



Keolis Downer Adelaide (KDA) is committed to the sustainable operation and maintenance of the Adelaide Metro Train Services. As one of Adelaide's leading public transport operators, we understand the environmental and social impacts of our activities and work in partnership to reduce these impacts, enhance the environment and contribute to environmental sustainability. By becoming a more sustainable and resource efficient organisation we can deliver better value, more resilient services and an improved journey experience for all our customers.

To achieve our commitments, KDA will:

- Operate in a manner that respects the environment, our workforce, passengers and the communities that we serve
- Prevent pollution incidents, reduce emissions and optimise energy and resource efficiency
- Embed sustainability considerations in decision making, business planning and procurement processes
- Strive to be a leader of environmental and sustainability management in the rail industry by adopting best practice sustainability frameworks and standards, including the Infrastructure Sustainability Council (IS) Operation Rating Scheme
- Maintain an environmental management system consistent with AS/NZS ISO 14001
- Monitor, and evaluate performance and pursue strategies and initiatives that drive continual improvement in sustainability
- Comply with relevant environmental legislation, appropriate industry guidelines and standards, and regulatory agency requirements
- Provide executive management leadership, support and resources to proactively manage environmental and sustainability risks and opportunities at both the operational and strategic level
- Foster a sustainability aware and responsible workforce culture through training, education and encouragement
- Form constructive partnerships with government, industry, subject matter experts and the community on environmental and sustainability issues
- Enhance accessibility of passengers with a disability and deliver a safe, reliable and comfortable service to support the use of public transport as a preferred mode of transport

To help us, we require our workforce to:

- Actively be responsible for protecting the environment and cultural heritage values
- Actively be responsible for continually improving our sustainability performance and support the IS rating process
- Follow procedures that form our Integrated Management System and all reasonable instructions
- Contribute to a Zero-Harm Culture by reporting or rectifying environmental hazards or issues and identifying sustainability opportunities for improvement
- Work together as one team, being honest and openly communicating to achieve our environment and sustainability objectives and targets



Chris Stinchcombe
General Manager