

**Vision Basins** 

Installation
Care & Maintenance
Warranty





# Please inspect items upon delivery.

If you believe there is a fault, damage or the item is incorrect, contact the place of purchase immediately, DO NOT PROCEED WITH INSTALLATION.

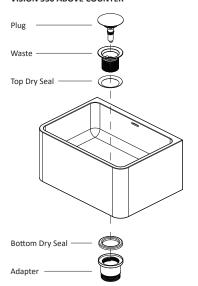
## ONCE INSTALLED NO CLAIM OF DAMAGE WILL BE ACCEPTED

Omvivo allow 7 days from receipt of goods for notification of any discrepancies in good received.

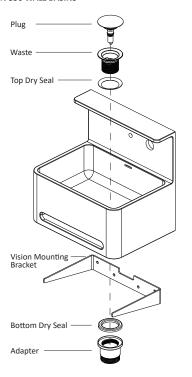
## VISION BASIN ASSEMBLY LIST

Figure 1.
\*Pop up plug and waste is indicative

## **VISION 550 ABOVE COUNTER**



#### **VISION 550 WALL BASINS**



## VISION WALL BASIN INSTALLATION

- Mark out mounting bolt positions on wall ensuring they are level and at the correct height (fig.6). If
  installing Vision 550 with splash back or shelf, ensure that the mounting wall surface is flat, smooth
  and free of debris. Basins include standard Omvivo fixing kits (fig.2), these should only be used where
  appropriate. It is the responsibility of the installer to determine appropriate fixings, ensure wall is suitable
  and studs/noggins are in appropriate locations (fig.3).
- Hold basin in position on wall aligning mounting holes to wall markings. It is recommended at two people
  perform this step. Hold mounting bracket in place (fig.4) and install and tighten fixing bolts. IMPORTANT:
  Basin must be supported by installer until all fixing bolts are secure and the bracket is able to take the load.
- 3. Once basin is safely secured to wall, place waste through the basin with seals in place, hand-tighten lock-nut to secure waste in basin. See figure 5.
- 4. Once waste has been secured, connect trap and other hardware as necessary.

Figure 2. Standard Fixings \*Basin fixing bolts are indicative



Installer to determine appropriate fixing bolts on installation of basin to wall surface.

Note: Vision 550 Wall Basins = 2 x set of fixing bolts

Figure 3.

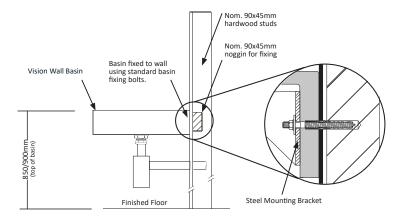
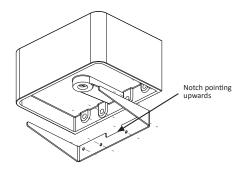




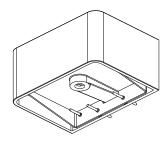


Figure 4. **Wall Mounting Assembly** 

1. Position bracket under basin with holes aligned.

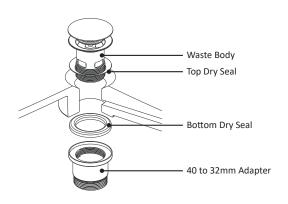


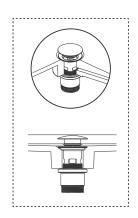
2. Install fixings and tighten. Support until bracket



Note: Assembly is the same for all wall mounted Vision basins

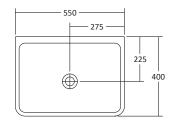
Figure 5. \*Pop up plug and waste is indicative

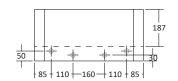




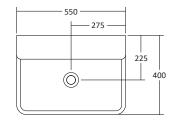
# **WASTE LOCATION & FIXING POINTS** Ensure appropriate framing is positioned to secure Vision basins

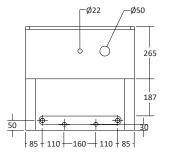
Figure 6. Vision 550 Wall Basin



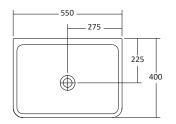


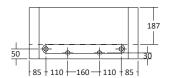
Vision 550 Wall Basin with Shelf



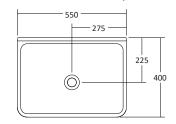


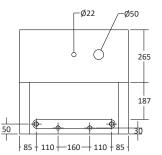
Vision 550 Wall Basin with Towel Rail





Vision 550 Wall Basin with Splash-back







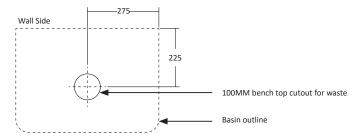


## VISION COUNTER BASIN INSTALLATION

- Prepare bench top surface and make sure it's clean and dry. Ensure cut-out suits basin.
   See figure 2.
- Apply a neat generous bead of adhesive silicone sealant around the base flat of basin.
   See figure 3.
- 3. Immediately place the basin on to the cabinet the right way up with the waste centred over the waste cut out.
- 4. Clean excess silicon around base of basin and leave to dry, following silicone instructions.
  - Once basin is safely in position, place waste through the basin with seals in place, hand-tighten lock-nut to
- 5. secure waste in basin. See figure 4.
- 6. Once waste has been secured, connect trap and other hardware as necessary.

Note: Bottle trap is not included with basin.

Figure 2.
VISION 550 COUNTER BASIN



**Figure 3.**VISION 550 COUNTER BASIN

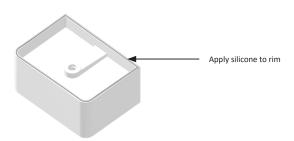
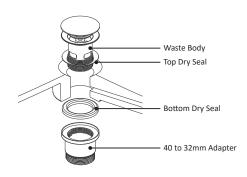
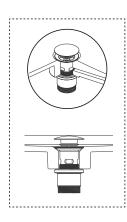


Figure 4.
\*Pop up plug and waste is indicative









## Vision Basin Care & Maintenance

Always start your cleaning routine with the basic clean and move to a deep clean is necessary.

Basic Clean: Spills should be cleaned promptly. Clean with a mild detergent or soapy water and a soft, sponge or non-scratch scourer\*1.

Deep Clean: For a deep clean and to remove cosmetics, ink and other colour agents that may leave marks on the surface use a diluted very mild abrasive cleaner\* with a soft cloth in light circular motions. For stubborn marks or staining a light buff in circular motions using diluted very mild abrasive\* cleaner with non-scratch scourer \*1 will generally restore the finish.

Intense Clean/Repair: For extreme marks and light scratches a very light buff in circular motions using the fine grade sand/glass paper<sup>1</sup> will restore the surface. A heavier grade of sandpaper will scratch the surface, which can be removed by then using a light sand paper.

Softskin Basic Clean: Clean with warm soapy water or non-acidic, non-abrasive, mild detergent and soft cloth. Finish by cleaning off detergents with a soft wet cloth and towel dry.

#### Important notes:

For best results finish by wiping surface clean of all detergents and dry with a soft clean cloth.

Regular cleaning will assist to keep your solid surface and cabinetry looking fantastic and reduce wear and dirt build up.

For consistent appearance with your solid surface, it is best to give the entire surface of the product the same clean/sand. Avoid applying excessive pressure on clean/rub the same area for a prolonged period of time, unless repairing a scratch or damage.

Never use sharp products such as steel wool or aggressive, commercial grade / strong cleaners or chemicals (e.g. acetone, Trichloroethylene, acids and caustics soda) as these may damage and scratch the surface. Only use your Vision basin cleaning instructions on your Vision basin as these cleaning methods may cause damage to other products, materials and finishes which will not be covered by your warranty.

## **Vision Basin Warranty**

Vision basins are covered by a

#### **5 YEAR WARRANTY - DOMESTIC USE**

This warranty covers faults in the product construction. material and assembly. Products which are within 15 years material or assembly, will be repaired or exchanged with an equivalent product free of charge.

#### LABOUR AND SPARE PARTS

A 12 month warranty over spare parts and labour will cover spare parts which are within 1 year from the date or assembly, will be replaced free of charge.

#### WARRANTY CONDITIONS

This warranty will apply only under all of the following conditions:

- The item has been installed by a licensed plumber
- The item has been installed for and subjected to domestic residential use only
- Failure is due to a fault in the manufacture of the product
- Proof of purchase (including date of purchase) is provided
- The installation of the product is in accordance with the instructions provided

## Door and drawer alignment is NOT considered a warranty issue

This warranty does not include faults caused by:

- Unsuitable or improper use
- Incorrect installation or installation that is not in accordance with the instructions provided
- Installation or part installation by the purchaser or any person other than a LICENSED PLUMBER
- Normal wear and tear

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- Inadequate or complete lack of maintenance
- Chemical, electrochemical or electrical influences
- Harsh detergents or abrasive cleaners used on product finishes
- Failure of stone material. Stone is a natural material and as such Omvivo will not warrant against the failure of the natural stone

PLEASE NOTE: The manufacturer will not be liable for the cost of installation or removal of any unit and the warranty will be voided if damage occurred during or installed.

#### 1 YEAR WARRANTY - COMMERCIAL USE

"Commercial" use is all use other than for normal domestic. residential purposes, including use in non-business places as in public buildings, schools, sports centers and in establishments that contain private bathrooms with high frequency of use by many individuals such as hotels, motels, retirement villages and hospitals.

The commercial warranty covers this product against manufacturing faults in the construction, material and assembly of both the finished product and any spare parts for a period of 1 year from the date of purchase. Products and spare parts, which are found upon inspection by an authorized representative to be defective in construction, material or assembly will be repaired or exchanged free of charge, The warranty conditions and exclusions, which apply to the domestic use warranty, also apply to this commercial warranty.

#### **EXCLUSIONS**

To the fullest extent permitted by law, the manufacturer excludes all liability for damage or injury to any person, damage to any property and any indirect consequential or other loss or damage.

### CLAIM PROCEDURE

For all warranty gueries, customers are to contact the branch where the product was purchased. These details can be found on your purchase invoice.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be acceptable quality and the failure does not amount to a major failure.

<sup>\*</sup> Always test 'non-scratch' and 'mild abrasive' products in a non-conspicuous area first to ensure suitability as brands can differ.

<sup>&</sup>lt;sup>1</sup>Your basin has been supplied with a white non-scratch scourer and a fine grade sanding pad.