



Transparency compliance statistics

The table below details our transparency compliance statistics for the calendar year 2024 for information requests received under the Freedom of Information Act 2000 (FOIA) and Environmental Information Regulations 2004 (EIR).

2024	Total
Volume & timeliness	
Number received	151
Number resolved	156
Number resolved within statutory time frame ¹	155 (99 %)
Outcome²	
Number resolved where info provided	75 (48%)
Number resolved where request refused in full or part	47 (30%)
Number resolved where no information held	34 (22%)
Internal reviews	
Number of requests referred for internal review	5

¹ This is 20 working days or, rarely, in the case of 'complex and voluminous' requests under EIR, 40 working days. In addition, under FOIA where additional time is required to consider the public interest test, an extension is allowed 'until such time as is reasonable in the circumstances' (see section 10(3) FOIA).

² It is important to note that where we provide information but redact a small amount of information (e.g. someone's name or contact details), this will count as a partial refusal. In addition, where information is already published on our website or where an individual has posed a question which is too broad to answer, this will also count as a refusal, as will requests where we have asked for a name or clarification but not received it.