**DELAWARE EMERGENCY MEDICAL**

**DIABETES FUND (EMDF)[[1]](#footnote-1)**

**Guidelines**

**Purpose**

* To provide on an emergency need basis, diabetes services, medications, and supplies to residents of Delaware.
* Provide payment for items directly related to Diabetes that will eliminate or alleviate the emergency condition!

**Eligibility\*\***

* Individual has diabetes (type 1, type 2, gestational or other) or prediabetes.
* Medical need is present that could result in serious impairment of health, prolonged hospitalization, complications, or death.
* Individual may have other insurance \*\*

\*\* Must be evaluated on case-by-case basis, using established Delaware State Service Center financial screening and other criteria. \*\*

**Process**

Patient/Client:

* Referred to Emergency Services at State Service Center (SSC)
* Prior going to SSC, contacts place providing medications, services, or supplies and asks if they accept state reimbursement and requests a cost estimate.
* Needs to tell contact at Emergency Services that they are there applying for funds from the Emergency Medical Diabetes Fund
* Provides required data intake information to determine if need exists and meets qualifications.
* Receives needed medications, services, or supplies.

**Allowance**

* The maximum total benefit is $500 per client, per year.
* Additional $100.00 per client, per month, during pregnancy.
* Eligible clients may receive up to the maximum total benefit within a period of 12 consecutive months, in accordance with established Medical Fund Guidelines

The allowance may be used for:

1. Diabetes Medications (including those that may be indirectly in need to control their diabetes or prediabetes (i.e., blood pressure and cholesterol medications)
2. Diabetes Services, or
3. Diabetes Supplies (in addition, items such as orthopedic shoes, support socks, skin creams, eye drops)

Note: The allowance may be exclusively for any one of the three above, or in some combination.

**Who is excluded from EMDF?**

Those who are not eligible for the program are those who are not diabetic, cannot prove that diabetes related medical emergency exists, have other insurance, or have full Medical Assistance benefits that provide coverage for the services, medications or supplies requested.

**NOTE: Payments are made directly to vendors. NO direct payments to clients are permitted. Clients MUST provide written, itemized documentation of the costs associated with the services, medications or supplies for which financial assistance is being requested through the Emergency Medical Diabetes Fund (EMDF).**

Financial assistance is limited to diabetes or conditions directly related to the client’s diabetes. No funding will be allocated for non-diabetes related services, medications, or supplies. (See Exhibit B for a listing of the eligible services, medications, and supplies.)

**Division of State Service Centers**

The Division of State Service Centers administers a statewide network of safe, secure, well-maintained, and efficiently operated service centers. These centers, 15 in total, serve as multi-service facilities in which various public and private agencies are collocated, with the goal of promoting access to Delaware's health and human services system. Division staff also provide community resources and client support services that promote increased accessibility, enhanced service integration and efficient service monitoring. Annually, more than 600,000 visits are made to State Service Centers throughout Delaware. Based on demographic analyses and community outreach, each service center provides a mix of services appropriate to the communities which it serves. There are a multitude of programs and services delivered through state service centers.   
  
The Division of State Services Centers (DSSC) also administers the State Office of Volunteerism which includes AmeriCorps, AmeriCorps Seniors; Delaware Foster Grandparent Program; Volunteer Delaware and Volunteer Delaware 50+. DSSC’s Office of Community Services manages the Low-Income Energy Assistance Program (LIHEAP); Weatherization Assistance Program; Community Services Block Grant; Emergency Housing Assistance Fund; Community Food and Nutrition Program; and Emergency Transitional Housing and Site Operations. Family Support Services administers Emergency Assistance Services, which include Emergency Shelter, Kinship Care, Diabetes Fund, Teen Voucher Program, and the Utility Fund. DSSC also publishes biannually, the Directory of Human Services.   
  
The Guiding Principles of the Division of State Service Centers are: "They offer courteous service, timely response and effective solutions to the unmet needs of the individuals and communities that they serve." DSSC employs approximately 150 persons located at 15 sites.   
  
The location of the fourteen (15) State Service Centers are as follows:  
***New Castle County State Service Centers:***  
[**Appoquinimink State Service Center,**](http://www.state.de.us/dhss/main/maps/dsscmap/appoquin.htm) 122 Silver Lake Road, Middletown 19709, (302) 696-3120  
[**Belvedere State Service Center,**](http://www.state.de.us/dhss/main/maps/dsscmap/belveder.htm) 310 Kiamensi Rd., Wilmington 19804, (302) 995-8545  
[**Claymont State Service Center,**](http://www.state.de.us/dhss/main/maps/dsscmap/claymont.htm) 3301 Green Street, Claymont 19703, (302) 792-6505  
[**DeLaWarr State Service Center,**](http://www.state.de.us/dhss/main/maps/dsscmap/delawarr.htm) 500 Rogers Rd., New Castle 19720, (302) 622-4500  
[**Floyd I. Hudson State Service Center,**](http://www.state.de.us/dhss/main/maps/dsscmap/hudson.htm) 501 Ogletown Rd., Newark 19711, (302) 283-7500  
[**Northeast State Service Center,**](http://www.state.de.us/dhss/main/maps/dsscmap/northeas.htm) 1624 Jessup Street, Wilmington 19802, (302) 552-3500  
[**Winder Laird Porter State Service Center,**](http://www.state.de.us/dhss/main/maps/dsscmap/porter.htm) 509 W. 8th Street, Wilmington 19801, (302) 777-2800  
  
***Kent County State Service Centers:***  
[**James W. Williams State Service Center,**](http://www.state.de.us/dhss/main/maps/dsscmap/williams.htm) 805 River Rd., Dover 19901, (302) 857-5000  
**Smyrna State Service Center,** 200 S. DuPont Blvd. Suite 101 Smyrna 19977, (302) 514-4500

Follow Prompts for State Service Center/

Emergency Services

***Sussex County State Service Centers:***  
[**Bridgeville State Service Center,**](http://www.state.de.us/dhss/main/maps/dsscmap/bville.htm) 400 Mill Street, Bridgeville 19933, (302) 721-7005  
[**Edward W. Pyle State Service Center,**](http://www.state.de.us/dhss/main/maps/dsscmap/pyle.htm) 34314 Pyle Center Rd., Frankford 19945, (302) 732-1700  
[**Laurel State Service Center,**](http://www.state.de.us/dhss/main/maps/dsscmap/laurel.htm) 31039 North Poplar Street, Laurel 19956, (302) 875-8402

**Milford State Service Center**,13 S. W. Front Street, (302) 424-7230  
[**Thurman Adams State Service Center,**](http://www.state.de.us/dhss/main/maps/dsscmap/gtown.htm) 546 S. Bedford St., Georgetown 19947, (302) 515-3000  
[**Anna C. Shipley State Service Center,**](http://www.state.de.us/dhss/main/maps/dsscmap/shipley.htm) 350 Virginia Ave., Seaford 19973, (302) 628-6700   
  
***Other Locations:***  
[**Administrative Office**](http://www.state.de.us/dhss/main/maps/holloway/debnam.htm), General questions, please call (302) 255-9675

For questions concerning the EMDF contact Delaware’s Division of Public Health, (302) 744-1020



1. [↑](#footnote-ref-1)