



Our Mission

To improve the health of our communities by providing equal access to quality healthcare, regardless of ability to pay.



Our Vision

To achieve health access for all.



Our Values

Lead with compassion.
Serve with humility.
Be exceptional.
Empower all people.

SERVING DELAWARE COMMUNITIES

Westside Family Healthcare is Delaware's largest Federally Qualified Health Center, providing integrated medical, dental, and behavioral health services to communities across the state since 1988. For nearly four decades, Westside has remained focused on expanding access to high-quality, compassionate care so that everyone has the opportunity to achieve better health.

Westside serves more than 23,000 patients through five health centers and a mobile health unit. Services include primary care, prenatal care for expectant mothers, pediatric care for infants and children, chronic disease management, dental services, and behavioral health support. Care teams work collaboratively to address both immediate needs and long-term wellness, with services available regardless of the patient's ability to pay.

Westside recognizes that health extends beyond the exam room. Through strong partnerships and community-based initiatives, patients are connected to resources that address food access, transportation, and other social drivers of health, helping individuals and families build healthier, more stable futures.



20
24

By The Numbers

HEALTH ACCESS

23,463

TOTAL PATIENTS SERVED

4,843

DENTAL PATIENTS SERVED

WORKFORCE & TRAINING

241

STAFF MEMBERS EMPLOYED

38

STUDENTS TRAINED

PATIENT CHARACTERISTICS

7,000+

UNINSURED PATIENTS
RECEIVE A SLIDING FEE SCALE

95%

PATIENTS LIVE AT OR BELOW 200%
OF THE FEDERAL POVERTY LEVEL

46%

PATIENTS BEST SERVED IN A LANGUAGE
OTHER THAN ENGLISH



562

AGRICULTURAL
WORKERS CARED FOR



64%

FEMALE
PATIENTS

56%

PATIENTS WITH CONTROLLED HYPERTENSION
8% INCREASE FROM 2023

COMMUNITY ENGAGEMENT

1,072

BACKPACKS FILLED WITH BACK-TO-SCHOOL
SUPPLIES PROVIDED

135

COMMUNITY EVENTS ATTENDED

361

NEWBORN BABY BAGS TO NEW PARENTS
PROVIDED

SERVICES PROVIDED



1,257

PRENATAL CARE PATIENTS



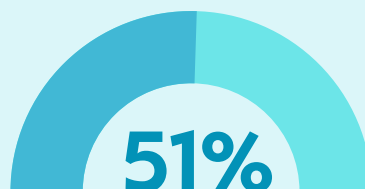
5,962

DENTAL EXAMS AND
CLEANINGS PERFORMED



6,269

FLU VACCINES ADMINISTERED



51%
PATIENTS RECEIVE
ENABLING SERVICES



Food
Resources



Transportation
Services



Housing
Support



Interpretation
& Care
Coordination