

What Works to Prevent Violence: Impact at Scale

Ending Violence Against Women and Children Helpdesk

A research and advice service for the UK Government



No Copyright



The Helpdesk

We provide research and advice to FCDO and HMG staff on violence against women (VAW) and violence against children (VAC). We can advise on VAW and VAC at different stages of the policy and programming cycle, and across sectors and themes



Services offered

We offer a high-quality, tailored response that is flexible to respond to needs.

- Our helpdesk can respond to a range of technical queries through literature reviews, factsheets, mapping of policies, programmes and actors, and rapid technical advice.
- We also offer practice-based knowledge to guide implementation, adapt evidence and advise how to take innovations to scale.
- Our more substantive support includes specialist in-country assignments, guidance materials, accompaniment, and strategic support to central policy teams to provide technical support and build capacity.



Expertise

- The helpdesk is managed by a dedicated team of senior researchers at Social Development Direct on behalf of the What Works: Impact at Scale consortium.
- The helpdesk draws on experts from across the consortium and a pool of over 70 pre-screened independent specialists.
- Our experts combine relevant sectoral and thematic experience to address VAW and VAC in policy and programmes, across different conflict-affected, humanitarian and development contexts.

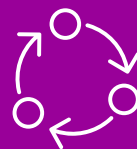


HOW DO I GET HELPDESK SUPPORT?

The Ending Violence Against Women and Children Helpdesk is available 9am – 5pm (UK time) Monday to Friday
Email: enquiry@VAWCHelpdesk.org.uk

The helpdesk is managed by Social Development Direct under the What Works to Prevent Violence: Impact at Scale programme, a consortium of partners led by International Rescue Committee, including CARE International, Raising Voices, and Social Development Direct.

The Process



1. Send us an email with your query at: enquiries@VAWCHelpdesk.org.uk
2. A researcher will contact you within 24 hours to clarify the query and timeframe. We can advise on the question wording and query options.
3. We will work on the query and deliver a written, quality assured report or expert advice within the agreed timeframe
4. We will ask for feedback once the work is completed.

	Rapid	Short	Medium	Large
Number of days	Up to 1 day	Up to 3 days	Up to 6 days	Up to 9 days
Turnaround time	Urgent 2-3 days max	10 working days	15 working days max	20 working days max
Query complexity	Short concise query	Query with one question	Query with 2-3 questions	Query with 3-4 questions
Examples	<ul style="list-style-type: none"> • Urgent queries – often used for humanitarian purposes • Short phone call • Sharing existing materials 	<ul style="list-style-type: none"> • Annotated bibliography • Rapid literature review • Programme mapping • Expert advice on logframe, Business Cases, ToC, annual review, and programme completion reviews 	<ul style="list-style-type: none"> • Desk research for Business Cases and other programme documents 	<ul style="list-style-type: none"> • Multi-part query • Extended literature review • In-depth guidance for programmes or policy development • Likely to include expert involvement