FINEXUS®

Send your request to / Sila hantar borang kepada:

FINEXUS Cards Sdn Bhd
P.O. Box 11695, 50754 Kuala Lumpur
Or fax to / Fax ke +6 03 4051 9901
Email to / Emel kepada info@finexuscards.com

Service Request Form / *Borang Permintaan Perkhidmatan*

Please fill in the following details / Sila isikan butir-butir berikut

Cardholder's Name / Nama Pemegang Kad : _____

Card Number / Nombor Kad : | | | | | X | X | X | X | X | X | | | | | | |

ID Number / Nombor ID : _____

Type of Request (Please [√] in allocated boxes) / *Jenis Permintaan (Sila [√] dalam kotak)*

☐ Change of personal details / Penukaran butir – butir peribadi.

☐ Residential / Kediaman ☐ Mailing / Surat-Menyurat

Address / Alamat : _____

: _____

Postcode / Poskod : _____ City / Bandar : _____ State / Negeri : _____

Email / Emel : _____

Passport Number / Nombor Pasport : _____ Passport Expiry Date / Pasport Tarikh Tamat : _____

Mobile No / No Tel Bimbit : _____

Note / Nota:
Please provide copy of IC, passport (for non-Malaysian), TM bill or TNB bill or mobile phone bill as proof of address / identity.

Sila kemukakan salinan IC, passport (untuk bukan warganegara Malaysia), bil TM atau bil TNB atau bil telefon bimbit untuk pengesahan alamat / identiti.

☐ Statement request from / *Permintaan penyata dari* mm/yyyy to / *hingga* mm/yyyy

☐ Send by post/ Hantar melalui pos ☐ Send by fax/ Hantar melalui fax _____ ☐ Send by email/ Hantar melalui emel

☐ Card Replacement / *Penggantian kad*

☐ Card lost or stolen / Kad hilang atau dicuri ☐ Card damaged / Kad rosak ☐ Non receipt of card / Kad tidak diterima

☐ Change of name on card/ Pertukaran nama di atas kad | | | | | | | | | | | | | | | | | | | | | |

☐ Others (Please specify reason) / Lain-lain (Sila nyatakan sebab) _____

Note/ Nota:
For lost or stolen card, please provide a copy of police report / *Untuk kad hilang atau dicuri, sila kemukakan salinan laporan polis.*

☐ Card Cancellation / *Pembatalan kad*

☐ Card features not attractive / Ciri-ciri kad kurang menarik ☐ Expensive monthly fee / Yuran bulanan mahal ☐ Too many cards / Terlalu banyak kad

☐ Others (Please specify reason) / Lain-lain (Sila nyatakan sebab) _____

☐ Waiver of Fees / *Caj dikecualikan*

☐ Card replacement / Penggantian kad ☐ Others (Please specify reason) / Lain-lain (Sila nyatakan sebab) _____

☐ Other Requests (Please Specify) / *Lain-lain jenis permintaan (Sila nyatakan)*

_____

_____

Cardholder's signature / *Tandatangan pemegang kad*

Declaration – I declare that all the information provided herein is true, correct and complete.
Pengakuan – Saya mengaku bahawa semua maklumat yang diberikan di dalam borang ini adalah benar, tepat dan lengkap.

_____ _____
Signature / Tandatangan **Date / Tarikh**

For office use only / *Untuk kegunaan pejabat sahaja*

Approved by : (Name, Date, Signature)	Processing Officer : (Name, Date, Signature)