

**PRODUCT MANUAL**

**4TH GENERATION  
HEAD HOLDER**

**AL-940L | AL-940R**



OCTOBER 2025

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## **WARNING**

**PLEASE FOLLOW ALL SAFETY INSTRUCTIONS PROVIDED IN THIS MANUAL BEFORE OPERATION.**

**ARROWQUIP DOES NOT ACCEPT RESPONSIBILITY FOR ANY ACCIDENTS OR INJURY WHEN THIS SAFETY MANUAL HAS NOT BEEN READ IN FULL AND KEPT WITH THE PRODUCT AT ALL TIMES.**

**OPERATORS OF THIS PRODUCT TAKE AND ACCEPT RESPONSIBILITY FOR ANY HARM OR INJURY TO THE ANIMAL OR OPERATOR WHEN IT PERTAINS TO HOW THE EQUIPMENT IS USED AND MAINTAINED.**

Please keep this manual for frequent reference and to pass on to new users or owners.

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# SAFETY PRECAUTIONS

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**PLEASE FOLLOW ALL SAFETY INSTRUCTIONS PROVIDED IN THIS MANUAL BEFORE OPERATION. ARROWQUIP DOES NOT ACCEPT RESPONSIBILITY FOR ANY ACCIDENTS OR INJURY WHEN THIS SAFETY MANUAL HAS NOT BEEN READ IN FULL AND KEPT WITH THE PRODUCT AT ALL TIMES. ANY HARM TO THE ANIMAL OR INJURY TO THE OPERATOR WHICH OCCURS DUE TO HOW THE PRODUCT IS OPERATED, OR RESULTING FROM A LACK OF SAFETY PRECAUTIONS ARE THE SOLE RESPONSIBILITY OF THE OPERATOR.**

All farm machinery and equipment are potentially dangerous. Careless use of any Arrowquip livestock equipment may cause injury or damage to persons, cattle, or property. Arrowquip has taken precautions in the design and manufacturing of this product to ensure that it is safe and user-friendly. Therefore, the user must assume all responsibility and risk associated with the possession and use of the cattle squeeze chute.

# SAFETY GUARANTEE

Arrowquip is committed to creating safe cattle management experiences. With this commitment to safety, in the event any purchaser of Arrowquip equipment is **physically injured while operating the equipment AND requires medical treatment**, Arrowquip will provide a full refund of the equipment purchase price and the purchaser will be allowed to keep the equipment. Equipment must be warranty-registered, and the purchaser must read and practice the contents and recommended maintenance and procedures outlined herein to be eligible.

Arrowquip also commits to repair or replace any part of the equipment that is defective, malfunctions or otherwise falls under normal use and inside the equipment's warranty terms. If the equipment requires replacement, it shall be replaced with an identical model or a newer model of the equipment. For further details, visit [arrowquip.com/promise](http://arrowquip.com/promise).



## WARNING:

Read below before operation

Ensure the operator understands the contents of this manual before using the cattle squeeze chute.

1. **DO NOT** wear loose-fitted clothing.
2. Ensure that the head holder remains open until required to hold the animal's head.
3. **DO NOT** enter the vet cage until the animal is secured in the head gate and the rump bar has been placed so that the cow cannot back up.
4. **DO NOT** make any modifications to Arrowquip equipment. Non-factory modifications to the equipment can reduce the safety for the operator & livestock, and void warranty.

# INSTALLING THE HEAD HOLDER

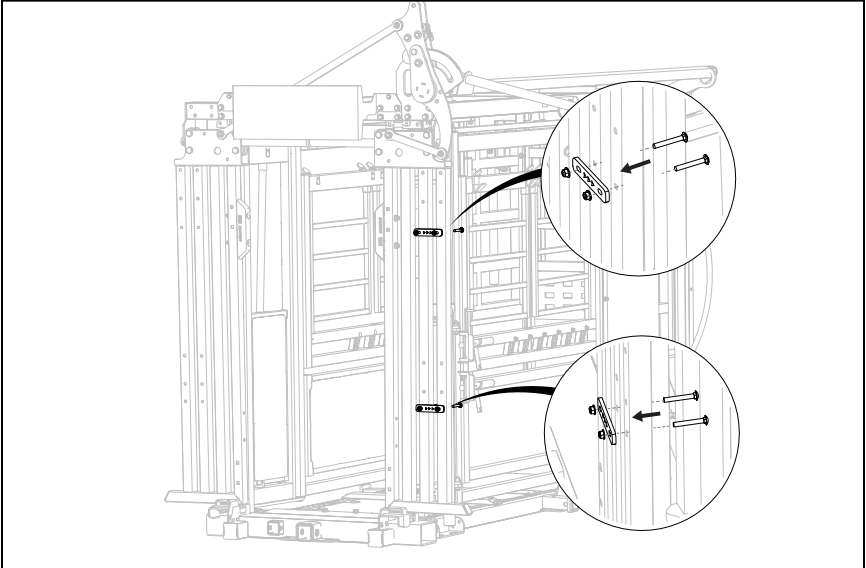
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## Requirements:

- 2 People
- 9/16" wrench
- 3/4" wrench

## INSTALLATION:

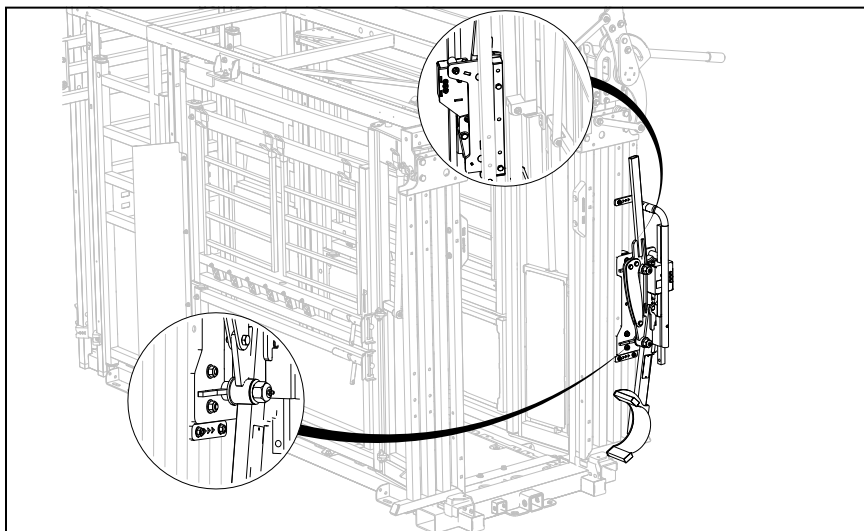
1. Install top and bottom stops to the slots in the Head Gate.



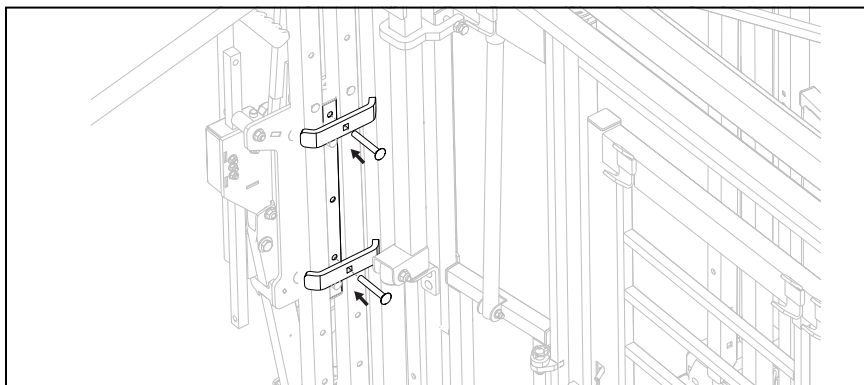
**NOTE: DO NOT HOLD THE BOTTOM PLATE ON THE HEAD HOLDER WHEN ADJUSTING.**



2. Align the rear Head Holder tube between the Head Gate rails, resting the Head Holder on the stop.



3. Loosely fasten on rear brackets.



4. Lift the Head Holder to desired position and tighten brackets.

### SAFETY CHECK:



- Ensure that the head holder remains open until required to hold the animal's head.

# RECOMMENDED MAINTENANCE

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All Arrowquip products are made with precision parts to require minimal maintenance. However, regular maintenance will keep your equipment running smoothly and safely.

## REGULAR MAINTENANCE (EVERY 6 MONTHS)

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- Check bolts to ensure they are tightened properly.
- Spray brake cleaner on a rag and wipe the lockbox shaft while opening and closing the head holder

## AS NEEDED

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- Apply grease through the grease nipples **as needed**.

# TROUBLESHOOTING GUIDE



## WARNING

**DO NOT SPRAY WD-40 DRY LUBE DIRECTLY ON THE SHAFT OR INSIDE THE LOCK BOX AS THIS MAY CAUSE MALFUNCTION.**

If you have a problem with your Head Holder, please consider the following tips or call us at 1-877-275-6075.

## HEAD HOLDER IS TOO TIGHT

### SOLUTIONS:

1. Spray WD-40 Dry Lube on a rag. Wipe the lockbox shaft while opening and closing the head holder to work the lubricant in.
2. Spray WD-40 Dry Lube directly on the pivot points.
3. Add grease through the grease nipples.

## HEAD HOLDER IS SLIPPING

### SOLUTION:

1. Clean the Lock Box shaft and inside the Lock Box with brake cleaner to remove build-up.
  - Thoroughly clean all parts of the lock, including wiping down the shaft with brake cleaner.
2. Open and close the Head Holder a few times, then confirm that all build up is removed. Repeat Step 1 if necessary.
3. Using the Head Holder operation handle, close the Head Holder half-way.
4. Pull on the Head Holder to test the security of the lock.
  - If the lock continues to slip, contact Arrowquip Client Care to determine if replacement parts are needed.
  - If the locks are secure, move on to Step 5.
5. If the Head Holder is sticking or binding on the shaft, apply WD-40 Dry Lube sparingly with a cloth to the Head Holder shaft.
6. Open and close the Head Holder a few times to work the lubricant in.



## CAUTION

**USE WD-40 DRY LUBE ONLY. USE OF OTHER LUBRICANTS, INCLUDING OTHER WD-40 MAY CAUSE MALFUNCTION OF THE HEAD HOLDER.**

# WARRANTY

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Your product must be registered to claim warranty, and to ensure that Arrowquip has the required information to contact you in the event of a product or part recall. Any owner who fails to register their product warranty with Arrowquip through their Authorized Arrowquip Dealer voluntarily voids their warranty. Arrowquip will repair or replace products or parts of a product that prove defective due to manufacturer defect during the Warranty Period, at their sole discretion. This excludes defects resulting from normal wear and tear or product misuse. Warranty does not cover corrosion.

**NOTE:** Any modification, in any fashion, to any Arrowquip equipment immediately voids the product warranty. This includes the parts contained therein.

E.g. If a modification is made to the squeeze mechanism in a squeeze chute, and the sternum bar is bent afterwards, warranty for the damaged part, the sternum bar, contained in the modified equipment, the squeeze chute, is void. In addition, any remaining warranty for the squeeze chute and other parts contained therein, including, but not limited to, the head gate, locking system, Arrowlock or Powerlock system, and rollers, is null and void.

## REGISTER FOR WARRANTY NOW:

**ONLINE:** [arrowquip.com/product-registration](https://arrowquip.com/product-registration)

**PHONE:** 1-877-275-6075 | **EMAIL:** [cs@arrowquip.com](mailto:cs@arrowquip.com)





If you have any questions regarding your product or require assistance, please contact Arrowquip's Client Care Team at **1-877-275-6075** or by email at **[cs@arrowquip.com](mailto:cs@arrowquip.com)**

**[arrowquip.com](http://arrowquip.com)**

