

Non-Discrimination Notice and Accessibility
Discrimination is Against the Law

Boston Center for Plastic Surgery & Aesthetics complies with applicable federal and state civil rights laws and does not discriminate on the basis of your race, color, national origin, citizenship, alienage, religion, creed, sex, sexual orientation, gender identity, age, disability, or exclude people or treat them differently because of race, color, national origin, citizenship, alienage, religion, creed, sex, sexual orientation, gender identity, age, disability or any other status protected by applicable laws.

Our practice provides free aid and services to people with disabilities to communicate effectively with us, such as qualified sign language interpreters and written information in other formats. We also provides free language assistance services.

Services are provided in a nondiscriminatory manner. All health programs and activities provide:

- Reasonable modifications for individuals with disabilities, and appropriate auxiliary aids and services, including qualified interpreters for individuals with disabilities and information in alternate formats (large print, audio, accessible electronic formats, other formats), free of charge and in a timely manner, when such modifications, aids, and services are necessary to ensure accessibility, effective communications, and equal opportunity to participate to individuals with disabilities.
- Language assistance services, including electronic and written translated documents and oral interpretation, free of charge and in a timely manner when such services are a reasonable step to provide meaningful access to an individual with limited English proficiency.

Please call one of our offices directly or 617-402-2768 to request the modification, aid, or language assistance you need.

If you believe that our practice has failed to provide these services or discriminated on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with the Director of Compliance by mail at 526 Main Street, Suite 302, Acton, Massachusetts 01720, by telephone 978-849-7582, by fax 978-371-0522, or by email: compliance@apderm.com. You must send the complaint within 60 days of when you found out about the issue. If you need help filing a grievance, please contact the Director of Compliance.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically, by mail, or telephone through the Office for Civil Rights.

Mail: U.S. Department of Health and Human Services
200 Independence Avenue, SW Room 509F, HHH Building
Washington, D.C. 20201

Telephone: 1-800-368-1019, 800-537-7697 (TDD)

Email: OCRComplaint@hhs.gov

US HHS Complaint Portal: <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>

More information about filing complaints is available at:

<https://www.hhs.gov/ocr/filing-with-ocr/index.html>

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 978-849-7582.

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 978-849-7582.

注意: 如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電 978-849-7582.

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 978-849-7582.

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 978-849-7582.

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 978-849-7582.

مقرب لصتا. ناجملاب كل رفاوتت قيوغلا قدعاسملا تامدخ نإف. تغللا ركذا ثدحتت تنك اذإ: تقوچلم 7582-849-978

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 978-849-7582.

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 978-849-7582.

ប្រយ័ត្ន: បើសិនជាអ្នកនិយាយភាសាខ្មែរ, សេវាជំនួយភ្នែកភាសាដោយមិនគិតលុយគឺអាចមានសំរាប់អ្នក។ ចូរទូរស័ព្ទ 978-849-7582.

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 978-849-7582.

ΠΡΟΣΟΧΗ: Αν μιλάτε ελληνικά, στη διάθεσή σας βρίσκονται υπηρεσίες γλωσσικής υποστήριξης, οι οποίες παρέχονται δωρεάν. Καλέστε 978-849-7582.

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 978-849-7582.

ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 978-849-7582.

સુચના: જો તમે ગુજરાતી બોલતા હો, તો નિઃશુલ્ક લાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો 978-849-7582.