

PHARMACOSMOS

Policy			
Title: Cookie Policy - Pharmacosmos Canada Inc.		Effective date: July 2, 2026	
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Approver Michal SOERENSEN (MJU)	July 2, 2026		

1. Purpose

Pharmacosmos Canada (“Pharmacosmos”, “we”, “us”, or “our”) is firmly committed to protecting the privacy of information we may collect from our online visitors or directly from Healthcare Professionals or directly from patients in relation to our monitoring of the safety of our products.

We comply with applicable Canadian privacy laws, including:

- The Personal Information Protection and Electronic Documents Act;
- Alberta’s Personal Information Protection Act;
- British Columbia’s Personal Information Protection Act; and
- Québec’s Act respecting the protection of personal information in the private sector.

Our objective is to balance our legitimate business interests and legal obligations with individuals’ reasonable expectations of privacy and consent. This Cookie Policy explains:

- How we use cookies on our website;
- What information is collected through cookies; and
- Your choices regarding cookie use.

2. COOKIES ON PHARMACOSMOS.CA

This website is created to provide information about our company, products and services. This part of the Cookie policy describes how and why we use cookies to collect information about you as a user and applies to information collected and used on this website.

3. The Information We Gather

We use cookies for purposes related to:

- Website functionality
- Analytics and performance measurement
- User experience improvement

Some information is collected automatically, while in other cases you may provide information voluntarily.

Information collected falls into two categories:

1. Aggregated statistics (non-identifiable); and
2. Personal information (identifiable).

We do not link aggregated visitor statistics with personal information.

4. Aggregated Visitor Statistics

When you visit our website, we automatically collect general information about your computer and its location, as well as the web-site you came from if applicable. This information is only used in aggregate form to inform us where our visitors come from, what they look and act on, and where the most time is spent.

Information we collect automatically:

- First party Cookie support (Whether you allow us to place a cookie on your computer)
- Visitor ID (Provided by a cookie we place on your computer when possible)
- Referrer (i.e. where you came from, e.g. google.com)
- Date and time of visit
- Regional and language settings (to determine which country you are in)
- Operating System (Windows, OS X, Linux, iOS, Android etc.)
- Browser & Browser Version (Chrome, Internet Explorer, Firefox, Opera, Safari etc.)
- Screen Resolution (1280x1024, 1024x768, etc.)
- JavaScript support
- Java support
- The title of the page you are viewing
- The URL of the page you are viewing

5. What Are Cookies

A cookie is a simple text file that is stored on your computer or mobile device by a website's server and only that server will be able to retrieve or read the contents of that cookie. Each cookie is unique to your web browser. It will contain some anonymous information such as a unique identifier and the site name and some digits and numbers. It allows a website to remember things like your preferences – e.g. choice of language.

6. How We Use Cookies

At Pharmacosmos we use cookies that are strictly necessary to enable you to move around the site or to provide certain basic features. We may also use cookies to enhance the functionality of the website by storing your preferences or to help us to improve the performance of our website to provide you with a better user experience.

- Strictly necessary cookies; Cookies that are strictly necessary in order to enable you to move around the website and use its features. These cookies are activated by default and you may not disable them.
- Functionality cookies; Functionality cookies record information about choices you've made and allow us to tailor the website to you. These cookies are deactivated by default, but you may activate them by toggling your preferences.
- Performance cookies; Performance cookies are used across Pharmacosmos websites for internal purposes to help us to provide you with a better user experience. Information supplied by these cookies helps us to understand how our visitors use pharmacosmos.ca so that we can improve how we present our content to you. These cookies are deactivated by default, but you may activate them by toggling your preferences.

7. Third Party Cookies

Some cookies may be placed by third-party service providers (e.g., analytics providers). These providers may process information in accordance with their own privacy policies.

8. Contact Us

If you have questions about this Cookie Policy or our privacy practices, you may contact:

PHARMACOSMOS

Privacy Officer

Pharmacosmos Canada Inc.
6925 Century Ave, Suite 802
Mississauga, ON L5N 7K2

Email: infoCA@pharmacosmos.com

Phone: 905-361-9811

Toll free: 1-800-361-1555

9. List of Changes & Review Dates

Version	Change	Reason	Date
001	Policy Created	New Policy	July 2, 2026