Explanation of the rates:

- The production costs of a DSP will be charged for new applications and for replacement applications that do not involve a guarantee.

- Our payment term is 30 days after date of the invoice.

- Warranty applies if the card no longer functions within one year of issue and there is no visible damage to the card. In case of warranty, the production costs are for Secure Logistics.

- The DSP is of a high quality and is suitable for a minimum lifespan of five years.

- The minimum duration of a subscription is one year. You pay the annual subscription in advance. The invoice for renewal follows automatically immediately after the expiry date of a one-year subscription, unless you have blocked the card before the expiry date.

- Terminate unused subscriptions timely: prevent abuse and unnecessarily charged subscription fees. Blocking can be done via XS-ID Online (formerly Secure Online).

- An issued DSP has a validity period of five years. After that, the DSP will be replaced free of charge. Although Secure Logistics sends reminders for expirations to the contact person, the Cardholders themselves remain responsible for keeping track of the expirations.

- Via XS-ID Online you can view the active DSP's of your company**.**