

Survey Consent - Queensland Child Protection Parent Perception Study

You are invited to participate in the Queensland Child Protection Parent Perception Study.

This study is being undertaken by Professor Clare Tilbury from Griffith University.

All parents who are currently involved with the Department of Communities, Child Safety and Disability Services (Child Safety) and subject to Intervention with Parental Agreement (IPA) or a Child Protection Order (CPO) are invited to participate.

What we are asking

We are asking that you join this research project by completing this survey now, and another one in mid-2016. It should take about 10 minutes to complete the survey each time.

What we will do in return

To thank you for your participation you will be invited to: (a) enter in a draw to win a \$100 Coles-Myer voucher and (b) receive a short newsletter about the findings of the study.

The purpose and expected benefits of this study

The purpose of this study is to find out what parents think about the quality of the child protection services offered by the Department of Communities, Child Safety and Disability Service. We are asking questions about what it is like when you have contact with your Child Safety Officer (CSO). We hope that your participation in the study will assist to improve child protection practices.

Your participation is voluntary

Your participation in the project is entirely voluntary. You may withdraw from participating at any time without providing an explanation. The information supplied by you will be strictly confidential and will not be disclosed to anyone but the Griffith University researchers. All questionnaires will be de-identified, they do not record your name. Written reports or feedback to the Department of Communities, Child Safety and Disability Services on the findings from the project, and academic publications of the findings, will only describe information at the group level; it will not identify any specific individuals.

Ethical guidelines

Griffith University conducts research in accordance with the *National Statement on Ethical Conduct in Human Research*. If you have any complaints concerning the manner in which this research project is conducted it may be given to the researchers, or, if an independent person is preferred, please contact the Manager, Research Ethics and Integrity on 07) 373 54375 or email research-ethics@griffith.edu.au.

The conduct of this research involves the collection, access and/or use of your identified personal information. The information collected is confidential and will not be disclosed to third parties without your consent, except to meet government, legal or other regulatory authority requirements. A de-identified copy of these data may be used for other research purposes. However, your anonymity will be safeguarded at all times. For further information consult the University's Privacy Plan at <http://www.griffith.edu.au/about-griffith/plans-publications/griffith-university-privacy-plan> or telephone 07) 373 54375.

To get further information

If you have further questions or concerns, please feel free to contact the researcher by email at cps.parents@griffith.edu.au

By continuing with the survey, you are indicating that you are at least 18 years old, are a parent involved with the department under an IPA or CPO, have read and understood this consent form, and agree to participate in this research study.

Continue

RETURN SURVEYS TO: HSV-Tilbury, Griffith University, Logan campus, 4131.

Queensland Parent Perspectives Survey

Parents – what is important to you when dealing with your Child Safety Officer?

This survey is being conducted by Griffith University researchers. We would like to know how satisfied parents are with the child protection services offered by the Queensland Government Department of Communities, Child Safety and Disability Services (the Department).

We are asking questions about what it is like for you when you have contact with your Child Safety Officer (CSO). As parents who are child safety clients, what should Child Safety know from parents- how do you want your CSO to talk to you, what sort of approach should CSOs have, and what is important to you? If the CSO was doing a good job, how would this look?

Please read the information about the survey, and only answer the questions if you want to.

The research is totally **confidential**. We will be writing a report about the results of the survey, but no-one will be identified. We will not be telling anyone who answered the survey questions, or where they are from.

We will ask you to provide a few details about yourself - whether you are a mum or dad, how many children you have, and what sort of contact you have with child safety. But we won't be asking any personal questions that can identify you, and we won't be asking you anything personal about your family.

Let's start. **This section is about you.**

1. Are you: male
 female
2. Your age group: under 20 years
 20-40 years
 over 40 years
3. What country were you born in?
4. Is English your main language? yes no
5. Do you identify as Aboriginal or Torres Strait Islander or both neither Aboriginal or Torres Strait Islander
6. Where do you live? Brisbane outside of Brisbane
7. How many children do you have?

These questions are about your contact with the Department of Child Safety

8. How many of your children is the Department of Child Safety involved with now?
9. How long has the Department of Child Safety been involved with your family?
10. Have any of your children been in care (placed with a foster carer, a relative, or someone else) because of a child protection order during the last 12 months? yes no
11. How many of your children are currently living with you at home?

12. These questions are about the CSO you have been working with in the last 12 months

If you have had more than one CSO, think about the CSO you had the most contact with in the last year.

How much do you agree with these statements?

	Never 1	Rarely 2	Some times 3	Often 4	A lot 5
My CSO explained why Child Safety is involved with my family.	<input type="checkbox"/>				
My CSO talks to me in a way I can understand	<input type="checkbox"/>				
My CSO understands my situation	<input type="checkbox"/>				
My CSO asks me about when things were better in my family.	<input type="checkbox"/>				
My CSO often has good ideas and advice for me.	<input type="checkbox"/>				
My CSO informs me about the help that is available to complete my case plan.	<input type="checkbox"/>				
My CSO's expectations of me are reasonable.	<input type="checkbox"/>				
My CSO listens to what I have to say.	<input type="checkbox"/>				
My CSO understands the needs of my children.	<input type="checkbox"/>				
When my CSO says they will do something they do it.	<input type="checkbox"/>				
My CSO devotes enough time to my case.	<input type="checkbox"/>				
My CSO tells me who I can contact for help when they are gone for more than a day or two.	<input type="checkbox"/>				
My CSO links me with services that can help me.	<input type="checkbox"/>				
My CSO returns my phone calls and keeps appointments	<input type="checkbox"/>				
My CSO has experience dealing with the kind of problems my family and I are having.	<input type="checkbox"/>				
My CSO is clear about what they expect of me.	<input type="checkbox"/>				
Meetings with my CSO occur at least once per month.	<input type="checkbox"/>				
My CSO respects my right to privacy.	<input type="checkbox"/>				
My CSO respects my cultural background.	<input type="checkbox"/>				
I am involved in decisions made about my family.	<input type="checkbox"/>				
My CSO helps me to see strengths in myself I didn't know I had.	<input type="checkbox"/>				
My CSO works with me to make changes in my family.	<input type="checkbox"/>				
My CSO helps me to see I can be a good parent.	<input type="checkbox"/>				
My CSO understands when something is difficult for me.	<input type="checkbox"/>				
My CSO helps me with the decisions I make about myself and my family.	<input type="checkbox"/>				
My CSO recognises the things I do well.	<input type="checkbox"/>				

13. These questions are only if you have a child in care (e.g. foster care or kinship or residential care). If your children are still living with you at home, skip to the last question.

How much do you agree with these statements?

	Never 1	Rarely 2	Some times 3	Often 4	A lot 5
Having a say in decisions about my children has been respected during the time they have been in care.	<input type="checkbox"/>				
My CSO includes me in decisions about placements for my child/ren	<input type="checkbox"/>				
My CSO includes me in decisions about contact with my child/ren	<input type="checkbox"/>				
My CSO tells me what they plan to say in court about my family and me.	<input type="checkbox"/>				
My CSO helps my child/ren to stay connected to our family and their culture	<input type="checkbox"/>				
My CSO explained why my child/ren were put into care and placed with another carer	<input type="checkbox"/>				
My CSO understands how hard it is when your child is put into care.	<input type="checkbox"/>				
My CSO tells me when contact with my children is changed	<input type="checkbox"/>				
My CSO keeps me up to date with what is happening with my children	<input type="checkbox"/>				

14. Last question. Are there further comments you would like to make about what is important to you when you have contact with Child Safety?

**THANK YOU FOR TAKING PART IN THIS SURVEY
WE HOPE IT WILL CONTRIBUTE TO IMPROVING CHILD PROTECTION SERVICES**

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(This section will be detached to protect your confidentiality)

OPTIONAL – If you wish to enter the prize draw, or to receive a newsletter about the project and be contacted again in mid-2016, please provide a contact point for us.

Name

Postal address

Email Telephone

FOR THE PRIZE DRAW: Please tick if you would like to be entered in the prize draw (please provide contact information above). The prize draw will be held March 2016.

Yes, I would like to have my name placed in the draw to win a \$100 Coles-Myer voucher