CONSUMER TECH PREFERENCES FOR 2021

GroupM research demonstrates the importance of new technology in consumers' lives.



U.S. consumers believe it's important to be equipped with the latest technology.

of respondents believe that either they or a family member should be the only ones with access to data from their health and fitness tracker.

WHICH OF THE FOLLOWING MUSIC STREAMING SERVICES HAVE YOU USED?

46.8% pandora®

45.9% ▶ YouTube Music

26.4% **€**MUSIC

44.9% Spotify

34.8% amazon music

66% of respondents said they would accept having to watch commercials to maintain a lower monthy bill.

Males across each age group showed a higher propensity to having accessed a

"VIRTUAL" TRIP.



of respondents said they have a 5G device such as a mobile phone that can connect to a 5G network.



48%

agree they would like a home appliance to "automatically order replacements when running out of related products."

WHICH VOICE ASSISTANCE OR ONLINE VISUAL SEARCH HAVE YOU USED TO HELP YOU WITH YOUR SHOPPING?

AMAZON ALEXA

37.4%

SIRI

31.4%

AMAZON ECHO

27.3%

MICROSOFT CORTANA

11.3%

GOOGLE

18.7%

PINTEREST LENS

7.6%

Source: GroupM