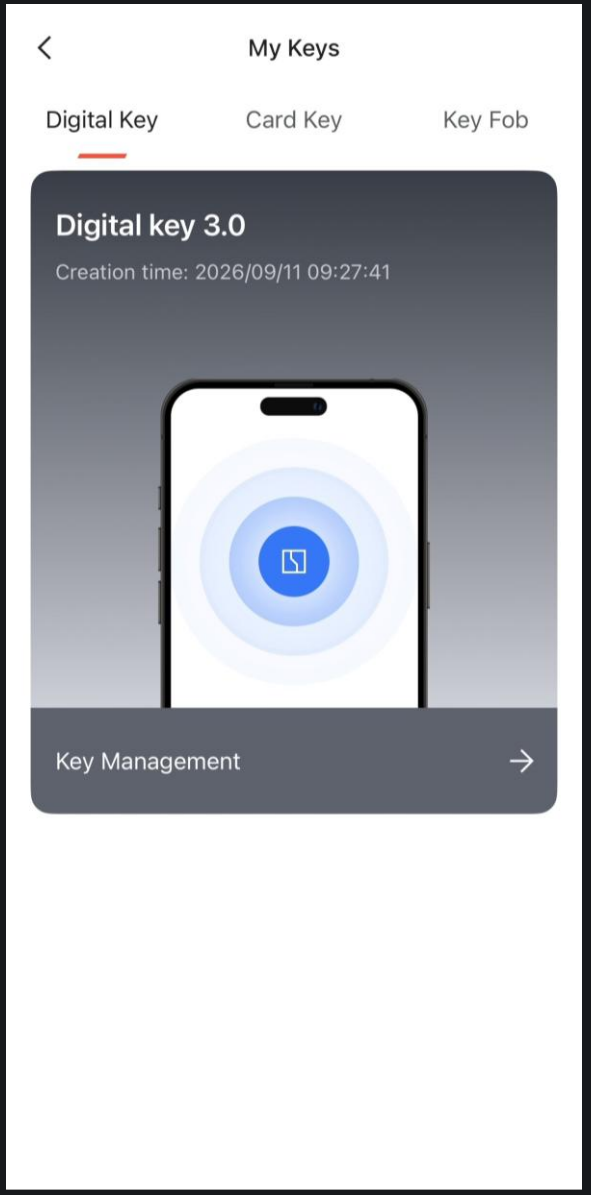
ZEEKR CONNECTED DIGITAL KEY · HOW-TO GUIDE

Digital Key 2.0 and 3.0 Pairing Guide



BEFORE YOU START

What you need First Time Setting Up

Compatible iPhone

iPhone 11 or later. The app picks the right key for your phone

Latest Software

iOS, the Zeekr app and the in-vehicle OS all updated

Network Connection

Phone and car both online

Your Physical Key

Card Key or Key Fob, to prove you are the owner

Car in Parking Position

Sit inside the car, gear in P for the whole process

Clear Sensing Area

Keep the charging pad sensing area clean

With UWB Digital Key 3.0 on iPhone 11 or later

Without UWB Digital Key 2.0 – NFC, such as iPhone SE, 16e and 17e

Car Supported on Zeekr 7X (OS 2.1+), Zeekr X (OS 1.4+) and Zeekr 7GT

BEFORE YOU START

Which digital key will I get?

IPHONE WITH UWB

Digital Key 3.0

Unlock, lock and start with your iPhone in your pocket or bag.

Hands-free

IPHONE WITHOUT UWB

Digital Key 2.0 – NFC

Hold iPhone near the door handle to unlock. Place it on the charging pad to start.

Tap to use

No need to choose: the Zeekr app shows the right key for your iPhone in **My Keys**.

AT A GLANCE

Seven steps to your digital key

1

Open My Keys

Tap + next to the key shown

2

Read the Introduction

Check the requirements, tap Continue

3

Choose Your Key Type

Card Key or Key Fob

4

Pair Your Physical Key

Then hold the iPhone on the sensing area

5

Add Car Key to Wallet

Tap Continue in Wallet

6

Wait For The Key To Pair

Until the key is ready to use

7

Check Your New Key

Key Management and Wallet

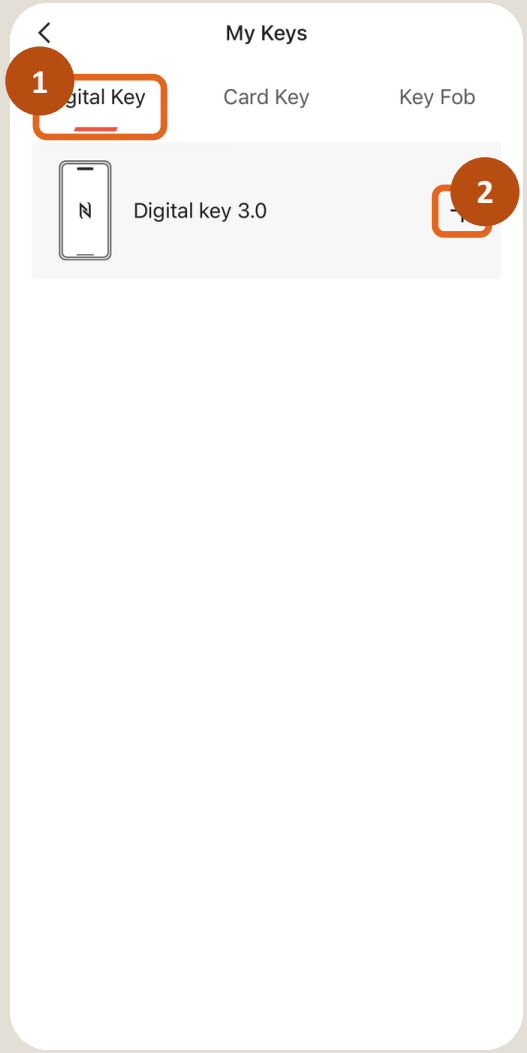
STEP 1 OF 7

Open My Keys

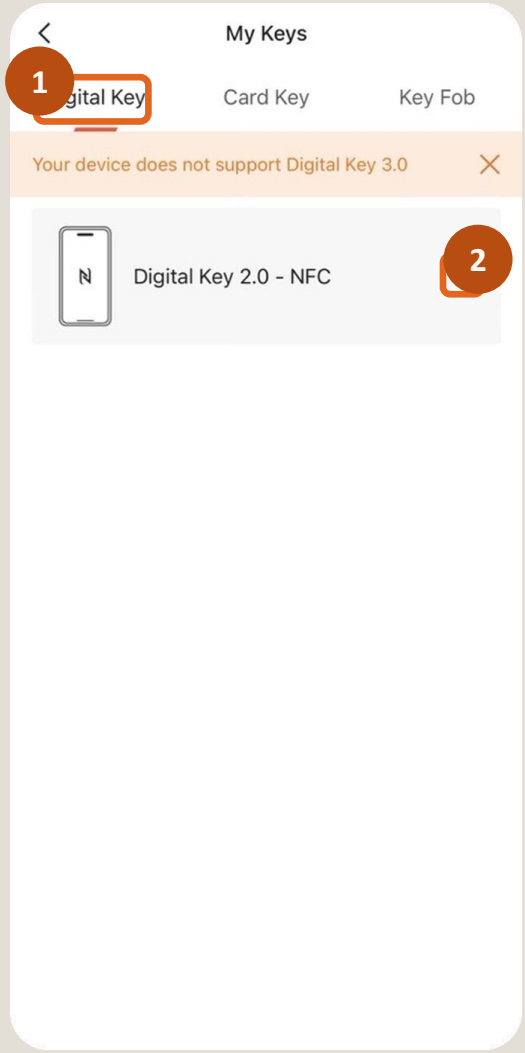
1. In the Zeekr app, open **My Keys** and stay on the **Digital Key** tab.

2. Tap **+** next to the key shown: **Digital key 3.0** or **Digital Key 2.0 – NFC**.

Digital Key 2.0 – NFC If you see Your device does not support Digital Key 3.0, your iPhone has no UWB. Just continue with 2.0.



Digital Key 3.0



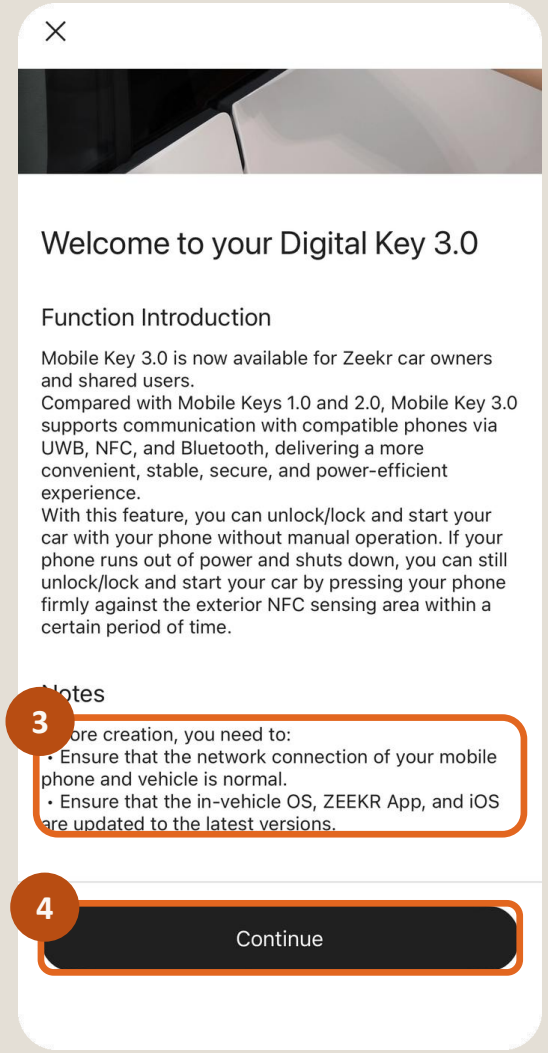
Digital Key 2.0 – NFC

STEP 2 OF 7

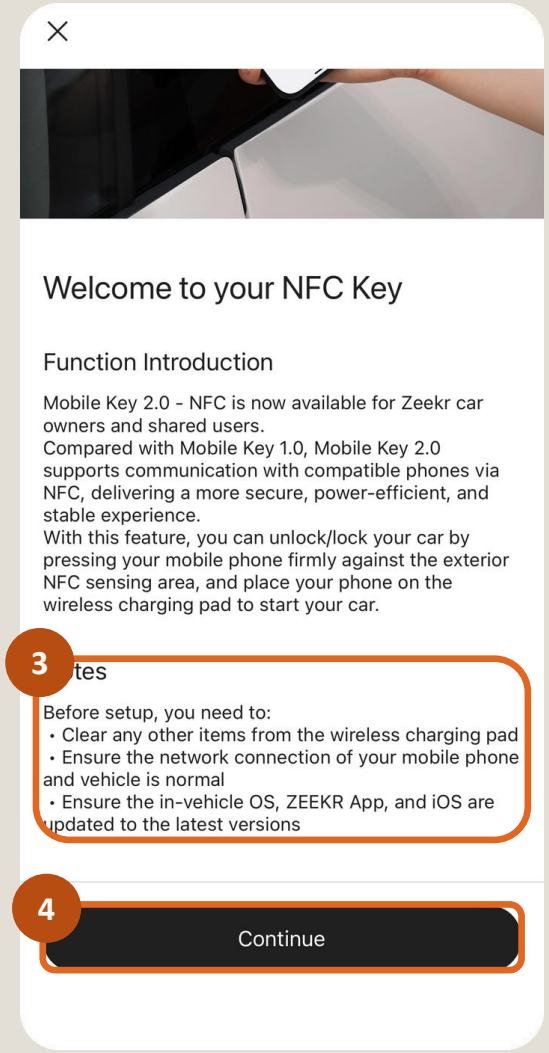
Read the Introduction

3 Check the notes: network on, charging pad clear, and iOS, the Zeekr app and the in-vehicle OS updated.

4 Tap **Continue**.



Digital Key 3.0



Digital Key 2.0 – NFC

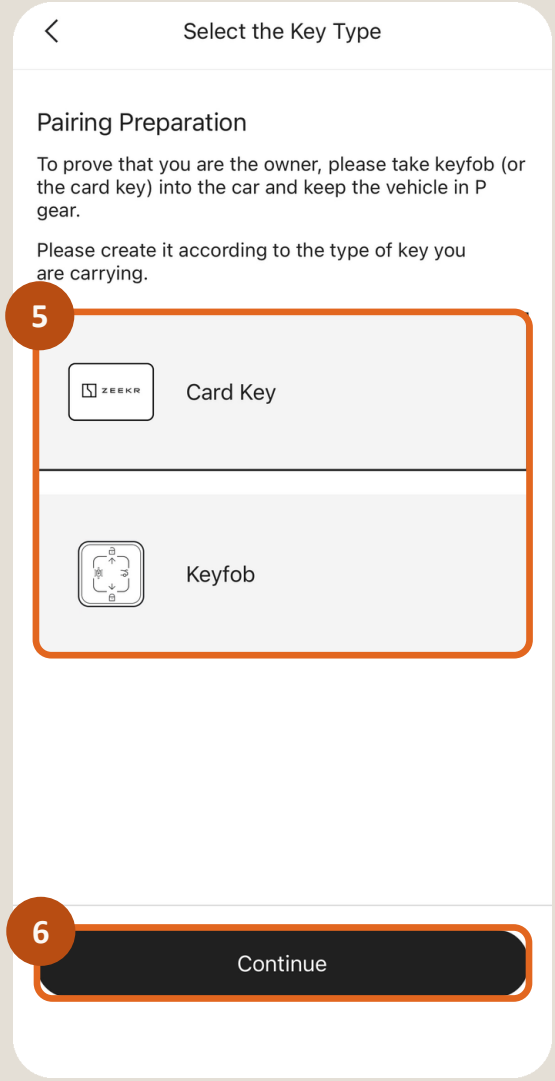
STEP 3 OF 7

Choose Your Key Type

5 Select the key you are carrying: **Card Key** or **Key Fob**.

6 Tap **Continue**.

Take the key into the car and keep the gear in P until pairing is finished.



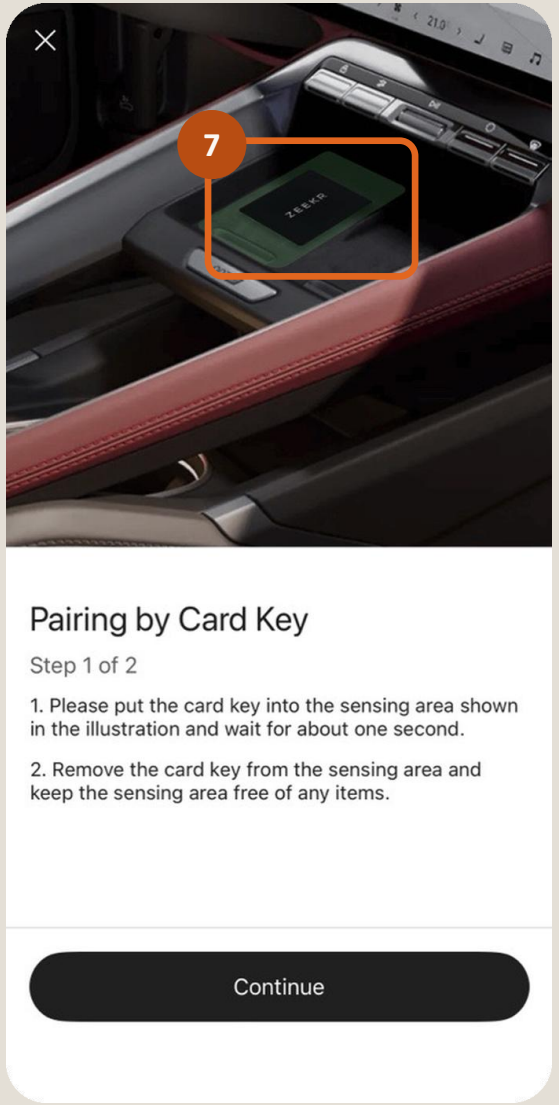
STEP 4 OF 7 · CARD KEY

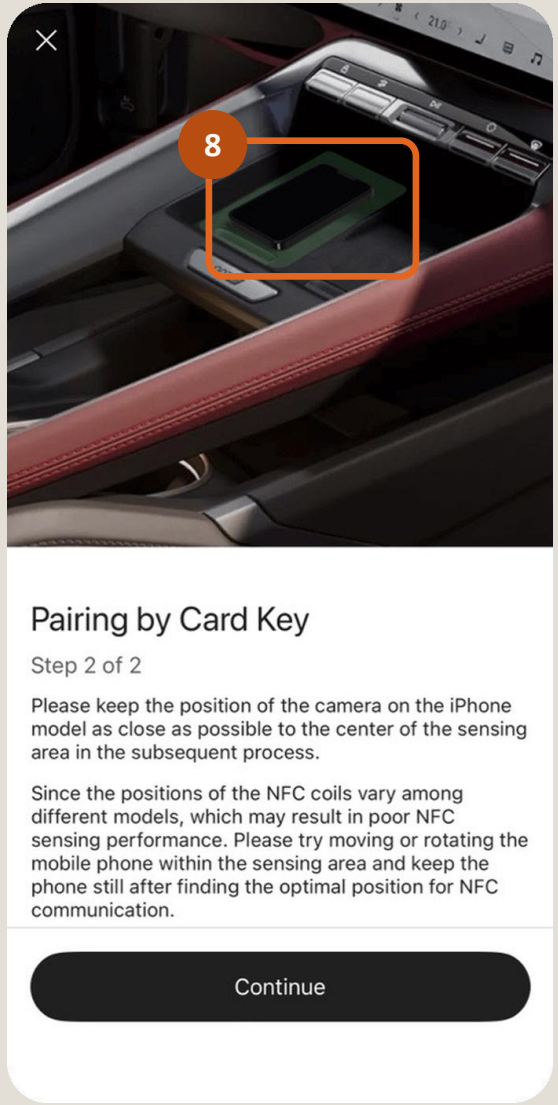
Pair with your Card Key

7 Put the Card Key on the sensing area for about one second, then remove it and tap **Continue**.

8 Place your iPhone on the sensing area with the camera near the centre. Hold still once it responds, then tap **Continue**.

No response? Slowly move or rotate the phone. NFC sensing positions differ between iPhone models.



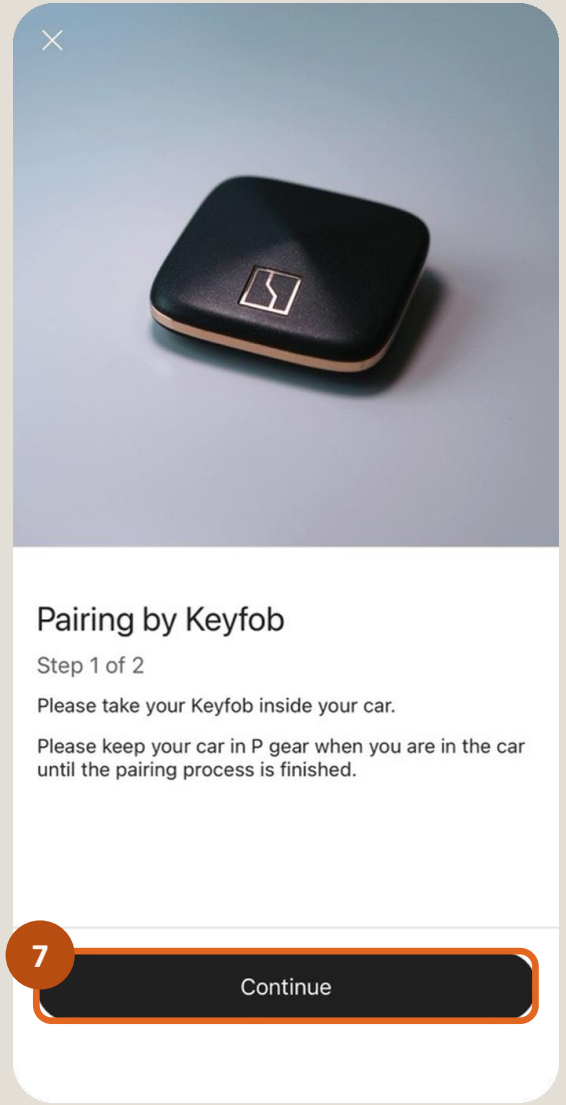


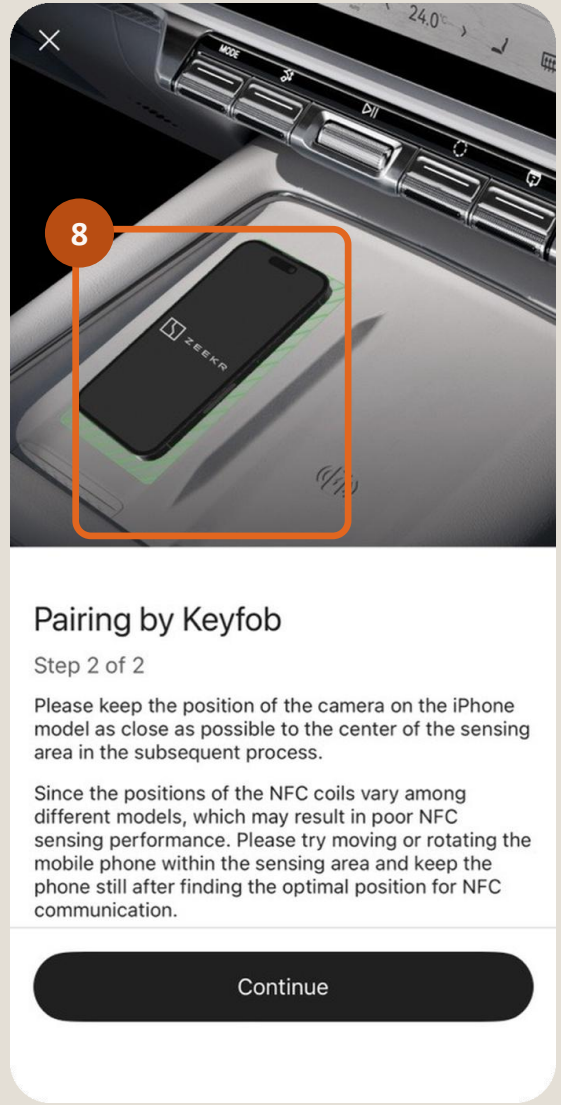
STEP 4 OF 7 · KEYFOB

Pair with your Key Fob

7 Take the key fob inside the car, keep the car gear in P and tap **Continue**.

8 Place your iPhone on the sensing area with the camera near the centre. Hold still once it responds, then tap **Continue**.



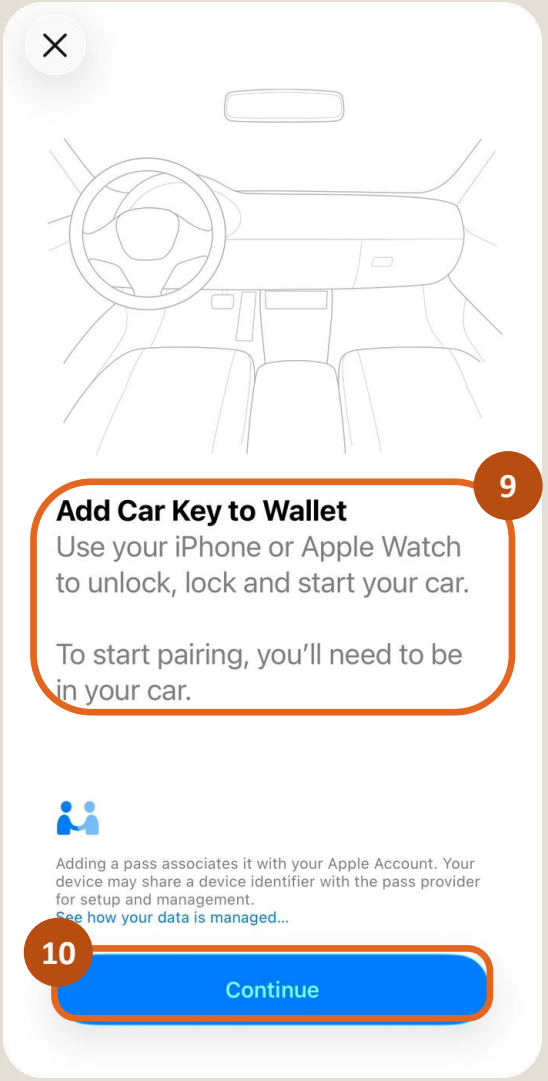


STEP 5 OF 7

Add Car Key to Wallet

9 Apple Wallet opens **Add Car Key to Wallet**. Stay in the car: pairing needs you inside.

10 Tap **Continue**.



STEP 6 OF 7

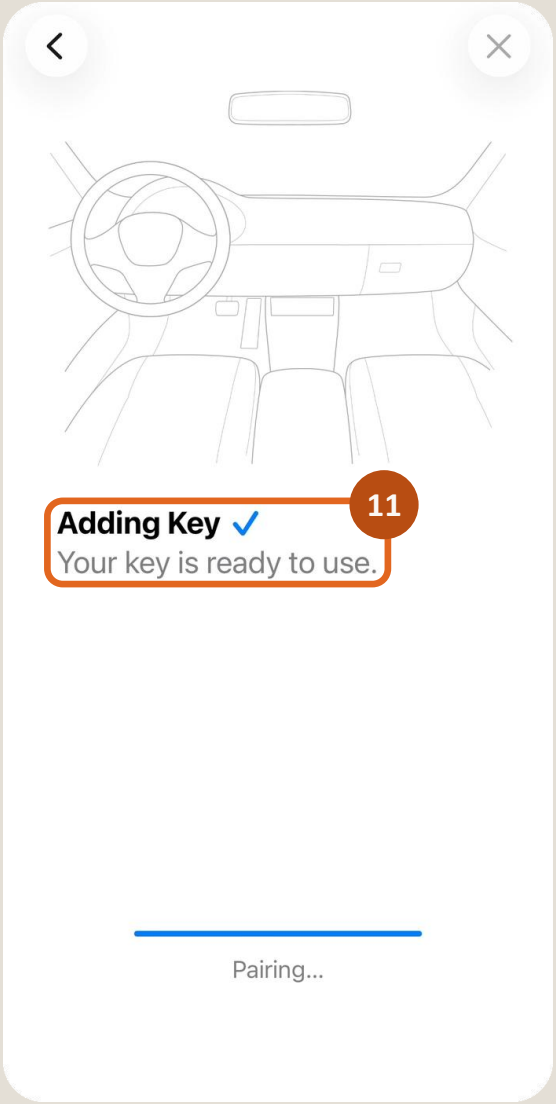
Wait for the key to pair

11 Keep the iPhone in the car until it shows **Your key is ready to use**.

12 On **Using Car Keys**, tap **Continue**.

The car now unlocks and starts when your iPhone or Apple Watch is nearby, without Face ID.

Digital Key 2.0 – NFC Wallet asks you to place iPhone on the reader. Put it on the charging pad and keep it still until pairing finishes.



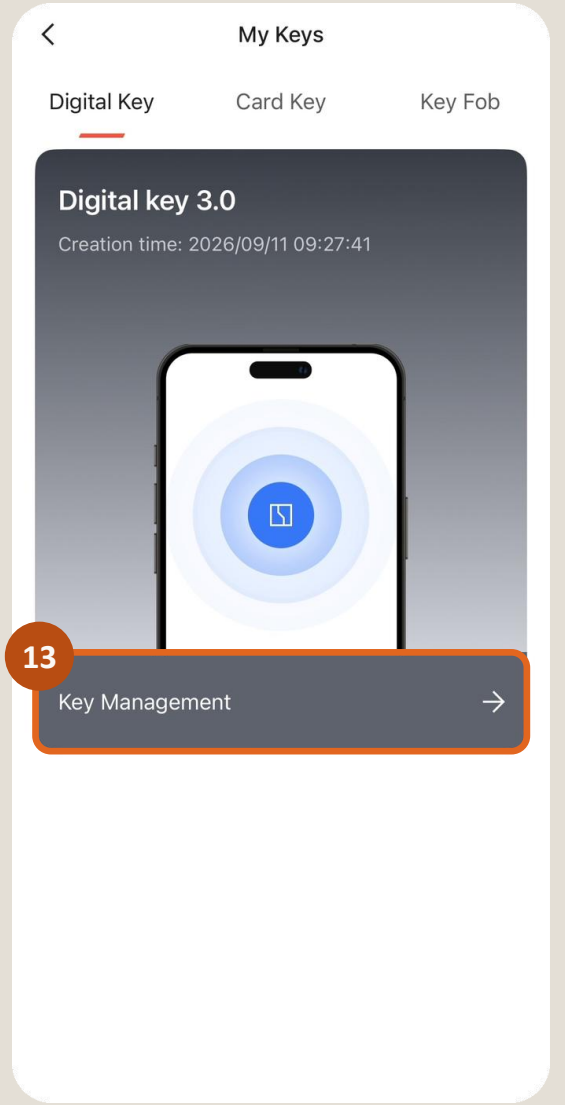
STEP 7 OF 7

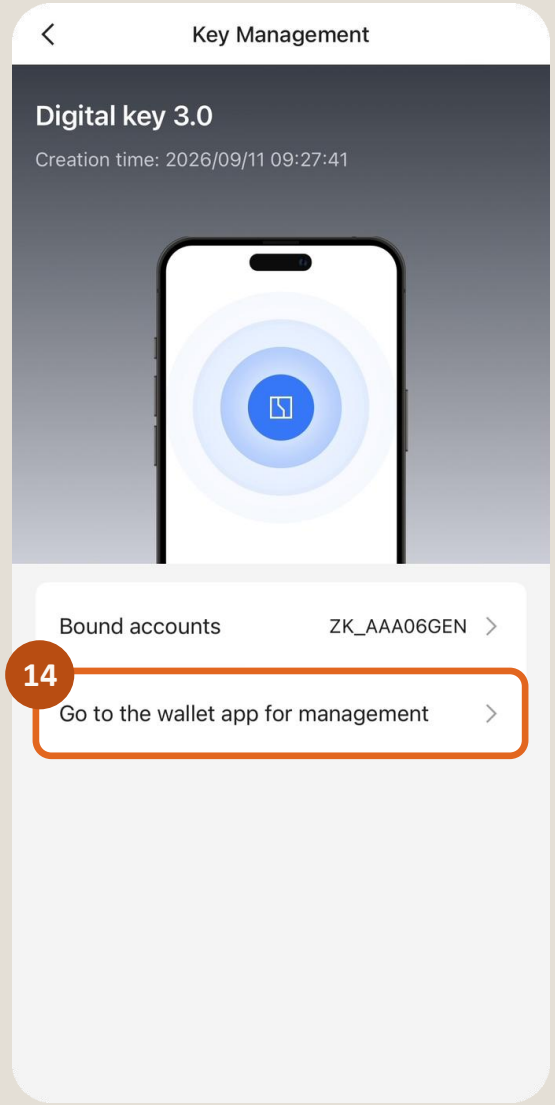
Check your new key

13 Back in **My Keys**, the Digital key 3.0 card shows its creation time. Tap **Key Management**.

14 See the bound account, or tap **Go to the wallet app for management**.

Digital Key 2.0 – NFC The card in My Keys is called Digital Key 2.0 – NFC.





OTHER WAY TO PAIR

Pair From The Centre Display

Log in to the centre display with the owner's Zeekr app, then scan a QR code to add the key to Wallet

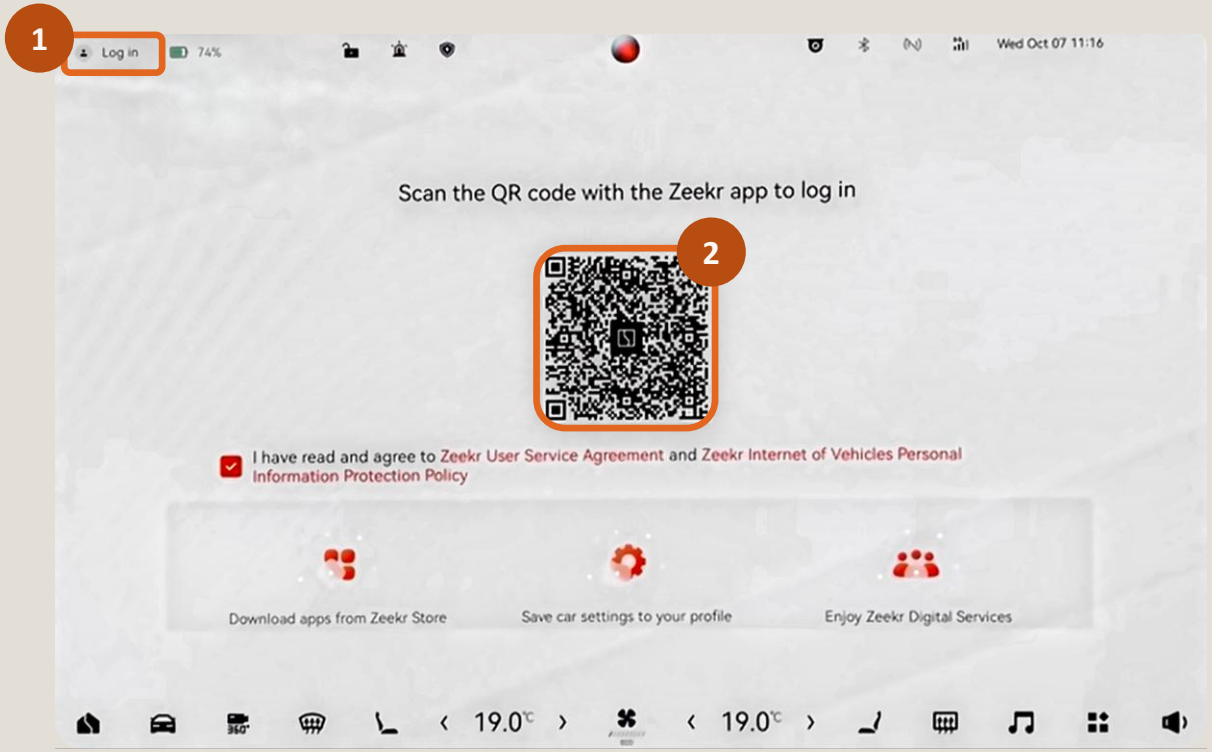
OTHER WAY TO PAIR · STEP 1 OF 3

Log in to the car

1. On the centre display, tap **Log in** in the top corner.

2. Open the **Zeekr app** on your phone and scan the QR code on the screen.

Use the main owner's profile. The key can only be added from the owner's account.



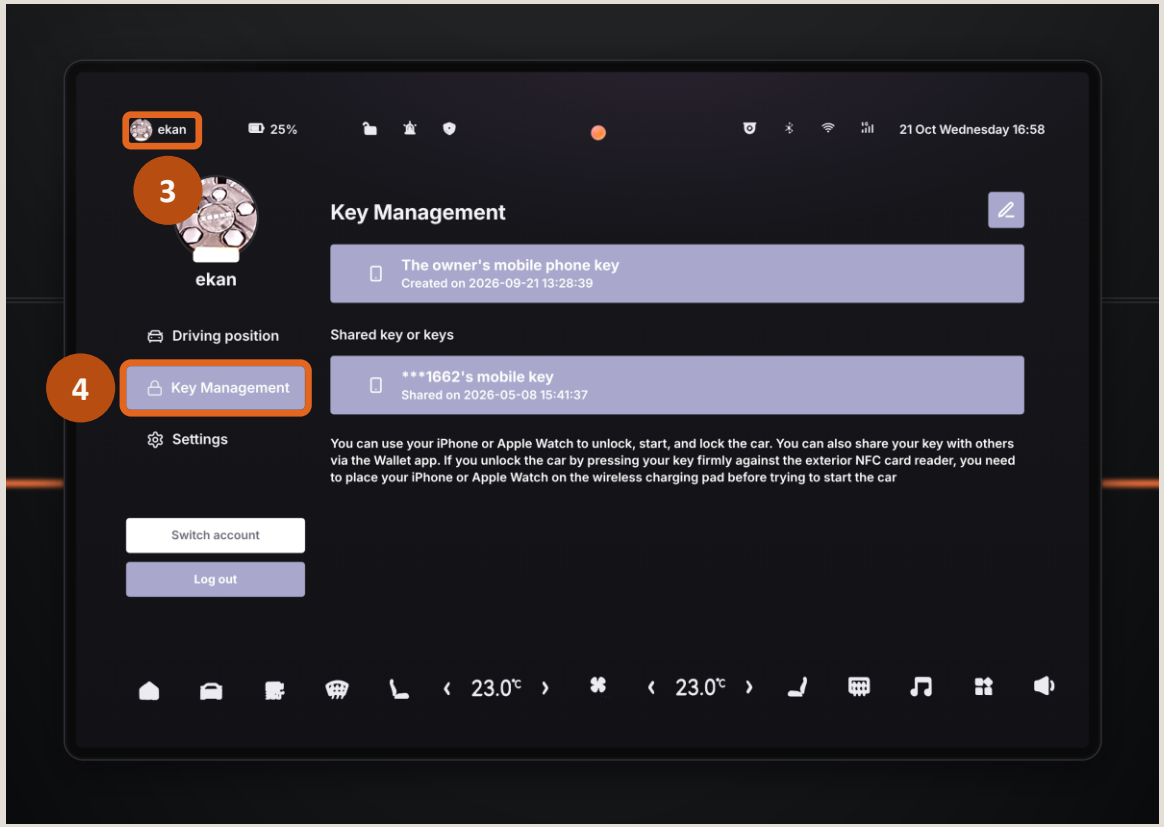
OTHER WAY TO PAIR · STEP 2 OF 3

Open Key Management

3 Tap your **profile** in the top corner to open **User Centre**.

4 Go to **Key Management**.

A QR code for adding the digital key is shown in **Key Management**.



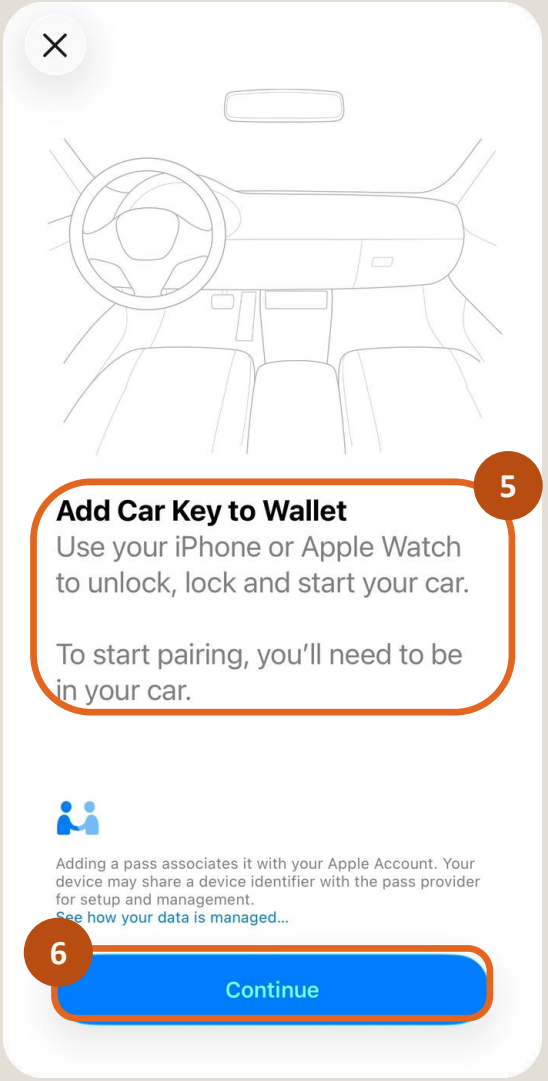
OTHER WAY TO PAIR · STEP 3 OF 3

Scan to add the key

5 Scan the QR code with your **iPhone camera**. Wallet opens **Add Car Key to Wallet**.

6 Tap **Continue** and keep the iPhone in the car until the key is ready to use.

Then check the key in the Zeekr App, as in the first section Step 7.



AFTER PAIRING

Using Your Digital Key

Lock and unlock from Wallet, adjust key settings and share your key

MANAGE

Use the key in Wallet

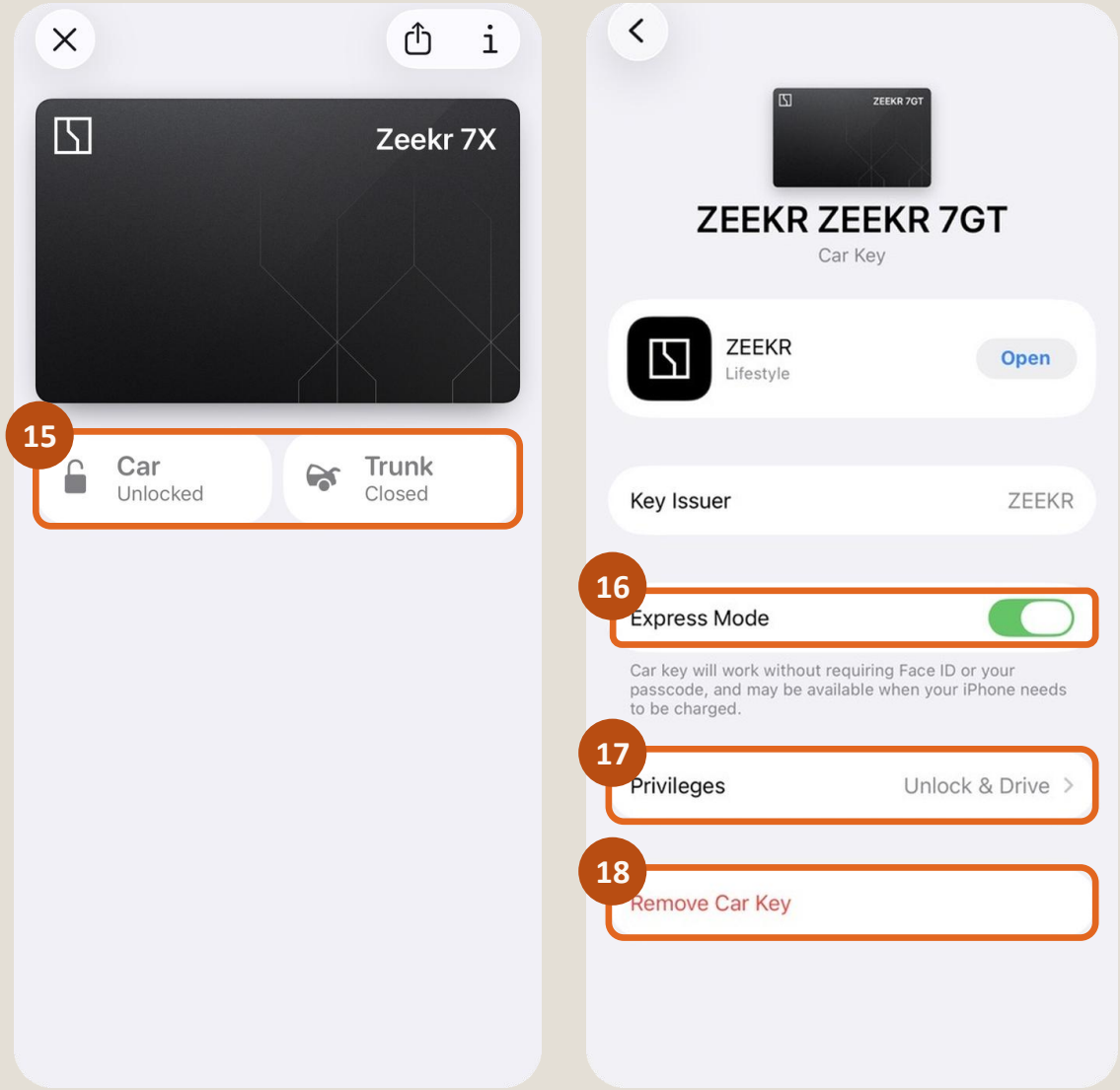
15 See the lock and trunk status, and lock, unlock or open the trunk.

16 **Express Mode** (on by default) works without Face ID, even when the iPhone needs charging.

17 **Privileges** shows the access level, such as Unlock & Drive.

18 **Remove Car Key** deletes the key from this iPhone.

Battery flat? Hold the iPhone against the exterior NFC area to unlock and start, for a limited time.



KEY SHARING

Share Your Zeekr

Share your Zeekr in the Zeekr app, or share your digital key from Apple Wallet

KEY SHARING

Two ways to share your car

ZEEKR APP

Share the vehicle

Gives someone access to your car's functions in the Zeekr app.

Digital key not included

APPLE WALLET

Share the key

Gives someone a digital key on their iPhone or Apple Watch to unlock, lock and start the car.

Digital key included

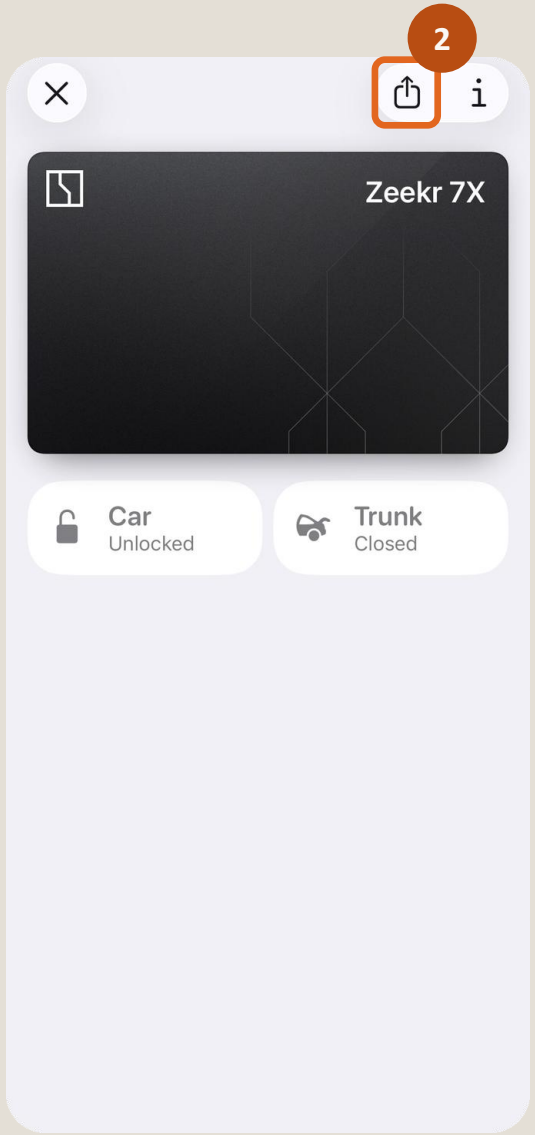
Want both? Share the vehicle in the Zeekr app and the key from Wallet.

KEY SHARING

Share the key from Wallet

1. Open your Zeekr car key in **Wallet**.
2. Tap the **Share** button.
3. Choose who to share it with and send it. They add the key to their own Wallet.

Shared keys appear on the car's centre screen under Key Management when logged in to the profile with your Zeekr App as the vehicle owner.



KEY SHARING

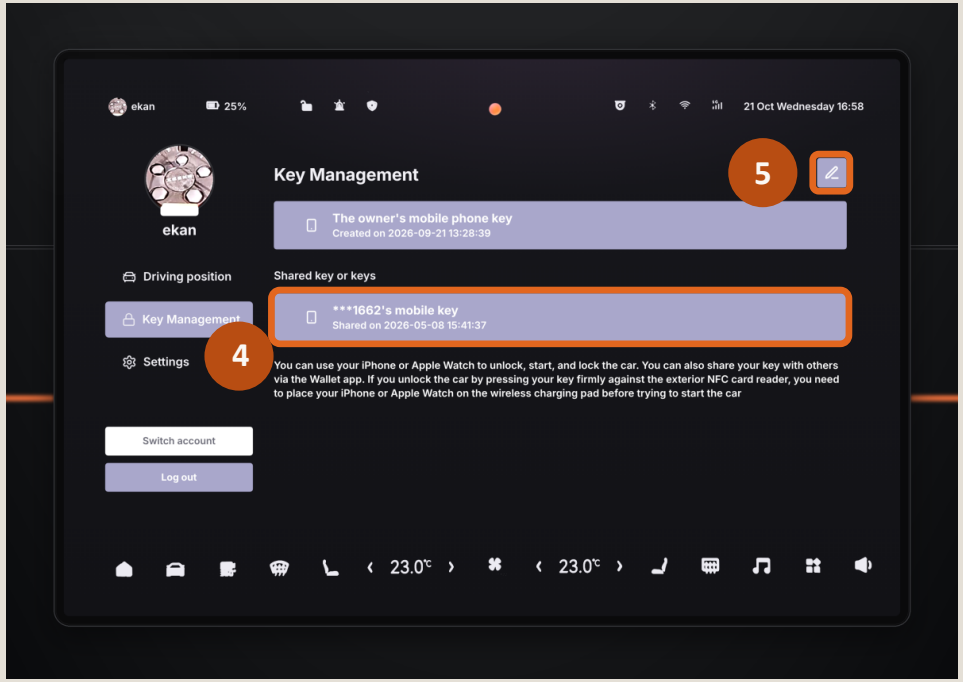
Shared keys in the car

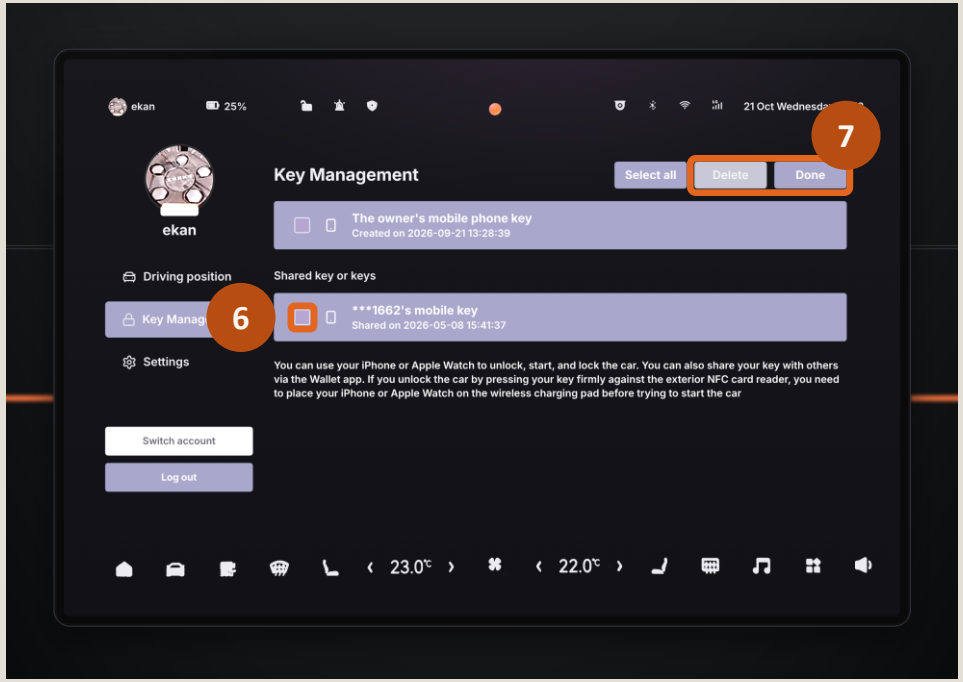
4 On the centre screen, open **Key Management**. Shared keys are listed under **Shared key or keys**.

5 To remove a shared key, tap the **edit** icon.

6 Select the shared key.

7 Tap **Delete**, then **Done**.





TROUBLESHOOTING

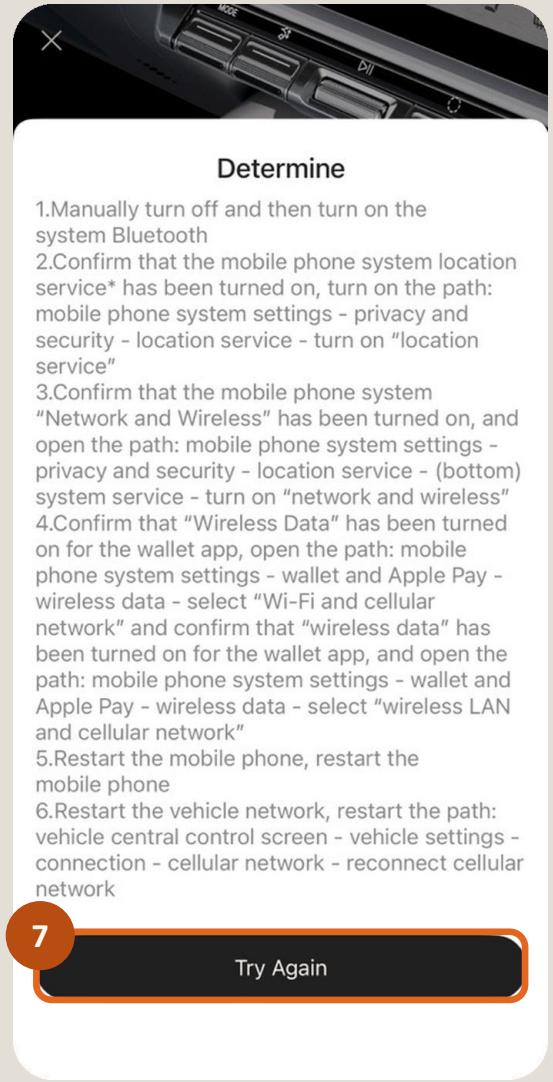
Fix Pairing Problems

What to check if the key won’t pair

TROUBLESHOOTING

If pairing fails

1. **Turn Bluetooth off and on.**
2. **Turn on Location Services:** Settings › Privacy & Security › Location Services.
3. **Turn on Networking & Wireless:** Location Services › System Services.
4. **Let Wallet use data:** Settings › Wallet & Apple Pay › Wireless Data › WLAN & Cellular.
5. **Restart the iPhone.**
6. **Reconnect the car:** Vehicle settings › Connection › Cellular network.
7. Tap **Try Again**.



TROUBLESHOOTING

Still not working?

Latest software

iOS, the Zeekr app and the in-vehicle OS updated

Car in P, key inside

The physical key must stay in the car

Clear, steady phone

Nothing else on the pad; hold still once NFC responds

No thick case

Remove a thick or metal phone case while pairing