



Arki Basin

Installation
Care & Maintenance
Warranty

Plumbers - Please leave this booklet with the homeowner

Pre-Installation Checks

Please take time to read and perform these checks before proceeding to the installation instructions.

This product must be installed by a qualified trade's person in a professional manner.

Caution: When lifting or installing heavy items always seek assistance, never attempt to lift or maneuver alone. Always follow safe practices and use personal protective equipment (PPE).

1. Inspect all items upon delivery.

If you believe there is a fault, damage or the item is incorrect, contact the place of purchase immediately and do not proceed with installation. Proceeding with installation will immediately void warranty. The manufacturer will not be liable for installation or removal costs.

Omvivo allow 7 days from receipt of goods for notification of any discrepancies in goods received.

2. Ensure you have the appropriate equipment

You will need:

- Spirit Level
- Power Drill
- Bathroom Silicone
- Fixings

The installer is to determine appropriate fixings for installation location, substrate and other environmental factors.

3. Read the specification documents of your basin and check for special plumbing or mounting requirements

Basin installation requirements vary between brand, manufacturer and style.

4. Test fit your basin onto bench top

Check that the basin fits over/into the cut-out in the bench-top.

Please inspect items upon delivery.

If you believe there is a fault, damage or the item is incorrect, contact the place of purchase immediately, DO NOT PROCEED WITH INSTALLATION.

ONCE INSTALLED NO CLAIM OF DAMAGE WILL BE ACCEPTED

Omvivo allows 7 days from receipt of goods for notification of any discrepancies in goods received.

ARKI BASIN ASSEMBLY LIST

Figure 1.

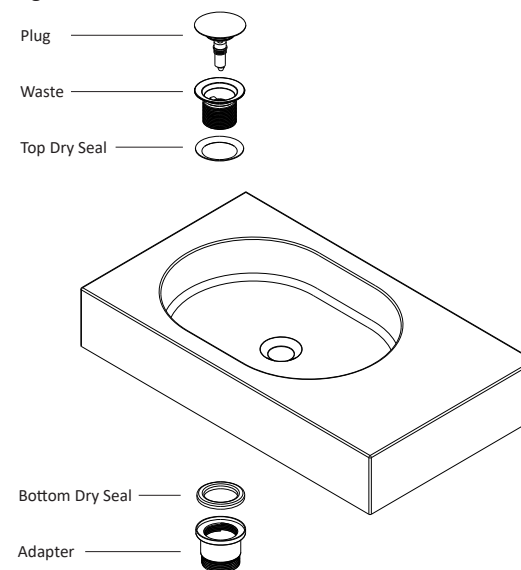


Figure 2.

BASIN FIXING BOLTS (INDICATIVE)

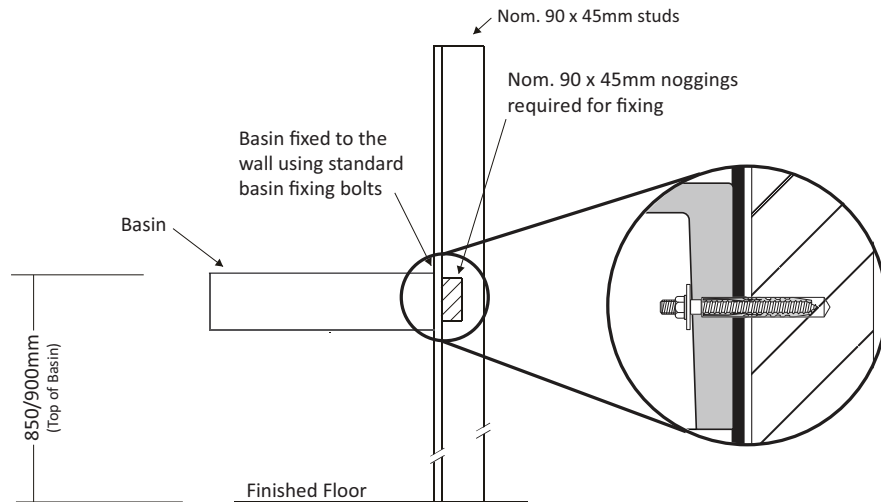


Installer to determine appropriate fixing bolts for installation of basin to wall surface.

Arki 470 and 700 = 1 x set of fixing bolts
 Arki 900 = 2 x sets of fixing bolts
 Arki 1200 = 2 x sets of fixing bolts
 Arki 1500 = 3 x sets of fixing bolts
 Arki 1800 = 3 x sets of fixing bolts

MOUNTING BASIN TO WALL INSTALLATION HEIGHTS

Figure 3.



1. Mark out bolt positions ensuring they are level and at correct height.
2. Installer to determine appropriate fixings, ensuring wall is suitable, studs and noggins etc are in appropriate locations.
3. Once appropriate fixing are in the wall, place basin over bolts and tighten. See figure 3.
4. Once basin is attached to the wall, connect trap and other plumbing hardware as necessary.

Note: Bottle trap is not included with basin

Arki Basin Warranty

Arki basins are covered by a:

5 YEAR WARRANTY - DOMESTIC USE

This warranty covers faults in the product construction, material and assembly. Products which are within 5 years material or assembly, will be repaired or exchanged with an equivalent product free of charge.

LABOUR AND SPARE PARTS

A 12 month warranty over spare parts and labour will cover spare parts which are within 1 year from the date or assembly, will be replaced free of charge.

WARRANTY CONDITIONS

This warranty will apply only under all of the following conditions:

- The item has been installed by a licensed plumber
- The item has been installed for and subjected to domestic residential use only
- Failure is due to a fault in the manufacture of the product
- Proof of purchase (including date of purchase) is provided
- The installation of the product is in accordance with the instructions provided

Door and drawer alignment is NOT considered a warranty issue.

This warranty does not include faults caused by:

- Unsuitable or improper use
- Incorrect installation or installation that is not in accordance with the instructions provided
- Installation or part installation by the purchaser or any person other than a LICENSED PLUMBER
- Normal wear and tear
- Inadequate or complete lack of maintenance
- Chemical, electrochemical or electrical influences
- Harsh detergents or abrasive cleaners used on product finishes
- Failure of stone material. Stone is a natural material and as such Omvivo will not warrant against the failure of the natural stone

PLEASE NOTE: The manufacturer will not be liable for the cost of installation or removal of any unit and the warranty will be voided if damage occurred during or installed.

1 YEAR WARRANTY - COMMERCIAL USE

"Commercial" use is all use other than for normal domestic residential purposes, including use in non-business places as in public buildings, schools, sports centres and

in establishments that contain private bathrooms with high frequency of use by many individuals such as hotels, motels, retirement villages and hospitals.

The commercial warranty covers this product against manufacturing faults in the construction, material and assembly of both the finished product and any spare parts for a period of 1 year from the date of purchase. Products and spare parts, which are found upon inspection by an authorized representative to be defective in construction, material or assembly will be repaired or exchanged free of charge. The warranty conditions and exclusions, which apply to the domestic use warranty, also apply to this commercial warranty.

EXCLUSIONS

To the fullest extent permitted by law, the manufacturer excludes all liability for damage or injury to any person, damage to any property and any indirect consequential or other loss or damage.

CLAIM PROCEDURE

For all warranty queries, customers are to contact the branch where the product was purchased. These details can be found on your purchase invoice.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. you are also entitled to have the goods repaired or replaced if the goods fail to be acceptable quality and the failure does not amount to a major failure.

Arki Basin Care & Maintenance

Always start your cleaning routine with the basic clean and move to a deep clean if necessary.

Basin Basic Clean: Spills should be cleaned promptly. Clean with a mild detergent or soapy water and a soft, sponge or non-scratch scourer*¹.

Basin Deep Clean: For a deep clean and to remove cosmetics, ink and other colour agents that may leave marks on the surface use a diluted very mild abrasive cleaner* with a soft cloth in light circular motions. For stubborn marks or staining a light buff in circular motions using diluted very mild abrasive* cleaner with non-scratch scourer *¹ will generally restore the finish.

Basin Intense Clean/Repair: For extreme marks and light scratches a very light buff in circular motions using the fine grade sand/glass paper¹ will restore the surface. A heavier grade of sandpaper will scratch the surface, which can be removed by then using a light sand paper.

Softskin Basic Clean: Clean with warm soapy water or non-acidic, non-abrasive, mild detergent and soft cloth. Finish by cleaning off detergents with a soft wet cloth and towel dry.

Important notes:

For best results finish by wiping surface clean of all detergents and dry with a soft clean cloth.

Regular cleaning will assist to keep your solid surface looking fantastic and reduce wear and dirt build up.

For consistent appearance with your solid surface, it is best to give the entire surface of the product the same clean/sand. Avoid applying excessive pressure on clean/rub the same area for a prolonged period of time, unless repairing a scratch or damage.

Never use sharp products such as steel wool or aggressive, commercial grade / strong cleaners or chemicals (e.g. acetone, Trichloroethylene, acids and caustics soda) as these may damage and scratch the surface.

Only use your Arki basin cleaning instructions on your Arki basin as these cleaning methods may cause damage to other products, materials and finishes which will not be covered by your warranty.

* Always test 'non-scratch' and 'mild abrasive' products in a non-conspicuous area first to ensure suitability as brands can differ.

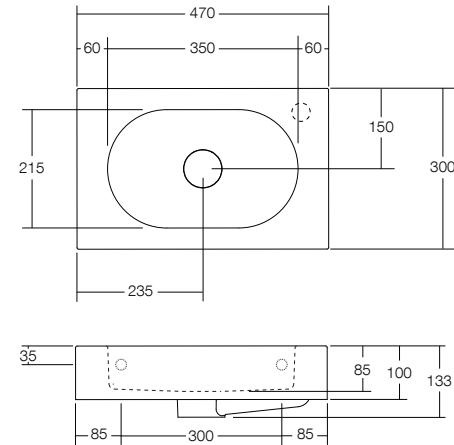
¹Your basin has been supplied with a white non-scratch scourer and a fine grade sanding pad.

FIXING POINTS

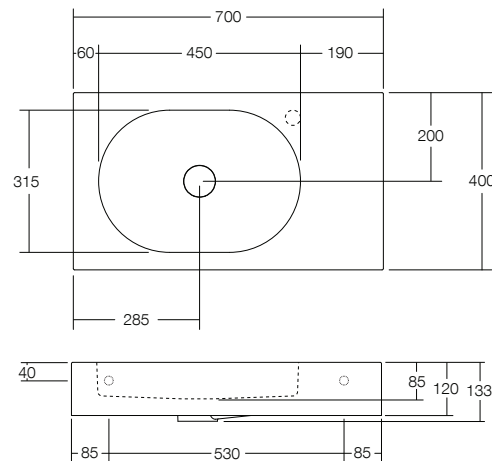
Ensure appropriate framing is positioned to secure Arki basins

WASTE LOCATIONS AND FIXING LOCATIONS

ARKI 470

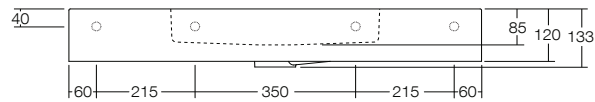
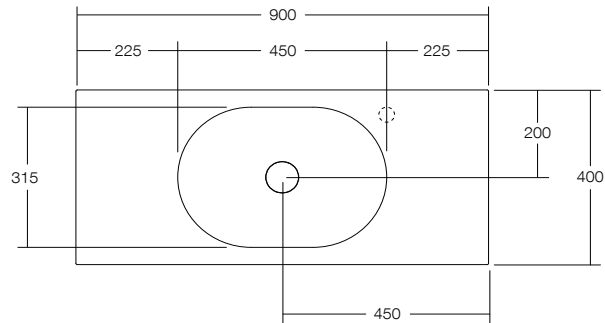


ARKI 700

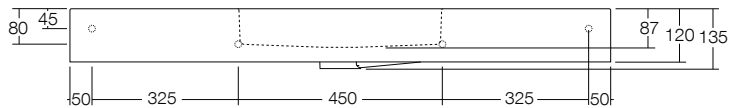
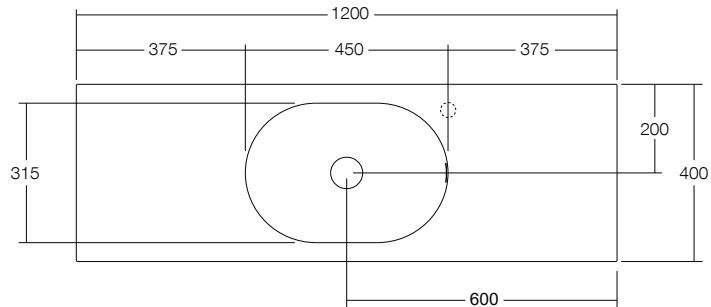


WASTE LOCATIONS AND FIXING LOCATIONS

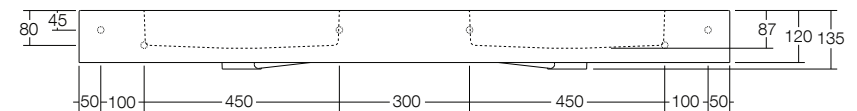
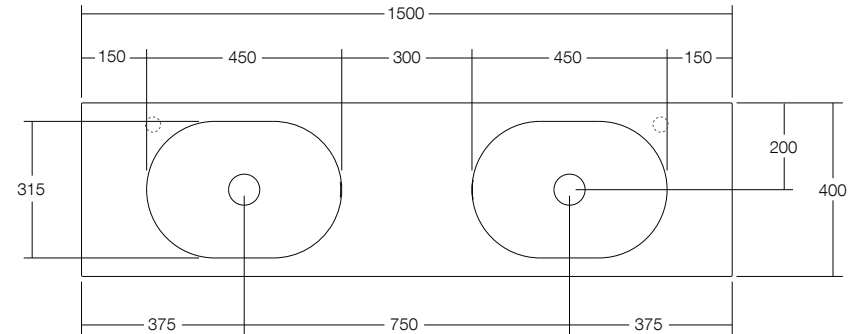
ARKI 900



ARKI 1200 SINGLE



ARKI 1500 DOUBLE



ARKI 1800 DOUBLE

