PORTLAND
PLASTIC SURGERY GROUP

Cosmetic Surgery Cancellation Policy

We understand that life happens, and some situations may force you to cancel or postpone your surgery. Although some circumstances cannot be controlled, it is important to know that each procedure requires careful planning and coordination between our office, the surgery center, and the anesthesia provider. In light of this, Portland Plastic Surgery Group has a strict cosmetic surgery cancellation policy outlined below.

We require a non-refundable surgical deposit of $500.00 at the time of scheduling that will be applied to your physician's surgical fees. The remainder of your surgical fees will be due at your pre-operative appointment, which is typically three weeks prior to your surgery date.

If you need to cancel your operation more than 30 days prior to your scheduled surgery, we permit a one-time courtesy rescheduling of your procedure. **Any additional rescheduling of your procedure will require an additional and non-refundable rescheduling fee of $125.00 to secure a new surgery date.**

If you cancel or reschedule 15 to 30 days prior to surgery, 100% of the surgeon's fee will be refunded or transferred ***minus*** the $500 deposit. This ***does not*** include fees for the facility or anesthesia provider.

If you cancel or reschedule 8 to 14 days prior to surgery, 75% of the surgeon's fee will be refunded or transferred. This ***does not*** include fees for the facility or anesthesia provider.

If you cancel or reschedule 3 to 7 days prior to surgery, 50% of the remaining surgeon's fee will be refunded or transferred. This ***does not*** include fees for the facility or anesthesia provider.

If you cancel or reschedule 48 hours or less, prior to surgery, 25% of the remaining surgeon's fee will be refunded or transferred. This ***does not*** include fees for the facility or anesthesia provider.

1200 NW Naito Parkway, Suite 310
Portland, Oregon 97209

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Fax: 503-292-9205

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If your surgery is canceled on the day of your surgery by one of our surgeons and/or an anesthetist/anesthesiologist due to health-related issues or high-risk factors, refunds or the transfer of fees collected will be determined on a case-by-case basis.

If your surgery is canceled for reasons related to the use of tobacco and/or illicit drugs prior to surgery, you will not be eligible for a refund or a transfer of fees for any payments collected.

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