

Privacy Statement of Geely Auto South Africa (Pty) Ltd

This Privacy Statement sets out how your personal information will be used by Geely Auto South Africa (Pty) Ltd ("Geely Auto SA") and applies to any information, including personal and special personal information, that you give to Geely Auto SA, or which Geely Auto SA may collect from third parties.

It is important that you read this Statement carefully before submitting any personal information to Geely Auto SA.

By submitting any personal information to Geely Auto SA, you provide consent to the processing of your personal information as set out in this Statement.

The provisions of this Statement are subject to mandatory and unalterable provisions of Applicable Laws.

Please do not submit any personal information to Geely Auto SA if you do not agree to any of the provisions of this Statement. If you do not consent to the provisions of this Statement, or parts of the Statement, Geely Auto SA may not be able to provide its products and service offerings to you.

Important Terms:

"Applicable Laws" means local, foreign and international laws, regulations, treaties and codes, including but not limited to the Protection of Personal Information Act 4 of 2013, the Consumer Protection Act 68 of 2008, the National Credit Act 34 of 2005, and the Financial Intelligence Centre Act 38 of 2001.

"Geely Affiliate" means, in relation to Geely Auto SA, any company or entity which directly or indirectly controls, is controlled by, or is under common control with Geely Auto SA.

"Geely Auto SA" or "Geely" or "we" or "our" means Geely Auto South Africa (Pty) Ltd (Registration Number: 2025/255980/07), including its divisions, subsidiaries and affiliates. Further details of affiliated companies may be available on our website or in our Legal Notice.

"Geely Dealer" or "Approved Dealer" means a non-exclusive authorised dealer appointed by Geely Auto SA who operates in its own name and for its own account, and who offers Geely vehicles and services in accordance with a dealership agreement with Geely Auto SA.

"Client" or "you" or "your" means any prospective, new or existing client of Geely Auto SA, any Geely Affiliate, Supplier or Dealer.

"Personal information" means information relating to an identifiable, living natural person and, where applicable, an identifiable existing juristic person, as defined in the Protection of Personal Information Act and other Applicable Laws.

Can this Privacy Statement be amended?

We may amend this Statement from time to time for any of the following reasons:

- to reflect changes in our products, services, or operations;
- to accommodate new legal or regulatory requirements;
- to reflect changes in industry practices or market conditions;
- to enhance clarity or improve terms for your benefit;
- to rectify any error or omission identified in the Statement;
- or for any other reason Geely Auto SA may reasonably determine necessary.

Any such amendment will become effective upon publication on our website. It is your responsibility to check our website regularly for any updates.

Are Geely Dealers or Service Centres included in this Privacy Statement?

If you purchase a vehicle or service from an approved Geely Dealer or Service Centre, or otherwise provide your personal information to them, a separate relationship will exist between you and that entity. Approved Dealers and Service Centres are separate legal entities and not agents of Geely Auto SA. You are encouraged to contact the relevant Dealer or Service Centre directly regarding their use of your personal information.

How does Geely Auto SA handle website privacy and security?

We take reasonable precautions to protect the security and integrity of our website. However, no data transmission over the Internet can be guaranteed as fully secure. Accordingly, Geely Auto SA cannot be held liable for any loss, interception, or unauthorised access to information transmitted electronically beyond our control.

Third-Party Websites

Our website may contain links to external websites operated by third parties. Geely Auto SA is not responsible for the content, privacy policies, or security practices of such websites.

Cookies

Cookies are small text files stored on your device that help us analyse web traffic and improve your browsing experience. You may modify your browser settings to disable or block cookies if you prefer not to allow their use.

Social Plugins

We use social media plugins from platforms such as Facebook, YouTube, LinkedIn, and X (formerly Twitter).

Please note that Geely Auto SA does not control the extent of data collected by these third-party platforms and accepts no responsibility for their use of your information. We recommend that you refer to the respective social networks' privacy notices to understand their data collection and handling practices.

Frequently Asked Questions (FAQ)

Can information be shared with third parties?

We may share your personal information with:

- Geely Affiliates, our agents, subcontractors, and third parties who process personal information on our behalf in South Africa and other countries;
- Our authorised Geely Dealers and service partners;
- Carefully selected business partners who provide products and services under the Geely brand;
- Service providers and agents who perform services on our behalf;
- Any person if required by law or for the protection of our legal rights;
- Other banks, credit providers, collection agencies, lawyers, auditors, and regulators;
- Your agent or any party acting on your behalf.

Your information may also be shared for compliance with laws, fraud detection, marketing, or customer service improvements. If you do not want us to share your personal information with third parties, please contact us, as set out in our PAIA Manual.

Note: non-disclosure may limit our ability to offer certain products or services.

Can I share information with Geely Auto SA on third parties?

If you provide us with third-party personal information, you confirm that you have their consent to do so. We will handle their information in line with this Privacy Statement. Ensure they are aware of our data practices.

What is my personal information used for?

Your personal information may be used for:

- Legal and contractual obligations;
- Credit assessments and decision-making;
- Verification of identity;
- Marketing and customer profiling (unless you opt-out);
- Service improvement and research;
- Fraud prevention and law enforcement cooperation;
- Reporting to regulators;
- Data analytics and enrichment;
- International data transfers (where permitted by law).

What should I do if my personal details change?

You must keep us informed of any changes to your personal information. This ensures our records are accurate and up to date. If not updated, we may limit our services to you.

Can Geely Auto SA contact me?

We may contact you by post, email, phone, or SMS about Geely products and services, unless you opt-out. You can unsubscribe per our PAIA Manual.

Can I request information that Geely Auto SA has about me?

Yes, under the Promotion of Access to Information Act (PAIA), you may request details of your personal data. Please refer to our PAIA Manual for the process and any applicable fees.

How do I contact Geely Auto SA?

Information Officer: Mr Yao, Shuhe

Email: Shuhe.Yao@geely.com

If you believe your personal information is being misused, please raise the concern with us first. If unresolved, you may contact the Information Regulator at e: enquiries@inforegulator.org.za