



Service Advisory

SA 2024-01

September 25, 2024

Subject: 4-Car Rear Upper Slider Reinforcement

Dear Valued Customer,

We have determined a possibility exists that the rear upper slider on certain 4-car headramps could yield under extreme loading scenarios. See enclosed Photo 1 showing a sample of an extreme loading scenario. Note that the unit positioned on the rear upper headramp is extended further out than on a more typical load. See also enclosed Photo 2 showing deformation of the rear upper slider that may occur under the sort of extreme loading scenario pictured in Photo 1.

We are contacting you because our records indicate that you may own one or more of the specific 4-car headramps in question. If you still own one or more of the subject 4-car headramps, we recommend the following:

1. Inspect the rear upper slider on your headramp(s) to determine if any deformation is present (refer to Photo 2). If any deformation is present, we will ship a repair kit to you free of charge to reinforce the area at issue consistent with the enclosed drawings.
2. If no deformation is present but you believe there is a possibility that you may one day have a load similar to what is seen in Photo 1, we will ship a repair kit to you free of charge to reinforce the area at issue consistent with the enclosed drawings.
3. Even if no deformation is present and you do not believe there is a possibility that you may ever have a load similar to what is seen in Photo 1 (with the rear upper unit in an extended position), but you would still like to receive a repair kit, we will ship one to you free of charge to reinforce the area at issue consistent with the enclosed drawings.

If any of the above 3 paragraphs apply to you, please email us at the email address below providing the number of repair kits needed along with the address of your repair shop or authorized repair facility where you would like the repair to be performed. We will ship the needed repair kit(s) to that location free of charge.

Cottrell will reimburse labor for the installation of the kits requested at a maximum of (6) hours per kit installed at the pre-approved labor rate. Requests for reimbursement can be submitted with receipts to Warranty@Cottrelltrailers.com or handled directly through one of Cottrell's Authorized Warranty Repair Centers (a list can be found at www.cottrelltrailers.com).

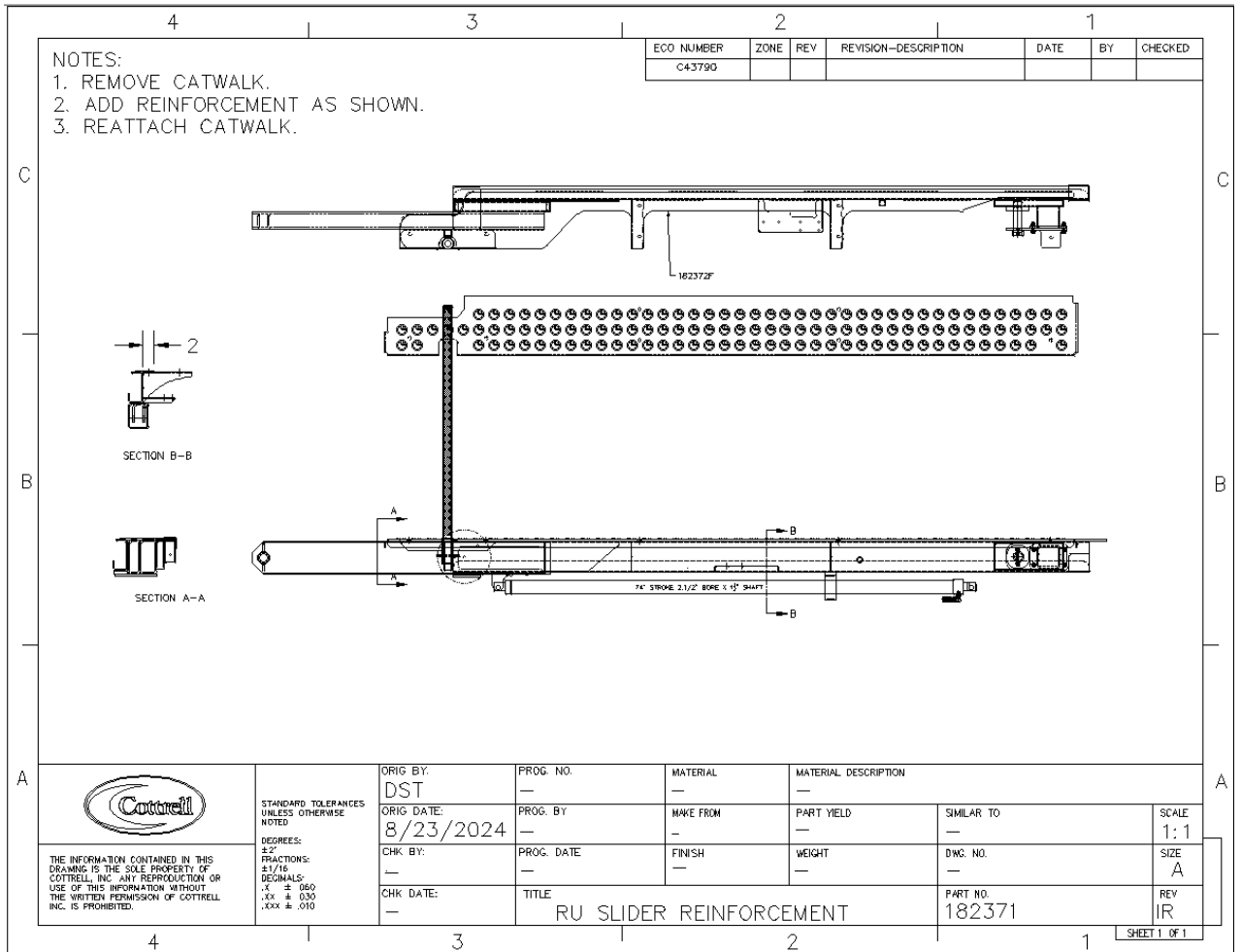
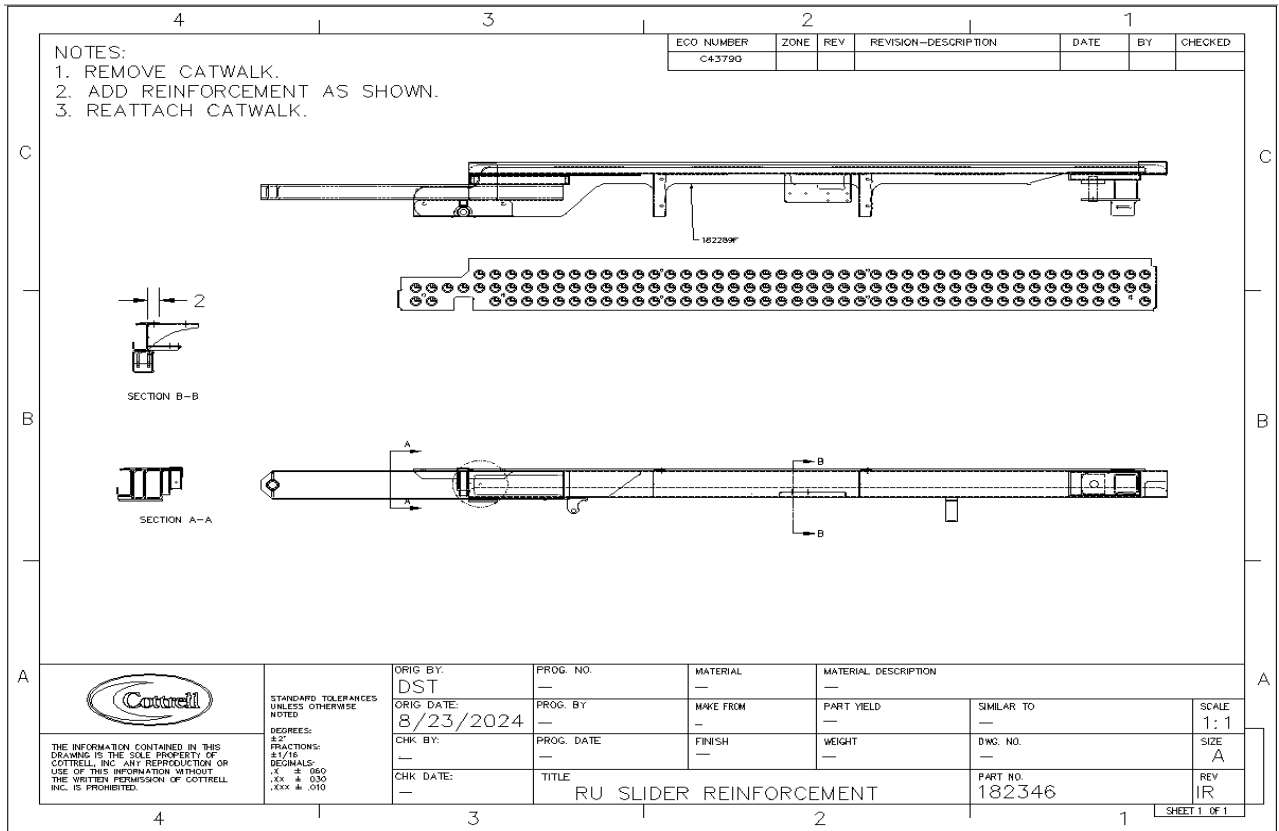
Warranty@Cottrelltrailers.com
1-800-827-0132 Ext. 103

Photo 1



Photo 2

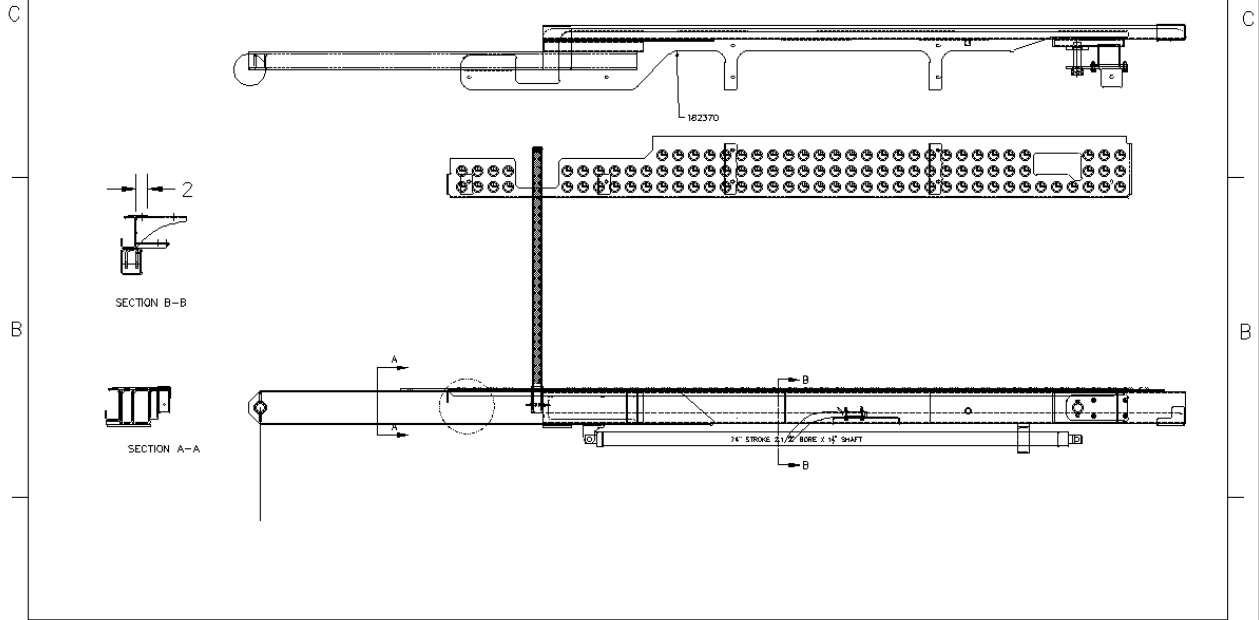





NOTES:

1. REMOVE CATWALK.
2. ADD REINFORCEMENT AS SHOWN.
3. REATTACH CATWALK.

ECO NUMBER	ZONE	REV	REVISION-DESCRIPTION	DATE	BY	CHECKED
C43790						



 <p>STANDARD TOLERANCES UNLESS OTHERWISE NOTED</p> <p>DEGREES: ±.2°</p> <p>FRACTIONS: ±1/16</p> <p>DECIMALS: .x ± .060 .xx ± .030 .xxx ± .010</p> <p>THE INFORMATION CONTAINED IN THIS DRAWING IS THE SOLE PROPERTY OF COTTRELL, INC. ANY REPRODUCTION OR USE OF THIS INFORMATION WITHOUT THE WRITTEN PERMISSION OF COTTRELL, INC. IS PROHIBITED.</p>	<p>ORIG BY: DST</p> <p>ORIG DATE: 8/23/2024</p> <p>CHK BY: —</p> <p>CHK DATE: —</p>	<p>PROG. NO. —</p> <p>PROG. BY —</p> <p>PROG. DATE —</p> <p>TITLE: RU SLIDER REINFORCEMENT</p>	<p>MATERIAL —</p> <p>MAKE FROM —</p> <p>FINISH —</p>	<p>MATERIAL DESCRIPTION —</p> <p>PART YIELD —</p> <p>WEIGHT —</p>	<p>SIMILAR TO —</p> <p>DWG. NO. —</p> <p>PART NO. 182369</p>	<p>SCALE 1:1</p> <p>SIZE A</p> <p>REV IR</p>

SHEET 1 OF 1