

International Gas Research Conference 2027 Privacy Policy

Effective Date: 5 October 2026

The International Gas Union (IGU) are responsible for the personal data collected, used and shared in relation to the event (the International Gas Research Conference 2027, [IGRC2027]).

The IGU as Data Controller works with **MVM ONEnergy (MVM) as Data Processor** to deliver IGRC2027. Both IGU and MVM are committed to protecting and respecting your personal information under the UK General Data Protection Regulation (GDPR) and applicable Data Protection Laws.

This Policy outlines how we will process your personal data.

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1. Scope

Privacy Policy applies	1.1	to personal data in IGU's possession or under IGU's control in relation to this event.
	1.2	This includes personal data in the possession of organisations which IGU has engaged to collect, use, disclose or process your personal data for our event purposes.
	1.3	to all services on the IGRC2027 website, including page browsing and website registration and login services provided to you on the official website and App as well as the technical services provided to you through the platform and App.
Privacy Policy does not apply	1.4	to the services provided to you by other third parties through the IGRC2027 website and App (collectively referred to as "Third-Party Services").
	1.5	You should understand the product functions and data protection policies of the third-party service before choosing to use the third-party service.

2. Information we will collect from you and how we will use it

2.1 Registering as a delegate

About you	• Name • Gender • Country / Region of Nationality	• Country / Region of Residence • City • Passport Number • Date of birth • Identity document number • Dietary requirements, but no specific health data
Contact details	• Email address	• Phone number
About you and your work	• Organisation name • Type of organisation • Position/job title • Department	Billing Information • Your organisation's industry sector • Your job function • Your level of responsibility

	• LinkedIn or other professional profile URL	• Postal address • Group tax number, • The name of the account keeping bank and the bank account number
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We will use the personal data **About you**, your **Contact details** and information **About you and your work** to

1	administer your attendance at the event. This includes:	a. registration b. accommodation arrangements c. travel arrangements	d. health and safety e. event security and f. other operational aspects of the event.
2	send you essential event communications.		
3	send you (if you are a non-member) after the current event, information about IGU Membership and other IGU events and activities		

2.2 Visa Invitation Letter

About your visit	• Name as exactly printed on passport • Date of Birth • Visa Application Office	• Estimated Date of arrival • Estimated Date of departure
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We will use information **About your visit** to create a Visa invitation letter.

2.3 Marketing about the event

Subscribe to mailing list	• Name • Company	• Email address
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We will use the **Subscribe to mailing list** information to keep you up to date about the latest event news, activities and services.

2.4 Tailored content, recommendations, and advertisements

We use cookies and other tracking technologies to enable us to offer certain time-saving features to you, such as one-time login, and pre-populating name and address fields.

We may combine your visitor session information or other information collected through tracking technologies with personal data in order to understand and measure your online experiences and to determine what products, promotions and services are likely to be of interest to you.

We also use these technical methods in HTML e-mails that we send to you for a number of purposes, including: (i) to determine whether you have opened or forwarded those e-mails and/or clicked on links in those e-mails, (ii) to customise the display of banner advertisements and other messages after you have closed an e-mail, and (iii) to determine whether you have made an enquiry in response to a particular e-mail.

2.5 Additional information

We may need to ask for Special Category Personal Data relating to health and/or disability.

- We will use this to make reasonable adjustments or to take other measures to facilitate the safe operation of the event.
- For example, if you have any special dietary requirements.

We may run cultural or technical tours related to the event (via the event host organisation).

- If you have indicated that you are interested, we will share information with them for this purpose.

2.6 The App

You can choose whether or not to authorise us to collect and use your personal information when using the App as follows:

- you can receive our message push notifications for reminders, meetings, etc. more promptly. If you don't enable this permission, you won't be able to get the latest data.
- you need to allow the Internet to use our products and services. If you don't enable this permission, you won't be able to get the latest data.
- you can enable camera permissions to take real-time photos and upload pictures. If you do not enable this permission, you will not be able to use the picture-related functions and visit reservations, but it will not affect your use of other services.
- you can use or save pictures or files by enabling the storage permission. If you do not enable this permission, you will not be able to use the functions related to memory card reading, but it will not affect your use of other services.

2.7 Speakers

In the case of speakers, in the absence of profile information, including profile photo, short biography and LinkedIn or other professional profile URL, we cannot accept your registration for your participation since the information is essential for your presentation at the event.

2.8 Photographs

Please be informed and note you acknowledge the data processing as outlined below:

In case of any photographs, video and audio recordings taken during the event by authorised media partners or made by inter alia mass-coverage photography or crowd video recording of public conference spaces, the use of personal data contained in such materials in the IGU's or MVM's printed, online materials and in the public (where applicable) coverage of the event (unless you had expressly indicated its prohibition this upon entering the event venue).

However, if you do not wish to appear in individual or close-up photographs or recordings, you may expressly indicate this upon entering the event venue. In such cases, we will provide participants with a "No Photo" identifier and will take reasonable measures to ensure that no individual or close-up photographs, video or audio recordings are made or processed in relation to such participants. This does not apply to incidental appearance in crowd or wide-angle recordings where the participant is not the primary subject of the recording.

2.9 Rationale for processing your personal data

Member organisations and their staff	The processing is necessary to fulfil, and is justified by, the following legitimate interests of the IGU, the Member organisation and the staff members of the Member organisation: • to facilitate the provision of membership benefits (attendance at events) to the Member organisation and the staff wishing to attend. • to deliver tailored content, recommendations, and advertisements using data generated by cookies.
Non-members	The processing is necessary to fulfil, and is justified by, the following legitimate interests of the IGU and the person wishing to attend the event: • to facilitate their attendance at the event. • to enable the IGU to keep the individual informed about IGU Membership and other IGU events and activities that the IGU believes they will have a professional interest in (the individual can opt-out at any time). • to deliver tailored content, recommendations, and advertisements using data generated by cookies.
Subscribers to the event mailing list	We will seek and rely on your consent.

2.10 Other terms and conditions

By ticking the checkbox on the website or sending your registration, you acknowledge the process (to collect, record, organise, store, use, query, transmit, block, delete, destroy, prevent further use of) of your personal data for the purposes of general conference management in accordance with the provisions outlined in section 2.9. The provision of your personal data is your decision.

However, please be informed that in the absence of some personal data [full name and postal/mailling address, name of the account keeping bank, bank account number (IBAN, SWIFT), (group) tax number, phone number], we cannot accept the registration, in which case the registration is not carried out.

3. How we collect your information

3.1 We primarily collect personal information from you directly through the following means:

- Correspondence you send to us via email or in writing;
- Information you provide when contacting us by telephone or in person;
- Details you provide when registering an account on our website or App, or through hotel bookings, or related to events, functions, exhibitions, promotions, or other activities.

3.2 We may obtain personal information from other third-party sources (such as your employer) to update or supplement the personal information you provide or that is collected through Cookies.

3.3 Cookies

The event website uses a variety of technical methods for tracking purposes, including cookies. A cookie is a small text file written to a user's hard drive that contains the 'User ID'. Cookies record those areas of the website that have been visited by the computer in question, and for how long.

Cookies and other technical methods may involve the transmission of information either directly to us or to a third party authorised by us to collect information on our behalf. The information from the use of such technical methods may be collected in a form that is personally identifiable.

If you set up your browser to reject non-essential cookies or other tracking technologies, you can still use the website, although functionality will be impaired.

Non-essential cookies will be stored in your browser only with your consent. By clicking "Accept" on our cookie banner, you consent to the use of the cookies on our website. You also have the option to opt-out of these cookies by changing your cookie settings anytime. But opting out of some of the cookies may have an effect on your browsing experience.

3.4 Hyperlinks and Third-Party Advertising

Our websites may contain links to other websites. Their inclusion cannot be taken to imply any endorsement or validation by us of the content of such other websites. We are not responsible for the privacy practices of such websites and nor do we accept any liability in connection with the content or otherwise of such websites.

4. Sharing your personal information

- 4.1 Where necessary, we will share your personal information with our affiliated companies and third parties. If we do this, these organisations will be “Data Processors” acting on behalf of the IGU.
- 4.2 It will be necessary to share your information with our affiliated companies and third parties for the IGU to deliver on the core functions of this event and our products and/or services (for example, where we need to share your data to promote new events to you) and/or to provide services to you (such as ensuring the smooth running of the event, or completion of other services to you).
- 4.3 We will only share when necessary and for the purposes outlined in this privacy policy and will only share the personal information necessary to fulfil the specific activities. Our partners are not authorised to use the shared personal information for any other purpose.
- 4.4 Other than this, we will only share your personal information in the following limited circumstances:
 - With your explicit consent or authorisation in advance.
 - When necessary in accordance with applicable laws and regulations, the requirements of legal procedures, or mandatory administrative or judicial requirements.
 - To the extent permitted by laws and regulations, it is necessary in order to protect the interests, property or safety of us, our affiliates or partners, you or other website or App users or the public from damage.
 - To deal with your disputes or controversies with others at your request.
 - Comply with any relevant agreements signed with you (including the electronic agreements signed online and the corresponding platform rules) or other legal documents.
 - Use based on the public interest in accordance with laws and regulations.
- 4.5 Note: In the event of a merger, acquisition, asset transfer or similar transaction we will require the successive company or organisation holding your personal information to continue to be bound by this Privacy Policy or to otherwise ensure continued compliance with Data Protection Laws.

5. **Protecting your personal information**

- 5.1 We use industry-standard encryption, firewalls, and secure server technologies to protect stored data. Access to personal data is limited to authorised personnel and third parties bound by confidentiality obligations. We attach great importance to the security of personal information and take all reasonable and feasible measures to protect your personal information.
- 5.2 If you believe that your personal information has been leaked, especially your account and password, please contact us immediately so that we can take corresponding measures.

6. **Managing your personal information**

- 6.1 Delivering this event requires personal information; we therefore attach great importance to any concerns you might have about your personal information. We do our best to protect your rights whilst using your information to deliver the event, correspondence and subsequent marketing to you.
- 6.2 You may exercise your [use your rights](#) (outlined in detail in the Annex) at any time, for example withdrawing consent; requesting that we delete data we no longer need or objecting to our reliance on legitimate interests to process your data. Please contact us at info@igu.org to discuss what right you wish to use.
- 6.3 Should you withdraw your consent and/or object, we are unlikely to be able to continue to provide you with services. Please note that withdrawing consent
 - will not affect the processing of personal information previously carried out on the basis of that consent, and
 - does not affect our right to continue to collect, use and disclose personal information where it is permitted or required under applicable laws.

7. **Changes to our handling of your personal information**

- 7.1 This Privacy Policy may get updated.
- 7.2 **Minor updates:** we will issue the updated version on the event website and remind you of the update through the website announcement or other appropriate means before it takes effect.
- 7.3 **Major changes:** we will provide more prominent notices. We will explain the specific changes through methods including (but not limited to) email, text message, or reminders on the browsing page.

7.4 Major changes include, but are not limited to significant:

- alterations to our service model, such as the purposes of processing personal information, types of processed personal information, or methods of personal information usage;
- changes in the primary parties with whom personal information is shared, transferred, or publicly disclosed;
- modifications to your rights and how they are exercised concerning the processing of personal information; and/or
- changes in the team responsible for handling personal information security, contact methods, and complaint channels.

8. How to contact us

8.1 If you have any questions about this Privacy Policy or matters related to your personal information, or wish to [use your rights](#) (outlined in detail in the Annex), please contact us by sending an email to either of the following:

8.1.1 info@igu.org

8.1.2 igrc2027@mvm.hu

8.2 If you are not satisfied with our reply you may also file a complaint or report to the Information Commissioner's Office, <https://ico.org.uk/make-a-complaint/>

Annex

Rights related to data processing

Data Subjects shall have the right to:

- obtain adequate and transparent information, including confirmation from the Data Controller as to whether their personal data are being processed;
- request the rectification of their inaccurate personal data;
- request the erasure of their personal data processed where the processing is based solely on the Data Subject's consent or where the data are no longer necessary for the purposes they were collected for, or where the processing is unlawful;
- exercise the right to the portability of their personal data, that is, the right to receive their personal data in a commonly used machine-readable form, to transmit them to another controller or to request such a transfer, provided that data processing is automated and based on a contract or consent and that the exercise of that right does not adversely affect the legitimate interests or freedoms of others;
- request the restriction of the processing of their personal data (for example, where the accuracy of the data processed is contested or where the unlawfulness of the processing has been established, until the clarification of these circumstances);
- object to the processing of their personal data (for example, where the legal basis for the processing is pursuing the legitimate interests of the controller or a third party) or withdraw consent at any time,
- apply to a supervisory authority or a court if the processing is believed to be unlawful.

Content of certain rights of the Data Subjects

a) Right of access to personal data: Data Subject shall have the right to obtain from the controller confirmation as to whether their personal data are being processed and, where that is the case, access to the following information:

- the categories of personal data processed,
- the purposes of data processing,
- the recipients to whom their personal data have been or will be disclosed,
- the envisaged period for which data will be stored, or the criteria used to determine that period
- the existence of the right to request from the controller rectification or erasure of personal data or restriction of processing of personal data concerning the Data Subject or to object to such processing;
- where the personal data are not collected from the Data Subject, information as to their source,
- the right to lodge a complaint with a supervisory authority,
- if there is automated decision-making, profiling during data processing: its fact, the logic involved, as well as the envisaged consequences thereof for the Data Subject;
- in accordance with the above, the Data Subject shall have the right to obtain access to the data relating to him or her, without prejudice to the personal rights of others, and receive a copy of the data free of charge on one occasion.

b) Right to rectification: the Data Subject shall have the right to obtain from the controller without undue delay the rectification of inaccurate personal data concerning him or her, and to have incomplete personal data completed, inter alia by means of providing a supplementary statement.

c) Right to erasure: the Data Subject shall have the right to obtain from the controller the erasure of personal data concerning him or her without undue delay and the controller shall have the obligation to erase personal data without undue delay if:

- the personal data are no longer necessary in relation to the purposes for which they were collected or otherwise processed; or
- where data processing is based on the Data Subject's consent, which the Data Subject withdraws, and there is no other legal ground for the processing; or
- the Data Subject objects to the data processing, and there are no overriding legitimate grounds for the processing; or
- the personal data have been unlawfully processed; or
- the personal data have to be erased for compliance with a legal obligation to which the Data Controller is subject; or
- the personal data have been collected in relation to the offer of information society services.

There may exist legitimate reasons or interests allowing for the processing of the Data Subject's data even if he or she requested their erasure (e.g.: exercising the right to freedom of expression and information, or if it is necessary for the establishment, exercise or defence of legal claims or if data processing is required by law).

d) Right to restriction of processing: Data Subject shall have the right to obtain from the Data Controller restriction of processing if:

- the accuracy of personal data is contested by the Data Subject (in which case restriction applies until the Data Controller verifies the accuracy of the personal data) or;
- data processing is unlawful and the Data Subject requests the restriction of their use instead of erasure or;
- the Data Controller no longer needs the personal data for the purposes of the processing, but they are required by the Data Subject for the establishment, exercise or defence of legal claims; or
- the Data Subject has objected to the data processing (in which case restriction applies until it is established whether the legitimate grounds of the Data Controller override those of the Data Subject);

During the period of restriction, except in cases of important public interest or for the protection of the rights of individuals, no processing operations other than the separate storage of the data concerned may be carried out

e) Right to data portability: Data Subject shall have the right to receive the personal data concerning them, which they have provided to a data controller, in a structured, commonly used and machine-readable format and have the right to transmit those data to another data controller. The Data Subject has this right where data processing is based on his or her

consent or on a contract concluded by him or her and is carried out by automated means. The exercise of the right shall not adversely affect the rights and freedoms of others.

F) Right to object: where the legal basis for processing is a legitimate interest pursued by the controller or where processing is necessary for the performance of a task carried out by the controller for reasons of public interest, the Data Subject has the right to object at any time, on grounds relating to his or her particular situation, to processing of his or her personal data. In this case, Data controller shall no longer process the personal data unless the data controller demonstrates compelling legitimate grounds for the processing which override the interests, rights and freedoms of the Data Subject or for the establishment, exercise or defence of legal claims.

Exercise of the rights of the Data Subject depending on the legal basis of processing

Data Subject rights may be exercised depending on the legal basis of processing, as follows								
	Information to be provided		access (Art. 15, Pream 60-63)	rectification + completion (Art. 16, Pream 65)	erasure/ to be forgotten (Art. 17, Pream 65, 66)	restriction (Art. 18)	data portability (Art. 20, Pream 68)	objection (Art. 21, Pream 69, 70)
	where personal data are collected from the Data Subject	where personal data have not been obtained from the Data Subject						
ART. 6 (1) a) GDPR / consent	yes	yes	yes	yes	yes	yes	yes	NO
ART. 6 (1) b) GDPR / contract	yes	yes	yes	yes	NO	yes	yes	NO
ART. 6 (1) c) GDPR / legal obligation	yes	NO	yes	yes	NO	yes	NO	NO
ART. 6 (1) f) GDPR / legitimate interests	yes	yes	yes	yes	yes*	yes	NO	yes

*actual erasure depends on the outcome of the balance of interests