can I combine this offer with other promotions or discounts?

This depends on the terms of any other promotions running concurrently. However, this offer applies automatically with the minimum spend.

8. Can I select a different free product?

No, the free product is fixed as the Exfoliating Mask and cannot be substituted.

9. Is the promotion available internationally?

This promotion is available for purchases made in euros, pounds, or zloty. Please check the website for shipping availability to your region.

10. How will I know if the promotion has been applied to my order?

The Exfoliating Mask will automatically appear in your cart when you meet the minimum spend requirement.

11. What if I place multiple orders?

The promotion is limited to one free gift per order, but you may place multiple orders during the promotional period if desired.

12. Is the free gift full-sized or a sample?

The Exfoliating Mask offered as the free gift is full-sized.

13. Can I gift the Exfoliating Mask to someone else?

Yes, you are free to gift the Exfoliating Mask to someone else.



14. How can I make the most out of this promotion?

New customers: This offer is a great way to bring in new customers, especially for Essentials or sales over £100, €115, or 534 zł, which will also count towards your New Customer Incentive Bonus.

Existing customers: As seasons change, so do skin needs. Check in with your customers to see if they are running low on products or need to add a new Booster (at the new price).