



Freight Profile Specification

At Parcel Right, we prioritise the safety and integrity of every shipment. To ensure a seamless delivery experience, all parcels and satchels must be packaged with the following in mind:

- Safeguard handlers from any potential harm
- Contain contents securely to prevent leaks or damage to other shipments
- Prevent that vehicles and equipment remain undamaged during transit
- Withstand normal handling pressures without risk of loss or damage to the freight
- Protect contents from external factors, such as extreme temperatures and weather conditions
- Align with our specific Freight Profile Standards (outlined below)

Our **Freight Profile Specifications** categorise shipments as **ACCEPTABLE**, or **UNACCEPTABLE** for transport through the Parcel Right network. Freight that does not meet these criteria may incur additional handling fees.

Size and Packaging

Size	Accepted	Unacceptable
Length	<1.05m	>1.05m
Dead Weight per item	<22kg	>22kg
Cubic Weight per item <small>*cubic weight measured using a 250 factor</small>	<40kg*	>40kg*
Packaging	Accepted	Unacceptable
Parcels	Robust Packaging	Poor Packaging
Liquids*	Securely sealed and robustly packaged	Poor Packaging and unsealed

*All liquid shipments must receive prior written approval from our team before being transported through our network.

Contents

Detail	Accepted	Unacceptable
Perishables	None	None
Dangerous	None	None
Furniture	Refer to Parcel Size Details	Refer to Parcel Size Details
Unpackaged	None	None
Prohibited Items	None	None
Liquid*	Small volume	Larger items

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Label Details and Freight Mix

Label Details	Accepted	Unacceptable
Receiver	Name, address, email and phone number	Missing details
Sender	Name, address, email and phone number	Missing details
Dead Weight	All details	Missing details
Cubic Weight	Parcel dimensions (H x W x L)	Missing details
Freight Mix	Accepted	Unacceptable
B2C	Authority to Leave	SIG
B2B	None	None

Please note that all parcels will be processed via our automation, which record dimensions and dead weight, your invoice will reflect Actual Dead Weight vs Declared Dead Weight.