

WEBSITE TERMS AND CONDITIONS

1 INTRODUCTION

- (a) These terms and conditions (**Terms**) apply when you use this website, www.geneticsolutions.au (**Website**).
- (b) You agree to be bound by these Terms which form a binding contractual agreement between you and us, Genetic Solutions Pty Ltd ABN 88 680 685 303 (**Genetic Solutions, our, we or us**).
- (c) If you don't agree to these Terms, you must refrain from using the Website.
- (d) We may change these Terms at any time by updating this page of the Website, and your continued use of the Website following such an update will represent an agreement by you to be bound by the Terms as amended.

2 ACCESS AND USE OF THE WEBSITE

You must only use the Website in accordance with these Terms and any applicable laws, and must ensure that your employees, sub-contractors and any other agents who use or access the Website comply with the Terms and any applicable laws.

3 YOUR OBLIGATIONS

You must not:

- (a) copy, mirror, reproduce, translate, adapt, vary, modify, sell, decipher or decompile any part or aspect of the Website without our express consent;
- (b) use the Website for any purpose other than the purposes of browsing, selecting or purchasing goods;
- (c) use, or attempt to use, the Website in a manner that is illegal or fraudulent or facilitates illegal or fraudulent activity;
- (d) use, or attempt to use, the Website in a manner that may interfere with, disrupt or create undue burden on the Website or the servers or networks that host the Website;
- (e) use the Website with the assistance of any automated scripting tool or software;
- (f) act in a way that may diminish or adversely impact our reputation, including by linking to the Website on any other website; and
- (g) attempt to breach the security of the Website, or otherwise interfere with the normal functions of the Website, including by:
 - (i) gaining unauthorised access to Website accounts or data;
 - (ii) scanning, probing or testing the Website for security vulnerabilities;
 - (iii) overloading, flooding, mailbombing, crashing or submitting a virus to the Website; or
 - (iv) instigate or participate in a denial-of-service attack against the Website.

4 INFORMATION ON THE WEBSITE

While we will use our best endeavours to ensure the Website is as up-to-date and accurate as possible, you acknowledge and agree that from time to time, you may encounter the following issues:

- (a) the Website may have errors or defects;
- (b) the Website may not be accessible at times;
- (c) messages sent through the Website may not be delivered promptly, or delivered at all;

- (d) information you receive or supply through the Website may not be secure or confidential; or
- (e) any information provided through the Website may not be accurate or true.

We reserve the right to change any information or functionality on the Website by updating the Website at any time without notice, including product descriptions, prices and other Website Content.

5 DISCLAIMERS

- (a) **(Role of Genetic Solutions)** – You acknowledge and agree that Genetic Solutions acts as an intermediary between buyers and suppliers of products and that while Genetic Solutions endeavours to source products which are suitable for buyers' requirements, Genetic Solutions does not guarantee the quality of the products. Additionally, Genetic Solutions does not guarantee that the products will be kept in appropriate containers and refrigerated vehicles for storage and delivery at appropriate temperatures as this is the responsibility of the suppliers.
- (b) **(Be responsible)** – You acknowledge and agree that you will use the products responsibly and follow any instructions provided with the products. Buyers agree that they will check with their veterinarian before using the products where appropriate. We are not responsible for any loss, damage, liability, expense, claim, injury, illness or death (**Loss**) associated with our services, your access to the Genetic Solutions website at www.geneticsolutions.au (**Website**), or the purchase or use of the products if you are misusing the products. If you are unsure of how to use or store the products, we encourage you to contact your veterinarian to seek advice.
- (c) **(Not veterinary advice)** – You acknowledge and agree that the information contained in our Website, the products or our services is not professional veterinary advice, and you should not rely on such information as a substitute for veterinary, medical, health, or professional advice for your livestock. Any recommendations provided by Genetic Solutions are suggestions only and are based on our experience. Please seek medical advice from a trained veterinarian in relation to any medical issues your livestock are experiencing. By not seeking appropriate advice, you accept the risk that the information contained in our products, services and/or on our Website may not meet you or your livestock's specific needs, circumstances or goals.
- (d) **(Product variability & suitability)** You acknowledge and agree that the products, including any livestock semen and embryos, may vary in quality, viability, or effectiveness based on various factors beyond Genetic Solutions' control. Genetic Solutions does not warrant that the products will be free from defects, and you accept the risk that the products may not be suitable for your specific livestock or breeding programs. It is the buyer's responsibility to assess the suitability of the products for their needs.
- (e) **(Results not guaranteed)** – You acknowledge and agree that your livestock are not guaranteed to achieve any specific outcomes or results by using the products. We do not guarantee, warrant or represent that, as a result of using the products, a specific outcome will occur for your livestock. You agree to make your own independent assessments and evaluations prior to relying on any information, testimonials, recommendations and advice provided by Genetic Solutions on its Website or as part of Genetic Solutions providing you with the products or services. For the avoidance of doubt, use of the products that do not achieve specific outcomes or results does not mean that the products are defective.
- (f) **(Regulatory compliance)** You acknowledge and agree that it is your responsibility to ensure that the products comply with all applicable laws, regulations, and standards in your jurisdiction, including any restrictions or requirements related to the import, storage, and use of livestock semen. Genetic Solutions does not guarantee that the products are compliant with local laws or regulatory approvals.
- (g) **(Third Party Supplier Responsibility)** You acknowledge that Genetic Solutions sources products from third-party suppliers and has no control over the manufacturing, handling, or storage processes employed by these suppliers. Genetic Solutions is not responsible for any defects, contamination, or failure of the products that may result from improper handling, storage, or transport by suppliers or other third parties.

- (h) **(No endorsement of suppliers)** You acknowledge that Genetic Solutions does not endorse, warrant, or guarantee any supplier providing the products, and any issues related to the quality, performance, or condition of the products must be addressed directly with the supplier. Genetic Solutions acts solely as a facilitator in providing access to these products.

6 INTELLECTUAL PROPERTY

- (a) We retain ownership of the Website and all materials on the Website (including text, graphics, logos, design, icons, images, sound and video recordings, pricing, downloads and software) **(Website Content)** and reserves all rights in any intellectual property rights owned or licensed by it not expressly granted to you.
- (b) You may make a temporary electronic copy of all or part of the Website for the sole purpose of viewing it. You must not otherwise reproduce, transmit, adapt, distribute, sell, modify or publish the Website or any Website Content without prior written consent from us or as permitted by law.

7 LINKS TO OTHER WEBSITES

- (a) The Website may contain links to other websites that are not our responsibility. We have no control over the content of the linked websites and we are not responsible for it.
- (b) Inclusion of any linked website on the Website does not imply our approval or endorsement of the linked website.

8 SECURITY

We do not accept responsibility for loss or damage to computer systems, mobile phones or other electronic devices arising in connection with use of the Website. You should take your own precautions to ensure that the process that you employ for accessing the Website does not expose you to risk of viruses, malicious computer code or other forms of interference.

9 REPORTING MISUSE

If you become aware of misuse of the Website by any person, any errors in the material on the Website or any difficulty in accessing or using the Website, please contact us immediately using the contact details or form provided on our Website.

10 PRIVACY

You agree to be bound by our Privacy Policy

11 LIABILITY

We make no warranties or representations about this Website or any of its content and will not be responsible to you or any third party for any direct or consequential loss suffered in connection with the use of this Website. To the maximum extent permitted by law, we each exclude each other from any liability that may arise due to your use of our Website and/or the information or materials contained on it.

12 GENERAL

12.1 GOVERNING LAW AND JURISDICTION

This agreement is governed by the law applying in Queensland, Australia. Each party irrevocably submits to the exclusive jurisdiction of the courts of Queensland, Australia and courts of appeal from them in respect of any proceedings arising out of or in connection with this agreement. Each party irrevocably waives any objection to the venue of any legal process on the basis that the process has been brought in an inconvenient forum.

12.2 WAIVER

No party to this agreement may rely on the words or conduct of any other party as a waiver of any right unless the waiver is in writing and signed by the party granting the waiver.

12.3 SEVERANCE

Any term of this agreement which is wholly or partially void or unenforceable is severed to the extent that it is void or unenforceable. The validity and enforceability of the remainder of this agreement is not limited or otherwise affected.

12.4 JOINT AND SEVERAL LIABILITY

An obligation or a liability assumed by, or a right conferred on, two or more persons binds or benefits them jointly and severally.

12.5 ASSIGNMENT

A party cannot assign, novate or otherwise transfer any of its rights or obligations under this agreement without the prior written consent of the other party.

12.6 ENTIRE AGREEMENT

This agreement embodies the entire agreement between the parties and supersedes any prior negotiation, conduct, arrangement, understanding or agreement, express or implied, in relation to the subject matter of this agreement.

12.7 INTERPRETATION

- (a) **(singular and plural)** words in the singular includes the plural (and vice versa);
- (b) **(gender)** words indicating a gender includes the corresponding words of any other gender;
- (c) **(defined terms)** if a word or phrase is given a defined meaning, any other part of speech or grammatical form of that word or phrase has a corresponding meaning;
- (d) **(person)** a reference to “person” or “you” includes an individual, the estate of an individual, a corporation, an authority, an association, consortium or joint venture (whether incorporated or unincorporated), a partnership, a trust and any other entity;
- (e) **(party)** a reference to a party includes that party’s executors, administrators, successors and permitted assigns, including persons taking by way of novation and, in the case of a trustee, includes any substituted or additional trustee;
- (f) **(this agreement)** a reference to a party, clause, paragraph, schedule, exhibit, attachment or annexure is a reference to a party, clause, paragraph, schedule, exhibit, attachment or annexure to or of this agreement, and a reference to this agreement includes all schedules, exhibits, attachments and annexures to it;
- (g) **(document)** a reference to a document (including this agreement) is to that document as varied, novated, ratified or replaced from time to time;
- (h) **(headings)** headings and words in bold type are for convenience only and do not affect interpretation;
- (i) **(includes)** the word “includes” and similar words in any form is not a word of limitation;
- (j) **(adverse interpretation)** no provision of this agreement will be interpreted adversely to a party because that party was responsible for the preparation of this agreement or that provision; and
- (k) **(currency)** a reference to \$, or “dollar”, is to Australian currency, unless otherwise agreed in writing.