



SURGICAL ASSOCIATES

Financial Education

Thank you for choosing Surgical Associates for your healthcare needs. Our goal is to provide patients with high-quality care and a positive surgical experience from registration through discharge. We understand that billing and insurance may be overwhelming at times. We are here to help!

Registration

Upon scheduling, you will be asked about insurance information. Based on your plan, it is your responsibility to check network coverage. Surgical Associates is affiliated with the Aspirus Network.

Please bring your insurance card(s) to all appointments. As a courtesy, we will bill your insurance for you. However, it is your responsibility to be aware of and understand your financial obligations: deductible, copay and coinsurance. If you do not have insurance coverage, please contact our financial counselor.

Procedures and Surgeries

Surgical Associates can perform certain procedures in-office, while others are performed at Pine Ridge Surgery Center or Aspirus Wausau Hospital. Certain elective surgeries may require pre-payment or full payment of the account balance before scheduling.

Fees/Costs

Because we are contracted with many insurance companies, patient responsibility would be best discussed with the benefits department of your insurance. Prior to submitting to insurance for preauthorization for certain elective cases (e.g., varicose vein procedures, bariatric surgery, panniculectomy/excess skin removal surgery), your balance is expected to be paid in full.

***Please be advised that you may incur fees from the physician, facility, anesthesia and pathology, as they are all billed separately.*

Payments

Balances are due within 30 days from the date on the first billing statement. If you are not able to pay in full, payment arrangements can be made for up to 24 months by contacting the financial counselor. Payment is required every 30 days.

Term and Payment Chart

Balance Owed on Account	Payment Arrangement
Less than \$500	Paid in full within 6 months (\$50 minimum)
Greater than \$500 but less than \$1,000	Paid in full within 12 months (\$100 minimum)
Greater than \$1,000 but less than \$3,000	Paid in full within 18 months (\$150 minimum)
Greater than \$3,000	Paid in full within 24 months (\$250 minimum)

We understand the expectations cannot be met by all patients. Surgical Associates also offers a medical line of credit for a small interest rate through CareCredit to qualified applicants.

We will do our best to work with you; however, if financial responsibilities are not met, your account will be turned over to a collection agency. Future elective procedures may be postponed until all bad debt is paid.

Contacts

715-847-2022

Patient Financial Counselor: x22005

Precertification: x22019

Prior Authorization (for bariatric/varicose veins/panniculectomy): x22177

We look forward to partnering with you to maximize your health and well-being!



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