Quality policy

At VAROPreem, we provide energy solutions that enable customers, industry and society to meet the energy needs of today and the changing energy needs of tomorrow. As a leading energy company, we are committed to operational excellence, reliable delivery and continuous improvement across our value chain.

Through quality in everything we do, we support a secure, resilient and more sustainable energy future.

Our ambition is to consistently meet customer requirements and deliver reliable products and services through everyone's daily commitment to quality, continuous improvement and doing the right things the right way.

We achieve this by doing the following:

- Deliver safe, high-quality and compliant products and services that consistently meet agreed specifications and customer requirements.
- Ensure reliable delivery of today's energy solutions while developing the energy solutions of tomorrow together with customers, business partners and suppliers.
- Apply a systematic approach to quality management and systematically identify and manage quality risks & opportunities.
- Continuously improve our products, processes and ways of working.
- Use innovation, digitalisation and new technologies to enhance quality and efficiency.
- Always comply with applicable laws, regulations, standards and requirements.
- Measure, report and continuously improve quality performance. We learn from quality incidents.
- Maintain an open and constructive dialogue with customers, suppliers, authorities and other stakeholders.
- Work together across the value chain to deliver customer satisfaction and achieve shared success.

Responsibilities

Top management is responsible for implementing this policy. Leaders ensure employees understand the expectations, the intent and the content of their quality responsibilities and are equipped to fulfil them.

Achieving excellence in quality depends on every employee taking ownership, having the required competence, working collaboratively and continuously improving the way we operate.

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