

# Snow Medical Grants Management System

User Guide for Applicants and Research Administration Office staff

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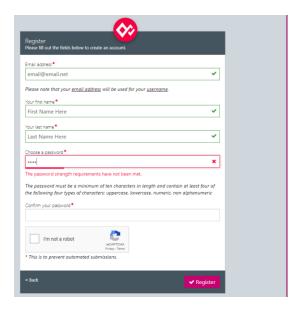
#### 1. Registering as a new user (Applicant and RAO)

All users must register using an email address, your first & last name and a password. Please follow the steps below to create your account. Once your account is created you will receive a verification email. If you do not receive your verification email please check your Junk/Spam folder or contact the Snow Medical team (see 8. Contact/Help in this guide).

Your password must be a minimum of ten characters in length and contain at least one of each of the following types of characters; uppercase, lowercase, numeric, non-alphanumeric.



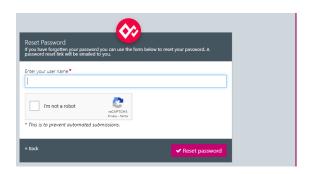






## Forgotten Password

You can reset your password via the 'Reset Password' link. Please contact the Snow Medical team if you have been locked out of your account.





# 2. Navigation Icons

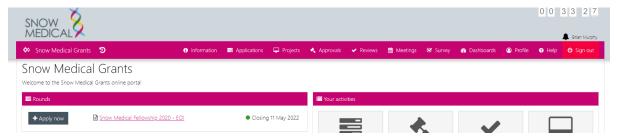
Please note that not all icons are available to all users.

lcon	Feature	External Participant access
	Applications	Create applications and view applications that belong to you or have been shared with you
*	Approvals	View approval decisions assigned to you
<b>6</b> 26	Dashboards	View dashboards shared with you
	Forms	View forms that belong to you or have been shared with you
8	Information	View information about the portal provided by the host organisation
	Meetings	View meetings you are participating in
<b>②</b>	Profile	View and update your profile; view projects that belong to you or have been shared with you.
<b>-</b>	Projects	View projects that belong to you or have been shared with you
8	Milestones	View and action your milestones across all projects
<b>~</b>	Reviews	View and action reviews of applications or milestone submissions
	Panels	View panels that you are participating in
<b>~</b>	Survey	Answer a survey about the Portal
0	Help	View help for the current page

#### Homepage

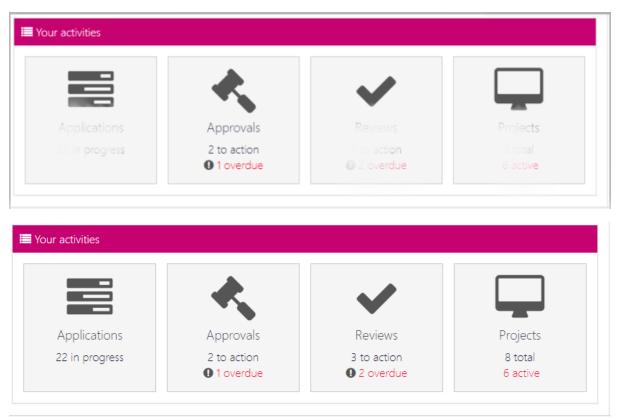
After activating your account you will be taken to the Snow Medical Grants homepage.

Here you can apply for a grant, link your ORCID ID data to your profile, view grant round information/documents. If you are successful in being awarded a grant you will manage your Funding Agreement, Milestone payments and Annual Reports through the portal.



#### Research Administration Office (RAO) view

If you are an RAO you will have additional actions e.g. 'Approvals' tab will be activated when you have an application or milestone to review and certify.

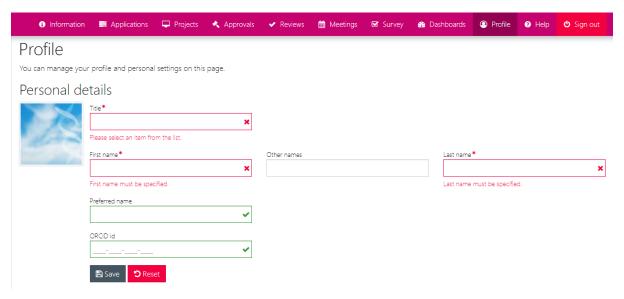


#### 3. Grants Management System portal

Through the Profile tab you can include your personal details (e.g. phone, address, qualifications, etc).

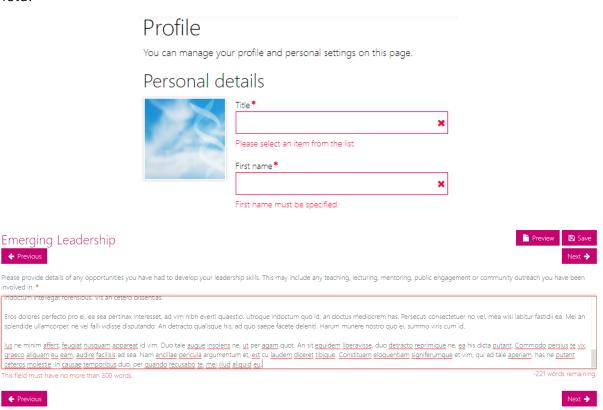
Minimum requirements are; Title, First Name and Last Name.

You can also link your ORCID ID to your profile, n.b. you must be the owner of the ORCID ID to link and synchronise ORCID details.



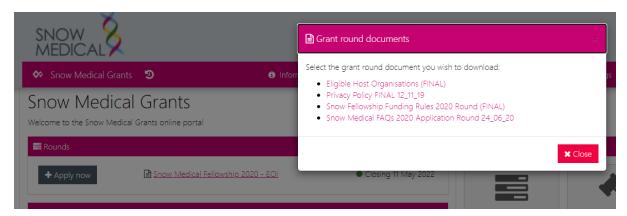
## 4. Error Messages

Throughout the grants portal some fields are required, these fields are shown with a red asterisk. If you have not made an entry, made an incorrect entry (e.g. date or number) or gone over a word/character limit you will be notified at the bottom of the field.

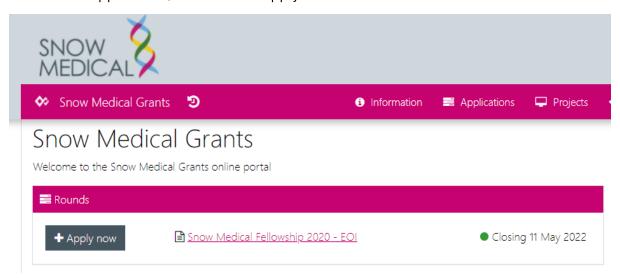


## 5. Applications

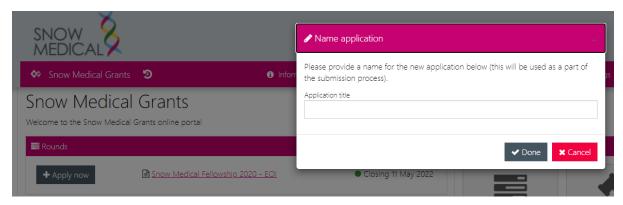
Application information can be found through the Snow Medical website or the grants portal. In the grants portal click on the grant title name to show grant round documents.



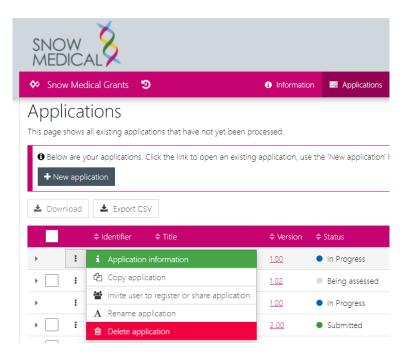
To start an application, click on the Apply now button.



You will be asked to create your application title. Then click Done to start your application.



To edit your application title, navigate to the application list and click on the three dot menu button.

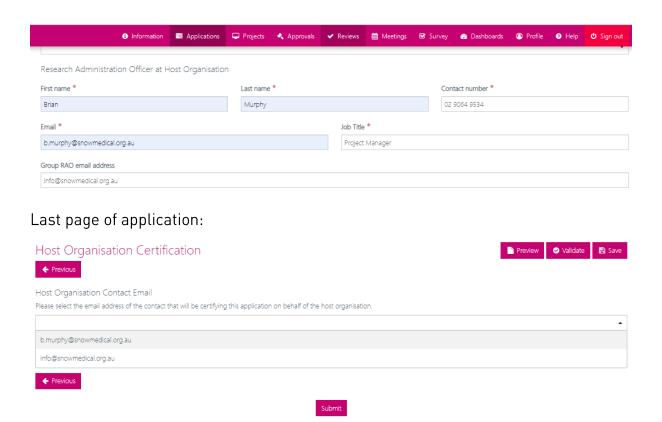


You can **preview your application** at any stage by using the Preview button within the application – this will download the application progress so far.

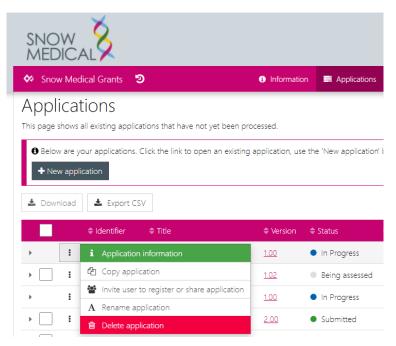


At the start of you application you will be asked to include the details of your Research Administration Office (RAO) – you can include your RAO group email address and/or a specific person at your RAO. Each application must be submitted to the RAO for certification. Only applications that are certified by your RAO will be considered as submitted to Snow Medical.

First page of application:



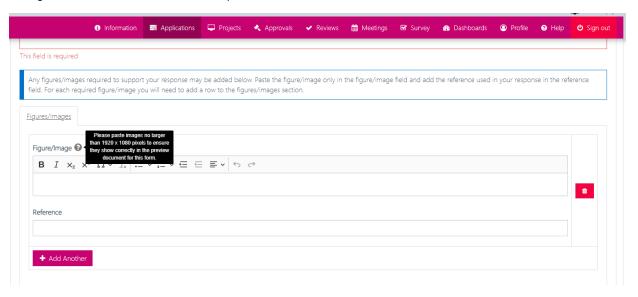
You can **share your application** with others using the three dots menu icon. Access levels are Read Only or Read & Write. If you have given someone else Read & Write access to your application, that user will be able to make edits to your application but is not able to submit – only the applicant can submit to their RAO.



## 6. Images/Figures

Images and figures can be included with some questions in your EOI and Full Application stage. Images/figures must be copied and pasted into the Rich Text Field, drag and drop may cause errors with the image.

Image dimensions: 1920x1080 pixels



#### 7. Role of Research Administration Office team

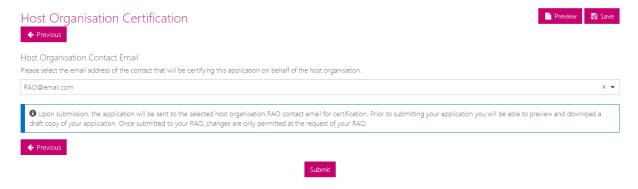
All applications to the Snow Fellowship must be sent to your nominated RAO representative for certification.

The RAO representative will review the application and either certify or return to the applicant for further changes.

When the RAO representative certifies an application it is considered submitted to Snow Medical and cannot be changed.

#### Applicant view (last step in application)

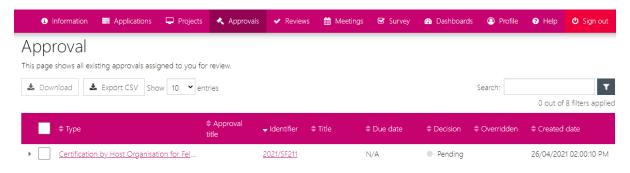
Select you RAO email address to submit your application for certification.



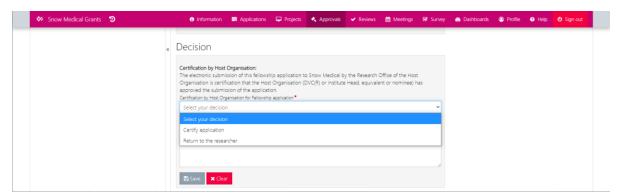
#### RAO view

The RAO will receive an email notification when an applicant has submitted an application for certification.

The RAO will be asked to log into Snow Medical Grants to review and either certify or return to researcher. To review and certify an application please use the Approval tab.



The RAO can return the application to the researcher with comments or certify the application providing details on a high-level contact person at the host organisation (e.g. DVCR or institute head). The details of the DVCR are for reference only and used by the Snow Medical team, they are not included in the application or its assessment.



A notification email will be sent to the applicant when the RAO has certified the application. The application is then considered submitted to Snow Medical.

#### 8. Contact/Help

Please contact the Snow Medical team for help with the system or questions about the application or process.

info@snowmedical.org.au