NEVE VANITY CABINETS

Installation
Care & Maintenance
Warranty

Plumbers - Please leave this booklet with the homeowner

PRE-INSTALLATION CHECKS

Please take time to read and perform these checks before proceeding to the installation instructions.

This product must be installed by a qualified trades person in a professional manner.

Caution: When lifting or installing heavy items always seek assistance, never attempt to lift or maneuver alone. Always follow safe practices and use personal protective equipment (PPE).

1. Inspect all items upon delivery.

If you believe there is a fault, damage or the item is incorrect, contact the place of purchase immediately and do not proceed with installation. Proceeding with installation will immediately void warranty. The manufacturer will not be liable for installation or removal costs.
Omvivo allow 7 days from receipt of goods for notification of any discrepancies in goods received.

2. Ensure you have the appropriate equipment

You may need:
- Spirit Level
- Power Drill
- Bathroom Silicone

3. Read the specification documents of your basin, bath and vanity cabinet and check for special plumbing or mounting requirements

Basin/bath/cabinet installation requirements vary between brand, manufacturer and style.

4. Test fit your cabinet

Check that the basin/cabinet fits in the designated location prior to installation.
Always check for potential interferences.

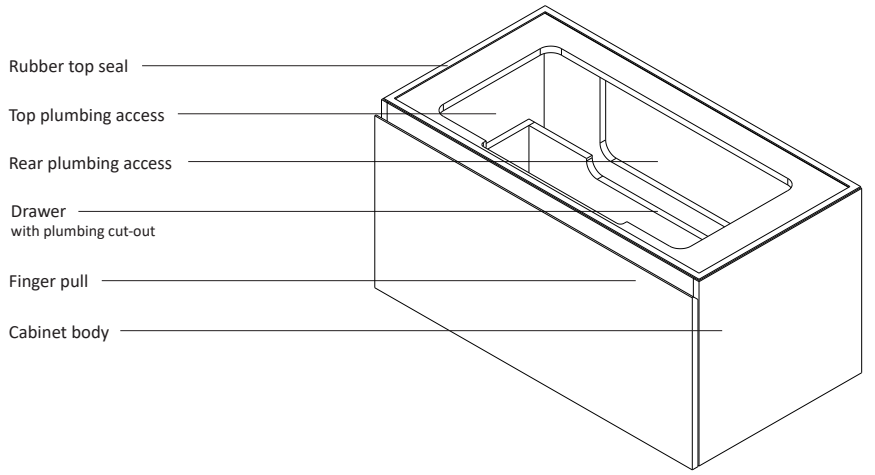
5. Test fit all plumbing components

Test fit all plumbing components for any interferences before continuing.

Correct handling techniques must be used for transportation, movement and installation of the products.
Installation procedure is to align with standard building regulations set by local authorities and is to be carried out by a qualified tradesperson/s.
Instructions only outline installation of supplied components, waste connection procedure to be worked out by a qualified tradesperson/s.

VANITY CABINET

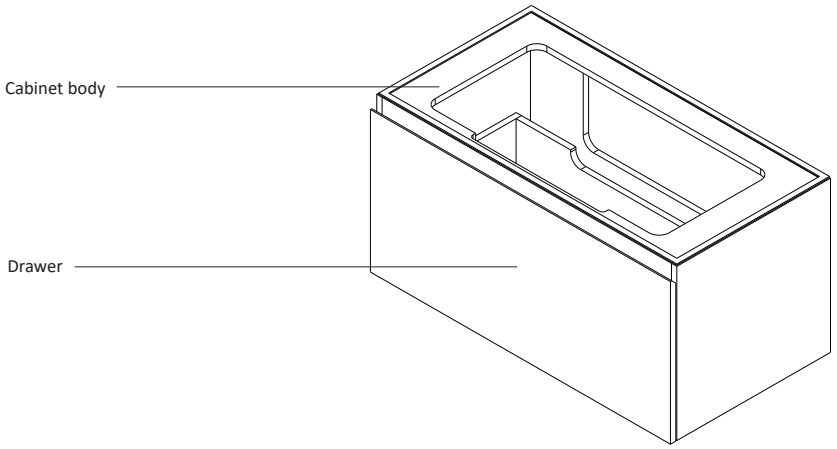
Figure 1.
***Image indicative**



CABINET ASSEMBLY LIST

Figure 2.

***Image indicative**



CABINET INSTALLATION

The cabinets are not designed to be positioned in a corner or flush between two walls.
If this is unavoidable the installer is to determine appropriate distance from adjacent wall/s.
Read all instructions beforehand, pay particular attention to plumbing locations, brackets and measurements.

1. Unpack, inspect & understand all of the items being installed. See Figures 1.-2.
2. See basin insallation document for basin dimensions and plumbing rough in locations.
3. Rough in plumbing from wall according to basin/cabinet configuration.
   IMPORTANT: Plumbing must be located centred to in-drawer cutout, basin waste and trap location.
   See Figure 5.

   Ensure that basin and plumbing components are temporarily assembled to cabinet first to determine exact vertical and horizontal plumbing position at wall.
   Also assemble and check drawer clearance to micro-trap.
4. Remove drawer/s from cabinet before installation.
   Pull drawer forward, press levers and pull drawer straight up (out) at a slight angle***. See Figure 3.

   ****Drawer component appearance may vary from illustration**
   *****Drawer installation and operations adjusted and tested before leaving factory,**
   all further adjustment required after installation it is the responsibility of the licensed installer. See Figures 8. & 9.
5. Ensure sufficient in-wall support is allowed to support the weight of basin/cabinet installation.
   See Figure 4.
6. Using appropriate fixings[1], secure cabinet. See figure 6 & 7.

   [1]It is the responsibility of the installer to ensure fixing materials are appropriate for the installation.
   On-site conditions may vary. It is also the responsibility of the installer to ensure fixings used are flush to the bracket and not installed at an angle.

Figure 3.

Remove drawers for installation

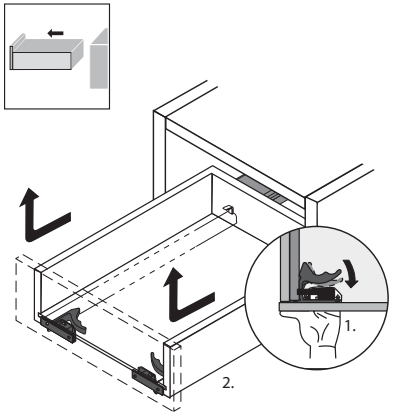


Figure 4.

Installation - sectional view

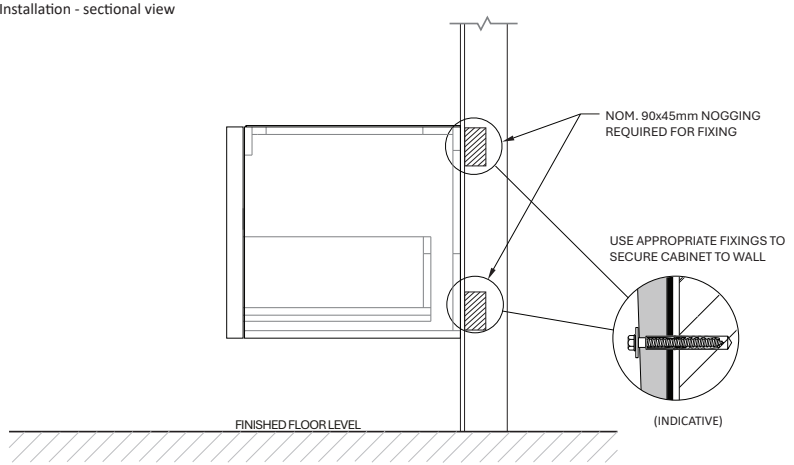
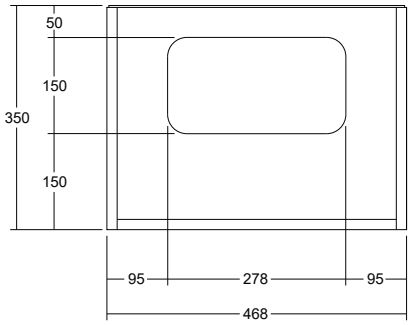


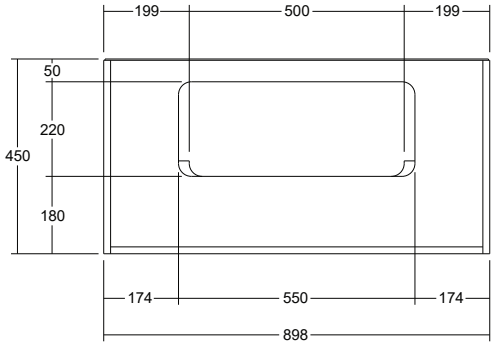
Figure 5.

Cabinet back view

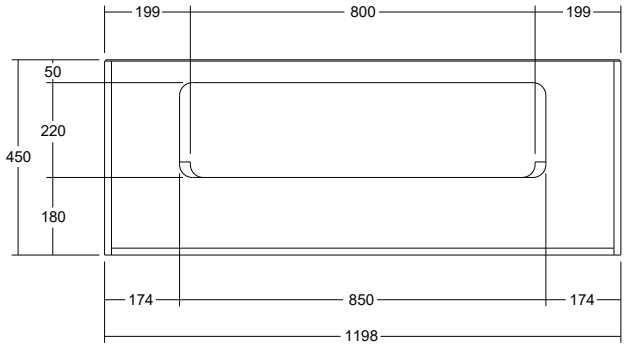
470 MINI CABINET



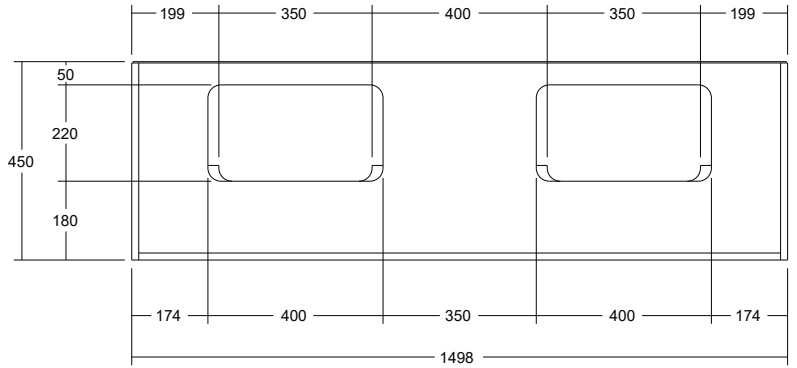
900 CABINET



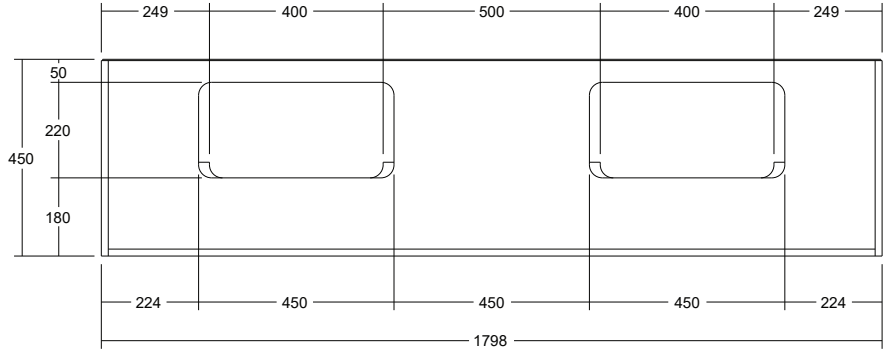
1200 CABINET



1500 CABINET



1800 CABINET



7. Secure cabinet to wall through steel corner brackets with fasteners. Fix the bottom corners of the cabinet to the wall at the inside rear of the cabinet[2] with fasteners as required. See figure 7. Use additional fixings for support if required.

CAUTION: [2]If the wall is not square, packers must be used to ensure the cabinet does not become twisted. If the wall is not level vertically and horizontally the drawer may not be aligned or operate properly. It is the responsibility of the installer to ensure the cabinet is installed straight and square.

Figure 6.

Fixing screws

Qualified installer to determine the correct fixings required for top and bottom of cabinet.

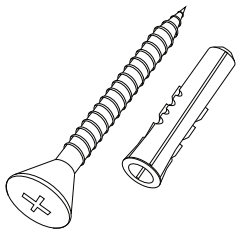
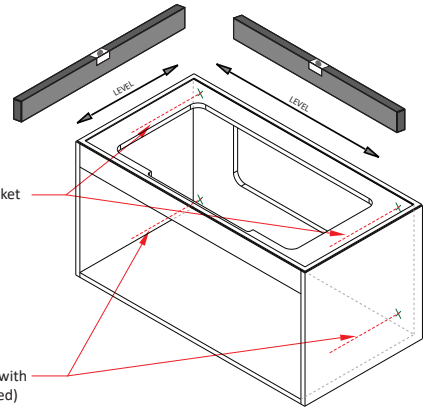


Figure 7.

Cabinet fixing

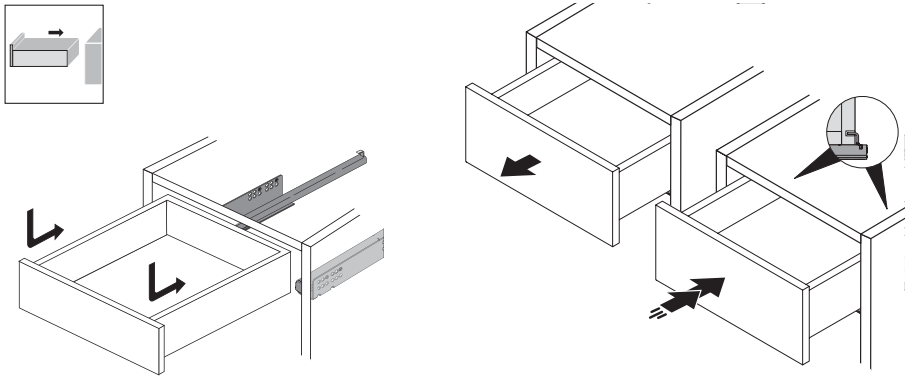


8. Once secured to wall, re-insert drawer and adjust as required. See Figures 8. & 9.

IMPORTANT: It's the responsibility of the installer to create a water tight seal between the basin and the vanity top. It is also the responsibility of the installer to take appropriate precautions to prevent water penetrating the exposed edges of the bench top. Omvivo will not be held responsible for any damage that occurs to vanities or bench-tops due to; incorrect installation; water damage or leaks.

Figure 8.

Inserting drawer



DRAWER ADJUSTMENT INSTRUCTIONS

IMPORTANT: DRAWER ADJUSTMENT IS THE RESPONSIBILITY OF THE LICENSED INSTALLER

Figure 9.

Height adjustment

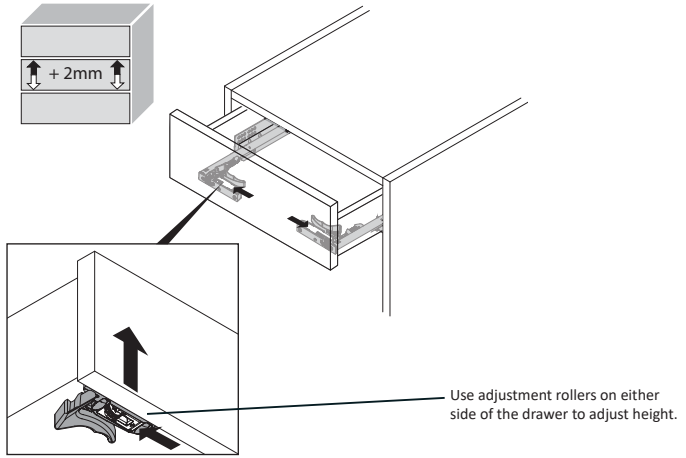
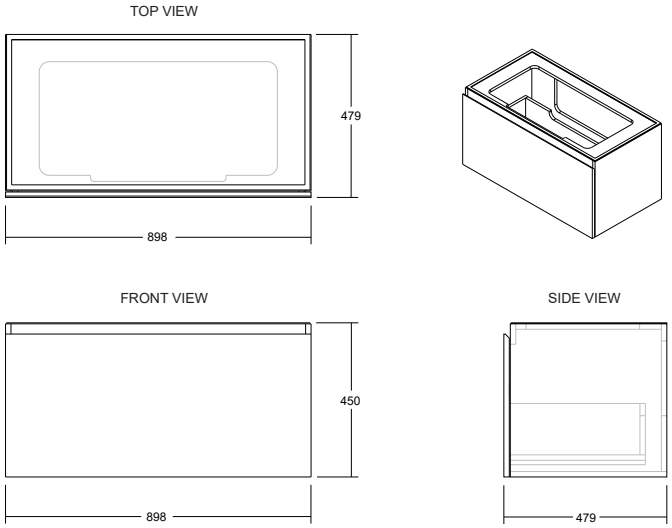


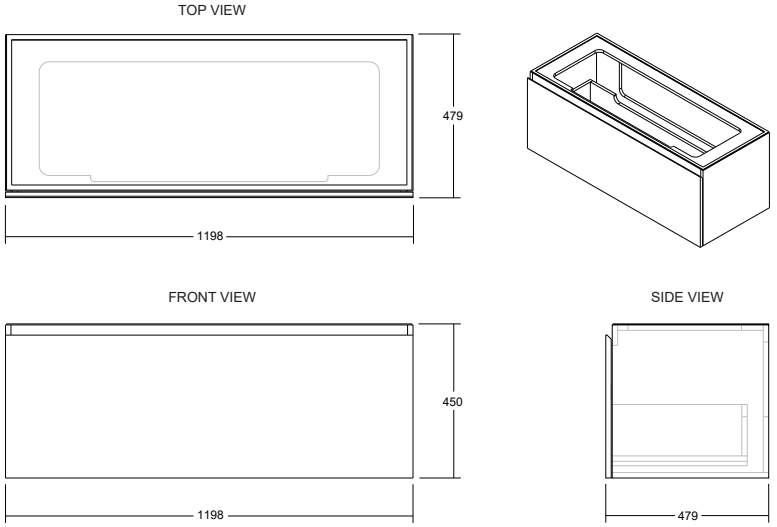
Figure 10.

Custom display cabinet dimensions

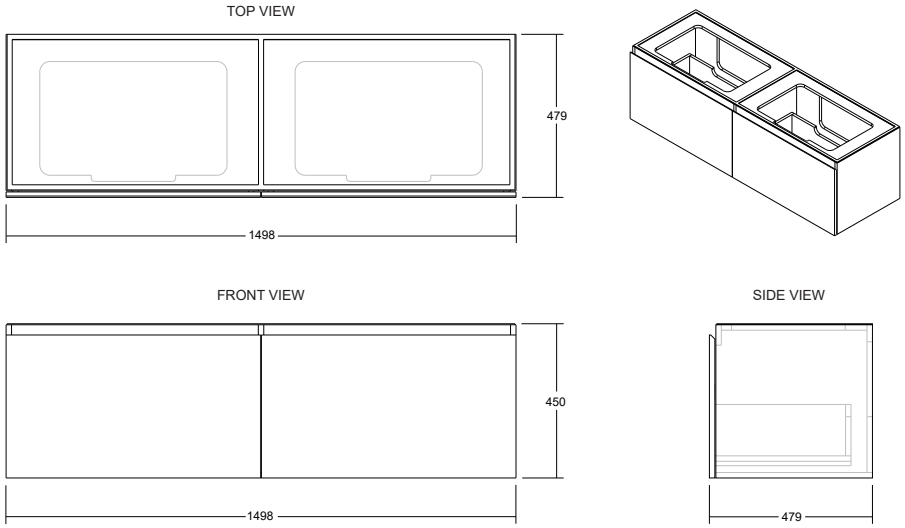
900 Cabinet



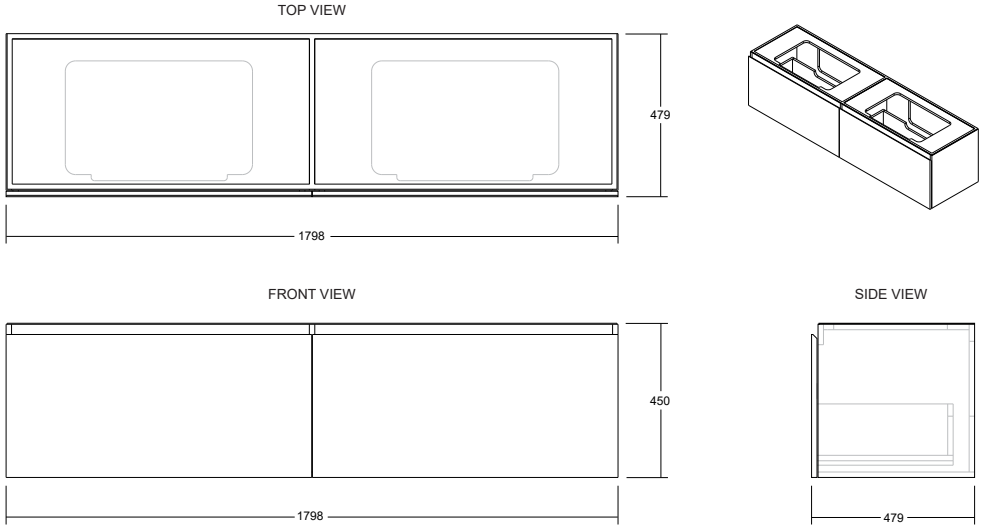
1200 Cabinet



1500 Cabinet



1800 Cabinet



For further support and information please contact Omvivo by email customerservice@omvivo.com or phone +61 03 9339 8130.

NOTES:

CABINET CARE & MAINTENANCE

Furniture Basic Clean:

Never allow water or liquids to sit on your timber cabinetry. Water can penetrate cabinetry where joins are not completely sealed by the installer which can damage your cabinet.
For best results finish by wiping surface clean of all detergents and dry with a soft clean cloth.
Regular cleaning will assist to keep cabinetry looking fantastic and reduce wear and dirt build up.

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To maintain a uniform appearance, it is best to give the entire surface of the product the same clean.
Always finish by wiping surface clean of all detergents and for best results dry with a soft clean cloth.

Never use sharp products such as steel wool or aggressive, commercial grade / strong cleaners or chemicals (eg. acetone, trichloroethylene, acids, and caustic soda) as these may damage and/or scratch the surface.



Regular cleaning
Use a soft cloth or sponge and mild detergent for regular cleaning



Do not
Use heavy duty detergents, harsh chemicals, rough scourers or steel wool.

*See basin installation document for basin cleaning & maintenance instructions.

CONGRATULATIONS ON PURCHASING A PREMIUM QUALITY OMVIVO PRODUCT.
Please check your product carefully before installation begins. Contact the place of purchase immediately if you notice any damage or discrepancy with your order. Once installation begins claims of damage, such as but not limited to, chips, cracks, scuffs or incorrect product supply will not be accepted.

WARRANTY TERMS:

PRODUCT CATEGORY	DOMESTIC		COMMERCIAL	
BASINS & WASHPLANES	10 YEARS	- 1 YEAR LABOUR	2 YEARS	- 1 YEAR LABOUR
BATHS	10 YEARS	- 1 YEAR LABOUR	2 YEARS	- 1 YEAR LABOUR
VANITIES & TALL BOYS [123]	7 YEARS	- 1 YEAR LABOUR	1 YEAR	- 1 YEAR LABOUR
MIRRORS AND MIRROR CABINETS [123]	7 YEARS	- NO LABOUR COVERED	1 YEAR	- NO LABOUR COVERED
PARTS, ELECTRICAL AND ACCESSORIES [4]	1 YEAR	- NO LABOUR COVERED	1 YEAR	- NO LABOUR COVERED

1 VARIATIONS IN COLOUR, PATTERN AND TEXTURE BETWEEN ON FURNITURE ALONG WITH THE NORMAL PATINA OF NATURAL TIMBER VENEER THROUGH GENERAL AGE AND WEAR IS NOT CONSIDERED A FAULT AND IS NOT COVERED BY WARRANTY.
2 WATER DAMAGE TO FURNITURE IS NOT COVERED BY WARRANTY.
3 EXCLUDES ELECTRICAL COMPONENTS, REFER TO 'PARTS, ELECTRICAL & ACCESSORIES' FOR RELEVANT TERMS.
4 'PARTS, ELECTRICAL AND ACCESSORIES' COVERS ALL ANCILLARY ITEMS BESIDES THE MAIN PRODUCT, AND INCLUCDES BUT IS NOT LIMITED TO, PLUGS AND WASTES, PISTONS, FIXINGS, SHELVES, DIVIDERS, LIGHTING, SOFTSKIN APPLICATIONS AND OTHER COMPONENTS AND ACCESSORIES.

The Warranty Conditions and Exclusions apply to both the Residential and Commercial Warranty.

The Residential Warranty covers product installed in a residential environment such as a house, townhouse or apartment including multi-level residential development. The Commercial Warranty covers product installed in any non-domestic/non-residential environment including, but not limited to, public buildings, schools, hospitals, offices, retail, sports centres, private businesses and hospitality settings such as restaurants, bars, hotels and holiday accommodations.

The Omvivo warranty covers faults in the product construction, material and assembly. Under the Omvivo Warranty terms and conditions, product found upon inspection by an authorised representative to be defective in material or workmanship will be replaced or repaired (at Omvivo's option) with an equivalent product free of charge.

WARRANTY CONDITIONS:

This warranty will apply only under all of the following conditions:

Failure is due to a fault in the manufacture or material of the product.
The product was inspected thoroughly upon delivery; No claims of damage will be accepted once installation begins.
The item has been installed by the appropriate licensed tradesperson such as a plumber or electrician.
The installation of the product is in accordance with the instructions provided.
No modifications to the product have been made without prior written authority from Omvivo.
No disassembly, reconfiguration, reassembly or reinstallation of the product has taken place.
All relevant information is provided to Omvivo as per the claims procedure.
To meet the terms of the Residential Warranty, the item must be installed in and subject to domestic residential use only.

This warranty does not include faults caused by:

- Unsuitable or improper use.
- Incorrect installation or installation that is not in accordance with the instructions provided including inadequate or incorrect site preparation.
- Installation or part installation by the purchaser or any person other than an appropriately licensed tradesperson.
- Normal wear and tear.
- Inadequate or a lack of maintenance.
- Chemical, electrochemical or electrical influence.
- The use of harsh detergents or abrasive cleaners.
- Water damage to cabinetry or electrical components.
- Damage caused by environmental factors including but not limited to, direct sunlight, extreme weather, flooding, high humidity and extreme high or low temperatures.
- Variations in colour, pattern, texture and the ordinary aging patina of natural materials such as timber, timber veneer, and natural stone.
- Furniture door and drawer alignment. This is an expected part of the installation process and is not covered by warranty

The Omvivo warranty commences from the date of purchase from Omvivo and is for the relevant period set out in the Warranty Terms table above. The warranty applies to the original owner and is non-transferable.

The benefits given by this warranty are in addition to the other rights and remedies that consumers may have under the Australian Consumer Law and any other applicable laws. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be acceptable quality and the failure does not amount to a major failure.

EXCLUSIONS:

To the fullest extent permitted by law, Omvivo excludes all liability for damage or injury to any person, damage to any property, and any indirect consequential or other loss or damage.
This warranty does not cover items purchased as ex-display, prototypes or seconds.
The manufacturer will not be liable for the cost of installation or removal of any unit beyond the Omvivo warranty terms.

CLAIMS PROCEDURE:

For all warranty queries, please contact the place of purchase (the details can be found on your purchase invoice). Please provide them with the below information so they can efficiently raise a warranty claim on your behalf. Once the claim has been raised, an Omvivo representative will be in touch within 5 working days (excluding public holidays and end of year closure period).

- Proof of purchase
- Your contact details
- Photos depicting the issue and the complete installation (additional images may be requested to provide the Omvivo technicians a good understanding of the concern)
- A clear description of the fault
- Installers contact details

SERVICE CALL CHARGES:

If an Omvivo authorised person attends a warranty claim investigation and, in the opinion of the Omvivo authorised person or Omvivo, the concern does not meet the Warranty requirements, for example it is found to be the result of incorrect installation, improper use, poor drawer or door alignment, or from any cause other than a manufacturing defect for which the manufacturer is responsible, Omvivo will forward all service charges and expenses to the claimant. Omvivo may request a refundable fee to book an Omvivo authorised person to attend the premises to investigate a warranty claim.