

SUMMIT 2025

New Orleans, LA







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Food Safe Production Systems



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15 years of experience across R&D, regulatory, quality, and production.

VP of Food Safety at Driscoll's and VP of Safety and Quality at Ajinomoto Foods.

Led compliance and food safety for CJ Schwan's.

Now I help food companies build robust safety and quality programs.

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CONSUMER TRUST

MORE RECALLS

- 10% increase to LY
- Led by allergens
- Pathogens

MORE ILLNESS

- Double number of hospitalizations
- Double number of deaths

LESS OVERSIGHT

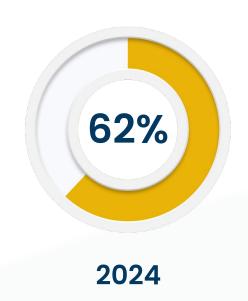
- Reduce pathogen testing
- 20% reduction in force
- 20% reduction in budget

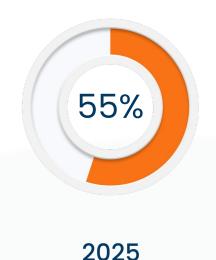


Consumer Confidence 23-25

International Food Information Council, 2025







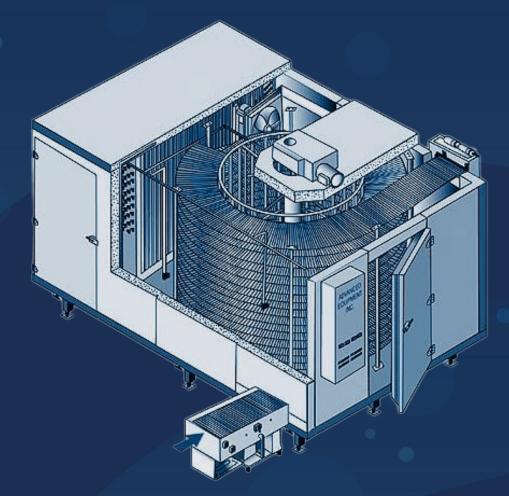
/ Environmental Monitoring Records **GMP Records** Maintenance Sanitation Records Records Traceability Production Records Records

"THERE HAS GOT TO BE A BETTER WAY"



Hurricane Harvey, Houston, 2017







- Facility Quality Manager
Early 2017

QUESTION:

WHY DID IT TAKE A YEAR TO MAKE THE CHANGE?



An interesting study about turning off lights.

"A qualitative study of users' engagement with real-time feedback from in-house energy consumption displays"

-Science Direct, 2013

Providing DATA is not enough:

- 1. Engagement
- 2. Ownership
- 3. Context



"A Seat at the Table"



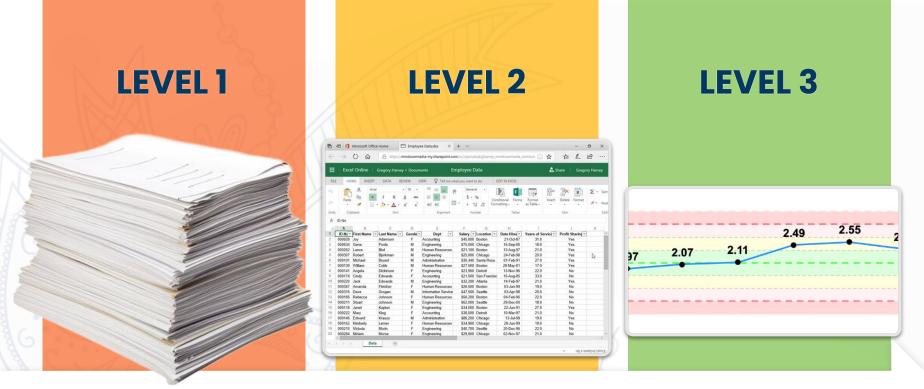


Things **OPERATORS** need to change behavior:

- I.Engagement What is my motivation for change?
- 2.Ownership did I help make this?
- 3.Context Does this help me specifically?

Things **Leadership** need to change policies:

- **1.Engagement** does this solve a problem that is important to me?
- **2.Ownership** does this come from my team?
- 3.Context where does this fit among all of the issues?



THE CONTINUUM OF INFORMATION AVAILABILITY



DATA ALONE CANNOT CHANGE BEHAVIOR.



"This has got to work"



WE ARE ALL IN THIS TOGETHER

Keys to changing behavior:

- 1.Engagement
- 2.Ownership
- 3.Context

- Quality
- Operations
- Sanitation
- EHS
- Maintenance
- Supply Chain
- R&D
- Warehouse



A HOPEFUL STORY ABOUT FISH





TO CREATE CHANGE:

- 1. Data alone is not enough
- 2. We are all in this together
- 3. Small improvements create huge change over time

WHAT HAPPENED TO YOUR BIKE?





HOP ON THE TRAIN.



QUESTIONS?

