

REPAIR SERVICES

Registration guide

You are about to register to a technical repair support, Repair Services. Helping you to finish more jobs in your own workshop, without detours.

Repair Services is a cooperation between Autocom and OPUS IVS in the United Kingdom.

How to register

You start by registering to the services. You do that by filling out a form. It is important that you read the instructions in the beginning of the form before filling in your answers.

During the registration, you will need to provide:

- Your company details
- The serial number of your ICON
- A payment card

You will need an account at Autocom Portal. The account has the same credentials as you have when you log in to Autocom CARS or TRUCKS.

Please note: Registration is free of charge. You only pay when you request and receive support. Once you have completed the form, you will receive emails with further instructions.

Where to find the form

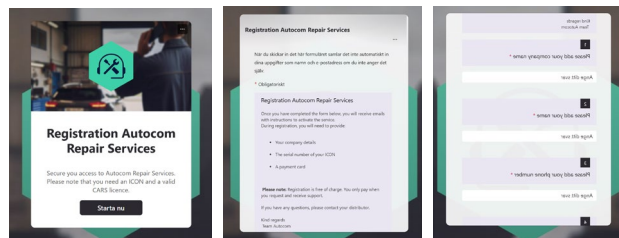
The form can be found in two ways:

1. Via your CARS or TRUCKS diagnostic software.
 - Go to the third green icon as seen to the right. You find it up to the right side of the software.



2. Or via our website <https://autocom.se/en/repair-services>

This is what the form looks like.



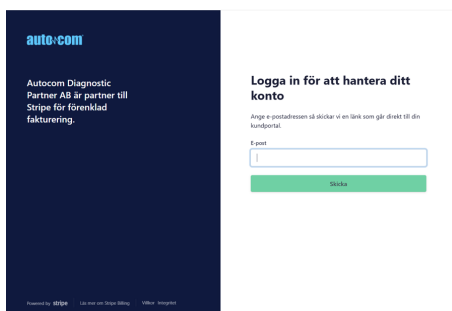
Next step – register a payment card in Stripe



Once you have completed the form, you need to register a payment card. You will receive an email with instructions for this. The email will be sent from customer@autocom.se.

Please check your spam filter if you cannot find the email.

1. Click the link in the email. It takes you to Stripe, which is our partner for financial security solutions. Read more about Stripe [here](#).
2. Use the same login details for Stripe as for your Autocom Portal account.



3. Follow the instructions in Stripe to finish the registration of your payment card.

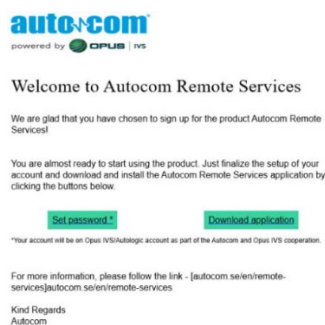
NOTE Your credit card will not be charged until the session or ticket started via Repair Services has been completed.

Last step – register an account at OPUS IVS

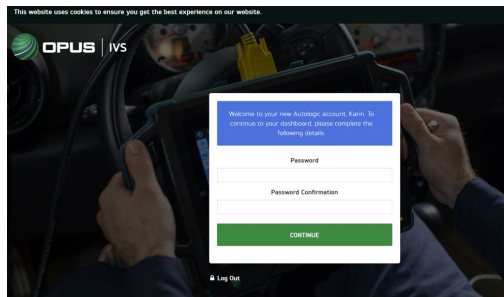
Once you have finished the steps with the payment card, you will within 24 hours receive an email from OPUS IVS. They are the ones taking care of all Repair Services requests.

Your last step is to create an account at OPUS IVS and download their app.

1. In the email, click “Set password”.



2. You will now be directed to an OPUS IVS web page. Set your password. The e-mail address is the one you have stated earlier in the process.



You will then get a confirmation that you have created an account at OPUS IVS. This means that you are now ready to use Repair Services.

