
KEITH ANDREWS



Motor Vehicle Register – Privacy and Information Access Statement

Effective date: 10 August 2026

Last reviewed: 10 August 2026

Owner: Privacy Officer, Keith Andrews Trucks Limited

1. Purpose of this Statement

Keith Andrews Trucks Limited ("**Keith Andrews**", "**we**", "**us** or "**our**") respects individual privacy and handles personal information in accordance with New Zealand privacy law.

This **Motor Vehicle Register – Privacy and Information Access Statement** explains how Keith Andrews may obtain and use certain personal information from the **Motor Vehicle Register (MVR)** administered by **NZ Transport Agency Waka Kotahi (NZTA)**.

It supplements our existing **Privacy Policy**, which covers the broader collection, use, storage, security and disclosure of personal information, and should be read together with that policy.

2. Our authority to access the Motor Vehicle Register

Keith Andrews is authorised to access certain MVR information under **section 241 of the Land Transport Act 1998** and the applicable terms and conditions for authorised motor vehicle traders.

Our access is pursuant to:

New Zealand Gazette Notice 2022-au4073 – Authorised Access to Certain Names and Addresses Held on the Motor Vehicle Register.

Our access is limited to the information and purposes permitted under the authorisation and does not provide unrestricted access to the MVR.

3. What MVR information may be obtained?

Under our authorisation, Keith Andrews may obtain the **name and address of a person currently registered as the registered person of a motor vehicle**, where that information is available to us under the applicable NZTA authorisation.

Our authorised access does not generally include:

- names and addresses of previous registered persons;
- names and addresses of people who have opted out of standard authorised access; or
- information subject to confidential status.

4. When and why may Keith Andrews obtain MVR information?

Keith Andrews may obtain MVR information only for purposes permitted by our NZTA authorisation, including:

4.1 Verifying the registered person of a vehicle we propose to purchase

We may obtain MVR information to confirm that a vendor is the registered person of a vehicle Keith Andrews proposes to purchase.

4.2 Verifying a change of registered person

We may obtain MVR information to assist in verifying that a change of registered person has been correctly completed for a transaction where Keith Andrews is the purchaser or seller.

4.3 Safety recalls – where applicable

Where applicable to our authorised activities as a motor vehicle wholesaler, MVR information may be used to contact the registered person of a vehicle subject to a safety recall listed in the NZTA safety recalls portal and advise them of actions required for safe vehicle operation.

MVR information will not be used for unrelated marketing, prospecting or other purposes outside the scope of our authorisation.

5. How MVR information is collected and used

MVR information is collected **indirectly from NZTA**, rather than directly from the individual concerned.

Keith Andrews handles this information in accordance with the **Privacy Act 2020**, including applicable requirements of **Information Privacy Principle 3A (IPP3A)** concerning indirect collection of personal information.

The information is collected from NZTA for the specific purposes described in this Statement and our NZTA authorisation.

6. Protection and security of MVR information

Keith Andrews maintains reasonable safeguards to protect MVR information against unauthorised access, use, disclosure, loss, alteration and other misuse.

Access is restricted to personnel who require it for an authorised purpose. Controls include individual user credentials, access controls, staff training and record-keeping.

Keith Andrews will only access MVR personal information where there is a legitimate and authorised business purpose.

7. Retention of MVR information

Keith Andrews retains MVR personal information only for as long as required for the purpose for which it was obtained, to meet applicable legal or regulatory obligations, or for another lawful purpose.

MVR access records are maintained in accordance with our NZTA authorisation, including records of the date of access, vehicle registration number, person accessing the information and reason for access.

8. Disclosure of MVR information

Keith Andrews will not disclose personal information obtained from the MVR except where:

- necessary for an authorised purpose;
- permitted or required by law;
- necessary to comply with our obligations to NZTA; or
- otherwise permitted under the Privacy Act 2020 or other applicable law.

MVR information will not be sold or disclosed for unrelated commercial purposes.

Our broader approach to disclosure is set out in our **Privacy Policy**.

9. Your privacy rights

Under the **Privacy Act 2020**, individuals may request:

- access to personal information held about them; and
- correction of personal information that is inaccurate, incomplete or misleading.

Requests should be made to our Privacy Officer using the contact details in section 11.

Further information about privacy rights and the Information Privacy Principles is available from the **Office of the Privacy Commissioner**.

10. Your right to opt out of authorised MVR access

You may notify the **Registrar of Motor Vehicles / NZTA** that you do not wish your name and address to be made available to authorised users under section 241 of the Land Transport Act 1998.

This is commonly referred to as **opting out**.

If you opt out, your name and address will not generally be available to users with standard authorised access under section 241.

You can opt out directly through NZTA.

Opting out does not absolutely prevent disclosure of your information. NZTA may disclose information in certain circumstances under other provisions of the **Land Transport Act 1998**, the **Official Information Act 1982** or the **Privacy Act 2020**.

11. Privacy concerns, complaints and suspected breaches

If you have a concern about how Keith Andrews has collected, accessed, used, stored or disclosed your personal information, please contact our Privacy Officer:

Privacy Officer

Keith Andrews Trucks Limited

Email: privacy@keithandrews.co.nz

We will investigate privacy concerns in accordance with our privacy procedures and the Privacy Act 2020.

If you are dissatisfied with our response, you may contact the **Office of the Privacy Commissioner**.

Suspected unauthorised access, disclosure or other privacy breaches involving MVR information may also be reported to us using the contact details above. We will assess and respond in accordance with the Privacy Act 2020 and our obligations to NZTA.

12. Further information

Further information about the MVR, authorised access, registered-person rights, opting out and confidential status is available from NZTA.

Information about New Zealand privacy law and privacy rights is available from **Office of the Privacy Commissioner**.

13. Relationship with our Privacy Policy

This Statement **supplements and does not replace** the **Keith Andrews Trucks Limited Privacy Policy**.

For MVR information, this Statement provides the specific notice applying to our authorised access. Our Privacy Policy continues to apply to the broader collection, use, storage, security, retention and disclosure of personal information by Keith Andrews.

Privacy Policy: [[PRIVACY — Keith Andrews](#)]