



Protecting your firm's reputation in a digital-first world

Secure networks for modern legal firms

Board-level questions for secure law firms

Exploring digital risk, client protection, and AI in legal environments

Technology plays a central role in fee-earner productivity, client confidentiality, and a firm’s ability to maintain trust and secure future business.

In more mature organisations, digital risk is recognised as a business issue. Leadership teams work closely with IT and risk specialists to ensure that technology decisions are aligned with broader organisational priorities.

However, this level of integration is not yet consistent across the sector. In many firms, cyber risk remains primarily within the remit of IT. As environments become more interconnected, this approach is becoming increasingly difficult to sustain.

The following questions are designed to support leadership teams in assessing their current position, challenging assumptions, and identifying areas where greater control, visibility, and alignment may be required.

Ownership and accountability



Business implications

Where technology ownership is unclear, accountability becomes fragmented, which increases exposure to operational and reputational risk.

Access and control



Business implications

Inadequate access controls increase the likelihood of unauthorised data exposure, with direct implications for client confidentiality and trust.

Data exposure and client risk



Business implications

Unmanaged data exposure presents a direct risk to client confidentiality, with potential consequences for reputation and future business.

Visibility and oversight



Business implications

Limited visibility of critical systems can delay incident response times and increase the impact of cyber attacks.

Resilience and continuity



Business implications

Disruption to core systems can directly affect revenue, productivity, and client service delivery.

Threat readiness and response



Business implications

Delayed detection and response can increase the scale and impact of security incidents, including reputational damage.

Compliance, trust, and reputation



Business implications

Security posture is increasingly linked to client confidence, reputation, and the ability to secure new work.

AI risk and governance



Business implications

AI introduces new considerations around data access, governance, and risk, particularly in environments handling sensitive information.

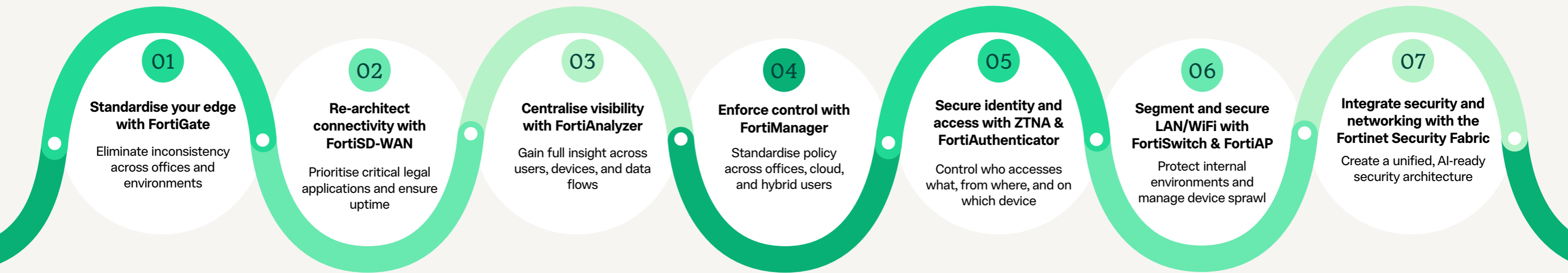
Find out more

Scan here

Your path to a secure and flexible legal IT environment

As your environment expands, so does risk. Visibility reduces, control fragments, and new technologies like AI introduce additional exposure.

We've partnered with Fortinet to help legal IT teams standardise, secure, and simplify their environments without slowing down fee earners.



Find out more

Scan here

Working with Nasstar

Our goal is straightforward. We help organisations innovate and strengthen operational performance.

Technology alone doesn't create value. Adoption, capability uplift, and cultural alignment determine whether investment translates into measurable outcomes. That's why our model blends AI-enabled technology with a relationship-first approach.

All our engagements reflect this attitude.



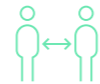
Modern, AI-ready MSP

We offer a managed service designed for innovative cloud-first, AI, and data-driven organisations that need a partner that can help them advance.



A partner for innovation

We focus on how technology can help your business move forward with your innovation agenda. This makes us a partner for the future, and not a partner of the past.



A co-managed model

We'll work with your internal teams. Complementing their strengths and ensuring they are the hero of the story, rather than stealing the show.



Scale via blended specialists

You might face a challenge once; we see it every day. We provide access to scale and specialisations that are hard to build internally.



FinOps & cloud optimisation

Keep costs aligned with business priorities. We'll also help you manage cloud spend while ensuring better performance.

Tilly Bailey & Irvine

Enabling agile, secure legal services through cloud transformation



The impact

We helped Tilly Bailey & Irvine modernise its IT environment to support a new case management system and evolving ways of working. The transformation improved accessibility, strengthened security, and enabled greater agility across the firm.

- ◆ Secure access to systems and client data from any location
- ◆ Improved agility in delivering services to clients
- ◆ Stronger foundation for compliance and data protection
- ◆ Modern platform ready to support a new case management system

The challenge

Tilly Bailey & Irvine's legacy IT systems were no longer aligned with the needs of a modern legal practice. The firm required a more flexible and secure environment to support a new case management system and meet increasing expectations around accessibility and data protection

Existing systems limited the ability for colleagues to work efficiently outside the office and created challenges in maintaining the level of agility required to serve clients effectively.

To continue delivering high-quality legal services, the firm needed to modernise its infrastructure and adopt a more secure, accessible, and future-ready platform.

What we delivered

A cloud-based transformation delivered by Nasstar that:

- ✓ Provided a modern, hosted IT environment to replace legacy systems
- ✓ Supported the implementation of a new case management system
- ✓ Enabled secure access to applications, email, and client data from any location
- ✓ Delivered a managed service to maintain performance, security, and reliability

Why it matters

Tilly Bailey & Irvine now benefits from a secure, flexible, and managed IT platform that:

- ✓ Enables colleagues to work more efficiently from any location
- ✓ Supports compliance and secure handling of sensitive data
- ✓ Improves responsiveness to client needs
- ✓ Provides a stable foundation for future technology adoption

This transformation allows the firm to focus on delivering legal services while its technology environment supports agility and growth.



Daniel Bramley
IT Manager, Tilly Bailey & Irvine

“Managing IT complexity was becoming a growing challenge, diverting valuable time from our core legal work. Nasstar has helped us simplify and modernise our operations, giving us a more resilient, future-ready way of working. Now, our teams can work more effectively, without being held back by technological limitations.”

Find out more

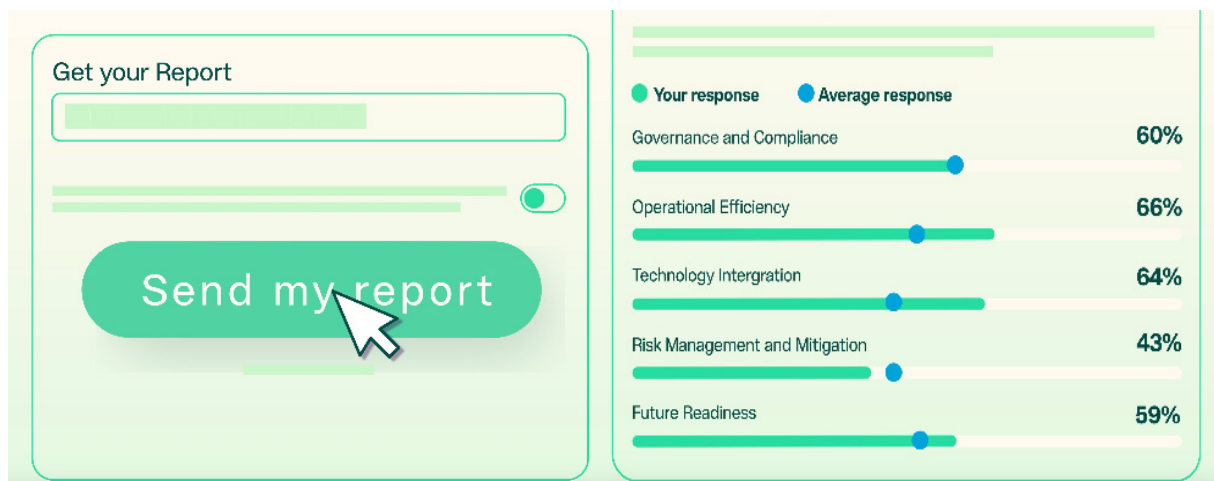


How ready is your firm for SASE?

Understanding your current security posture is the first step.

SASE Readiness Assessment

- ◆ Identify risk across users, data, applications and locations
- ◆ Understand where complexity is creating exposure
- ◆ Get actionable insight, not a sales pitch
- ◆ Build a clear roadmap to a more secure future



Our Fortinet specialisations



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