RAATSICC

ANNUAL REPORT
2019-20

Acknowledgement of Country

RAATSICC acknowledges that we operate and function on many lands across North Queensland.

We pay our respect to these lands that provide for us.

We acknowledge and pay respect to the ancestors that walked and managed these lands for many generations before us.

We acknowledge and recognise all Aboriginal people who have come from their own country and who have now come to call this country their home.

We acknowledge our Elders who are our knowledge holders, our teachers.

We acknowledge our youth who are our hope for a brighter and stronger future.

We acknowledge and pay our respects to our community members who have gone before us and recognise their contribution to our people and community.

"Our Children, Our Youth, Our Families and Our communities are safe, resilient and empowered"

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Message from the President

Mr Ray Sambo

We present RAATSICC's Annual Report 2019-2020 with considerable gratitude to all the staff and community partners across our organisation who have contributed to keeping children, families and individuals safe and reducing the level of harm as a result of the continued inequalities faced by our people.

At our AGM in October 2019, there was a change of the Presidency and the Management Committee thanked President, Stuart Marquardt for his dedicated service and continued role on the Committee.

When we commenced the financial year in June 2019, one could not have predicted the upheaval in the lives of our clients, community and ourselves as a result of the global pandemic COVID-19.

RAATSICC's workforce overcame challenges in leaps and bounds as they maintained continuity of service delivery to clients and communities at a time when people needed them the most.

Under the direction of the new CEO, Kristine Smith a raft of changes were implemented that saw the introduction of different ways of work with increase access to technology for staff working in remote communities and flexibility to working hours with the option for staff to work-from-home.

In May 2020 we published our new Strategic Plan 2020-2023, setting the platform for a renewed focus and direction to be the positive inspiration to make a difference in Aboriginal and Torres Islander people's lives.

A major milestone was passing the assessment for the Human Service Quality Standards (HSQS). Without this accreditation we would not be able to get government funding. The three (3) year certification is a credit to RAATSICC's workforce and their ability to work as a team and the clients that gathered at Napranum and Kowanyama to talk to the assessors about RAATSICC's level of service delivery in such a positive way.

On behalf of the organisation, we thank all our supporters and we look forward to your ongoing commitment to assist us to continue to work towards our mission to empower Aboriginal and Torres Islander families and their children to thrive and prosper.

Message from the CEO

Mrs Kristine Smith

I thank the Management Committee for their guidance and assistance over my first twelve (12) months. It is always a bit of a learning curve when starting a new role and through the process I have uncovered a wealth of experience and skills demonstrated by RAATSICC's workforce. It always amazes me the resilience of staff to work remotely with all its challenges and still deliver program and services to the best of their ability.

What became apparent was the lack of equipment and systems for RAATSICC's workforce to function efficiently. Together with the Management Team we commenced a journey to leverage technology to improve collaboration, minimise employee dissatisfaction and increase productivity.

With any change journey it was important that staff were part of and contributed to changes before, during and after. Team meetings facilitated the process to ensure that Staff had an input and were made aware of new policies and processes as they were introduced. A Quality and Compliance position was created to coordinate and assist with the implementation and communication. This position also contributed to successfully meeting the Human Service Quality Standards.

Equipping RAATSICC workforce with appropriate resources was also delivered over this period with the introduction of Microsoft Office365 and the roll out of new computer equipment to increase the mobility and accessibility to information was not only efficient but also cost effective.

No one could have predicted that this initiative would have been a key factor to overcoming the challenges associated with the global pandemic as RAATSICC workforce transitioned to the Public Health requirements smoothly whilst maintaining continuity of service delivery as an essential service.

I am very proud of RAATSICC's workforce and recognise immensely their resilience, willingness to respond over and above what is expected at a time when there is much upheaval in peoples lives and the community in which they live.

Supporting people and community where possible is what RAATSICC does well. We understand the role we play and are focused on doing this work better than ever before.

With the development of a new strategic direction and a stable financial position, we are continuing our improvement journey to be the best at delivering programs and services in the Cape York region.

About us

Office bases

RAATSICC currently has offices in Napranum, Pormpuraaw, Aurukun, Northern Peninsula Area, Lockhart River, Kowanyama and the head office in Cairns.

Some programs have special considerations for service provisions to the North Queensland region including Gulf Region and Torres Strait Regions.

Organisational structure

Community Awareness, Resource & Support Unit

- Ma'aathan Women's Shelter
- Child Witnesses of Domestic Violence Support Unit
- Disability Royal Commission Project
- Multi-Media and Resource
- Redress Support Service
- Special Projects

Program & Client Service Unit

- Cape York Foster & Kinship Care
- Family Participation Program
- Strong Active Family Engagement

Finance, Logistic & Internal Controls Unit

- Finance
- Administration
- Quality Compliance

Practice & Development Unit

RAATSICC WORKFORCE 46 STAFF

43%

Staff based in community

84%

Staff Identify as Aboriginal and or Torres Strait Islander

Workforce training

In house training

In house training and development activities address compliance to practice and policy standards

236 **completed in house training sessions**

64 Bullying & harrassment	36 Preventing violence against women
36 Privacy & Confidentiality	43 WHS Strains & sprains
21 Workplace Health & Safety	36 Safeguarding children & young people

LinkedIn training

Online training was offered through LinkedIn as a part of workforce development.

80 completed courses

111 hours of training

External training

Staff given opportunities for professional development throughout the year some of which are mandatory to their role.

91

407 **Total number of training completed.**

Program highlights

256 Sessions **Information**

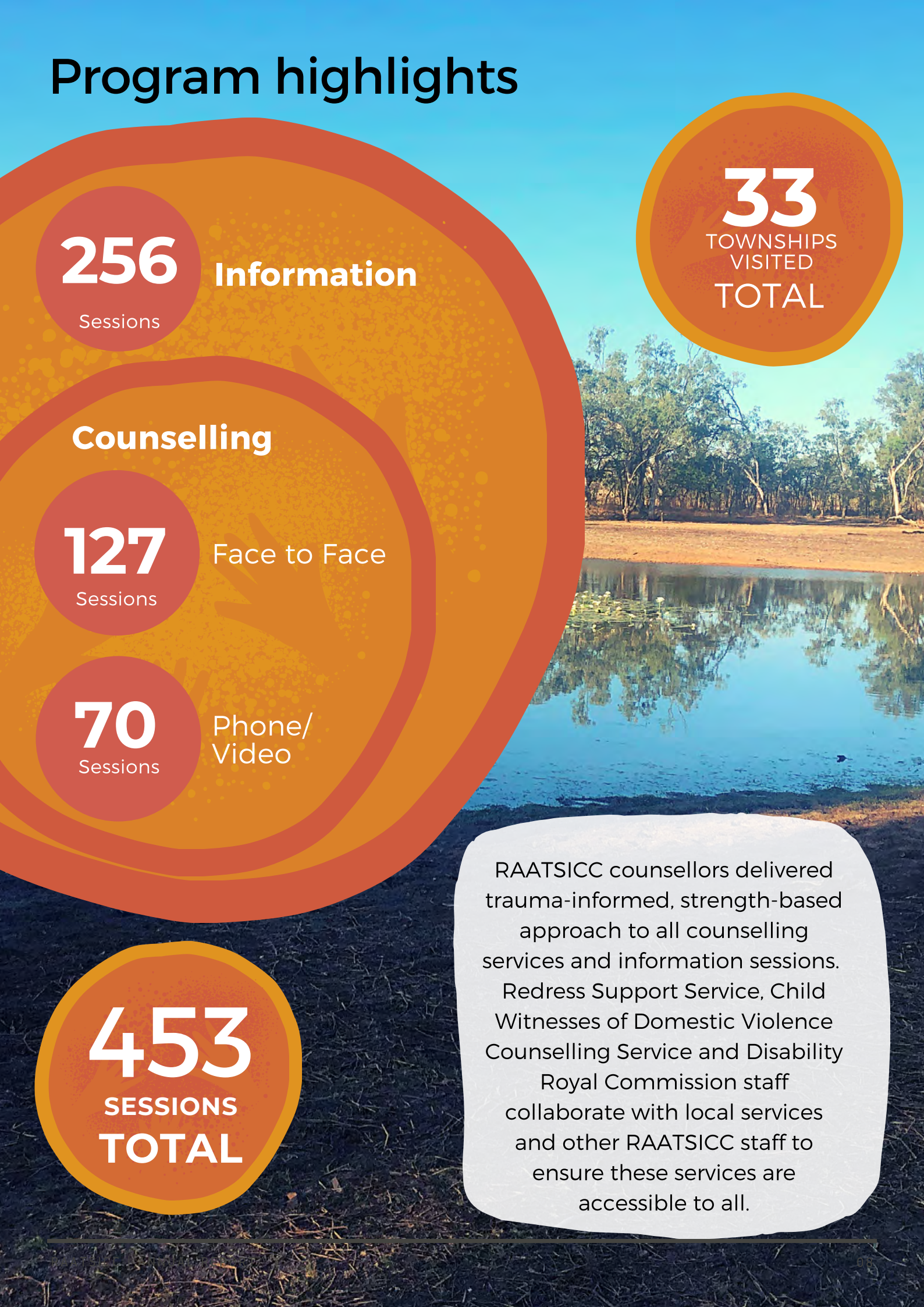
33 TOWNSHIPS VISITED TOTAL

Counselling

127 Sessions Face to Face

70 Sessions Phone/ Video

453 SESSIONS TOTAL



RAATSICC counsellors delivered trauma-informed, strength-based approach to all counselling services and information sessions. Redress Support Service, Child Witnesses of Domestic Violence Counselling Service and Disability Royal Commission staff collaborate with local services and other RAATSICC staff to ensure these services are accessible to all.

Ma'aathan Women's Shelter, Aurukun

Ma'aathan Women's Shelter Centre-based Support continued into its second term delivering information, advice and referrals; Case Management & Community Education.

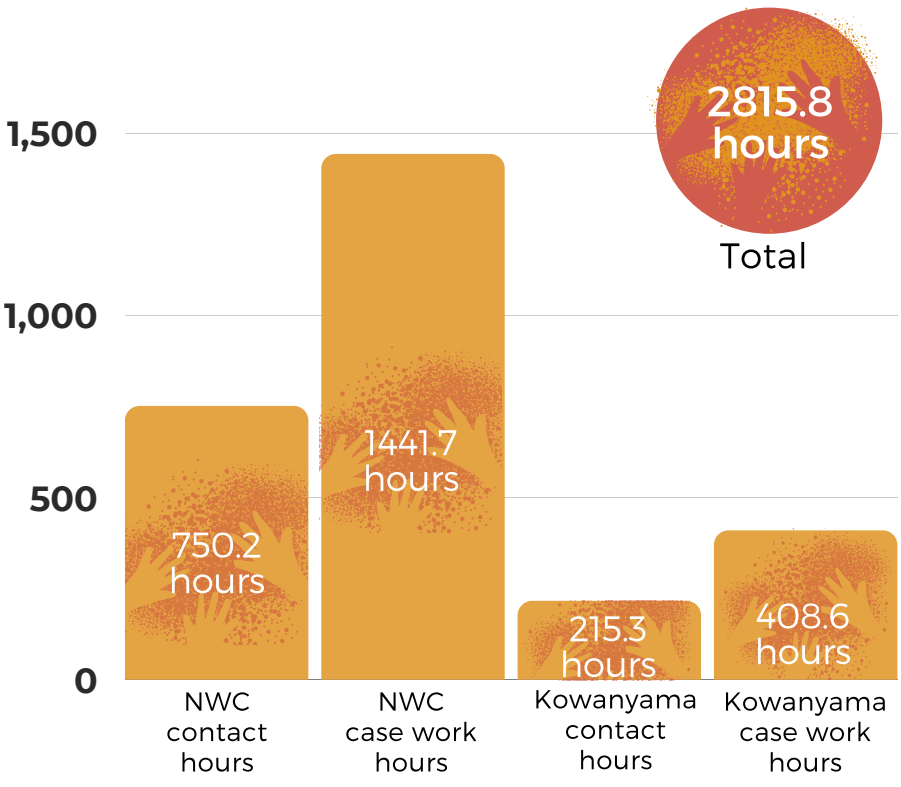
During the year the fence was upgraded thanks to the Aurukun Council. Also through the work of staff an application for funding with WACCA for a beautification project was successful.

167
Centre-based Support

58
Women & Children Accommodated

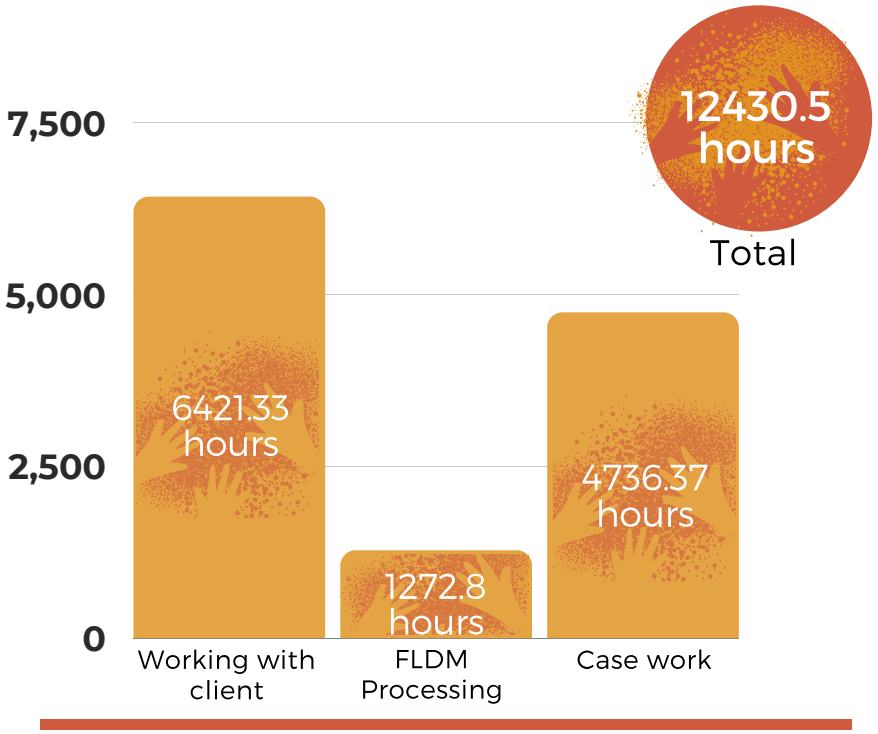
Strong Active Family Engagement Program

North West Cape had a total of 2191.9hrs comprising of 750.2 hours of contact and 1441.7 hours of case work.



Family Participation Program

FPP info



Through the door

In January 2020 the 'One Door" Registration Process commenced capturing client intake across all programs and access points to RAATSICC services.

- Strong Active Family Engagement
- Family Participation Program
- Cape York Foster and Kinship Care
- Redress Support Service
- Child Witnesses of Domestic Violence Counselling
- Disability Royal Commission Project

197

Client registrations

Treasurer's Report

I am pleased to present the financials for the year ending 30 June 2020. A copy of the Independent Auditor's Report completed by Barrier Reef Accountants and Consolidated Balance Sheet are presented with this Annual Report and will be available on Cape York Gulf RAATSICC's website. These will also be made available to funding bodies as required, and on request.

During the 2019/2020 financial year, Cape York Gulf RAATSICC received funding from a range of sources including:

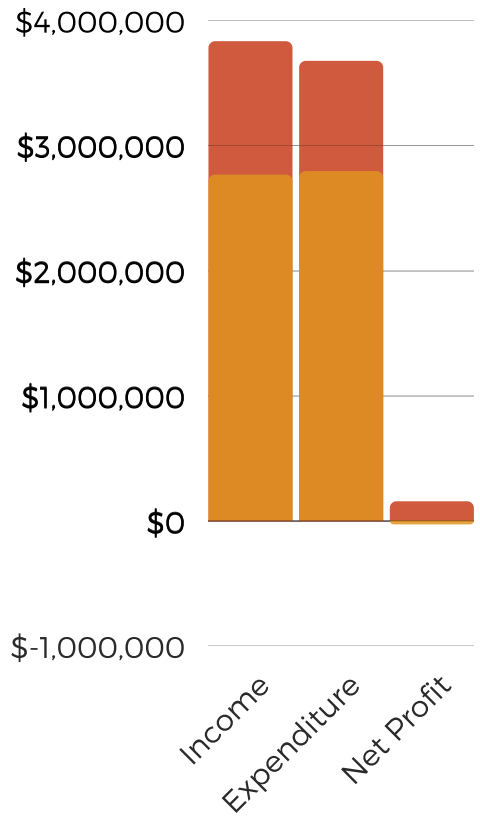
- Department of Child Safety, Youth & Women
- Department of Social Services
- Western Cape Communities
- Micah Projects Ltd – Subcontract Arrangement
- Wuchopperen Health Service Ltd – Subcontract Arrangement
- Churches of Christ – Subcontract Arrangement

I would like to take this opportunity to acknowledge their support and contribution over the year. The total income for the year was $3,832,968.00 and total expenditure was $3,675,994.00 resulting in an operating surplus of $156,975.00. This exceeds the budgeted surplus, primarily due to one off COVID-19 payments from the Australian Taxation Office.
The organisation's financial health has improved greatly during the 19/20 FY which demonstrates RAATSICC's ongoing responsible financial management.

RAATSICC continues to deliver Family and Children Wellbeing Services to

EOFY 2019 Income and expenditure ended with a **Net Profit loss of -$28,023.00**

EOFY 2020 Income and expenditure ended with a **Net Profit of $15,6975.00**



Aboriginal and Torres Strait Islander people throughout Far North Queensland.

I would like to take this opportunity to thank RAATSICC staff for their continued commitment and hard work, the Management Committee and Members for their endless support our auditor Greg Stanton for his expertise advice and to our families, children and Aboriginal and Torres Strait Islander community representatives.

Paula Neal
Treasurer

Independent Auditors Report

Cape York/Gulf (RAATSICC) Advisory Association Inc
For the year ended 30 June 2020

Barrier Reef ACCOUNTING
Navigating Business...

We have audited the accompanying financial report, being a special purpose financial report, of Cape York/Gulf (RAATSICC) Advisory Association Inc. (the association), which comprises the Balance Sheet as at 30 June 2020, the Profit and Loss Statement for the reporting period ended on that date, notes comprising a summary of significant accounting policies and other explanatory information, and the certification by members of the committee on the annual statements giving a true and fair view of the financial position and performance of the association.

Committee's Responsibility for the Financial Report

The committee of Cape York/Gulf (RAATSICC) Advisory Association Inc is responsible for the preparation and fair presentation of the financial report, and has determined that the basis of preparation described in the Significant Accounting Policies section is appropriate to meet the requirements of the association's constitution and the needs of the members. The committee's responsibility also includes such internal control as the committee determines is necessary to enable the preparation and fair presentation of a financial report that is free from material misstatement, whether due to fraud or error.

Auditor's Responsibility

Our responsibility is to express an opinion on the financial report based on our audit. We have conducted our audit in accordance with Australian Auditing Standards. Those standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the association's preparation and fair presentation of the financial report, in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the association's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the committee, as well as evaluating the overall presentation of the financial report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Independence

In conducting our audit, we have complied with the independence requirements of Australian professional ethical pronouncements.

Qualified Opinion

In our opinion, the financial report presents fairly, in all material respects, the financial position of Cape York/Gulf (RAATSICC) Advisory Association Inc as at 30 June 2020, and its financial performance and its cash flows for the year then ended in accordance with Australian Accounting Standards and Associations Incorporation Act of Queensland 1981.

Emphasis of Matter

The association receives income from trading, fees, and fundraising activities. As is common for associations of this type, no accounting controls can practicably be established over completeness of accounting for all income received and expenses incurred. Our examination of income and expenditure has therefore been restricted to confirming that amounts recorded in the accounting records of the association were in agreement with records maintained by the association's bankers.

Basis of Accounting and Restriction on Distribution

Without modifying our opinion, we draw attention to the Summary of Significant Accounting Policies section to the financial statements, which describes the basis of accounting. The financial report has been prepared to assist Cape York/Gulf (RAATSICC Advisory Association Inc to meet the requirements of the Associations Incorporation Act. As a result, the financial report may not be suitable for another purpose.

Name of Firm: Barrier Reef Accounting

Address: 197 Martyn Street Manunda QLD 4870

Date: 19 / 10 / 2020

Signed: GK Stanton

Consolidated Balance Sheet

Cape York/Gulf (RAATSICC) Advisory Association Inc
As at 30 June 2020

	NOTES	30 JUN 2020	30 JUN 2019
Assets			
Current Assets			
Cash and Cash Equivalent	1	1,184,473	1,567,726
Trade and Other Receivables	2	8,356	16,573
Total Current Assets		**1,192,828**	**1,584,299**
Non-Current Assets			
Plant and Equipment, Vehicles	3	90,756	46,697
Total Non-Current Assets		**90,756**	**46,697**
Total Assets		**1,283,584**	**1,630,996**
Liabilities			
Current Liabilities			
Trade and Other Payables		78,002	135,074
GST Payable		72,001	100,321
Employee Entitlements	4	148,991	132,230
Provisions	5	114,268	55,256
Unexpended Grant Funding Liability		316,903	830,294
Total Current Liabilities		**730,165**	**1,253,175**
Non-Current Liabilities			
Provisions	5	62,095	43,472
Total Non-Current Liabilities		**62,095**	**43,472**
Total Liabilities		**792,260**	**1,296,647**
Net Assets		**491,324**	**334,349**
Member's Funds			
Retained Earnings		334,349	362,371
Current Year Earnings		156,975	(28,022)
Total Member's Funds		**491,324**	**334,349**

Statement by Members of the Committee

Cape York/Gulf (RAATSICC) Advisory Association Inc
As at 30 June 2020

The Committee has determined that the association is not a reporting entity and that this special purpose financial report should be prepared in accordance with the accounting policies outline in Summary of Significant Accounting Policies section.

In the opinion of the Committee the Profit and Loss Statement, Balance Sheet, and Notes to the Financial Report:

- The financial statements and notes present fairly the association's financial position as at 30 June 2020 and its performance for the reporting period ended on that date in accordance with the accounting policies described in Summary of Significant Accounting Policies section; and
- At the date of this statement, there are reasonable grounds to believe that the association will be able to pay its debts as and they fall due.
- The Association keeps financial records in a way which properly records the association's income and expenditure and dealings with its assets and liabilities.

This statement is made in accordance with a resolution of the Committee and is signed for and on behalf of the Committee by:

Ray Sambo

Date 15/10/20

Paula Neal

Date 16/10/20

Cape York/Gulf Remote Area
Aboriginal & Torres Strait Island Child Care
Advisory Association Inc.

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