

SUSTAINABLE DESTINATION PARTNERSHIP

Making Sydney a sustainable destination

PROGRESS REPORT 2019



sustainabledestinationpartnership.com.au

Welcome from the Chair- Amanda Visser

The Sustainable Destination Partnership is a collaboration of hotels, backpacker hostels, serviced apartments, cultural institutions, entertainment venues and industry influencers working together to make Sydney a sustainable destination. Together, our partners operate over 60% of hotel rooms within the City of Sydney and all the major cultural and entertainment venues. Collectively each year we host 26 million visits to our venues.

The successful launch and first year of the partnership reflects our vision for Sydney to become a sustainable destination, lifting Sydney's position to 8th on the Global Destination Sustainability Index for 2019 and winning the GDS-Index Innovation Award for our work.

Sydney's accommodation and entertainment operations are responsible for over 20% of the City's carbon emissions, 14 % of the city's potable water use and 47% of the city's commercial waste. As tourism continues to grow, our partners are dedicated to working together to reduce these emissions, improve our environmental performance and engage with our visitors on what sustainable tourism can truly be.

We are proud to have achieved a number of milestones in our first year including setting environmental targets in line with Sustainable Sydney 2030 goals, formalising projects including food waste reduction, sustainable procurement and data benchmarking as well as launching Sydney's Single-Use Pledge. Over 50% of partners have already committed to reducing single-use plastic items across their organisations.

The efforts of the City of Sydney's Program Managers has been pivotal in delivering these first year outcomes and I would like to thank our Partners and Associate Members who have come together to share their knowledge and skills.

We look forward to a second year of success and leadership in driving sustainable tourism in Sydney.

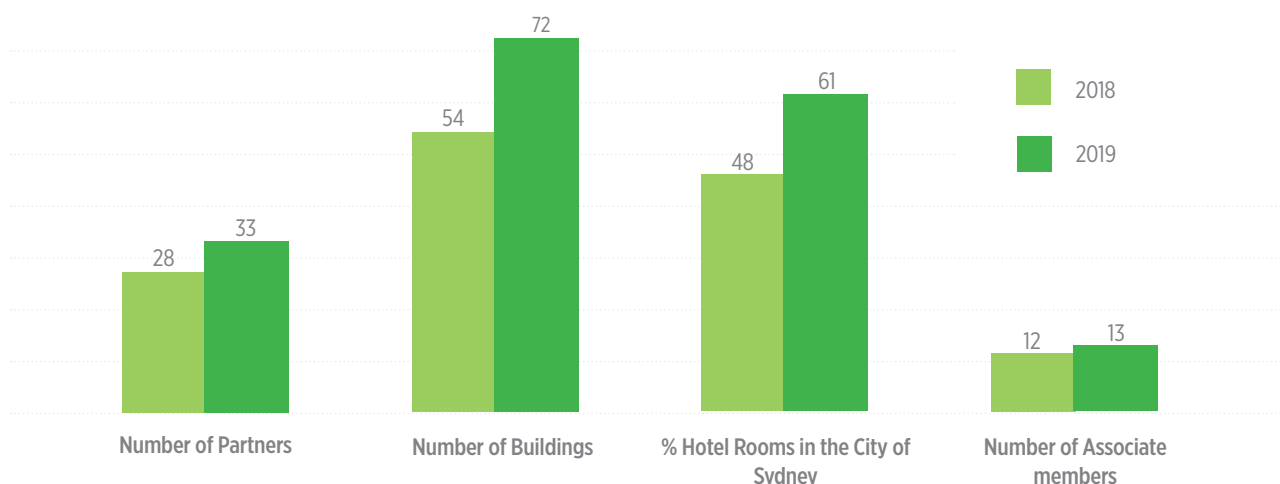


How we work

The Partnership works collaboratively to:

- › **Improve** the environmental performance of Sydney's accommodation and entertainment venues
- › **Invest** in renewable energy, recycled water, waste avoidance and management and other sustainable solutions that support Sustainable Sydney 2030
- › **Engage** with regulators and governments on key environmental policy and regulatory issues
- › **Champion** and promote our objectives and outcomes to the broader sector and wider community.

The Partnership is governed by a Leadership Panel, three technical working groups and the City of Sydney, as secretariat. Together we define shared barriers to improved environmental performance, test solutions, develop best practice tools and resources, and encourage uptake of these across the broader sector.



*2019 Progress Report covers the results achieved in the period 1 July 2018 to 30 June 2019.

Values



We are creating a sustainable future



We care about people



We create innovative solutions



We measure our achievements



We share ideas



We lead by example

Sydney recognised as a global sustainability innovator



In October 2019 the Sustainable Destination Partnership won the Global Destination Sustainability Index (GDS-Index) Innovation in Sustainability Award at the annual ICCA Congress in Houston for our outstanding collaboration, environmental footprinting work and ambitious targets.

The award was accompanied by the announcement that Sydney has risen in the GDS-Index rankings to be named 8th in the world for sustainable business events.

The GDS-Index benchmarks the social and environmental performance of business events industries, across more than 50 cities worldwide.

“Sustainability is becoming an important requirement for our global client base when choosing a host destination, and the City of Sydney’s approach in creating a collaborative framework for our whole industry to work with them is truly visionary,” said BESydney CEO and SDP Associate Member, Lyn Lewis-Smith.

Sydney Lord Mayor Clover Moore said, “We created the Sustainable Destination Partnership to work with some of the biggest hotels and tourist attractions in our city to reduce environmental impact and address climate change. This award recognises their success in becoming more sustainable and working to address the most pressing issue of our time. I hope it encourages more businesses and organisations to become involved.”



Our targets and results



TARGET BY JUNE 2021

Reduce total emissions by 10%*

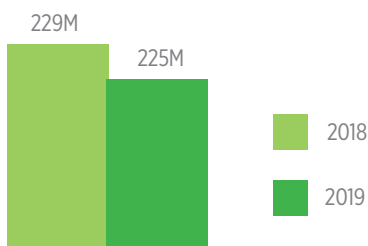
* From a 17-18 baseline

OUR 2019 RESULTS

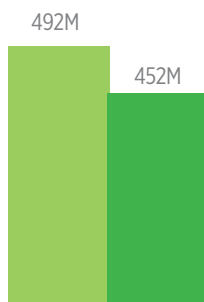


Reduced electricity by **4 million kWh**

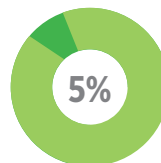
Reduced gas consumption by **40million MJ**



Electricity consumption kWh



Gas consumption MJ



5% reduction in emissions

Powerhouse Museum reduced its electricity consumption by 16% through lighting upgrades and staff engagement

Harbour Rocks Hotel saved 17% in gas consumption after undertaking a kitchen and hot water upgrade



TARGET BY JUNE 2021

Increase energy from renewable sources through on-site generation and off-site purchasing

OUR 2019 RESULTS



The Australian National Maritime Museum launched Australia's largest lightweight solar panel roof

Currently less than 1% of energy from renewable sources. However, the Sydney Opera House's Power Purchase Agreement, the solar installations at the Australia National Maritime Museum and Town Hall, as well as the commitment of our partners will see this rapidly change in subsequent years.

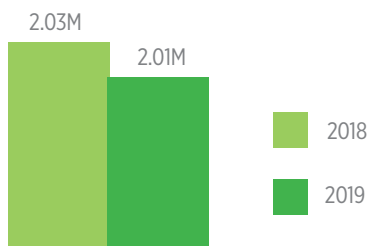


TARGET BY JUNE 2021

0% increase in potable water*

* From a 17-18 baseline

OUR 2019 RESULTS



Water Consumption kL

Zero increase in potable water



YHA Sydney Central saved 50% in water through cistern upgrades

Sydney Opera House saved 34% in water after a leak detection program



TARGET BY JUNE 2021

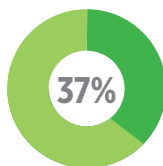
- 70% diversion from landfill
- All partners reporting on waste

OUR 2019 RESULTS

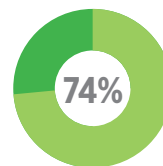
9,031 tonnes of waste sent to landfill



*Hilton Hotel
halved its
food waste*



37% diversion from landfill



74% of properties providing waste data



TARGET BY JUNE 2021

- The average sustainability capability** score across the partnership is 3.5 out of 5 (proactive)
- Range of scores is 2-5 across all capability measures

** as measured every two years by our Associate Member, Sustainability Advantage

Accor set up an internal team to champion the reduction of single use plastics across their hotels.

OUR 2019 RESULTS



All Partners

reported projects to improve their organisational capability to drive sustainable change.



“PARKROYAL Darling Harbour is delighted and proud to be part of a movement taking action which seeks to reduce the environmental impact of the tourism sector.”

Jeroen Meijer, General Manager, PARKROYAL Darling Harbour

“The SDP provides an important opportunity for Sydney’s accommodation, cultural institutions and entertainment venues to network, collaborate and support each other as we help make Sydney a sustainable destination.”

Emma Bombonato, Environmental Sustainability Manager, Sydney Opera House



“Accor Hotels participating in the Sustainable Destination Partnership has seen reduction in energy, waste and water to name a few. Working closely with the City of Sydney team has been a real pleasure.”

Trevor McCarren, Regional Technical Manager NSW/ACT, Accor Hotels

Our Stories



2 CO_2 +

partners published **net zero plans**

10

partners achieved **third party ratings**



10

partners participated in **global sustainability reporting schemes**



20

partners (40 buildings) committed to the **Single Use Pledge**

25



partners took steps to improve their **internal environmental systems**
with **5** partners creating **sustainability teams**

9



partners focused on **guest engagement activities**

23

partners progressed **sustainable procurement**
in their business



33



partners undertook **operational efficiency** projects
and **14** partners undertook **sustainability and climate risks assessments**

Five actions for the year ahead

1

Drive data excellence for waste reporting

By testing existing tools including NABERS Waste and EarthCheck

2

Work towards halving food waste

By working with Love Food Sydney

3

Identify water saving opportunities

In partnership with Sydney Water

4

Demonstrate pathways to reducing single use

Through supplier engagement

5

Increase knowledge and uptake of renewables

By exploring industry and partnership opportunities and Power Purchase Agreements



"We have a responsibility to reduce our environmental impacts, particularly the repercussions to our water. Working with the Sustainable Destination Partnership has been an exciting journey".

Rene Hernandez, Manager Services, Facilities & Sustainability, Australian National Maritime Museum

"The Sustainable Destination Partnership has created synergies amongst the partners and new lines of thinking to make our great city sustainable and a valued destination for our guests and visitors!"

Craig Cavers, Chief Engineer, Hilton Sydney



"YHA is proud to be partner in the Sustainable Destination Partnership because our staff love Sydney and our guests expect nothing less of us than to try to make this beautiful city more sustainable."

Helen Vine, Deputy Operations Manager, YHA Australia

"Fox Studios Australia are proud to be part of the SDP, championing real change in the sector alongside our peers."

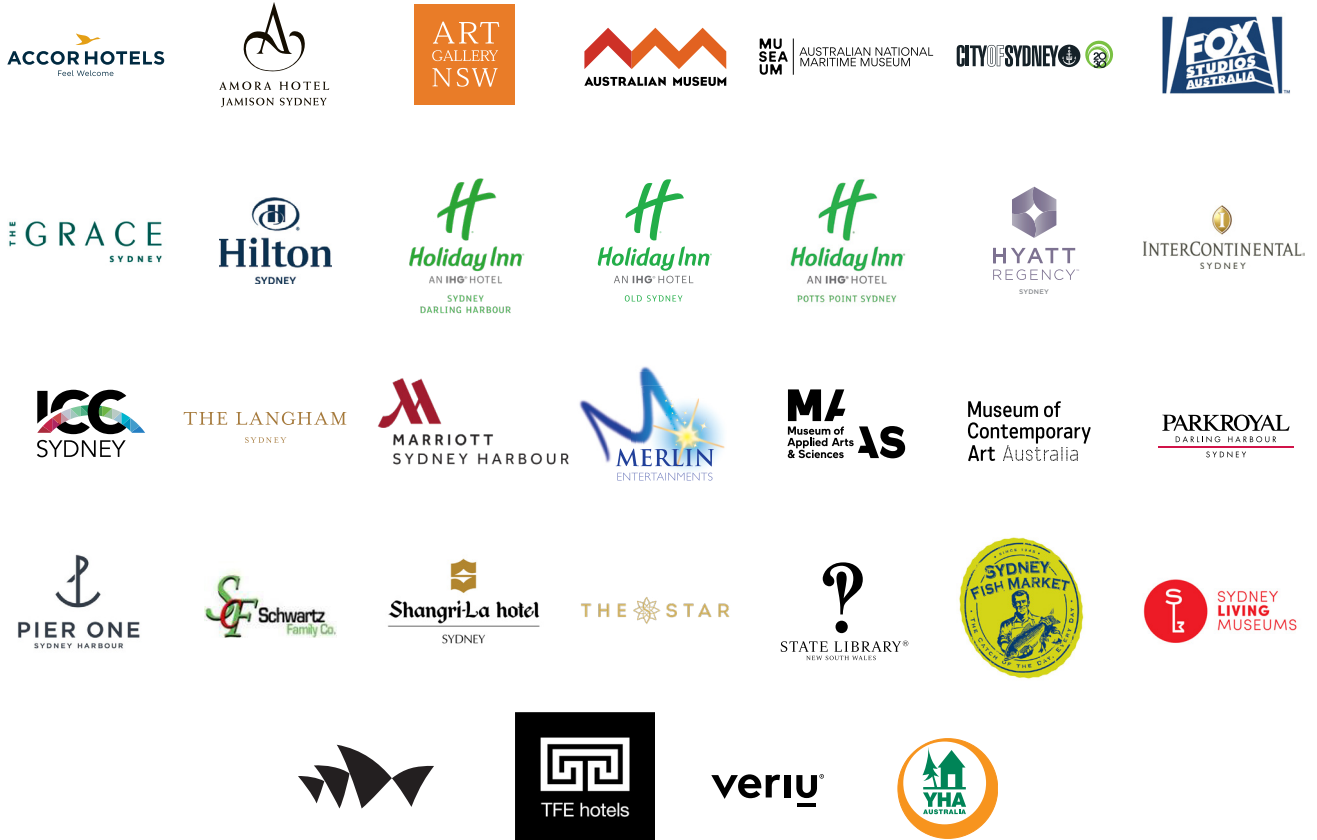
John Hughes, Managing Director, Fox Studios Australia



"The Sustainable Destination Partnership has been a great program that has brought people and their brands together to reduce food waste and energy."

Paul Briggs, Sustainability & Projects Coordinator, Schwartz Family Company

Partners



Associates



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