



IITC KYC User Guide

Step by Step guide to sign up for your Vodafone IITC (Internet in the Car) activation.



Index

- a. Why KYC with an MNO is Needed in Connected Cars**
- b. Step by Step Guide**
 - 1. Log in to your account**
 - 2. Create an account**
 - 3. Authentication via credit/debit card**
 - 4. My Account**
 - 5. KYC process is complete**



Why KYC with an MNO is Needed in Connected Cars?

1. Regulatory Compliance:

- Many countries require MNOs to verify the identity of users to prevent fraud, money laundering, or misuse of mobile networks.
- Even if the SIM is embedded in a car (eSIM), it's still treated as a telecom service and subject to telecom laws.

2. Mobile Data Subscription:

- When a customer activates a data plan for their car (e.g., through Ubiquiti, Vodafone, or Telekom), they become the end user of a telecom service.
- Like with smartphones, the customer must provide identification before being allowed to use mobile data.

3. Billing and Ownership Clarity:

- To ensure the correct person is billed and held responsible for data usage, the MNO needs verified user details.

4. Security and Fraud Prevention:

- Prevents SIM-related fraud, such as SIM swapping or identity theft, by ensuring only verified individuals can activate and use the service.



1 Log in to your account

- **Log in to your profile in the Zeekr mobile app.**

Once you're in the app, go to the My Services menu and select “Vehicle Entertainment Certification.”

- **Click on “Vehicle Entertainment Certification.”**

Note: After clicking “Vehicle Entertainment Certification,” it may take a few moments for the next page to load.

Disclaimer: After clicking “Vehicle Entertainment Certification,” you will leave the Zeekr Mobile App and continue the process in a Vodafone page.



This symbol means IITC KYC is not done/complete



2 Create an account

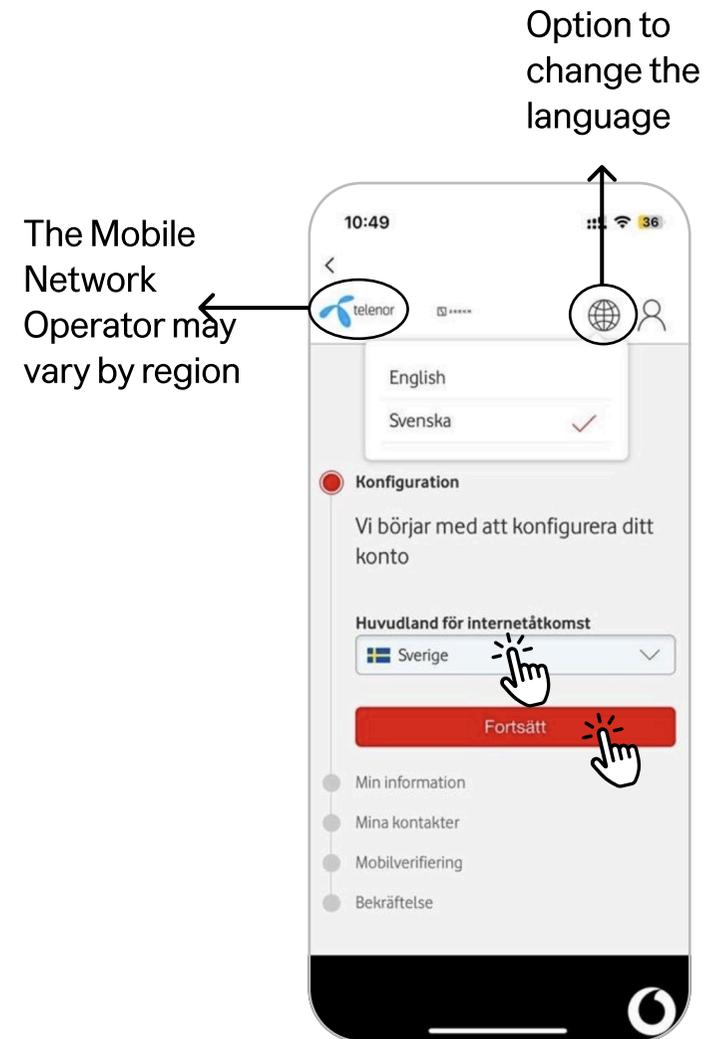
Set up

Start setting up your account. You have the option to change the language.

1. Select your home country.
2. Click the "Proceed" button to continue.

Note: After clicking "Proceed," it may take a few moments for the next page to load.

- My Details
- My Contacts
- Mobile Validation
- Confirmation





2 Create an account

- Set up
- My Details

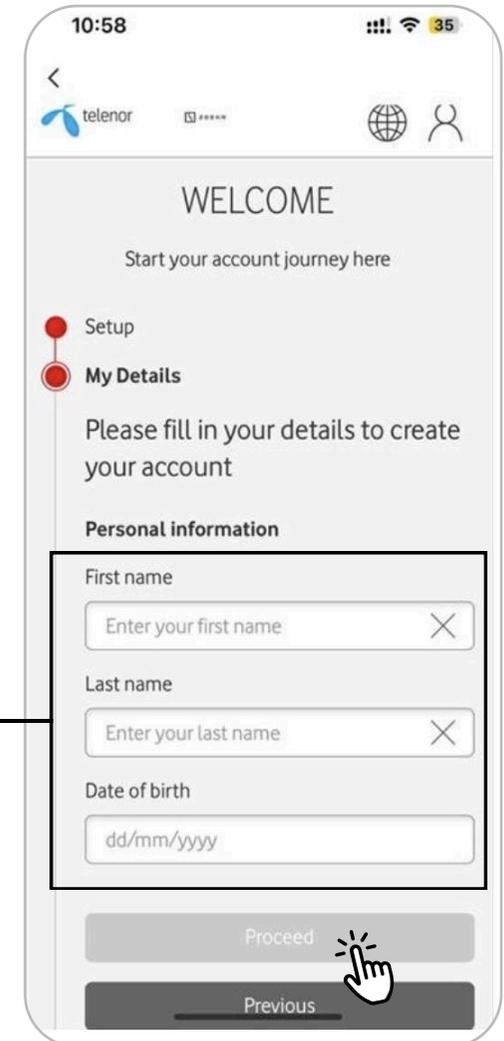
Please fill in your details to create your account:

1. Enter your First Name
2. Enter your Last Name
3. Enter your Date of Birth
4. Click the “Proceed” button to continue.

Note: After clicking “Proceed,” it may take a few moments for the next page to load.

- My Contacts
- Mobile Validation
- Confirmation

Fill in these fields





2 Create an account

- Set up
- My Details
- My Contacts

Please fill in your contact details to create your account:

1. Enter your phone number without the leading “0” (e.g., 123456789, not 0123456789)
2. Your email address is pre-filled based on your Zeekr account – **please do not change it**
3. Enter your street name and house number
4. Enter your apartment number, floor, etc. (if applicable)
5. Enter your town or city
6. Enter your country (optional)
7. Click the “Proceed” button to continue

Note: After clicking “Proceed,” it may take a few moments for the next page to load.

- Mobile Validation
- Confirmation

Fill in these fields

Fill in these fields

The screenshot shows a mobile application interface for creating a contact. The form is titled "My Contacts" and contains the following sections:

- Mobile number:** A dropdown menu showing "46" with a Swedish flag icon, followed by a text input field containing "Enter mobile" and a close button (X).
- Email address:** A text input field containing "car.admin@zeekrtech.eu" and a close button (X).
- Address:** A section with five text input fields:
 - Street address 1: "Enter your street name and house nu" and a close button (X).
 - Street address 2 (optional): "Enter your apartment n°, floor, etc" and a close button (X).
 - Postcode: "Enter your postcode" and a close button (X).
 - Town / City: "Enter your town or city" and a close button (X).
 - County (optional): "Enter your county" and a close button (X).
- Proceed:** A grey button at the bottom right with a hand icon pointing to it.



2 Create an account

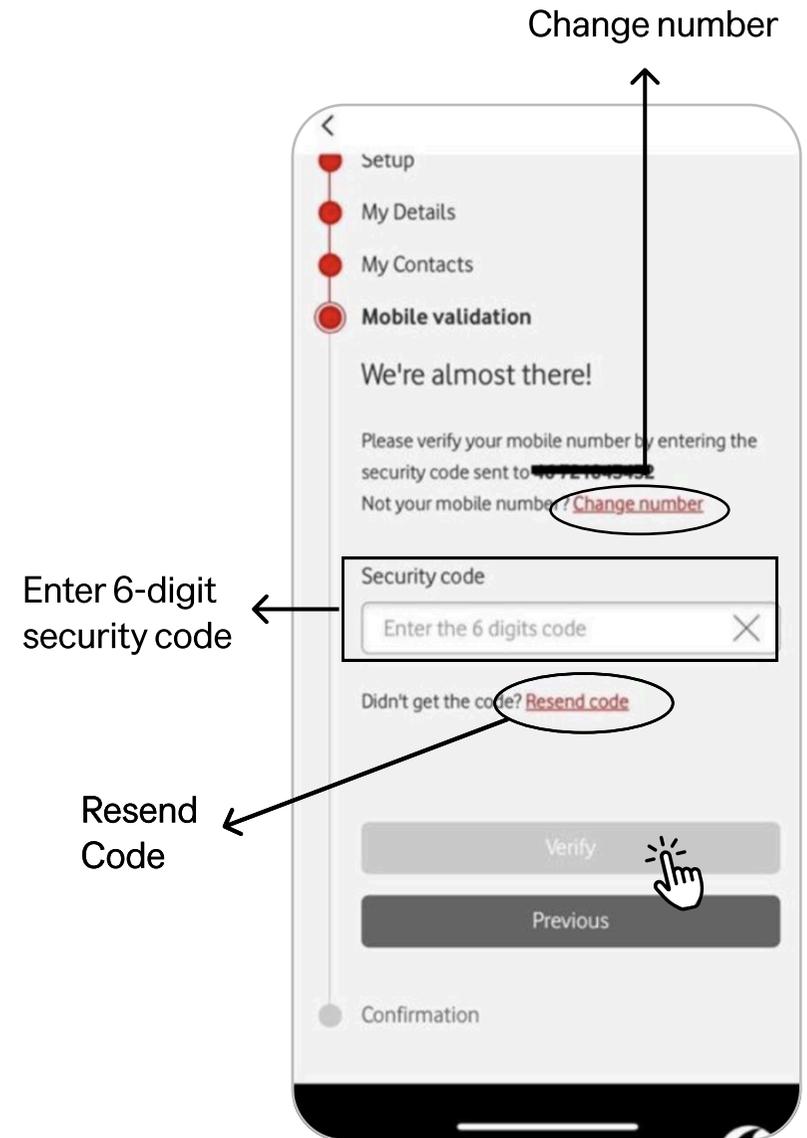
- Set up
- My Details
- My Contacts
- Mobile Validation

Please verify your mobile number by entering the 6-digit security code sent to your phone.

1. Make sure the displayed mobile number is correct. If it's not yours, tap "Change Number."
2. Wait to receive the security code. If you don't get it, tap "Resend Code."
3. Enter the 6-digit security code.
4. Click the "Verify" button to continue.

Note 1: If you enter the wrong code, even the correct one won't work afterward. Tap "Resend Code" to receive a new one.
Note 2: After clicking "Verify," it may take a few moments for the next page to load.

● Confirmation





2 Create an account

- Set up
- My Details
- My Contacts
- Mobile Validation
- Confirmation

One last step to create your account

- 18. Make sure all your information is correct
- 19. Review and accept our Terms & Conditions, including the **“Internet in the Car Terms & Conditions and Privacy Policy”**.
- 20. Click the “Create Account” button to finish.

Note: After clicking “Create Account,” it may take 10–20 seconds for the next page to load.

Internet in the Car **Terms & Conditions**

Internet in the Car **Privacy Policy**

Your info

Title and name
[Redacted]

Email
[Redacted]

Address
Pumpgatan 1, 41755 Gothenburg,

Terms & Conditions

Please read our Terms & Conditions and confirm the following before registering your account.

Subscribe to service news and updates.

I read and agree to the [Internet in the Car Terms & Conditions.](#)

Privacy policy

I read and agree to the [Internet in the Car Privacy policy.](#)

Create account

Previous



3 Authentication via credit/debit card

After your account is created, an additional authentication step via credit or debit card may be required, **depending on your country.**

Why credit card authentication is needed in some countries?

In countries with mid-level regulation—such as **Denmark, Finland, Greece, Italy, Malta, Norway, Portugal, and Sweden**—you’ll be asked to complete an identity verification step using a credit or debit card. This process helps confirm your identity securely and complies with local regulatory requirements.

We take your security seriously and follow the identity verification rules set by mobile network operators and regulatory authorities in each region.

Important: This is a verification-only process. No charges will be made to your card.

Registration - Regulation Requirements

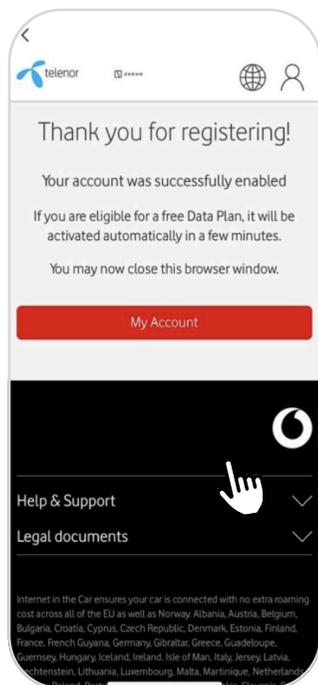
Regulatory Stauts	Markets	2FA (Phone Number Verification)	Credit Card Validation (with 3DS)	Face to Face Validation (in MNO Shop)
Low Regulation	Belgium, Bulgaria, Croatia, Czech Republic, Estonia, France, Germany, Iceland, Ireland, Latvia, Lithuania, Luxemburg, Monaco, Romania, Netherland, Slovenia, SpainUnited Kingdom, Cyprus	√		
Mid Regulation	Denmark, Finland, Greece, Italy, Malta, Norway, Portugal, Sweden	√	√	
High Regulation	Austria, Hungary, Liechtenstein, Poland, Slovakia, Switzerland	√		√



3 Authentication via credit/debit card

If card is NOT REQUIRED

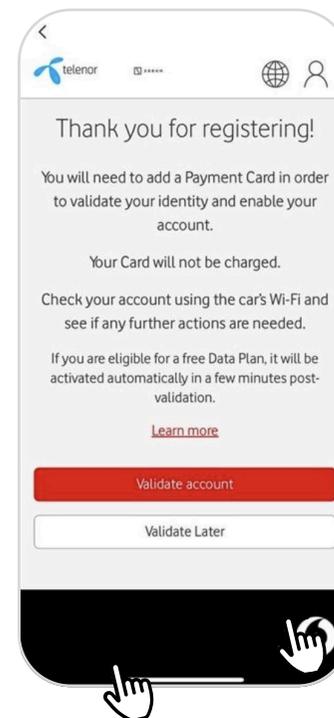
The page below is displayed. Your account has been successfully activated.



- Click the “My Account” button to continue – continue reading on page 12

If card is REQUIRED

The page below is displayed. You’ll need to add a payment card to verify your identity.



Now you have 2 options:

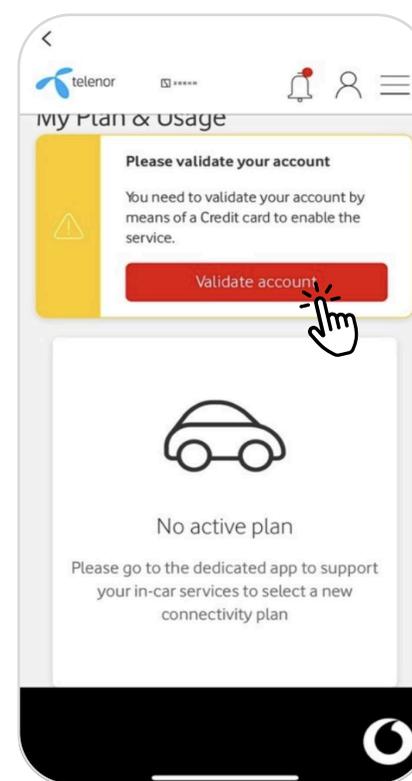
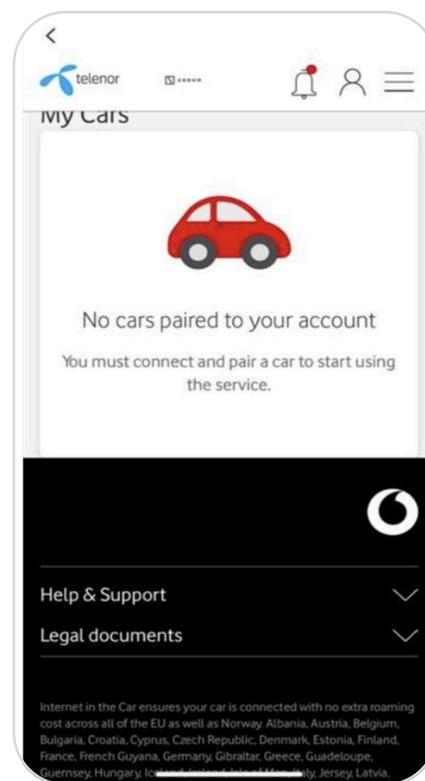
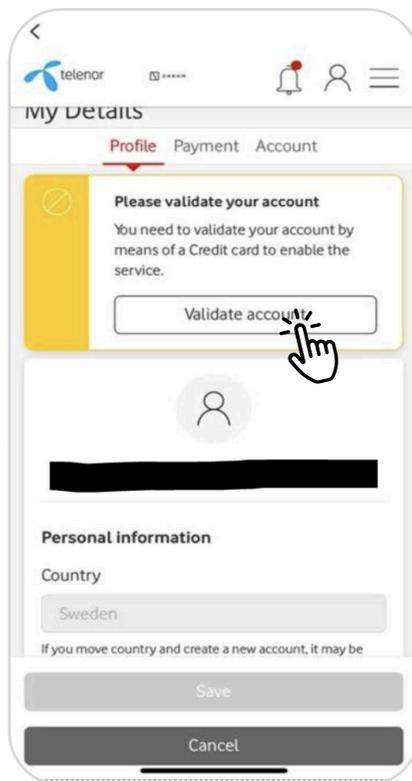
- Click the “Validate Account” button – continue reading on page 11.
- Click the “Validate Later” button – continue reading on the next page.



3 Authentication via credit/debit card

After choosing “Validate Later”

If you choose “Validate Later,” you will see the following pages in your IITC account. Click “Validate Account” to start authentication via credit or debit card.



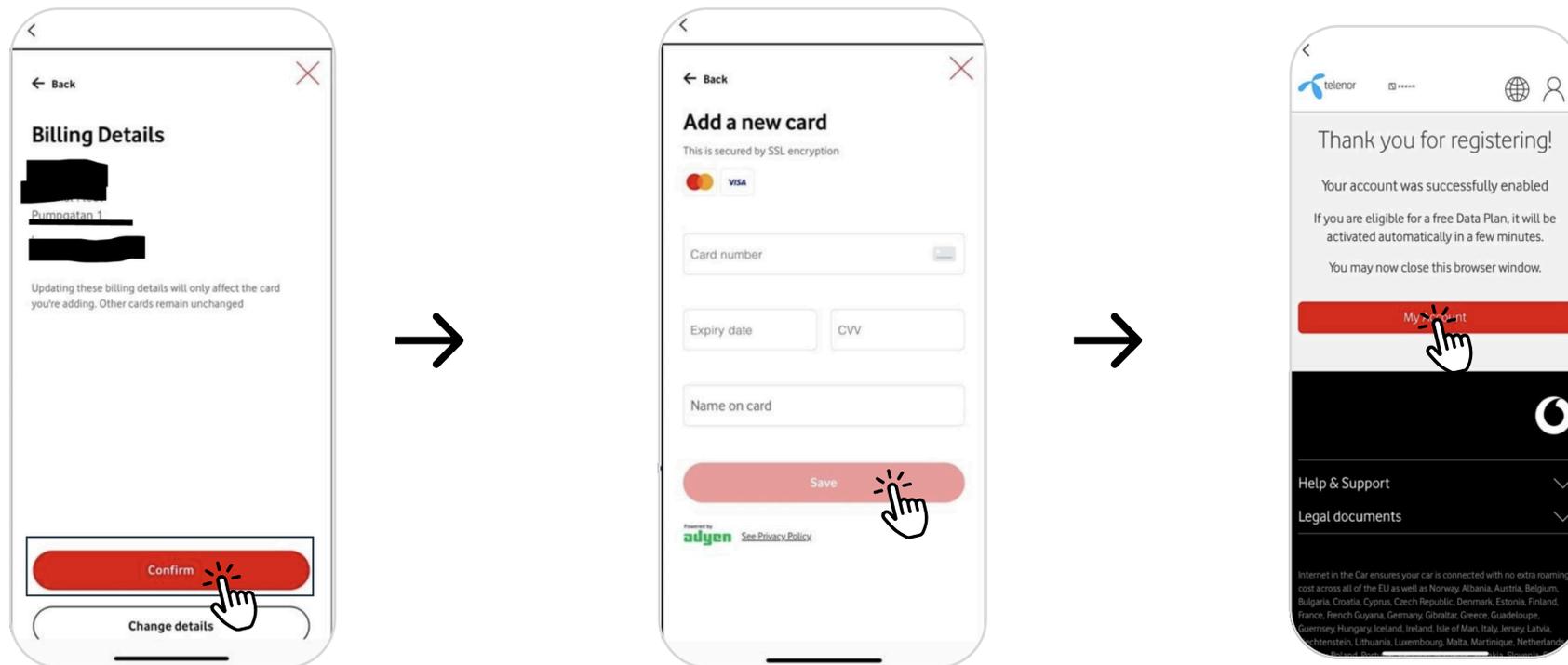
- Click the “Validate Account” button.



3 Authentication via credit/debit card

After choosing “Validate Account”

If you choose “Validate Account,” you will begin the identity verification process by confirming your billing details and adding your payment card.



- Check your billing details
- Click the “Confirm” button

- Enter your card details
- Click the “Save” button

- Click the “My Account” button

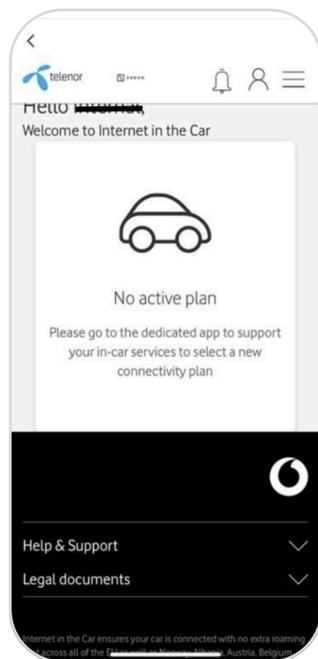


4 My Account

Once you have completed the registration, you can visit your account.

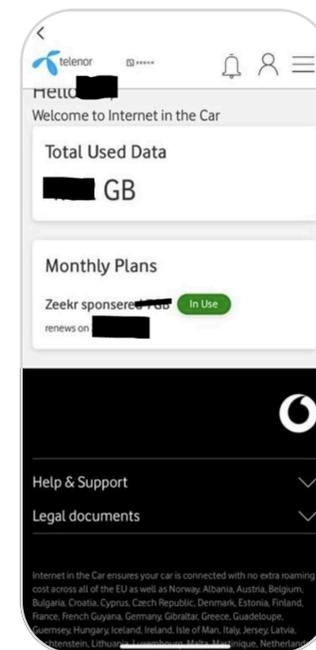
If the Premium Package is NOT ACTIVATED

The page below is displayed.



If the Premium Package is ACTIVATED

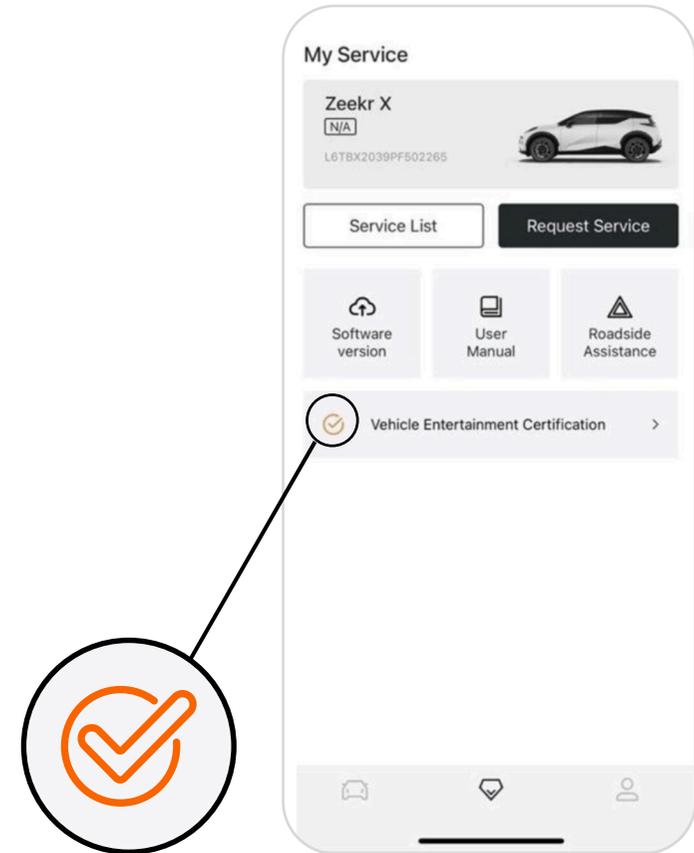
The page below is displayed. From "My Account" you will be able to view your data consumption.





5 KYC process is complete

Once you have completed the registration, you can return to the My Services menu and see that your IITC KYC is completed.



Means IITC KYC is done/complete