



Transparency compliance statistics 2025

The table below details our transparency compliance statistics for the calendar year 2025 for information requests received under the Freedom of Information Act 2000 (FOIA) and Environmental Information Regulations 2004 (EIR).

Please note these statistics were updated in July 2026 following an audit exercise which revealed we had slightly under-reported volumes.

Total information requests received	241
Total information requests resolved	217
Information requests resolved within timeframe ¹	208 (96%)
Information requests resolved outside timeframe	9 (4%)
Outcome	
Requests resolved where information was provided	109 (50%)
Requests resolved where request for information was refused in full or part ²	55 (25%)
Requests resolved as there was no relevant information held	53 (25%)
Total	217
Internal reviews	
Number of requests referred for internal review	10

¹ This is 20 working days or, rarely, in the case of 'complex and voluminous' requests under EIR, 40 working days. In addition, under FOIA where additional time is required to consider the public interest test, an extension is allowed 'until such time as is reasonable in the circumstances' (see section 10(3) FOIA).

² It is important to note that where we provide information but redact a small amount of information (e.g. someone's name or contact details), this will count as a partial refusal. In addition, where information is already published on our website or where an individual has posed a question which is too broad to answer, this will also count as a refusal, as will requests where we have asked for a name or clarification but not received it.