

RTC Giveaway – Terms and Conditions

1. **The Promoter**

1.1 The promoter of this free prize draw ("Promotion") is GCI Network Solutions Limited, registered number 04082862, of Melbourne House Brandy Carr Road, Wakefield, West Yorkshire, United Kingdom, WF2 0UG T/A Nasstar ("Promoter").

2. **Nature of the Promotion**

2.1 This Promotion is a free prize draw. No purchase, payment, or demonstration of skill is necessary to enter. Winners are selected purely by chance from all eligible entries. This Promotion is not a lottery or a competition within the meaning of the Gambling Act 2005.

3. **Eligibility**

3.1 The Promotion is open to individuals who satisfy all of the following criteria:

- Resident in the United Kingdom;
- Aged 18 years or over at the date of entry;
- Registered attendees of the Retail Technology Show, 22–23 April 2026, ExCeL London; and
- Not an employee (or immediate family member or member of the same household of an employee) of the Promoter, its group companies, agents, or anyone else professionally connected with this Promotion.

3.2 Entries are limited to one per person. The Promoter reserves the right to require proof of age and identity before awarding any prize.

4. **Promotion Period and How to Enter**

4.1 The Promotion opens at 9:00am on Wednesday 22nd April 2026 and closes at 4:30pm on Thursday 23rd April 2026 (the "Promotion Period").

4.2 To enter, an entrant shall, during the Promotion Period at the Retail Tech Show, allow a representative of the Promoter to scan the entrants QR code located on their badge.

4.3 Entries received after the Promotion Period will not be accepted. The Promoter accepts no responsibility for entries that are lost, delayed, misdirected, corrupted, or incomplete, or that cannot be delivered for any reason, including technical faults, hardware or software failures, or network congestion.

4.4 Duplicate entries and entries submitted through automated means (bots, scripts, or similar) will be disqualified. By submitting an entry, the entrant confirms that they meet the eligibility requirements in clause 3 and agree to be bound by these Terms and Conditions.

4.5 No cost is required to enter or to claim a prize.

5. **Prizes**

5.1 The following prizes are available:

Prize	Number of Winners	Prize Description	Restrictions
Champagne	Up to 10	One (1) 75cl bottle of champagne per winner	Maximum 1 per person; winners must be 18+; see clause 13



1.1 Half-Day Workshop (4 hours)	1.2 2	1.3 One (1) half-day workshop delivered remotely by the Promoter (e.g. via Microsoft Teams / Zoom)	1.4 Must be scheduled and redeemed within 6 months of acceptance
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5.2 The total number of prizes available across the Promotion is up to 12 (ten champagne prizes and two workshop prizes). A single entrant may win only one prize in total.

6. Prize Conditions

6.1 Prizes are as stated above and are non-transferable. There is no cash alternative unless the Promoter, at its sole discretion, determines otherwise.

6.2 The Promoter reserves the right to substitute any prize (or any part of it) for an item of equal or greater value if the original prize becomes unavailable or circumstances beyond the Promoter's reasonable control make substitution necessary. This includes, without limitation, the right to substitute an alcoholic prize with a non-alcoholic alternative of equivalent value (e.g. if a winner cannot legally or practically receive alcohol).

6.3 Any images of prizes used in promotional materials are for illustration only and may not reflect the exact item provided.

7. Winner Selection

7.1 All valid entries received within the Promotion Period will be included in a random draw. Winners will be selected at random from among all eligible entries.

7.2 The draw will be conducted using a verifiably random computer process within a reasonable time after the Promotion Period (anticipated to be within five working days of the end of the Retail Technology Show).

7.3 The Promoter's decision in respect of all matters relating to the Promotion, including winner selection, is final. No correspondence will be entered into.

8. Winner Notification and Redraw

8.1 Winners will be notified within 10 working days after the close of the Retail Technology Show, using the contact details obtained by the Promoter following the scan of an entrants' QR code located on their badge (e.g. by email), in accordance with clause 4.2 above.

8.2 If a winner does not respond within 5 working days of notification, or is found to be ineligible, or declines the prize, the Promoter reserves the right to withdraw the prize and select an alternative winner at random from the remaining eligible entries. The same notification and response process will apply to any replacement winner.

8.3 The Promoter will make all reasonable efforts to contact a winner. However, if a winner cannot be contacted or does not claim the prize within the timeframe above, the Promoter is not obliged to award that prize.

9. Prize Fulfilment

9.1 Champagne prizes will be delivered to each winner's UK address. Delivery details will be arranged with each winner following verification. Winners may be required to show valid photographic identification proving they are aged 18 or over upon delivery or collection. The Promoter will comply with all legal requirements for the distribution of alcohol.



9.2 Workshop prizes will be delivered remotely via video conferencing (e.g. Microsoft Teams, Zoom, or similar). The Promoter will liaise with each workshop winner to agree a date, and a time. The workshop must be redeemed within 6 months of the winner's acceptance, unless otherwise agreed in writing.

10. Data Protection and Privacy

10.1 Except as otherwise outlined in this clause 10, the Promoter will collect and process entrants' personal data (e.g. name, email address, postal address) solely for the purposes of administering this Promotion, including verifying eligibility, selecting winners, and arranging prize fulfilment. The legal basis for this processing is the Promoter's legitimate interest in running the Promotion.

10.2 Personal data will be handled in accordance with the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018, and in line with the Promoter's privacy policy, available at: <https://www.nasstar.com/privacy-notice>.

10.3 The Promoter may use the entrants contact details (including name and business email address) to email about future webinars, events, and related services offered by the Promoter, its group companies, or co-hosted with partners. Entrants may opt out at any time via the unsubscribe link in each email or by contacting marketing@nasstar.com.

10.4 The Promoter may publish or make available the surname and county of major prize winners to demonstrate that valid awards took place. Winners will be informed of this intention at the point of notification and given the opportunity to object to publication or to request reduced disclosure. If a winner objects, the Promoter will still be required to provide the information to the Advertising Standards Authority upon request.

11. Liability

11.1 To the fullest extent permitted by law, the Promoter, its agents, and distributors shall not be liable to any entrant or winner for any loss, damage, or injury arising from or in connection with entry into the Promotion, acceptance or use of a prize, or these Terms and Conditions.

11.2 Nothing in these Terms and Conditions shall limit or exclude the Promoter's liability for:

- death or personal injury caused by its negligence;
- fraud or fraudulent misrepresentation; or
- any other liability that cannot be limited or excluded by applicable law.

11.3 The Promoter gives no warranty in respect of any prize other than as expressly stated in these Terms and Conditions and, to the fullest extent permitted by law, disclaims all implied warranties.

12. Amendments, Suspension, and Termination

12.1 In the event of circumstances beyond the Promoter's reasonable control, or if fraud, abuse, or error (whether human or technical) affects or could affect the proper administration or fairness of the Promotion, and only where circumstances make this unavoidable, the Promoter reserves the right to cancel, suspend, amend, or terminate the Promotion (or any part of it), or to modify these Terms and Conditions.

12.2 If such action is taken, the Promoter will endeavour to provide reasonable notice by updating the Terms and Conditions or by other appropriate means.

12.3 The Promoter will use reasonable efforts to minimise any effect on participants so as to avoid undue disappointment.



13. Alcohol-Specific Conditions

13.1 By entering this Promotion, you confirm that you are aged 18 years or over. Alcohol prizes will not be awarded to any person under 18 years of age. The Promoter may require satisfactory proof of age before releasing any alcohol prize.

13.2 If an alcohol prize cannot be awarded due to legal restrictions, delivery limitations, or the winner's inability to satisfy the age verification requirement, the Promoter reserves the right to:

- offer an alternative non-alcoholic prize of equivalent value; or
- withdraw the prize and select an alternative eligible winner in accordance with clause 8.2.

13.3 Alcohol prizes cannot be delivered to addresses outside the United Kingdom.

14. General

14.1 The Promoter reserves the right to disqualify any entrant who, in the Promoter's reasonable opinion, has breached these Terms and Conditions or attempted to tamper with or undermine the entry process or Promotion administration.

14.2 If any provision of these Terms and Conditions is found to be invalid or unenforceable by a court of competent jurisdiction, that provision shall be severed and the remaining provisions shall continue in full force and effect.

14.3 A person who is not a party to these Terms and Conditions has no rights under the Contracts (Rights of Third Parties) Act 1999 to enforce any term of these Terms and Conditions.

14.4 Failure by the Promoter to exercise or enforce any right or provision of these Terms and Conditions shall not constitute a waiver of that right or provision.

15. Governing Law and Jurisdiction

15.1 These Terms and Conditions (and any non-contractual obligations arising out of or in connection with them) are governed by and construed in accordance with the laws of England and Wales.

15.2 The courts of England and Wales shall have exclusive jurisdiction to settle any dispute or claim arising out of or in connection with this Promotion.

16. Contact and Winner Information

16.1 For queries about this Promotion, please contact the Promoter at marketing@nasstar.com

16.2 To request the winners' details (surname and county only), please write to the Promoter at the above email address shown in clause 16.1 within 3 months the end of the Promotion Period.

