



Service Bulletin #SB038

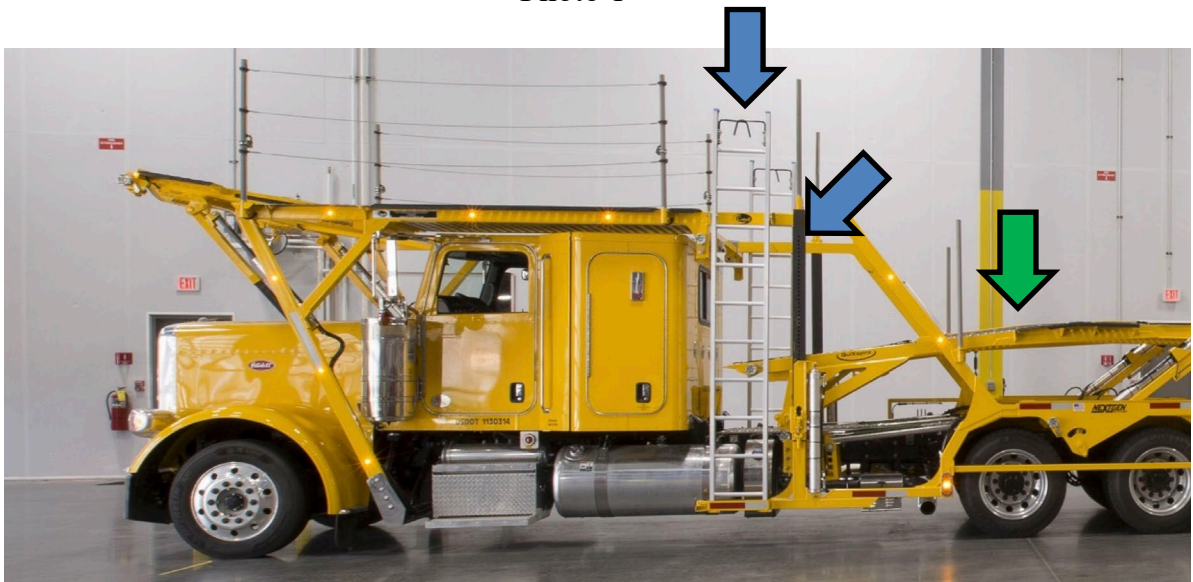
July 8, 2025

Dear Cottrell Equipment Owner:

As part of Cottrell's ongoing pursuit of continuous product improvement and service to our customers, Cottrell has headramp catwalk extension kits available free of charge for both sides of the rear-upper deck on certain 3-Car headramps built between mid-2019 and mid-2025 as identified on the chart on page 2. We are writing to you because our records indicate that you may own one or more of the subject headramps.

Please refer to the photos and explanations below, which will allow you to determine quickly if the free catwalk extension kits are applicable to your headramp(s).

Photo 1



The catwalk extension kits apply to all 3-Car headramps similar to the yellow headramp shown in Photo 1. Primary characteristics to note: no welded steel ladder behind the sleeper cab and a slender tubular post on the front of the rear-upper deck (see blue indicator arrows). The green arrow indicates the location where the catwalk extension will be installed.

Photo 2



The catwalk extension kits do not apply to the 3-Car headramps similar to the red headramp shown in Photo 2. Primary characteristics to note: a welded steel ladder behind the sleeper cab and a channel-style post on the front of the rear-upper deck (see blue indicator arrows).

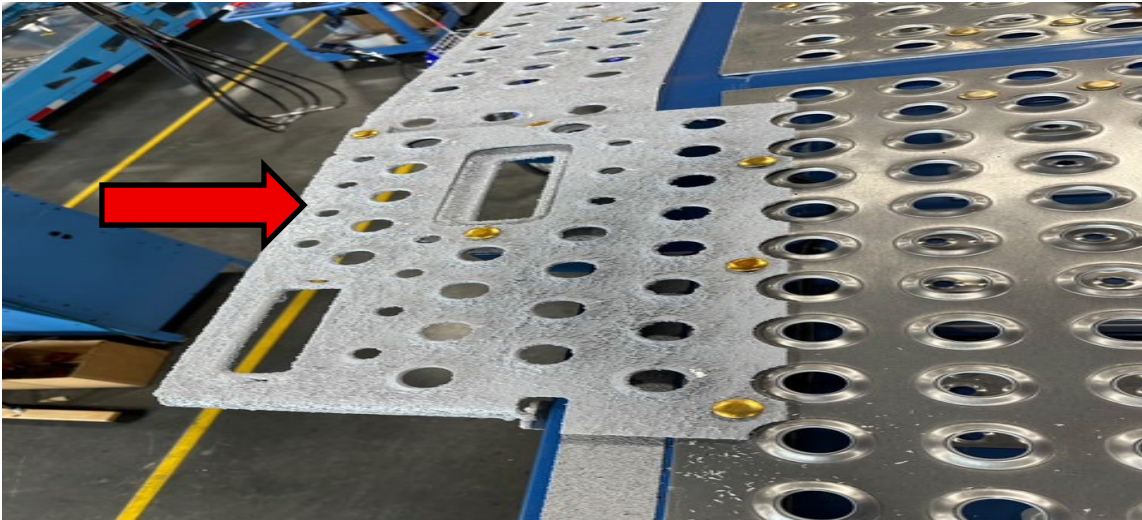
Additional information for applicable units by tractor and headramp model is shown below:

Applicable Tractor/Headramp Model Combinations*			
	Tractor	HR Model	Applicable Units
1	Kenworth T880	3CARCSFA	Specific units shipped between 7-19-24 and 7-7-25
2	Peterbilt 389	3CARCSFALW	All units shipped through 7-7-25
3	Peterbilt 589	3CARCS	Specific units shipped between 11-25-24 and 7-7-25
4	Peterbilt 589	3CARCSFA	All units shipped through 7-7-25
5	Volvo Sleeper	3CARCS	Specific units shipped between 11-25-24 and 7-7-25
6	Volvo Sleeper	3CARCSFA	Specific units shipped between 11-25-24 and 7-7-25
7	Western Star 49X	3CARCSFA	All units shipped through 7-7-25
8	Western Star 4900	3CARCSLW	All units shipped through 7-7-25

* Contact Cottrell if you have any questions regarding applicable models.

A typical catwalk extension is shown below in Photo 3. Your specific catwalk extensions may vary depending on tractor model, headramp model, tractor wheelbase, and rear-upper deck specifications.

Photo 3



Installation of the catwalk extension kits can be performed at the Cottrell Service Center in Gainesville, Georgia, at any Authorized Cottrell Warranty Repair Facility, or at another repair facility of your choice. You can access a list of Authorized Cottrell Warranty Repair Facilities at www.cottrelltrailers.com under “Find a Dealer.”

In the next few days, we will email you individually enclosing the VIN(s) that our records indicate you own which are affected by this letter. Upon receipt of that email from us, please confirm via email to warranty@cottrelltrailers.com as soon as possible (1) whether you still own the specific VIN(s) listed, (2) if the non-skid color we have noted for your VIN(s) is correct, and (3) if you have other VIN(s) you believe may be affected by this letter. Please be sure to include in your response a ship-to address for the catwalk extension kits and installation instructions specific to your unit(s) so that we can quickly ship the kits and instructions specific to your equipment.

All parts and instructions needed for the installation will be shipped free of charge to you or your repair shop of choice. Cottrell will reimburse labor for installation of the catwalk extension kits at the maximum rate of one (1) hour per unit. Requests for reimbursement can be submitted with receipts to the above email address or handled directly through the repair facility using normal warranty procedures.

Should you have any questions concerning this Service Bulletin, please contact Cottrell’s Warranty Department at the email address or phone number indicated below.

Sincerely,

Cottrell Warranty Department
Warranty@Cottrelltrailers.com; 1-800-827-0132 Ext. 103

2125 Candler Road, Gainesville, Georgia 30507
www.cottrelltrailers.com; 1-800-827-0132