

Baumholtz Plastic Surgery Financial Policy

Consultation and Estimates

- Consultation Fee:
 - All surgical consultations (video and in person) are charged a non refundable fee. These fees will be credited toward your procedure if booked within 6 months.
 - All non surgical appointments (medspa, wellness, injectables) are charged a booking fee which is credited to your service.
 - All visits (surgical and non surgical) may be rescheduled with 48 hours notice. Less than 48 hours will result in loss of the fee and the need for a new fee to reschedule. Exceptions for medical reasons will be considered with appropriate documentation
- Estimates / Quotes for services
 - Your procedure estimate is valid for 30 days from the consultation date. Fees are based on the estimated surgery time or procedure at credentialed facilities.

Preoperative Requirements

- Based on your health history / type of procedure - you will be asked to obtain medical testing (labs, EKG, medical examination, etc). Failure to obtain these items may result in your pre op visit and procedure being rescheduled with additional fees for rescheduling.
- Nicotine Policy: All forms of nicotine must be discontinued 6 weeks before and after surgery. Failure to comply will result in surgery cancellation and a fee.
- COVID-19 Testing: Surgical facilities and anesthesia may require COVID-19 testing regardless of vaccination status.

Fees and Payments

- Deposits:
 - A 25% non-refundable deposit is required to reserve your surgery date.
 - The total estimate is due in full 3 weeks prior to your surgery date.
- Accepted Payments: Cash, money order, credit cards, personal checks (if provided 3 weeks before surgery), and financing services*
 - *We offer financing through trusted vendors providing flexible payment plans to suit your budget. Our staff is available to assist with the application process and answer any questions about payment options.

Credit Card on File and Financial Responsibility

- To facilitate efficient and secure transactions, Baumholtz Plastic Surgery requires all patients to keep a valid credit card on file. This policy is integral to managing and simplifying the billing and payment process.

- Authorization: By providing your credit card information, you authorize Baumholtz Plastic Surgery to automatically charge your card for any balances due, including consultation fees, surgery deposits, and additional charges outlined in our financial policy.
- Privacy and Security: Your credit card information will be stored securely and accessed only for processing authorized charges, in compliance with federal and state laws.

Dispute Resolution and Privacy Waiver:

- In the event of a dispute or refused payment, a limited waiver of privacy rights allows Baumholtz Plastic Surgery to disclose information necessary for dispute resolution. This waiver is strictly limited to financial disputes and does not affect the confidentiality of your health information.

Specials and Discounted Packages

- Baumholtz Plastic Surgery periodically offers specials and discounted packages. These promotions are subject to the following conditions:
 - Validity Period: Services purchased as part of specials or discounted packages must be completed within 6 months from the date of purchase.
 - Scheduling and Availability: Appointment scheduling is subject to availability. Services under these offers must be scheduled promptly to ensure completion within the validity period.
 - Non-Refundable and Non-Transferable: Specials and discounted packages are non-refundable and, unless stated otherwise, non-transferable.
 - No Extensions: The 6-month period for utilizing any special or discounted package is firm and will not be extended.

Pre and Postoperative Care

- Included Visits: All postoperative visits for 12 months following your surgery are included, as is one pre-operative visit with Dr. Baumholtz to finalize your surgery plan. Additional pre-operative visits are subject to a fee.

Additional Charges

- Medical Clearances, Labs, Medications, and Supplies are not included in the estimate. These will be discussed during your pre-op visit.
- Pathology: If a tissue specimen is sent for analysis, you are responsible for charges not covered by insurance.
- Overnight care, if necessary, is not included in the estimate. Direct payment to the facility/provider is required.
- Any additional testing requested by the facility or anesthesia may be an additional charge.

Rescheduling and Cancellations

- Rescheduling Fees - Surgical and Office Procedures:
 - A procedure can be rescheduled for a \$500 fee if more than 3 weeks prior.
 - Changes under 21 days will forfeit the 25% deposit and require a new deposit to rebook.
 - Changes under 14 days will forfeit both the deposit and a \$2500 charge.
 - Changes under 7 days will result in 100% forfeiture of all fees collected.
- No-Show/Cancellation Policy:
 - Failure to appear for surgery results in 100% forfeiture of all fees.
- Additional Cancellation Policy
 - Incomplete medical disclosure or non-compliance with preoperative requirements will also result in cancellation and forfeiture of all fees.
- MedSpa / Wellness / Injectable
 - For scheduled treatments or packages, failure to provide 24 hour notice will result in forfeiture of that treatment (or portion of that package).

Refund and Revision Policy

- No Refunds: Services already provided are not eligible for refunds. Credit may be extended for other services under certain conditions.
- Revisions: Additional treatments for complications or unsatisfactory results may be necessary and are not guaranteed within the initial estimate. Charges for revisions will be outlined based on the nature of the problem.

Exceptions for Medical Reasons or Family Emergencies:

- Exceptions for fees may be considered with appropriate documentation, though facility and anesthesia fees may still apply.

Acknowledgment

Fees and charges are based on either actual penalties imposed by the facility and / or the lost opportunity cost to use that time / material for another patient. In addition, if special equipment was ordered for your procedure - it may not be returnable. Lastly, the team will spend a great deal of time orchestrating the many components of your case to ensure a safe and successful surgery. Cancellations represent a real cost to the practice.

I have read, understood, and agree to the Baumholtz Plastic Surgery Financial Policy, including all terms regarding consultation fees, preoperative requirements, payments, postoperative care, additional charges, rescheduling, cancellations, revisions, and the policies on Credit Card on File and Financial Responsibility, and Specials and Discounted Packages.

BY SIGNING BELOW, YOU ACKNOWLEDGE THAT YOU HAVE READ, UNDERSTOOD, AND AGREED TO THESE TERMS. YOU RECOGNIZE YOUR RIGHT TO CONSULT WITH AN ATTORNEY BEFORE SIGNING THIS AGREEMENT AND AFFIRM THAT YOU ENTER INTO THIS AGREEMENT VOLUNTARILY.

Signature: _____ Date: _____

Print Name: _____