OMVIVO

NEVE MIRROR CABINETS

Installation
Care & Maintenance
Warranty

Plumbers - Please leave this booklet with the homeowner

PRE-INSTALLATION CHECKS

Please take time to read and perform these checks before proceeding to the installation instructions.

This product must be installed by a qualified trades person in a professional manner.

Caution: When lifting or installing heavy items always seek assistance, never attempt to lift or maneuver alone. Always follow safe practices and use personal protective equipment (PPE).

1. **Inspect all items upon delivery.**
   If you believe there is a fault, damage or the item is incorrect, contact the place of purchase immediately and do not proceed with installation. Proceeding with installation will immediately void warranty. The manufacturer will not be liable for installation or removal costs.

   Omvivo allow 7 days from receipt of goods for notification of any discrepancies in goods received.

2. **Ensure you have the appropriate equipment**

   You may need:
   - Spirit Level
   - Power Drill
   - Screw Drivers

3. **Read the specification documents of your cabinet and check for special mounting requirements**

   Cabinet installation requirements vary between brand, manufacturer and style.

4. **Test fit your cabinet**

   Check that the cabinet fits in the designated location prior to installation.
   Always check for potential interferences.
   If selected cabinet has optional power outlet, ensure electrical connetction point has been placed correctly. Any electrical connections must be installed by a qualified tradesperson/s.

Correct handling techniques must be used for transportation, movement and installation of the products.
Installation procedure is to align with standard building regulations set by local authorities and is to be carried out by a qualified tradesperson/s.
Instructions only outline installation of supplied components, additional installation items to be worked out by a qualified tradesperson/s.

MIRROR CABINET

Supplied components

Figure 1.
***Image indicative**

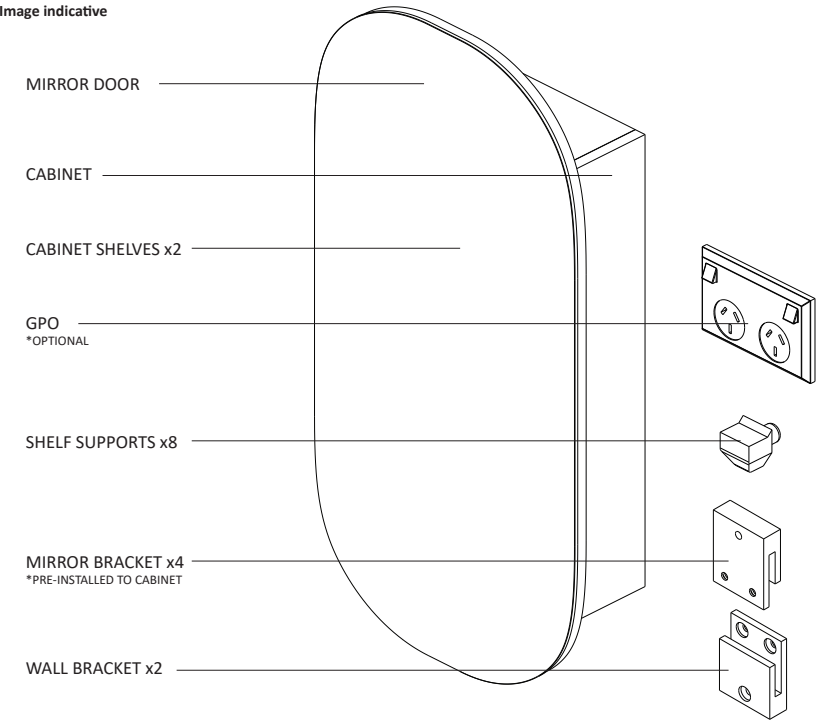
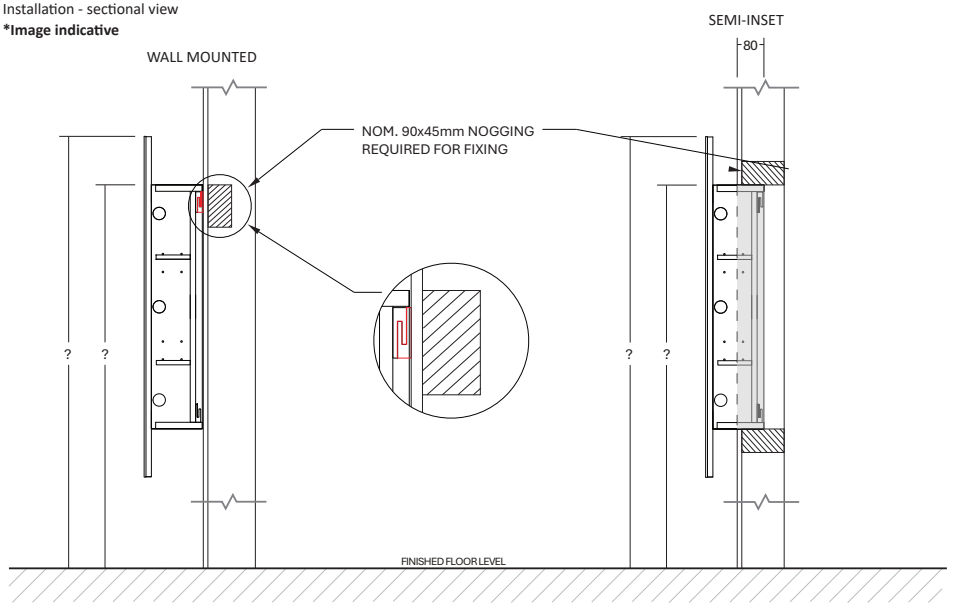


Figure 2.
Installation - sectional view
***Image indicative**



MIRROR CABINET INSTALLATION

Read all instructions beforehand, pay particular attention to GPO / wall mounting locations, brackets and measurements.

1. Unpack, inspect & understand all of the items being installed. See Figure 1.
2. Ensure sufficient in-wall support is allowed to support the weight of mirror cabinet installation. See Figure 2.
3. Test-fit supplied wall brackets on cabinet for fitment, measure distance between brackets, See Figure 3.
   Hold mirror cabinet to wall and determine correct mirror cabinet installation height.
   See Figure 9. for mirror cabinet dimensions. Mark bracket spacing and height on wall.
   Optional GPO location marked in grey.
4. Secure wall brackets to wall using appropriate fixings[1]. See Figure 4.
   Use a spirit level to ensure the brackets are horizontally level. See Figure 5.
5. Hang mirror cabinet by placing cabinet on the wall above the brackets and lowering, allowing the brackets on cabinet to lock into brackets on wall. See Figure 6.
6. Insert shelf supports to adjust shelf height to desired level (4 per shelf) See Figure 7.
   Place shelves on shelf supports.
7. Optional GPO must be installed by a licensed electrical tradesperson/s.

   ***Mirror cabinet installation and operations are adjusted and tested before leaving factory, all further adjustment required after installation is the responsibility of the licensed installer. See Figure 8.**

   CAUTION: [2]If the wall is not square, packers must be used to ensure the cabinet does not become twisted. If the wall is not level vertically and horizontally the mirror door may not be aligned or operate properly. It is the responsibility of the installer to ensure the cabinet is installed straight and square.

Figure 3.
Carefully measure hanger bracket spacing on back of cabinet, allowing tolerance for interference.

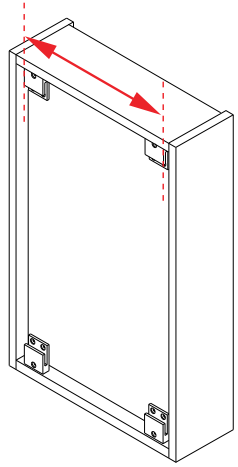


Figure 4.
Secure wall brackets to wall with appropriate fixings.

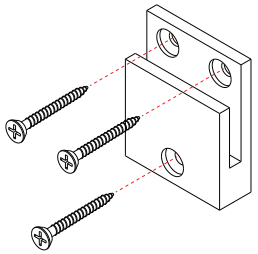


Figure 5.
Install wall brackets horizontally level.

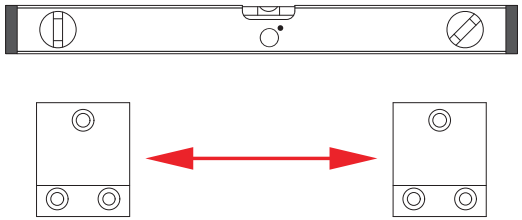


Figure 6.
Place cabinet over wall brackets and lower down, ensuring to lock brackets together.

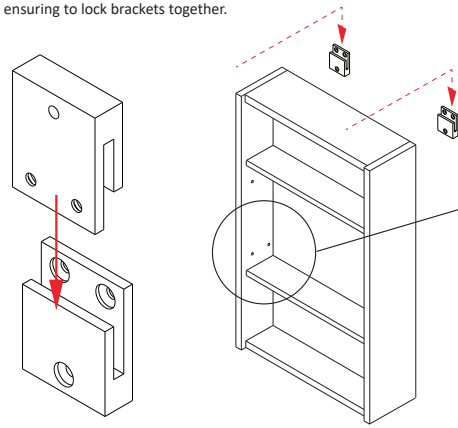


Figure 7.
Insert shelf supports into holes provided to desired height.

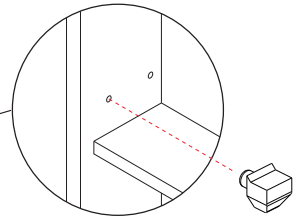
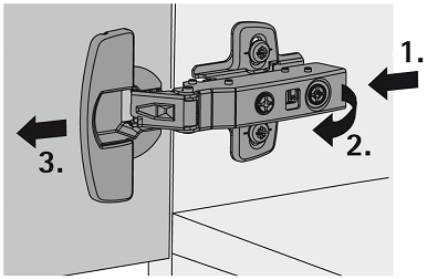


Figure 8.
Hinge Details

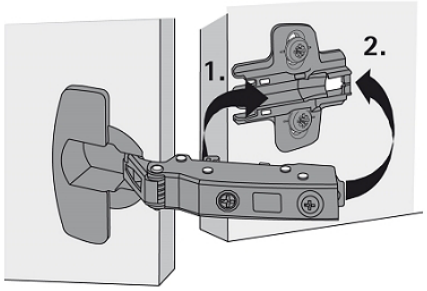
Door Removal

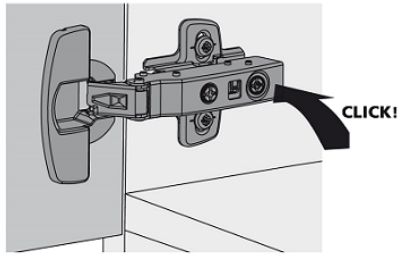
- Lift spring clip at rear.
- Lift hinge body from mounting.
- Pull forward to release.



Door Assembly

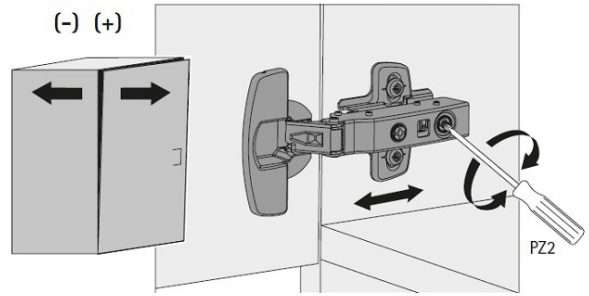
- Align door hinge to mounting plate.
- Slide body onto mounting plate.
- Press hinge body onto mount until the two parts ‘click’ together.





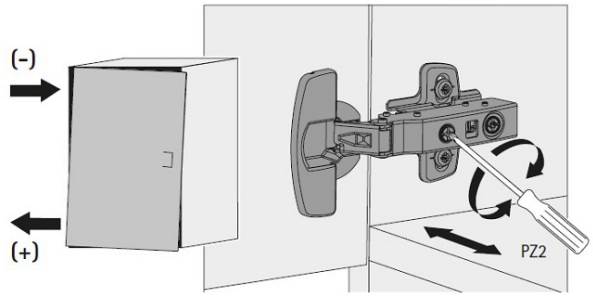
Depth Adjustment

- Loosen screw at rear of hinge body.
- Slide hinge forward/backward to adjust depth.
- Tighten screw.



Overlay Adjustment

- To adjust overlay slowly rotate centre screw (shown above) clockwise or counter clockwise.



Height Adjustment

- To adjust height, slowly loosen two fixing screws to loosen the hinge plate.
- Adjust height as necessary (both hinges must be adjusted simultaneously).
- Tighten screws.

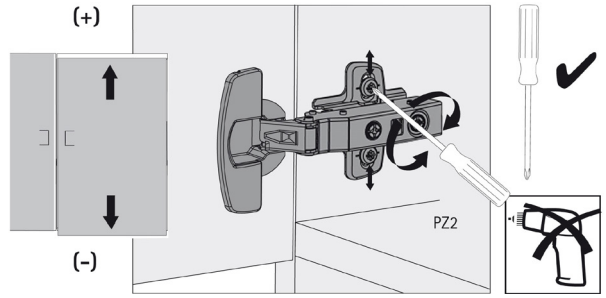


Figure 9.a

Cabinet dimensions

MIRROR CABINET - NO GPO

* This cabinet can be installed in left-hand, or right-hand opening configuration.

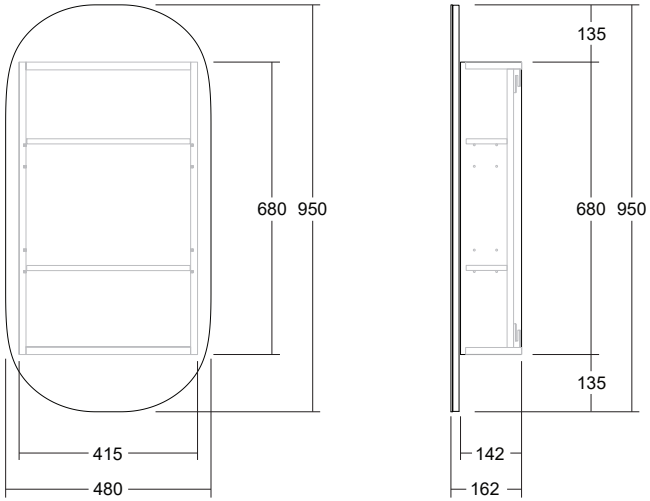


Figure 9.b

Cabinet dimensions

MIRROR CABINET - WITH GPO

* This cabinet is shown installed in left-hand opening configuration.

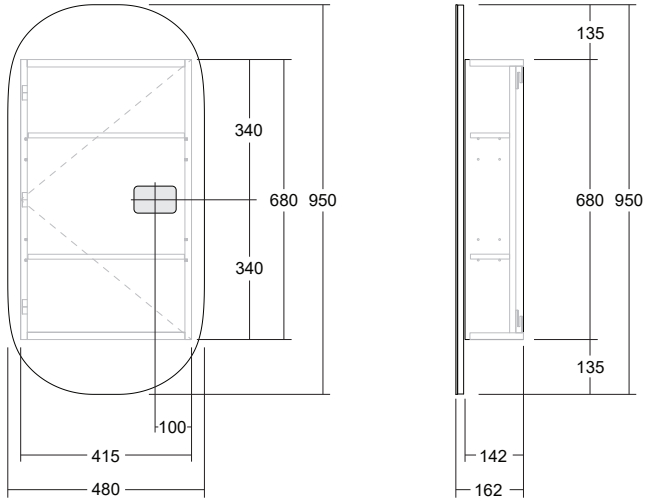
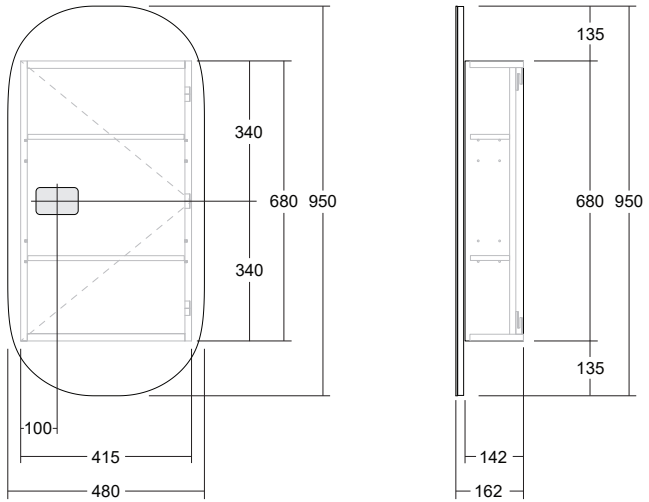


Figure 9.c

MIRROR CABINET - WITH GPO

* This cabinet is shown installed in right-hand opening configuration.



For further support and information please contact Omvivo by email customerservice@omvivo.com or phone +61 03 9339 8130.

NOTES:

CABINET CARE & MAINTENANCE

Furniture Basic Clean:

Never allow water or liquids to sit on your timber cabinetry. Water can penetrate cabinetry where joins are not completely sealed by the installer which can damage your cabinet.
For best results finish by wiping surface clean of all detergents and dry with a soft clean cloth.
Regular cleaning will assist to keep cabinetry looking fantastic and reduce wear and dirt build up.

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To maintain a uniform appearance, it is best to give the entire surface of the product the same clean.
Always finish by wiping surface clean of all detergents and for best results dry with a soft clean cloth.

Never use sharp products such as steel wool or aggressive, commercial grade / strong cleaners or chemicals (eg. acetone, trichloroethylene, acids, and caustic soda) as these may damage and/or scratch the surface.



Regular cleaning
Use a soft cloth or sponge and mild detergent for regular cleaning



Do not
Use heavy duty detergents, harsh chemicals, rough scourers or steel wool.

CONGRATULATIONS ON PURCHASING A PREMIUM QUALITY OMVIVO PRODUCT.
Please check your product carefully before installation begins. Contact the place of purchase immediately if you notice any damage or discrepancy with your order. Once installation begins claims of damage, such as but not limited to, chips, cracks, scuffs or incorrect product supply will not be accepted.

WARRANTY TERMS:

PRODUCT CATEGORY	DOMESTIC		COMMERCIAL	
BASINS & WASHPLANES	10 YEARS	- 1 YEAR LABOUR	2 YEARS	- 1 YEAR LABOUR
BATHS	10 YEARS	- 1 YEAR LABOUR	2 YEARS	- 1 YEAR LABOUR
VANITIES & TALL BOYS [123]	7 YEARS	- 1 YEAR LABOUR	1 YEAR	- 1 YEAR LABOUR
MIRRORS AND MIRROR CABINETS [123]	7 YEARS	- NO LABOUR COVERED	1 YEAR	- NO LABOUR COVERED
PARTS, ELECTRICAL AND ACCESSORIES [4]	1 YEAR	- NO LABOUR COVERED	1 YEAR	- NO LABOUR COVERED

1 VARIATIONS IN COLOUR, PATTERN AND TEXTURE BETWEEN ON FURNITURE ALONG WITH THE NORMAL PATINA OF NATURAL TIMBER VENEER THROUGH GENERAL AGE AND WEAR IS NOT CONSIDERED A FAULT AND IS NOT COVERED BY WARRANTY.
2 WATER DAMAGE TO FURNITURE IS NOT COVERED BY WARRANTY.
3 EXCLUDES ELECTRICAL COMPONENTS, REFER TO 'PARTS, ELECTRICAL & ACCESSORIES' FOR RELEVANT TERMS.
4 'PARTS, ELECTRICAL AND ACCESSORIES' COVERS ALL ANCILLARY ITEMS BESIDES THE MAIN PRODUCT, AND INCLUCDES BUT IS NOT LIMITED TO, PLUGS AND WASTES, PISTONS, FIXINGS, SHELVES, DIVIDERS, LIGHTING, SOFTSKIN APPLICATIONS AND OTHER COMPONENTS AND ACCESSORIES.

The Warranty Conditions and Exclusions apply to both the Residential and Commercial Warranty.

The Residential Warranty covers product installed in a residential environment such as a house, townhouse or apartment including multi-level residential development. The Commercial Warranty covers product installed in any non-domestic/non-residential environment including, but not limited to, public buildings, schools, hospitals, offices, retail, sports centres, private businesses and hospitality settings such as restaurants, bars, hotels and holiday accommodations.

The Omvivo warranty covers faults in the product construction, material and assembly. Under the Omvivo Warranty terms and conditions, product found upon inspection by an authorised representative to be defective in material or workmanship will be replaced or repaired (at Omvivo's option) with an equivalent product free of charge.

WARRANTY CONDITIONS:

This warranty will apply only under all of the following conditions:

Failure is due to a fault in the manufacture or material of the product.
The product was inspected thoroughly upon delivery; No claims of damage will be accepted once installation begins.
The item has been installed by the appropriate licensed tradesperson such as a plumber or electrician.
The installation of the product is in accordance with the instructions provided.
No modifications to the product have been made without prior written authority from Omvivo.
No disassembly, reconfiguration, reassembly or reinstallation of the product has taken place.
All relevant information is provided to Omvivo as per the claims procedure.
To meet the terms of the Residential Warranty, the item must be installed in and subject to domestic residential use only.

This warranty does not include faults caused by:

- Unsuitable or improper use.
- Incorrect installation or installation that is not in accordance with the instructions provided including inadequate or incorrect site preparation.
- Installation or part installation by the purchaser or any person other than an appropriately licensed tradesperson.
- Normal wear and tear.
- Inadequate or a lack of maintenance.
- Chemical, electrochemical or electrical influence.
- The use of harsh detergents or abrasive cleaners.
- Water damage to cabinetry or electrical components.
- Damage caused by environmental factors including but not limited to, direct sunlight, extreme weather, flooding, high humidity and extreme high or low temperatures.
- Variations in colour, pattern, texture and the ordinary aging patina of natural materials such as timber, timber veneer, and natural stone.
- Furniture door and drawer alignment. This is an expected part of the installation process and is not covered by warranty

The Omvivo warranty commences from the date of purchase from Omvivo and is for the relevant period set out in the Warranty Terms table above. The warranty applies to the original owner and is non-transferable.

The benefits given by this warranty are in addition to the other rights and remedies that consumers may have under the Australian Consumer Law and any other applicable laws. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be acceptable quality and the failure does not amount to a major failure.

EXCLUSIONS:

To the fullest extent permitted by law, Omvivo excludes all liability for damage or injury to any person, damage to any property, and any indirect consequential or other loss or damage.
This warranty does not cover items purchased as ex-display, prototypes or seconds.
The manufacturer will not be liable for the cost of installation or removal of any unit beyond the Omvivo warranty terms.

CLAIMS PROCEDURE:

For all warranty queries, please contact the place of purchase (the details can be found on your purchase invoice). Please provide them with the below information so they can efficiently raise a warranty claim on your behalf. Once the claim has been raised, an Omvivo representative will be in touch within 5 working days (excluding public holidays and end of year closure period).

- Proof of purchase
- Your contact details
- Photos depicting the issue and the complete installation (additional images may be requested to provide the Omvivo technicians a good understanding of the concern)
- A clear description of the fault
- Installers contact details

SERVICE CALL CHARGES:

If an Omvivo authorised person attends a warranty claim investigation and, in the opinion of the Omvivo authorised person or Omvivo, the concern does not meet the Warranty requirements, for example it is found to be the result of incorrect installation, improper use, poor drawer or door alignment, or from any cause other than a manufacturing defect for which the manufacturer is responsible, Omvivo will forward all service charges and expenses to the claimant. Omvivo may request a refundable fee to book an Omvivo authorised person to attend the premises to investigate a warranty claim.