

Villa Basin and Bath

Installation
Care & Maintenance
Warranty

Plumbers - Please leave this booklet with the homeowner

# PRE-INSTALLATION CHECKS

Please take time to read and perform these checks before proceeding to the installation instructions.

This product must be installed by a qualified trades person in a professional manner.

Caution: When lifting or installing heavy items always seek assistance, never attempt to lift or maneuver alone. Always follow safe practices and use personal protective equipment (PPE).

### 1. Inspect all items upon delivery

If you believe there is a fault , damage or the item is incorrect, contact the place of purchase immediately and do not proceed with installation. Proceeding with installation will immediately void warranty. The manufacture will not be liable for installation or removal costs.

We allow 7 days from receipt of goods for notification of any discrepancies in goods received.

# 2. Ensure you have the appropriate equipment

#### You may need:

- Spirit Level
- Power Drill
- Bathroom Silicone

# 3. Read the specification documents of your basin or bath and check for special plumbing or mounting requirements

Basin installation requirements vary between brand, manufacturer and style.

# 4. Test fit your basin or bath

For basins, check that the basin fits over/into the cut-out in the bench-top. For baths, check that the bath fits into the desired location without interference from other fixtures and fittings.

# 5. Test fit all plumbing components

Test fit all plumbing components from basin or bath to waste point at wall/floor. For basins, check for any interferences with internal cabinet components before continuing.



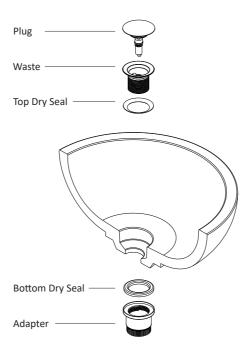
# Please inspect items upon delivery

If you believe there is a fault, damage or the item is incorrect, contact the place of purchase immediately, DO NOT PROCEED WITH INSTALLATION.

#### ONCE INSTALLED NO CLAIM OF DAMAGE WILL BE ACCEPTED

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#### VILLA BASIN ASSEMBLY LIST





#### VILLA BASIN INSTALLATION

- Prepare bench top surface and make sure it's clean and dry. Ensure bench top cut out suits the basin being
  installed. See figure 2. If installing a semi-inset basin use the cut-out template supplied with the product.
- Place basin in place on bench top and test fit all plumbing components, including tapware. Check for any
  potential interference that could prevent installation or result in damage to the product or cabinetry. Once
  satisfied disassemble plumbing components and proceed with installation.
- 3. Measure outlet at wall and determine the correct vertical and horizontal mounting location for the basin you're installing. See figure 3 for product dimensions and plumbing details.
- 4. Gently place basin upside down on a protective blanket free from debris. Apply a neat generous bead of adhesive silicone sealant around the edge where the basin touches the bench top. This will be different for above counter basins and semi-inset basins. See figure 1.
- 5. Immediately place the basin on to the cabinet the right way up with the waste centered over the waste cut out. Ensure that a water tight seal is made between the basin and the bench top.
  - IMPORTANT: It's the responsibility of the installer to take appropriate precautions to prevent water penetrating the bench top or cabinetry. Omvivo will not be held responsible for any damage that occurs due to; incorrect installation; water damage or leaks.
- 6. Clean excess silicon around base of basin and leave to dry, following silicone instructions.
- 7. Place waste through the basin with seals in place and tighten nut to secure waste in basin. See figure 4.
- 8. Connect all remaining plumbing components.
- Close the pop-up waste, pour water into the basin and check that the waste is sealed correctly and no leaks appear below basin. Open the pop-up waste, run water through the system and check all components are sealed correctly and no leaks appear.

Figure 1.
\*Basin shown is indicative

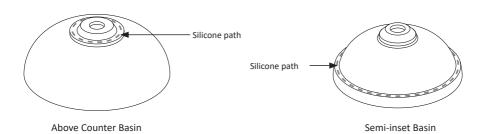
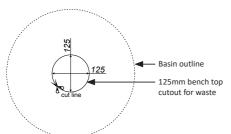


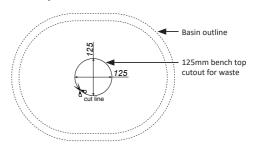


Figure 2.

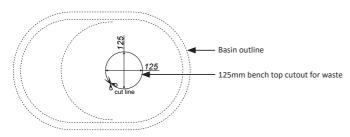
### VILLA 380/430 COUNTER BASINS



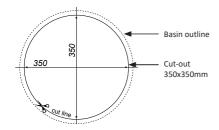
#### VILLA 485/550 COUNTER BASINS



#### VILLA 600 COUNTER BASIN



#### VILLA 380 SEMI-INSET BASIN



#### VILLA 485 SEMI-INSET BASIN

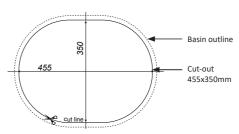
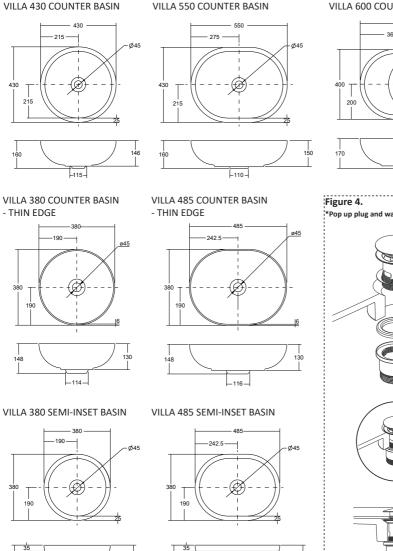
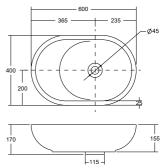


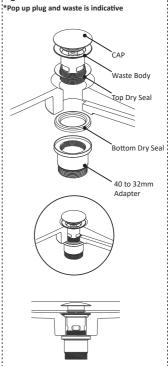


Figure 3.



VILLA 600 COUNTER BASIN





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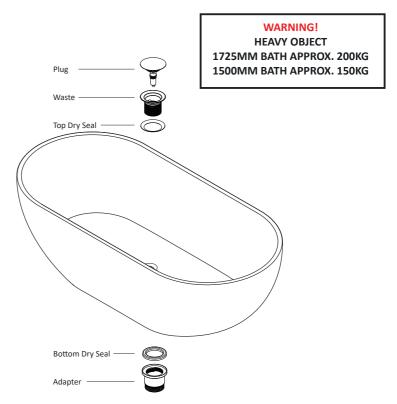
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#### **VILLA BATH ASSEMBLY LIST**

\*Pop up plug and waste is indicative





#### VILLA BATH INSTALLATION

- 1. Prepare installation area making sure the space is free from debris and any potential hazard. Measure the bath, desired installation area and ensure enough space has been allowed. See figure 7 for product dimensions.
- Excavate the area underneath the bath at the waste point to fit appropriate plumbing fixture. See figure 5.
  - \* Plumbing fixtures are not included
- 3. Once plumbing and trap are in position, place waste through the bath and hand-tighten lock not to secure waste in bath. See figure 6.
  - \* Pop up plug and waste is indicative

IMPORTANT NOTE: Ensure that as you tighten the waste, the plug is centered in the waste hole.

4. Complete installation of waste and trap as per best/standard plumbing practice

Figure 5.
\*Plumbing fixture are not included

Figure 6.

\*Pop up plug and waste is indicative

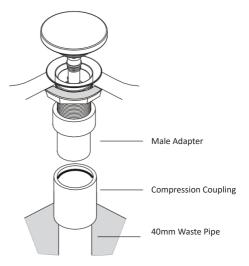
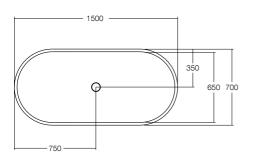
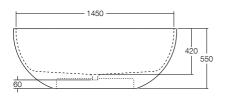




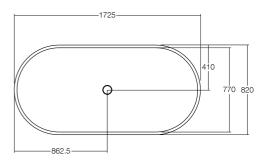
Figure 7.

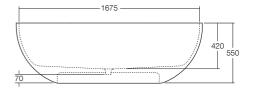
#### VILLA 1500 BATH





#### VILLA 1725 BATH







#### Villa Bath and Basin Care & Maintenance

Always start your cleaning routine with the basic clean and move to a deep clean is necessary.

**Basic Clean:** Spills should be cleaned promptly. Clean with a mild detergent or soapy water and a soft, sponge or non-scratch scourer\*1.

**Deep Clean:** For a deep clean and to remove cosmetics, ink and other colour agents that may leave marks on the surface use a diluted very mild abrasive cleaner\* with a soft cloth in light circular motions. For stubborn marks or staining a light buff in circular motions using diluted very mild abrasive\* cleaner with non-scratch scourer \*1 will generally restore the finish.

Intense Clean/Repair: For extreme marks and light scratches a very light buff in circular motions using the fine grade sand/glass paper<sup>1</sup> will restore the surface. A heavier grade of sandpaper will scratch the surface, which can be removed by then using a light sand paper.

**Softskin Basic Clean**: Clean with warm soapy water or non-acidic, non-abrasive, mild detergent and soft cloth. Finish by cleaning off detergents with a soft wet cloth and towel dry.

#### Important notes:

For best results finish by wiping surface clean of all detergents and dry with a soft clean cloth.

Regular cleaning will assist to keep your solid surface and cabinetry looking fantastic and reduce wear and dirt build up.

For consistent appearance with your solid surface, it is best to give the entire surface of the product the same clean/sand. Avoid applying excessive pressure on clean/rub the same area for a prolonged period of time, unless repairing a scratch or damage.

Never use sharp products such as steel wool or aggressive, commercial grade / strong cleaners or chemicals (e.g. acetone, Trichloroethylene, acids and caustics soda) as these may damage and scratch the surface.

Only use your Villa basin/bath cleaning instructions on your Villa basin/bath as these cleaning methods may cause damage to other products, materials and finishes which will not be covered by your warranty.

<sup>\*</sup> Always test 'non-scratch' and 'mild abrasive' products in a non-conspicuous area first to ensure suitability as brands can differ.

<sup>&</sup>lt;sup>1</sup>Your basin has been supplied with a white non-scratch scourer and a fine grade sanding pad.



#### Villa Basin and Bath Warranty

Villa basins and bath are covered by a

#### 10 YEAR WARRANTY - DOMESTIC USE

This warranty covers faults in the product construction, material and assembly. Products which are within 7 years material or assembly, will be repaired or exchanged with an equivalent product free of charge.

#### LABOUR AND SPARE PARTS

A 12 month warranty over spare parts and labour will cover spare parts which are within 1 year from the date or assembly, will be replaced free of charge.

#### WARRANTY CONDITIONS

This warranty will apply only under all of the following conditions:

- The item has been installed by a licensed number
- The item has been installed for and subjected to domestic residential use only
- Failure is due to a fault in the manufacture of the product
- Proof of purchase (including date of purchase) is provided
- The installation of the product is in accordance with the instructions provided

# Door and drawer alignment is NOT considered a warranty issue

This warranty does not include faults caused by:

- Unsuitable or improper use
- Incorrect installation or installation that is not in accordance with the instructions provided
- Installation or part installation by the purchaser or any person other than a
- Normal wear and tear
- Inadequate or complete lack of maintenance
- Chemical, electrochemical or electrical influences
- Harsh detergents or abrasive cleaners used on product finishes
- Failure of stone material. Stone is a natural material and as such Omvivo will not warrant against the failure of the natural stone

PLEASE NOTE: The manufacturer will not be liable for the cost of installation or removal of any unit and the warranty will be voided if damage occurred during or installed.

#### 1 YEAR WARRANTY - COMMERCIAL USE

"Commercial" use is all use other than for normal domestic residential purposes, including use in non-business places as in public buildings, schools, sports centers and in establishments that contain private bathrooms with high frequency of use by many individuals such as hotels, motels, retirement villages and hospitals.

The commercial warranty covers this product against manufacturing faults in the construction, material and assembly of both the finished product and any spare parts for a period of 1 year from the date of purchase. Products and spare parts, which are found upon inspection by an authorized representative to be defective in construction, material or assembly will be repaired or exchanged free of charge, The warranty conditions and exclusions, which apply to the domestic use warranty, also apply to this commercial warranty.

#### **EXCLUSIONS**

To the fullest extent permitted by law, the manufacturer excludes all liability for damage or injury to any person, damage to any property and any indirect consequential or other loss or damage.

#### CLAIM PROCEDURE

For all warranty queries, customers are to contact the branch where the product was purchased. These details can be found on your purchase invoice.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be acceptable quality and the failure does not amount to a major failure.