

Transparency compliance statistics

The table below details our transparency compliance statistics for the calendar year 2023 for information requests received under the Freedom of Information Act 2000 (FOIA) and Environmental Information Regulations 2004 (EIR).

2023	Total
Volume & timeliness	
Number received	165
Number resolved	155
Number resolved within statutory time frame ¹	155 (100%)
Outcome ²	
Number resolved where info provided	68 (44%)
Number resolved where request refused in full or part	30 (19%)
Number resolved where no information held	57 (37%)
Internal reviews	
Number of requests referred for internal review	6

¹ This is 20 working days or, rarely, in the case of 'complex and voluminous' requests under EIR, and requests under FOIA where additional time is required to consider the public interest test, 40 working days.

² It is important to note that where we provide information but redact a small amount of information (e.g. someone's name or contact details), this will count as a partial refusal. In addition, where information is already published on our website or where an individual has posed a question which is too broad to answer, this will also count as a refusal.