



May 17, 2019

Dear Cottrell Equipment Owner:

Please find enclosed Service Bulletin #SB025 which contains instructions for the inspection and replacement (if necessary per instructions) of the grab handle fastener on your Cottrell equipment. Cottrell has become aware that some grab handle fasteners may not have been seated properly when originally manufactured.

Our records indicate that you are the current owner of a Cottrell unit (or multiple units) that may be affected by SB025. All units built between March 2009 and November 2018 are affected by SB025. If you purchased a unit between those dates but no longer own that unit, please provide the new owner's contact information and VIN to us at the following email address:

[Warranty@CottrellTrailers.com](mailto:Warranty@CottrellTrailers.com)

Please refer to the enclosed Service Bulletin #SB025 with attached drawing and perform the inspection as instructed. Once you have completed the inspection and identified the fasteners that need to be replaced, please call or email Cottrell, as follows, to request replacement fasteners, which we will send to you at no charge.

Austin Peal

800-827-0132 Ext 313

[Apeal@CottrellTrailers.com](mailto:Apeal@CottrellTrailers.com)

The Cottrell Service Center or any Authorized Cottrell Warranty Repair Facility may perform the inspection and replacement (if any) for you. You can access a list of these repair facilities at [www.cottrelltrailers.com](http://www.cottrelltrailers.com) under "Find a Dealer."

Cottrell will reimburse labor at the rate of 10 minutes per fastener replaced at a maximum of 1.7 hours per unit for the work associated with this Service Bulletin #SB025. Requests for reimbursement can be submitted with receipt to the above email address or handled directly through the repair facility under normal warranty procedures.

Please perform this inspection and replacement (if any) as soon as possible following the instructions provided. This Service Bulletin #SB025 shall remain open for one (1) calendar year. Should you have any questions concerning this bulletin, please contact Cottrell.

**Please be aware during pre-trip, in-transit and post-trip inspections, you should always check grab handles, handrails, and fasteners for proper condition and integrity, just as you would any other part of the equipment.**

Sincerely,

Austin Peal / Warranty Coordinator

[Apeal@CottrellTrailers.com](mailto:Apeal@CottrellTrailers.com)

800-827-0132 Ext. 313



May 17, 2019

Service Bulletin #SB025

**Subject: Grab Handle Fasteners Inspection and Replacement (where necessary)**

**Models Affected: Units listed in enclosed document**

**Instructions:**

1. Inspect all Grab Handle Fasteners on affected units to identify rivet(s) that are loose, missing, sagging, missing the center pin, or otherwise damaged or appearing as though they were not installed correctly. See enclosed photographs to determine condition of rivets.
2. Contact Cottrell with VIN and number of fasteners for grab handles identified as needing rivets to be replaced. **You may use your own bolt and nut as long as they meet the specs per drawing#104689-SOR25 supplied with Service Bulletin#025.**
3. Schedule unit for repairs at the Cottrell Service Center or any Authorized Cottrell Warranty Repair Facility for Service Bulletin #025.
4. Have repair center remove rivets from both sides and replace with bolt and nut per drawing#104689-SOR25. If hole(s) have elongated or wallowed out, drill out the holes and install the next larger size bolt using the torque values set forth on the enclosed drawing.

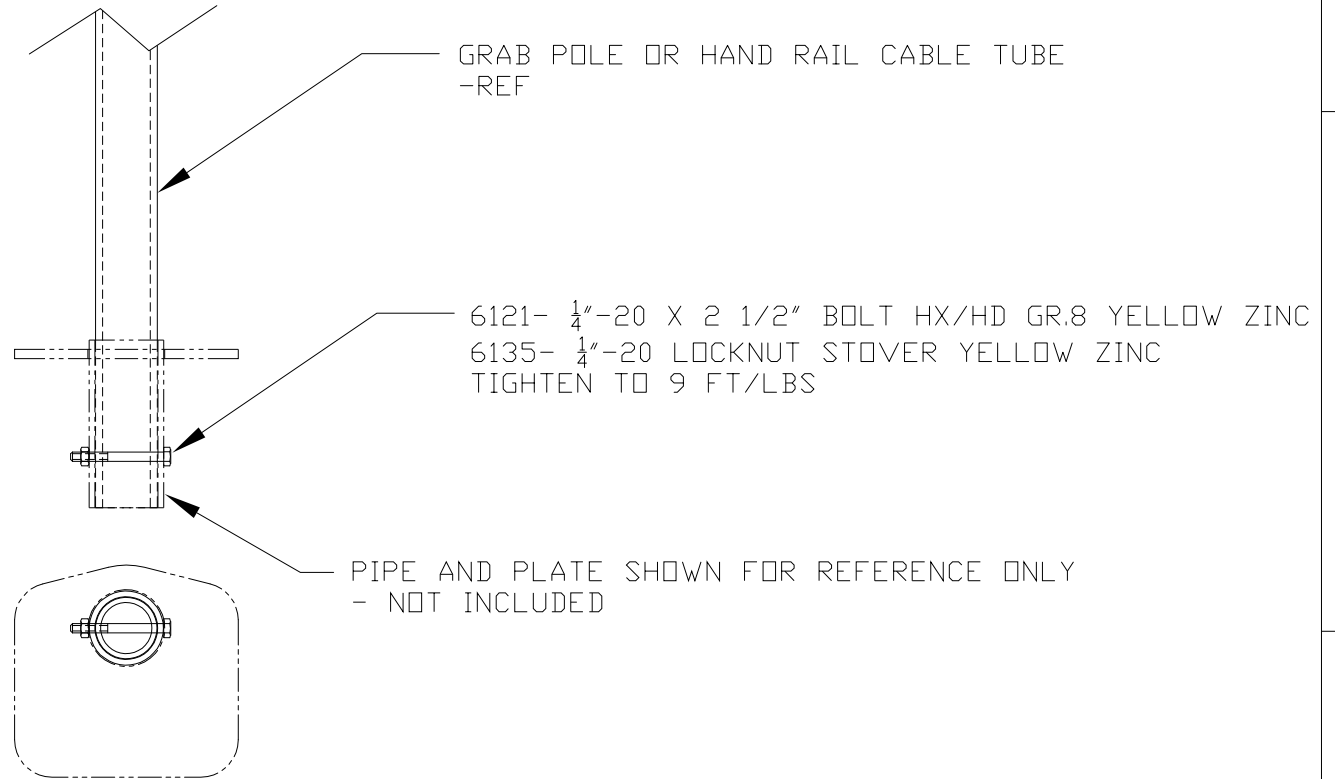
**Please be aware during pre-trip, in-transit and post-trip inspections, you should always check grab handles, handrails, and fasteners for proper condition and integrity, just as you would any other part of the equipment.**

NOTES:

1. REMOVE RIVETS
2. INSTALL  $\frac{1}{4}$ " BOLT AND NUT AND TIGHTEN TO 9 FT/LBS.
3. IF HOLES ARE ELONGATED OR WALLLOWED-OUT THEN DRILL TO THE NEXT LARGER SIZE AND USE APPROPRIATE SIZED BOLT AND NUT - USE THE FOLLOWING TORQUE VALUES:

$\frac{5}{16}$ "-18 X 2 1/2" - 20-30 FT-LBS

$\frac{3}{8}$ "-16 X 2 1/2" - 30-40 FT-LBS



ECD NUMBER	ZONE	REV	REVISION-DESCRIPTION	DATE	BY	CHECKED
-						



STANDARD TOLERANCES UNLESS OTHERWISE NOTED

DEGREES: ±2°  
 FRACTIONS: ±1/16  
 DECIMALS:  
 .X ± .060  
 .XX ± .030  
 .XXX ± .010

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ORIG BY: GPB	PROG. NO. -	MATERIAL -	MATERIAL DESCRIPTION -			
ORIG DATE: 10/30/2018	PROG. BY -	MAKE FROM -	PART YIELD -	SIMILAR TO -	SCALE 1:1	
CHK BY: -	PROG. DATE -	FINISH -	WEIGHT -	DWG. NO. -	SIZE A	
CHK DATE: -	TITLE GRAB HANDLE FASTENER REPLACEMENT KIT			PART NO. 104689-SDR25	REV IR	

# Correct Grab Handle Fastener



# Condition of Rivets - Bad/To Be Replaced



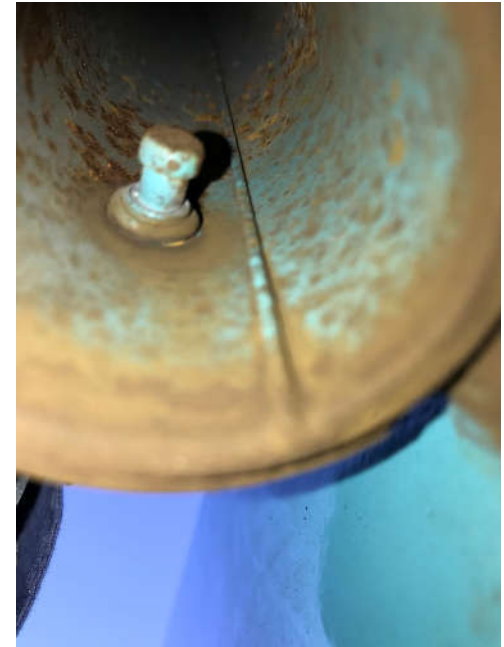
**Loose**



**Missing**



**Sagging**



**Missing center pin**



# Condition of Rivets - Good/No Need to Replace

